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EXHIBIT 3

HEALTHGRADES
THE HEALTHCARE QUALITY EXPERTS

Hospital Quality Report

Report Created 10/19/2004

Sample Hospital
555 Bevy Boulevard
Any Town, USA
(555) 555-1234

To assist you in making the best choice possible, HealthGrades has compiled the information on this hospital into several sections. The sections are:

- **Patient Safety Ratings**
- **Safe Practices by the Leapfrog Group**
- **Information About the Hospital**
- **Cardiac Ratings**
- **Orthopedics Ratings**
- **Stroke Care Ratings**
- **Pulmonary Ratings**
- **Vascular Surgery Ratings**
- **Women's Health Ratings**
- **Other Ratings**
- **Checklist for Choosing a Hospital**

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All data is from 2000 to 2002 unless where shown that there is an exception.

This hospital has been recognized by HealthGrades in 2003 and 2004 for its clinical excellence. Winners of the Distinguished Hospital Award for Clinical Excellence™ represent the highest scoring of the nation's full-service hospitals.

Patient Safety Ratings

This Teaching hospital has been recognized by HealthGrades for its patient safety.

Patient Safety Indicator	Better Than Average	Average	Worse Than Average	Number of Patients Affected

UCHC 0000082

Death in procedures where mortality is usually very low	✓			None
Pressure sores or bed sores acquired in the hospital		✓		21 per 1,000
Failure to diagnose and treat in time		✓		3 per 1,000
Foreign body left in during procedure			✓	1 per 1,000
Collapsed lung due to a procedure or surgery in or around the chest		✓		<1 per 1,000
Infections acquired at hospital		✓		2 per 1,000
Fracture of hip after surgery				
Excessive bruising or bleeding as a consequence of a procedure or surgery	✓			4 per 1,000
Inadequate organ function and electrolyte and fluid imbalance after surgery	✓			2 per 1,000
Respiratory failure following surgery	✓			None
Deep blood clots in the lungs or legs after surgery	✓			14 per 1,000
Severe infection following surgery			✓	1 per 1,000
Surgical wound site breakdown			✓	1 per 1,000

These results were determined using the Agency for Healthcare Research and Quality's Patient Safety Indicators. Data is for years 2000 through 2002 and is based upon Medicare patients (MedPAR file from the Centers for Medicare and Medicaid).

Better Than Average means that fewer patients were affected in that hospital than the national average, while **Worse Than Average** means that more were affected. Shaded areas indicate that the hospital did not meet the volume requirements for analyzing the indicator.

Safe Practices by the Leapfrog Group

Avoiding Drug Errors:

ICU Specialist Staffing:

High Risk Treatment Volume:

Treatment	Volume Center for Medical Care Leapfrog Standards	Overall Score
Coronary Bypass	423	

Surgery	450	
Interventional Procedures	995 400	
Abdominal Aortic Aneurysm Repair	71 50	
Esophagectomy	9 13	
Pancreatic Resection	7 11	
High Risk Deliveries & Neonatal ICUs	37 15	

● : Fully implemented Leapfrog's recommended safety practice

◕ : Good progress in implementing Leapfrog's recommended safety practice

◑ : Good early stage effort in implementing Leapfrog's recommended safety practice

◔ : Willing to report publicly; did not yet meet Leapfrog's criteria for a good early stage effort

○ : Did not disclose this information

N/A : Not Applicable
(e.g. Pancreatic resection does not apply because hospital does not perform pancreatic resections.)

Data provided by The Leapfrog Group. Each hospital voluntarily completes a survey to The Leapfrog Group.

Information About the Hospital

Number of beds: 877
Accreditation: Joint Commission on Accreditation of Healthcare Organizations
Type of hospital: Short - Term
Ownership status: Not available

