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UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
AT SEATTLE

AMAZON.COM, INC., a Delaware corporation; AMAZON.COM SERVICES LLC, a Delaware limited liability company; and WORLD WRESTLING ENTERTAINMENT INC., a Delaware corporation,

Plaintiffs,

v.

An individual or entity doing business as GRATO INTERNATIONAL; and DOES 1-10,

Defendants.

No.
COMPLAINT FOR DAMAGES AND EQUITABLE RELIEF

I. INTRODUCTION

1. This case involves the Defendants’ unlawful and expressly prohibited sale of counterfeit and/or infringing World Wrestling Entertainment, Inc. (“WWE”) brand replica championship title belts in the Amazon.com store (the “Amazon Store”). Amazon.com, Inc., and Amazon.com Services LLC (collectively, “Amazon”) and WWE (collectively with Amazon, “Plaintiffs”) jointly bring this lawsuit to permanently prevent and enjoin Defendants from causing future harm to Amazon’s and WWE’s customers, reputations, and intellectual property (“IP”), and to hold Defendants accountable for their illegal actions.

2. Amazon owns and operates the Amazon Store and equivalent counterpart international stores and websites. Amazon’s stores offer products and services to customers in

1 more than 100 countries around the globe. Some of the products are sold directly by Amazon,
2 while others are sold by Amazon's numerous third-party selling partners. The Amazon brand is
3 one of the most well-recognized, valuable, and trusted brands in the world. To protect its
4 customers and safeguard its reputation for trustworthiness, Amazon invests heavily in both time
5 and resources to prevent counterfeit and infringing goods from being sold in its stores. In 2021
6 alone, Amazon invested over \$900 million and employed more than 12,000 people to protect its
7 stores from fraud and abuse. Amazon stopped over 2.5 million suspected bad-actor selling
8 accounts before they published a single listing for sale.

9 3. WWE is an integrated media organization and recognized leader in global
10 entertainment. WWE consists of a portfolio of businesses that create and deliver original content
11 52 weeks a year to a global audience and is committed to family-friendly entertainment on its
12 television programming, premium live events, digital media, and publishing platforms.







13 4. WWE's TV-PG programming can be seen in more than one billion homes
14 worldwide in 30 languages through world-class distribution partners including NBCUniversal,
15 FOX Sports, BT Sport, Sony India, Disney+ Hotstar, and Rogers. The award-winning WWE
16 Network includes all premium live events, scheduled programming, and a massive video-on-
17 demand library, and is currently available in more than 180 countries. In the United States,
18 NBCUniversal's streaming service, Peacock, is the exclusive home to WWE Network.

19 5. WWE also has a worldwide consumer products division. WWE's direct-to-
20 consumer merchandise operation—which consists of a global network of WWE Shop e-
21 commerce sites and venue merchandising business—designs, sources, markets, and distributes
22 numerous WWE-branded products, such as apparel, accessories, toys, championship title belts,
23 and many other items. In the fourth quarter of 2021, WWE's direct-to-consumer merchandise
24 generated approximately \$14M in sales.


25 6. WWE's worldwide licensing program builds partnerships with companies around
26 the globe to create products featuring WWE's marks and logos, copyrighted works and
27 characters in diverse categories, including toys, video games, apparel, housewares, collectibles,

1 sporting goods, books, and more. WWE-licensed products, created by more than 100 licensees in
2 more than 100 countries worldwide, are available at all major retailers, including Amazon. WWE
3 is a nearly \$1 billion global brand at retail annually.

4 7. WWE owns, manages, enforces, licenses, and maintains IP, including various
5 trademarks. Relevant to this Complaint, WWE owns the following registered trademarks
6 (“WWE Trademarks”).



<u>Mark</u>	<u>Registration No. (International Classes)</u>
	2,757,597 (IC 25)
	2,765,751 (IC 28)
	2,799,228 (IC 18)
	3,042,792 (IC 25)
	3,473,626 (IC 28)
	4,675,657 (IC 28)

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	4,727,923 (IC 18)
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True and correct copies of the registration certificates for the WWE Trademarks are attached as **Exhibit A.**

8. WWE further owns the following registered trademarks relevant to this Complaint (“WWE Historic Trademarks”).

<u>Mark</u>	<u>Registration No. (International Classes)</u>
	1,348,618 (IC 41)
	1,574,169 (IC 16)

True and correct copies of the registration certificates for the WWE Historic Trademarks are attached as **Exhibit B.**

9. WWE currently owns copyright registrations for original creative works including, but not limited to, certain championship belt designs, and images, artwork, and packaging for its products. Each of those copyrights has been duly and properly registered with the United States Copyright Office. Relevant to this Complaint, WWE holds the following registered copyrights (“WWE Copyrights” or “Copyrights”).

<u>Copyright Title</u>	<u>Copyright Number</u>
WWE Smoking Skull World Heavyweight Championship	VA 1-888-133

1 2	WWE Intercontinental Championship	VA 1-888-103
3 4	WWE NXT CHAMPIONSHIP belt design (version 2)	VA 2-151-533
5 6	WWE United States Championship	VA 1-888-121
7	WWE Logo	VA 1-786-384
8	Historic Scratch Logo	VA 2-258-636
9 10	WWE Network Logo (color)	VA 1-902-842
11 12	WWE Network Logo (black & white)	VA 1-946-951

13 True and correct copies of the copyright registrations for the WWE Copyrights are attached as
 14 **Exhibit C**. The below photo reflects the WWE Smoking Skull World Heavyweight
 15 Championship belt artistic work registered under Copyright Number VA 1-888-133, as depicted
 16 in the deposit provided to the U.S. Copyright Office:



1 The below photo reflects the WWE Intercontinental Championship belt artistic work registered
2 under Copyright Number VA 1-888-103, as depicted in the deposit provided to the U.S.