Cardiac Ratings

Quality Legend
★★★★★ Best
★★★ As Expected
★ Poor
● Low Volume

Cardiac Overall
Inhospital Mortality (Survival): ★★★

UCHC 0000084

Inhospital + 6 Months Mortality (Recovery): *

Interventional Cardiology Overall

Inhospital Mortality (Survival): *

Inhospital + 6 Months Mortality (Recovery): *

Medical Cardiology Overall

Inhospital Mortality (Survival): ***

Inhospital + 6 Months Mortality (Recovery): ***

Cardiac Detail

Procedure/ Diagnosis	# of Patients	Inhospital Mortality (Survival)	Inhospital + 1 Month Mortality	Inhospital + 6 Months Mortality (Recovery)	Average Length of Stay	Average Cost
Atrial Fibrillation	685	***	*****	*****	5.0 Days	$37,125
Heart Attack	959	***	*****	*****	10.6 Days	$114,104
Coronary Bypass Surgery	481	***	***	***	10.8 Days	$165,139
Heart Failure	2308	*****	NA	*****	8.7 Days	$62,093
Interventional Procedures (PTCA / Angioplasty, Stent, Atherectomy)	1292	***	***	***	5.9 Days	$71,781
Valve Replacement Surgery	320	*****	*****	***	15.3 Days	$242,965

Please note that cost in this report is based upon the average amount that the hospital charged its Medicare patients. It may or may not represent what you would pay.

Orthopedics Ratings

Orthopedics Overall

Avoiding Complications: *

Orthopedics Detail

Procedure/Diagnosis	# of Patients	Avoiding Complications	Average Length of Stay	Average Cost
Back and Neck Surgery (except Spinal Fusion)	508	***	4.6 Days	$42,732
Back and Neck Surgery (Spinal Fusion)	224	***	7.0 Days	$82,633

Partial Hip Replacement	208	★	10.0 Days	$81,778
Total Hip Replacement	315	★★★	6.5 Days	$64,147
Total Knee Replacement	382	★	6.1 Days	$61,909
Hip Fracture Repair (ORIF)	362	★	10.0 Days	$69,934

Please note that cost in this report is based upon the average amount that the hospital charged its Medicare patients. It may or may not represent what you would pay.

Stroke Care Ratings

Stroke Care Overall

Inhospital Mortality (Survival): ★★★

Inhospital + 6 Months Mortality (Recovery): ★★★★★

Stroke Care Detail

Procedure/ Diagnosis	# of Patients	Inhospital Mortality (Survival)	Inhospital + 1 Month Mortality	Inhospital + 6 Months Mortality (Recovery)	Average Length of Stay	Average Cost
Stroke	977	★★★	★★★★★	★★★★★	8.8 Days	$59,660

Please note that cost in this report is based upon the average amount that the hospital charged its Medicare patients. It may or may not represent what you would pay.

Pulmonary Ratings

Pulmonary Overall

Inhospital Mortality (Survival): ★★★★★

Inhospital + 6 Months Mortality (Recovery): ★★★★★

Pulmonary Detail

Procedure/ Diagnosis	# of Patients	Inhospital Mortality (Survival)	Inhospital + 1 Month Mortality	Inhospital + 6 Months Mortality (Recovery)	Average Length of Stay	Average Cost
Aspiration Pneumonia	832	★★★★★	★★★★★	★★★★★	15.0 Days	$106,529
Respiratory Infection except Aspiration Pneumonia and	272	★★★	★★★★★	★★★★★	17.6 Days	$141,489

UCHC 0000086

Tuberculosis						
Chronic Obstructive Pulmonary Disease	668	★★★	★★★★★	★★★★★	8.0 Days	$46,700
Community Acquired Pneumonia	1470	★★★★★	★★★★★	★★★★★	9.3 Days	$60,137

Please note that cost in this report is based upon the average amount that the hospital charged its Medicare patients. It may or may not represent what you would pay.

Vascular Surgery Ratings

Vascular Surgery Overall

Inhospital Mortality (Survival): ★★★

Avoiding Complications: ★★★

Inhospital + 6 Months Mortality (Recovery): ★★★

Vascular Surgery Detail

Procedure/ Diagnosis	# of Patients	Inhospital Mortality (Survival)	Inhospital + 1 Month Mortality	Inhospital + 6 Months Mortality (Recovery)	Average Length of Stay	Average Cost
Resection / Replacement of Abdominal Aorta	57	★★★	★★★	★★★	10.5 Days	$141,448

Please note that cost in this report is based upon the average amount that the hospital charged its Medicare patients. It may or may not represent what you would pay.

Procedure/Diagnosis	# of Patients	Avoiding Complications	Average Length of Stay	Average Cost
Carotid Endarterectomy	346	★★★	3.4 Days	$37,640
Peripheral Vascular Bypass	334	★★★	12.8 Days	$102,394
Peripheral Vascular Interventional Procedures (Angioplasty and/or Stent)	132	★★★	8.2 Days	$80,145

Please note that cost in this report is based upon the average amount that the hospital charged its Medicare patients. It may or may not represent what you would pay.

Women's Health Ratings

Data for Women's Health and Obstetrics are for years 2000 through 2002. Data is only available for: CA, FL, IA, ME, MD, MA, NV, NJ, NY, NC, PA, TX, UT, VA, WA, WI.

Women's Health Overall

Rating: ★★★★★

Women's Health Detail

Obstetric Services Rating: ★★★★★

Female Cardiac & Stroke Rating: ★★★★★

Obstetrics Services Rating Detail

Number of cases	18802
Complication rate (vaginal birth & c-sections)	9.8%
Newborn intensive care unit(ICU)	Yes
"Patients Choice" C-Section Complication Rate	4.1%
Total Newborns (2500 grams or less)	19479
Newborn mortality - 150 to 499 grams	Better Than Expected
Newborn mortality - 500 to 999 grams	As Expected
Newborn mortality - 1000 to 1499 grams	As Expected
Newborn mortality - 1500 to 1999 grams	As Expected
Newborn mortality - 2000 to 2499 grams	Better Than Expected
Newborn mortality - 2500 plus grams	Worse Than Expected

Other Ratings

Procedure/ Diagnosis	# of Patients	Inhospital Mortality (Survival)	Inhospital + 1 Month Mortality	Inhospital + 6 Months Mortality (Recovery)	Average Length of Stay	Average Cost
Bowel Obstruction	637	★★★	★★★★★	★★★★★	9.4 Days	$71,728
Gastrointestinal Bleed	812	★★★★★	★★★★★	★★★★★	7.2 Days	$53,413
Sepsis	758	★★★	★★★★★	★★★★★	13.2 Days	$98,138

Please note that cost in this report is based upon the average amount that the hospital charged its Medicare patients. It may or may not represent what you would pay.

Procedure/Diagnosis	# of Patients	Avoiding Complications	Average Length of Stay	Average Cost
Cholecystectomy	393	★★★	6.3 Days	$58,943
Prostatectomy	654	★★★	4.0 Days	$32,419

Please note that cost in this report is based upon the average amount that the hospital charged its Medicare patients. It may or may not represent what you would pay.

Checklist for Choosing Hospital

- ☐ Check the hospital ratings by HealthGrades for the procedure you may need, or for any related procedure or diagnoses.
- ☐ What is the hospital's JCAHO accreditation status?
- ☐ Is your physician affiliated with the hospital?
- ☐ Does the hospital accept your insurance?
- ☐ Find out how often the procedure you may need has been performed at the hospital.
- ☐ Get any outcome measurements (Mortality rates, complication rates, 5-year mortality rates, quality of life measurements, etc.) related to the procedure you may need from the hospital.
- ☐ How many nurses are on staff at the hospital?
- ☐ What is the R.N.-to-patient ratio at the hospital?
- ☐ Is there an infection control practitioner on staff at the hospital?
- ☐ Does the hospital use patient surveys? Can you see the results?
- ☐ Call and visit the hospital. Is the staff courteous and helpful?
- ☐ Is the hospital clean? Do waiting rooms and patient rooms look comfortable?
- ☐ How are patient complaints handled by the hospital?
- ☐ Ask your physician and other healthcare professionals which hospital they would choose and why?
- ☐ Ask friends and colleagues what hospital they would recommend and why?
- ☐ Is the hospital conveniently located?
- ☐ Find out the full range of specialty department backup available in the hospital if complications were to occur related to the surgery or treatment you may need (for example, neonatal intensive care unit, trauma center, etc.).
- ☐ Ask your physician to list the full range of options for diagnosing and treating your condition and compare this with other facilities.

- ☐ Does the hospital have an extensive referral network? Find out what arrangements the hospital has with other facilities.
- ☐ Carefully evaluate all financial charges between hospitals. Talk carefully with your benefits manager, review your policy, and speak with someone in the hospital benefits office to make sure you have all financial facts straight.

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