3 Copyright Office:



10 The below photo reflects the WWE NXT CHAMPIONSHIP belt design (version 2) artistic work
11 registered under Copyright Number VA 2-151-533, as depicted in the deposit provided to the
12 U.S. Copyright Office:



1 The below photo reflects the WWE United States Championship belt artistic work registered
2 under Copyright Number VA 1-888-121, as depicted in the deposit provided to the U.S.
3 Copyright Office:



12 The below photo reflects the WWE Logo artistic work registered under Copyright Number VA
13 1-786-384, as depicted in the deposit provided to the U.S. Copyright Office:



1 The below photo reflects the Historic Scratch Logo artistic work registered under Copyright
2 Number VA 2-258-636, as depicted in the deposit provided to the U.S. Copyright Office:



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11 The below photo reflects the WWE Network Logo (color) artistic work registered under
12 Copyright Number VA 1-902-842, as depicted in the deposit provided to the U.S. Copyright
13 Office:



1 The below photo reflects the WWE Network Logo (black & white) artistic work registered under
2 Copyright Number VA 1-946-951, as depicted in the deposit provided to the U.S. Copyright
3 Office:



11 10. From November 2020 through November 2021, Defendants advertised, marketed,
12 offered, and sold products in the Amazon Store that infringed the WWE Trademarks, the WWE
13 Historic Trademarks, and/or the WWE Copyrights.

14 11. As a result of their illegal actions, Defendants have infringed and misused
15 WWE's IP; breached their contract with Amazon; willfully deceived and harmed Amazon,
16 WWE, and their customers; compromised the integrity of the Amazon Store; and undermined the
17 trust that customers place in Amazon and WWE. Defendants' illegal actions have caused
18 Amazon and WWE to expend significant resources to investigate and combat Defendants'
19 wrongdoing and to bring this lawsuit to prevent Defendants from inflicting future harm to
20 Amazon, WWE, and their customers.

21 **II. PARTIES**

22 12. Amazon.com, Inc. is a Delaware corporation with its principal place of business
23 in Seattle, Washington. Amazon.com Services LLC is a Delaware company with its principal
24 place of business in Seattle, Washington.

25 13. World Wrestling Entertainment, Inc. is a Delaware corporation with its principal
26 place of business in Stamford, Connecticut.

1 14. Defendants are a collection of individuals, both known and unknown, who
2 conspired and operated in concert with each other to engage in the scheme to infringe WWE's IP
3 as alleged in this Complaint. Defendants are subject to liability for their wrongful conduct both
4 directly and under principles of secondary liability including, without limitation, *respondeat*
5 *superior*, vicarious liability, and/or contributory infringement.

6 15. On information and belief, at least one Defendant is an individual or entity doing
7 business as "Grato International" (referred to herein as the "Grato International Defendant" or
8 "Grato International Selling Account"). On further information and belief, the individual or
9 entity behind the Grato International Selling Account falsely represented their location as
10 Winchester, Massachusetts, and has registered additional false information with Amazon as part
11 of a scheme to mislead Plaintiffs. Hence, the true identity of the Grato International Defendant is
12 presently unknown. On further information and belief, the Grato International Defendant
13 personally participated in and/or had the right and ability to supervise, direct, and control the
14 wrongful conduct alleged in this Complaint, and derived a direct financial benefit from that
15 wrongful conduct.

16 16. On information and belief, Defendants Does 1-10 (the "Doe Defendants") are
17 individuals and entities working in active concert with each other and the Grato International
18 Defendant to knowingly and willfully manufacture, import, advertise, market, offer, and sell
19 counterfeit and/or infringing WWE products. The identities of the Doe Defendants are presently
20 unknown to Plaintiffs.

21 III. JURISDICTION AND VENUE

22 17. The Court has subject matter jurisdiction over WWE's claims for trademark
23 infringement and copyright infringement, and Amazon's and WWE's claims for false
24 designation and false advertising, pursuant to 15 U.S.C. § 1121 and 28 U.S.C. §§ 1331 and
25 1338(a). The Court has subject matter jurisdiction over Amazon's breach of contract claim and
26 Amazon's and WWE's claims for violation of the Washington Consumer Protection Act
27 pursuant to 28 U.S.C. §§ 1332 and 1367.

1 18. The Court has personal jurisdiction over all Defendants because they transacted
2 business and committed tortious acts within and directed to the State of Washington, and
3 Amazon’s and WWE’s claims arise from those activities. Defendants affirmatively undertook to
4 do business with Amazon, a corporation with its principal place of business in Washington, and
5 sold in the Amazon Store products that infringed the WWE Trademarks, the WWE Historic
6 Trademarks, and/or the WWE Copyrights, and which otherwise infringed WWE’s IP. Each of
7 the Defendants committed, or facilitated the commission of, tortious acts in Washington and has
8 wrongfully caused Amazon and WWE substantial injury in Washington.

9 19. Further, Defendants have consented to the jurisdiction of this Court by agreeing to
10 the Amazon Services Business Solutions Agreement (“BSA”), which provides that the
11 “Governing Courts” for claims to enjoin infringement or misuse of IP rights and claims related to
12 the sale of infringing products in the Amazon Store are the state or federal courts located in King
13 County, Washington.

14 20. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b) because a
15 substantial part of the events giving rise to the claims occurred in the Western District of
16 Washington. Venue is also proper in this Court because Defendants consented to it under the
17 BSA.

18 21. Pursuant to Local Civil Rule 3(e), intra-district assignment to the Seattle Division
19 is proper because the claims arose in this Division where (a) Amazon resides, (b) injuries giving
20 rise to suit occurred, and (c) Defendants directed their unlawful conduct.

21 IV. FACTS

22 A. Amazon’s Efforts to Prevent the Sale of Infringing Goods

23 22. Amazon works hard to build and protect the reputation of its stores as a place
24 where customers can conveniently select from a wide array of authentic goods and services at
25 competitive prices. Amazon invests vast resources to ensure that when customers make
26 purchases in Amazon’s stores—either directly from Amazon or from one of its millions of third-
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1 party sellers—customers receive authentic products made by the true manufacturer of those
2 products.

3 23. A small number of bad actors seek to take advantage of the trust customers place
4 in Amazon by attempting to create Amazon selling accounts to advertise, market, offer, and sell
5 counterfeit or otherwise infringing products. These bad actors seek to misuse and infringe the
6 trademarks and other IP of the true manufacturers of those products to deceive Amazon and its
7 customers. This unlawful and expressly prohibited conduct undermines the trust that customers,
8 sellers, and manufacturers place in Amazon, and tarnishes Amazon’s brand and reputation,
9 thereby causing irreparable harm to Amazon.

10 24. Amazon prohibits the sale of inauthentic and fraudulent products and is constantly
11 innovating on behalf of customers and working with brands, manufacturers, rights owners, and
12 others to improve the detection and prevention of counterfeit and infringing products from ever
13 being offered to customers in Amazon’s stores. Amazon employs dedicated teams of software
14 engineers, research scientists, program managers, and investigators to prevent counterfeit and
15 infringing products from being offered in Amazon’s stores. Amazon’s systems automatically and
16 continuously scan thousands of data points to detect and remove counterfeit and infringing
17 products from its stores and to terminate the selling accounts of bad actors before they can offer
18 such products. When Amazon identifies issues based on this feedback, it takes action to address
19 them. Amazon also uses this intelligence to improve its proactive prevention controls.

20 25. In 2017, Amazon launched the Amazon Brand Registry, a free service to any
21 rights owner with a government-registered trademark, regardless of the brand’s relationship with
22 Amazon. Brand Registry delivers automated brand protections that use machine learning to
23 predict infringement and proactively protect brands’ IP. Brand Registry also provides a powerful
24 Report a Violation Tool that allows brands to search for and accurately report potentially
25 infringing products using state-of-the-art image search technology. More than 700,000 brands,
26 including WWE, are enrolled in Brand Registry, and those brands are finding and reporting 99%
27 fewer suspected infringements since joining Brand Registry.

1 26. In 2018, Amazon launched Transparency, a product serialization service that
2 effectively eliminates counterfeits for enrolled products. Brands enrolled in Transparency can
3 apply a unique 2D code to every unit they manufacture, which allows Amazon, other retailers,
4 law enforcement, and customers to determine the authenticity of any Transparency-enabled
5 product, regardless of where the product was purchased. In 2021, over 23,000 brands were using
6 Transparency, enabling the protection of more than 750 million product units.

7 27. In 2019, Amazon launched Project Zero, a program to empower brands to help
8 Amazon drive counterfeits to zero. Amazon's Project Zero introduced a novel self-service
9 counterfeit removal tool that enables brands to remove counterfeit and infringing listings directly
10 from Amazon's stores. This enables brands to take down counterfeit and infringing product
11 offerings on their own within minutes. In 2021, there were more than 20,000 brands enrolled in
12 Project Zero, including WWE. For every listing removed by a brand, Amazon's automated
13 protections removed more than 1,000 listings through scaled technology and machine learning,
14 stopping those listings from appearing in Amazon's stores.

15 28. Amazon has robust seller verification processes, deploying industry-leading
16 technology to analyze hundreds of unique data points and robust processes to verify information
17 provided by potential sellers. In 2021, Amazon prevented over 2.5 million attempts to create new
18 selling accounts, stopping bad actors before they published a single product for sale. Amazon is
19 also constantly innovating on these tools and systems. For example, Amazon requires
20 prospective sellers to have one-on-one conversations with one of its team members to verify the
21 seller's identity and documentation, further enhanced through verification of the seller's physical
22 location and payment instruments. Amazon also leverages machine learning models that use
23 hundreds of data points about the prospective account to detect risk, including relations to
24 previously-enforced bad actors.

25 29. Once a seller begins selling in Amazon's stores, Amazon continues to monitor the
26 selling account's activities for risks. If Amazon identifies a bad actor, it closes that actor's selling
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1 account, withholds funds disbursement, and investigates whether other accounts are involved in
2 unlawful activities.

3 30. In addition to the measures discussed above, Amazon actively cooperates with
4 rights owners and law enforcement to identify and prosecute bad actors suspected of engaging in
5 illegal activity. Lawsuits, like this one, are integral components of Amazon's efforts to combat
6 counterfeit and infringing products.

7 **B. WWE and Its IP Protection Efforts**

8 31. WWE goes to great lengths to protect consumers from counterfeit and infringing
9 products, and is committed to leading efforts to combat such products. WWE's robust and
10 aggressive IP enforcement program utilizes both internal and external resources to combat
11 counterfeit and infringing products online as well as in physical points of sale. This includes
12 trained internal staff who consistently monitor online retailer sites around the world for IP
13 infringements and counterfeit sellers. WWE also works with a number of third-party brand
14 protection service vendors on the detection and removal of product listings violating WWE's IP
15 rights. In addition, for more than a decade WWE has worked with its own hologram partners
16 who provide security authentication products and services for WWE-licensed products sold
17 worldwide.

18 32. When WWE is alerted to a suspected counterfeit or otherwise infringing product,
19 it promptly investigates the matter and takes appropriate action.

20 33. WWE is currently enrolled in Amazon Brand Registry and Project Zero. WWE
21 used these tools to combat the infringing activity described in this Complaint.

22 **C. Defendants Created an Amazon Selling Account and Agreed Not to Sell**
23 **Counterfeit or Infringing Goods**

24 34. Defendants controlled and operated the Grato International Selling Account as
25 detailed in Section D below through which they sought to advertise, market, sell, and distribute
26 counterfeit and/or infringing WWE products. In connection with this Selling Account,
27 Defendants provided names, email addresses, and banking information for the account. On

1 information and belief, Defendants took active steps to mislead Amazon and conceal their true
2 location and identities by providing false information.

3 35. To become a third-party seller in the Amazon Store, sellers are required to agree
4 to the BSA, which governs the applicant's access to and use of Amazon's services and states
5 Amazon's rules for selling in the Amazon Store. By entering into the BSA, each seller represents
6 and warrants that it "will comply with all applicable Laws in [the] performance of its obligations
7 and exercise of its rights" under the BSA. A true and correct copy of the applicable version of
8 the BSA, namely, the version Defendants last agreed to when using Amazon's services, is
9 attached as **Exhibit D**.

10 36. Under the terms of the BSA, Amazon specifically identifies the sale of counterfeit
11 goods as "deceptive, fraudulent, or illegal activity" in violation of Amazon's policies, reserving
12 the right to withhold payments and terminate the account of any seller who engages in such
13 conduct. Ex. B, ¶¶ 2-3. The BSA requires the seller to defend, indemnify and hold Amazon
14 harmless against any claims or losses arising from the seller's "actual or alleged infringement of
15 any Intellectual Property Rights." *Id.* ¶ 6.1.

16 37. Additionally, the BSA incorporates, and sellers therefore agree to be bound by,
17 Amazon's Anti-Counterfeiting Policy, the applicable version of which is attached as **Exhibit E**.
18 The Anti-Counterfeiting Policy expressly prohibits the sale of counterfeit and infringing goods in
19 the Amazon Store:

- 20 • The sale of counterfeit products is strictly prohibited.
- 21 • You may not sell any products that are not legal for sale, such as products that
22 have been illegally replicated, reproduced, or manufactured[.]
- 23 • You must provide records about the authenticity of your products if Amazon
24 requests that documentation[.]

25 Failure to abide by this policy may result in loss of selling privileges, funds being
26 withheld, destruction of inventory in our fulfilment centers, and other legal
27 consequences.

26 *Id.*

1 38. Amazon's Anti-Counterfeiting Policy further describes Amazon's commitment to
2 preventing the sale and distribution of counterfeit and infringing goods in the Amazon Store
3 together with the consequences of doing so:

- 4 • Sell Only Authentic and Legal Products. It is your responsibility to source,
5 sell, and fulfill only authentic products that are legal for sale. Examples of
6 prohibited products include:
 - 7 ○ Bootlegs, fakes, or pirated copies of products or content
 - 8 ○ Products that have been illegally replicated, reproduced, or manufactured
 - 9 ○ Products that infringe another party's intellectual property rights
- 10 • Maintain and Provide Inventory Records. Amazon may request that you
11 provide documentation (such as invoices) showing the authenticity of your
12 products or your authorization to list them for sale. You may remove pricing
13 information from these documents, but providing documents that have been
14 edited in any other way or that are misleading is a violation of this policy and
15 will lead to enforcement against your account.
- 16 • Consequences of Selling Inauthentic Products. If you sell inauthentic
17 products, we may immediately suspend or terminate your Amazon selling
18 account (and any related accounts), destroy any inauthentic products in our
19 fulfillment centers at your expense, and/or withhold payments to you.
- 20 • Amazon Takes Action to Protect Customers and Rights Owners. Amazon also
21 works with manufacturers, rights holders, content owners, vendors, and sellers
22 to improve the ways we detect and prevent inauthentic products from reaching
23 our customers. As a result of our detection and enforcement activities,
24 Amazon may:
 - 25 ○ Remove suspect listings.
 - 26 ○ Take legal action against parties who knowingly violate this policy and
27 harm our customers. In addition to criminal fines and imprisonment,
sellers and suppliers of inauthentic products may face civil penalties
including the loss of any amounts received from the sale of inauthentic
products, the damage or harm sustained by the rights holders, statutory
and other damages, and attorney's fees.
- Reporting Inauthentic Products. We stand behind the products sold on our site
with our A-to-z Guarantee, and we encourage rights owners who have product
authenticity concerns to notify us. We will promptly investigate and take all
appropriate actions to protect customers, sellers, and rights holders. You may
view counterfeit complaints on the Account Health page in Seller Central.

26 *Id.*

1 39. When they registered as a third-party seller in the Amazon Store and established
2 the Grato International Selling Account, Defendants agreed not to advertise, market, offer, sell,
3 or distribute counterfeit or infringing products.

4 **D. Test Purchases from Grato International Selling Account and Review of Its**
5 **Amazon Store Listings**

6 40. From November 2020 through November 2021, Defendants advertised, marketed,
7 offered, and sold counterfeit and/or infringing WWE-branded products in the Amazon Store.

8 41. At all times described herein, the Grato International Selling Account was
9 controlled and operated by the Grato International Defendant and, on information and belief,
10 other unknown parties.

11 42. On October 27, 2021, Amazon conducted a test purchase from the Grato
12 International Selling Account for what was advertised as a “Stone Cold Smoking Skull
13 Championship Belt with Snake Skin.” Defendants shipped to Amazon investigators a product
14 that bore logos that are confusingly similar to the WWE Historic Trademarks. The product also
15 included replications of the materials protected by the WWE Copyrights. WWE examined the
16 product and determined it is inauthentic. A depiction comparing the infringing product supplied
17 by Defendants with an authentic version of the product follows:

18 *Figure 1: an image of the product sold by Defendants:*



1 *Figure 2: an image of a genuine WWE Smoking Skull World Heavyweight Championship belt:*



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11 43. On April 27, 2022, WWE reviewed images the Grato International Defendant
12 uploaded to the Amazon Store for the product listing “WWE White Intercontinental
13 Championship Adult Size Metal Replica Belt 2MM Brass Plates” that it sold through the Grato
14 International Selling Account. Based on a review of those images, WWE was able to determine
15 that the product in the images displayed counterfeits of the WWE Trademarks. The product also
16 included replications of the materials protected by the WWE Copyrights. A depiction comparing
17 an image of the counterfeit product uploaded by Defendants with an authentic version of the
18 product follows:

19 *Figure 3: an image from the product listing page of the product uploaded to the Amazon Store*
20 *by Defendants:*



1 *Figure 4: an image of a genuine WWE Intercontinental Championship Replica Title belt:*



9 44. On April 27, 2022, WWE reviewed images for the product listing “Regalia Craft
10 WWE Intercontinental Heavyweight Wrestling Championship Belt Adult Size(Replica)” through
11 which the Grato International Defendant offered for sale and sold products in the Amazon Store
12 under the Grato International Selling Account. Based on a review of those images, WWE was
13 able to determine that the product in the images displayed counterfeits of the WWE Trademarks.
14 The product shown in the images also included replications of the materials protected by the
15 WWE Copyrights. Figure 4 above shows a depiction of an authentic version of the product, and
16 an image of the infringing product in the Amazon store used by Defendants follows:

17 *Figure 5: an image from the product listing page of the product sold by Defendants:*



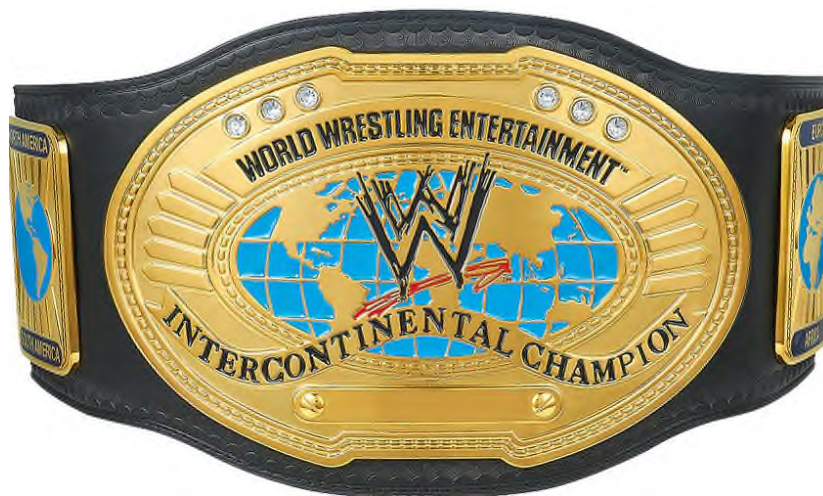
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25 45. On April 27, 2022, WWE reviewed images for the product listing “WWE Era
26 Attitude Intercontinental Championship Belt Adult Size (Replica)” through which the Grato
27 International Defendant offered for sale and sold products in the Amazon Store under the Grato

1 International Selling Account. Based on a review of those images, WWE was able to determine
2 that the product in the images displayed counterfeits of the WWE Trademarks. The product
3 shown in the images also included replications of the materials protected by the WWE
4 Copyrights. A depiction comparing an image of the infringing product used by Defendants with
5 an authentic version of the product follows:

6 *Figure 6: an image from the product listing page of the product sold by Defendants:*



15
16 *Figure 7: an image of a genuine WWE Attitude Era*
17 *Intercontinental Championship Replica Title belt:*



1 46. On April 27, 2022, WWE reviewed images for the product listing “Brand New
2 WWE NXT Wrestling Championship Replica Title Belt” through which the Grato International
3 Defendant offered for sale and sold products in the Amazon Store under the Grato International
4 Selling Account. Based on a review of those images, WWE was able to determine that the
5 product in the images displayed counterfeits of the WWE Trademarks. The product shown in the
6 images also included replications of the materials protected by the WWE Copyrights. A
7 depiction comparing an image of the infringing product used by Defendants with an authentic
8 version of the product follows:

9 *Figure 8: an image from the product listing page of the product sold by Defendants:*



18
19 *Figure 9: an image of a genuine NXT Championship Replica Title (2017) belt:*



1 47. On April 27, 2022, WWE reviewed images for the product listing “Classic Gold
2 Winged Eagle Championship Belt Brass Plate Adult, Black WWE/WWF” through which the
3 Grato International Defendant offered for sale and sold products in the Amazon Store under the
4 Grato International Selling Account. Based on a review of those images, WWE was able to
5 determine that the product in the images bore logos that are confusingly similar to the WWE
6 Historic Trademarks. A depiction comparing an image of the infringing product used by
7 Defendants with an authentic version of the product follows:

8 *Figure 10: an image from the product listing page of the product sold by Defendants:*



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18 *Figure 11: an image of a genuine WWE Replica Winged Eagle Championship Title belt:*



1 48. On April 27, 2022, WWE reviewed images for the product listing “Classic Gold
2 Winged Eagle Championship Replica Title Belt Plated Genuine Leather Adult Blue” through
3 which the Grato International Defendant offered for sale and sold products in the Amazon Store
4 under the Grato International Selling Account. Based on a review of those images, WWE was
5 able to determine that the product in the images bore logos that are confusingly similar to the
6 WWE Historic Trademarks. Figure 11 above shows a depiction of an authentic version of the
7 product, and an image of the infringing product in the Amazon store used by Defendants follows:

8 *Figure 12: an image from the product listing page of the product sold by Defendants:*



17 49. On April 27, 2022, WWE reviewed images for the product listing “Classic Gold
18 Winged Eagle Championship Belt Adult Size Replica” through which the Grato International
19 Defendant offered for sale and sold products in the Amazon Store under the Grato International
20 Selling Account. Based on a review of those images, WWE was able to determine that the
21 product in the images bore logos that are confusingly similar to the WWE Historic Trademarks.
22 Figure 11 above shows a depiction of an authentic version of the product, and an image of the
23 infringing product in the Amazon store used by Defendants follows:

1 *Figure 13: an image from the product listing page of the product sold by Defendants:*



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9 50. On April 27, 2022, WWE reviewed images for the product listing “WWE United
10 States Championship Belt Adult Replica Gold Metal Plates Brand New” through which the
11 Grato International Defendant offered for sale and sold products in the Amazon Store under the
12 Grato International Selling Account. Based on a review of those images, WWE was able to
13 determine that the product in the images displayed counterfeits of the WWE Trademarks. The
14 product also included replications of the materials protected by the WWE Copyrights. A
15 depiction comparing an image of the counterfeit product used by Defendants with an authentic
16 version of the product follows:

17 *Figure 14: an image from the product listing page of the product sold by Defendants:*



1 *Figure 15: an image of a genuine WWE United States Wrestling Championship belt:*



12 51. On April 27, 2022, WWE reviewed images for the product listing “WWE 24/7
13 Champion Belt Title Wrestling Championships Belts Adult” through which the Grato
14 International Defendant offered for sale and sold products in the Amazon Store under the Grato
15 International Selling Account. Based on a review of those images, WWE was able to determine
16 that the product in the images displayed counterfeits of the WWE Trademarks. The product also
17 included replications of the materials protected by the WWE Copyrights. A depiction comparing
18 an image of the counterfeit product used by Defendants with an authentic version of the product
19 follows:

20 *Figure 16: an image from the product listing page of the product sold by Defendants:*



1 *Figure 17: an image of a genuine WWE 24/7 Championship Replica Title belt:*



11 **E. Amazon and WWE Shut Down Defendants' Account**

12 52. By selling counterfeit and infringing WWE products, Defendants falsely
13 represented to Amazon and its customers that the products Defendants sold were genuine
14 products made by WWE. Defendants also knowingly and willfully used WWE's IP in
15 connection with the advertisement, marketing, distribution, offering for sale, and sale of
16 counterfeit and infringing WWE products.

17 53. At all times, Defendants knew they were prohibited from violating third-party IP
18 rights or any applicable laws while selling products in the Amazon Store. Defendants have
19 breached those terms of their agreement with Amazon, deceived Amazon's customers and
20 Amazon, infringed and misused the IP rights of WWE, harmed the integrity of and customer
21 trust in the Amazon Store, and tarnished Amazon's and WWE's brands.

22 54. Amazon, after receiving notice from WWE, verified Defendants' unlawful sale of
23 counterfeit and infringing WWE products and blocked Defendants' Selling Account. In doing so,
24 Amazon exercised its rights under the BSA to protect customers and the reputations of Amazon
25 and WWE.

1 V. CLAIMS

2 **FIRST CLAIM**

3 *(by WWE against all Defendants)*

4 **Trademark Infringement – 15 U.S.C. § 1114**

5 55. Plaintiff WWE incorporates by reference the allegations of the preceding
6 paragraphs as though set forth herein.

7 56. Defendants' activities constitute infringement of the WWE Trademarks and
8 WWE Historic Trademarks as described in the paragraphs above.

9 57. WWE advertises, markets, offers, and sells its products using the WWE
10 Trademarks and WWE Historic Trademarks described above and uses those trademarks to
11 distinguish its products from the products and related items of others in the same or related
12 fields.

13 58. Because of WWE's long, continuous, and exclusive use of the WWE Trademarks
14 and WWE Historic Trademarks identified in this Complaint, the trademarks have come to mean,
15 and are understood by customers and the public to signify, products from WWE.

16 59. Defendants unlawfully advertised, marketed, offered, and sold products that
17 infringed the WWE Trademarks, or the WWE Historic Trademarks, with the intent and
18 likelihood of causing customer confusion, mistake, and deception as to the products' source,
19 origin, and authenticity. Specifically, Defendants intended customers to believe, incorrectly, that
20 the products originated from, were affiliated with, and/or were authorized by WWE and likely
21 caused such erroneous customer beliefs.

22 60. As a result of Defendants' wrongful conduct, WWE is entitled to recover its
23 actual damages, Defendants' profits attributable to the infringement, treble damages, and
24 attorney's fees pursuant to 15 U.S.C. § 1117(a) and (b). Alternatively, WWE is entitled to
25 statutory damages under 15 U.S.C. § 1117(c) in connection with Defendants' use of counterfeits
26 of the WWE Trademarks.

27 61. WWE is further entitled to injunctive relief, including an order impounding all
infringing products and promotional materials in Defendants' possession. WWE has no adequate

1 remedy at law for Defendants' wrongful conduct because, among other things: (a) the WWE
2 Trademarks and WWE Historic Trademarks are unique and valuable properties that have no
3 readily determinable market value; (b) Defendants' infringement constitutes harm to WWE and
4 WWE's reputation and goodwill such that WWE could not be made whole by any monetary
5 award; (c) if Defendants' wrongful conduct is allowed to continue, the public is likely to become
6 further confused, mistaken, or deceived as to the source, origin, or authenticity of the infringing
7 materials; and (d) Defendants' wrongful conduct, and the resulting harm to WWE, is likely to be
8 continuing.

9
10 **SECOND CLAIM**
(by WWE against all Defendants)
Copyright Infringement – 17 U.S.C. § 501, et seq.

11 62. Plaintiff WWE incorporates by reference the allegations of the preceding
12 paragraphs as though set forth herein.

13 63. WWE is the sole owner of the copyrights associated with the original graphic and
14 pictorial images and artwork designed by WWE for its products.

15 64. Defendants have infringed the WWE Copyrights by reproducing, distributing
16 copies of, publicly displaying, and/or creating derivative works of the copyrighted materials
17 protected by the WWE Copyrights without WWE's authorization.

18 65. Defendants' conduct has been deliberate and willful within the meaning of 17
19 U.S.C. § 504.

20 66. Defendants have committed, and continue to commit, acts constituting
21 infringement of the WWE Copyrights.

22 67. Defendants derive a financial benefit directly attributable to the infringement of
23 WWE's Copyrights.

24 68. As a result of Defendants' wrongful conduct, WWE is entitled to recover its
25 actual damages and Defendants' profits attributable to the infringement. Alternatively, WWE is
26 entitled to statutory damages under 17 U.S.C. § 504(c).

1 69. The award of statutory damages should be enhanced in accordance with 17 U.S.C.
2 § 504(c)(2).

3 70. WWE is further entitled to its attorney's fees and full costs pursuant to 17 U.S.C.
4 § 505.

5 71. In addition, WWE is entitled to injunctive relief, including an order impounding
6 all infringing materials. WWE has no adequate remedy at law for Defendants' wrongful conduct
7 because, among other things: (a) WWE's Copyrights and the works they protect are unique and
8 valuable property that have no readily determinable market value; (b) Defendants' infringement
9 harms WWE such that WWE could not be made whole by any monetary award; and (c)
10 Defendants' wrongful conduct, and the resulting harm to WWE, is continuing.

11 **THIRD CLAIM**
12 *(by WWE against all Defendants)*
13 **False Designation of Origin and False Advertising – 15 U.S.C. § 1125(a)**

14 72. Plaintiff WWE incorporates by reference the allegations of the preceding
15 paragraphs as though set forth herein.

16 73. WWE owns the WWE Trademarks and WWE Historic Trademarks and
17 advertises, markets, offers, and sells its products using the trademarks described above and uses
18 the trademarks to distinguish its products from the products and related items of others in the
19 same or related fields.

20 74. Because of WWE's long, continuous, and exclusive use of the WWE Trademarks
21 and WWE Historic Trademarks, they have come to mean, and are understood by customers, end
22 users, and the public, to signify products from WWE.

23 75. Defendants' wrongful conduct includes the infringement of the WWE
24 Trademarks and WWE Historic Trademarks in connection with Defendants' commercial
25 advertising or promotion, and offering for sale and sale, of counterfeit and/or infringing WWE
26 products in interstate commerce.

27 76. In advertising, marketing, offering, and selling products bearing unauthorized
28 depictions of the WWE Trademarks or confusingly similar logos to the WWE Historic

1 Trademarks, Defendants have used, and on information and belief continue to use, depictions of
2 or confusingly similar logos to the trademarks referenced above to compete unfairly with WWE
3 and to deceive customers. Upon information and belief, Defendants' wrongful conduct misleads
4 and confuses customers and the public as to the origin and authenticity of the goods and services
5 advertised, marketed, offered, or sold in connection with the WWE Trademarks and WWE
6 Historic Trademarks and wrongfully trades upon WWE's goodwill and business reputation.

7 77. Defendants' conduct constitutes (a) false designation of origin, (b) false or
8 misleading description, and (c) false or misleading representation that products originate from or
9 are authorized by WWE, all in violation of 15 U.S.C. § 1125(a)(1)(A).

10 78. Defendants' conduct also constitutes willful false statements in connection with
11 goods and/or services distributed in interstate commerce in violation of 15 U.S.C.
12 § 1125(a)(1)(B).

13 79. WWE is entitled to an injunction against Defendants, their officers, agents,
14 representatives, servants, employees, successors, and assigns, and all other persons in active
15 concert or participation with them, as set forth in the Prayer for Relief below. Defendants' acts
16 have caused irreparable injury to WWE that, on information and belief, is continuing. An award
17 of monetary damages cannot fully compensate WWE for its injuries, and WWE lacks an
18 adequate remedy at law.

19 80. WWE is further entitled to recover Defendants' profits, WWE's damages for its
20 losses, and WWE's costs to investigate and remediate Defendants' conduct and bring this action,
21 including its attorney's fees, in an amount to be determined. WWE is also entitled to the trebling
22 of any damages award as allowed by law.

23 **FOURTH CLAIM**

24 *(by Amazon against all Defendants)*

25 **False Designation of Origin and False Advertising – 15 U.S.C. § 1125(a)**

26 81. Plaintiff Amazon incorporates by reference the allegations of the preceding
27 paragraphs as though set forth herein.

1 82. Amazon's reputation for trustworthiness is at the heart of its relationship with
2 customers. Defendants' actions in selling counterfeit and/or infringing products pose a threat to
3 Amazon's reputation because they undermine and jeopardize customer trust in the Amazon
4 Store.

5 83. Specifically, Defendants deceived Amazon and its customers about the
6 authenticity of the products they were advertising, marketing, offering, and selling, in direct and
7 willful violation of the BSA and Amazon's Anti-Counterfeiting Policies. Defendants' deceptive
8 acts were material to Amazon's decision to allow Defendants to sell their products in the
9 Amazon Store because Amazon would not have allowed Defendants to do so but for their
10 deceptive acts.

11 84. In advertising, marketing, offering, and selling counterfeit and/or infringing
12 WWE products in the Amazon Store, Defendants made false and misleading statements of fact
13 about the origin, sponsorship, or approval of those products in violation of 15 U.S.C. §
14 1125(a)(1)(A).

15 85. Defendants' acts also constitute willful false statements in connection with goods
16 and/or services distributed in interstate commerce in violation of 15 U.S.C. § 1125(a)(1)(B).

17 86. As described above, Defendants, through their illegal acts, have willfully
18 deceived Amazon and its customers, jeopardized the trust that customers place in the Amazon
19 Store, tarnished Amazon's brand and reputation, and harmed Amazon and its customers.
20 Defendants' misconduct has also caused Amazon to expend significant resources to investigate
21 and combat Defendants' wrongdoing and to bring this lawsuit to prevent Defendants from
22 causing further harm to Amazon and its customers. Defendants' illegal acts have caused
23 irreparable injury to Amazon and, on information and belief, that injury is ongoing at least to the
24 extent that Defendants continue to establish seller accounts under different or false identities. An
25 award of monetary damages alone cannot fully compensate Amazon for its injuries, and thus
26 Amazon lacks an adequate remedy at law.
27

1 87. Amazon is entitled to an injunction against Defendants, their officers, agents,
2 representatives, servants, employees, successors, and assigns, and all other persons in active
3 concert or participation with them, as set forth in the Prayer for Relief below.

4 88. With regards to Defendants' activities involving the sale of counterfeit products,
5 Amazon is further entitled to recover Amazon's damages for its losses and Amazon's costs to
6 investigate and remediate Defendants' conduct and bring this action, including its attorney's
7 fees, in an amount to be determined.

8 **FIFTH CLAIM**

9 *(by WWE and Amazon against all Defendants)*

10 **Violation of Washington Consumer Protection Act, RCW 19.86.010, et seq.**

11 89. Plaintiffs incorporate by reference the allegations of the preceding paragraphs as
12 though set forth herein.

13 90. Defendants' advertising, marketing, offering, distribution, and sale of counterfeit
14 and/or infringing WWE products constitute an unfair method of competition and unfair and
15 deceptive acts or practices in the conduct of trade or commerce, in violation of RCW 19.86.020.

16 91. Defendants' advertising, marketing, offering, distribution, and sale of counterfeit
17 and/or infringing WWE products harm the public interest by deceiving customers about the
18 authenticity, origins, and sponsorship of the products.

19 92. Defendants' advertising, marketing, offering, distribution, and sale of counterfeit
20 and/or infringing WWE products directly and proximately cause harm to and tarnish Plaintiffs'
21 reputations and brands, and damage their business and property interests and rights.

22 93. Accordingly, Plaintiffs seek to enjoin further violations of RCW 19.86.020 and
23 recover their attorney's fees and costs. WWE further seeks to recover from Defendants its actual
24 damages, trebled, and Amazon further seeks to recover from Defendants its actual damages,
25 trebled, with regards to Defendants' activities involving the sale of counterfeit products.
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SIXTH CLAIM
(by Amazon.com Services LLC against all Defendants)
Breach of Contract

94. Plaintiff Amazon incorporates by reference the allegations of the preceding paragraphs as though set forth herein.

95. Defendants established an Amazon Selling Account and entered into Amazon's BSA, a binding and enforceable contract between Defendants and Amazon. Defendants also contractually agreed to be bound by the Anti-Counterfeiting Policy and other policies as maintained in the Amazon seller website.

96. Amazon performed all obligations required of it under the terms of the contract with Defendants or was excused from doing so.

97. Defendants' sale and distribution of counterfeit WWE products materially breached the BSA and the Anti-Counterfeiting Policy in numerous ways. Among other things, Defendants' conduct constitutes infringement and misuse of the IP rights of WWE.

98. Defendants' breaches have caused significant harm to Amazon, and Amazon is entitled to damages in an amount to be determined at trial.

VI. PRAYER FOR RELIEF

WHEREFORE, Plaintiffs respectfully pray for the following relief:

A. That the Court issue an order permanently enjoining Defendants, their officers, agents, representatives, servants, employees, successors, and assigns, and all others in active concert or participation with them, from:

- (i) selling products in Amazon's stores;
- (ii) selling products to Amazon or any affiliate;
- (iii) opening or attempting to open any Amazon selling accounts;
- (iv) manufacturing, distributing, offering to sell, or selling any product using WWE's brand or WWE's Trademarks or Copyrights, or which otherwise infringes WWE's IP, on any platform or in any medium; and

1 (v) assisting, aiding or abetting any other person or business entity in
2 engaging or performing any of the activities referred to in subparagraphs
3 (i) through (iv) above;

4 B. That the Court enter judgment in Plaintiffs' favor on all claims brought by them;

5 C. That the Court enter an order pursuant to 15 U.S.C. § 1116 and/or 17 U.S.C. §
6 503 impounding and permitting destruction of all products that infringe the WWE Trademarks,
7 WWE Historic Trademarks, and/or WWE Copyrights or that otherwise infringe WWE's IP, and
8 any related materials, including business records and materials used to reproduce any infringing
9 products, in Defendants' possession or under their control;

10 D. That the Court enter an order requiring Defendants to provide Plaintiffs a full and
11 complete accounting of all amounts due and owing to Plaintiffs as a result of Defendants'
12 unlawful activities;

13 E. That Defendants be required to pay all general, special, and actual damages that
14 Plaintiffs have sustained, or will sustain as a consequence of Defendants' breaches and unlawful
15 acts, or WWE's statutory damages, and that WWE's damages be enhanced, doubled, or trebled
16 as provided for by 15 U.S.C. § 1117(b), 17 U.S.C. § 504(c), RCW 19.86.020, or otherwise
17 allowed by law, and that Amazon's damages related to Defendants' activities involving the sale
18 of counterfeit products be enhanced, doubled, or trebled as provided for by 15 U.S.C. § 1117(b),
19 RCW 19.86.020, or otherwise allowed by law;

20 F. That Defendants be ordered to pay the maximum amount of prejudgment interest
21 authorized by law;

22 G. That Defendants be required to pay the costs of this action and Plaintiffs'
23 reasonable attorney's fees incurred in prosecuting this action, as provided for by 15 U.S.C.
24 § 1117, 17 U.S.C. § 505, RCW 19.86.020, or otherwise allowed by law;

1 H. That the Court enter an order requiring that identified financial institutions
2 restrain and transfer to Plaintiffs all amounts arising from Defendants' unlawful activities as set
3 forth in this lawsuit, up to a total amount necessary to satisfy monetary judgment in this case;
4 and

5 I. That the Court grant Plaintiffs such other, further, and additional relief as the
6 Court deems just and equitable.

7 DATED this 30th day of August, 2022.

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