

EXHIBIT 2

Welcome to your account, [REDACTED]

Adobe MAX. The Creativity Conference. October 18-20 Los Angeles and virtual

Come to MAX to discover how Creative Cloud can fuel your creativity. Learn new skills and find inspiration.

[Register now](#)

Your plan



Creative Cloud All Apps 100GB

Get 20+ creative apps including Photoshop, Illustrator, In Design, Premiere Pro, and Acrobat Pro with 100GB of storage

[Manage Plan](#)

Included in your plan

- Photoshop
- Adobe Lightroom
- Adobe Lightroom Classic
- Cloud storage 100GB

[+42 view more](#)

[Access your apps and services](#)

Billing and payment

Visa ending in *** [REDACTED]

US\$54.99/mo

Next payment on Oct 31, 2022

Annual plan, paid monthly

[View billing history](#)

[Edit billing and payment](#)



[REDACTED]

[Edit profile](#)

[REDACTED]

[Change email](#)

Password last changed less than a month ago

[Change password](#)



[Manage social sign in](#)

Ready for more? Upgrade from the Photography Plan to Creative Cloud All Apps 100GB and expand your creativity with 20 more apps including Premiere Pro, Acrobat, and Illustrator. Starting at US\$54.99/mo [Upgrade now](#)

Get the most out of your

Creativity and design

PDF and e-signatures

Feedback

Welcome to your account, [REDACTED]

Manage Plan

Close

Your plan



Creative Cloud All Apps 100GB

- *US\$54.99/mo*
- *Cloud storage: 100GB*
- *Subscribed since Sep 30, 2022*
- *Includes 45 apps and services*

Available actions



Find a better plan

Not enough apps in your plan? Monthly payment too high? Let us help you find the right plan for your needs, and make the switch quick and easy.

Register now



Get more for your business with a team plan

There's a better way to manage users, simplify billing and control your company's content.

Upgrade your plan



End your service

Sometimes you just need to call it quits. We get it.

Cancel your plan



Ready for more? Upgrade from the Photography Plan to Creative Cloud All Apps 100GB and expand your creativity with 20 more apps including Premiere Pro, Acrobat, and Illustrator. Starting at US\$54.99/mo

[Upgrade now](#)



Get the most out of your

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Cancel Plan

 Creative Cloud All Apps 100GB

Feedback Details Offers Review

 we're sorry you're thinking of leaving

Which of these describes your experience?

- Only need occasionally
- Too Expensive
- Change Plan
- Technical issue
- Too hard to learn
- Not the right product for me
- Other (please specify).

Your current plan details



Creative Cloud All Apps 100GB

Annual plan, paid monthly – US\$54.99/mo

Close

Close

Feedback

Cancel Plan

 Creative Cloud All Apps 100GB

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Comments (optional)

Please tell us more so we can improve our offering.

Your current plan details



Creative Cloud All Apps 100GB

Annual plan, paid monthly – US\$54.99/mo

Close

Continue

Feedback

Cancel Plan

Creative Cloud All Apps 100GB

Feedback Details Offers Review

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Comments (optional)

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Your current plan details

100GB

54.99/mo

Can we help you switch products or change some part of your current plan?

We want to help you find the plan best suited for your needs. Switching to a new product or changing the details of your current plan is fast and easy - and you don't have to cancel to do it.

No thanks

Change my plan

Close

Continue

Feedback

Cancel Plan

Creative Cloud All Apps 100GB

Feedback Details Offers Review

Canceling your plan today means:



You'll no longer be able to access most of your favourite apps.

Ps Lr LrC Ai Id

Creative Cloud All Apps
100GB



Several Acrobat features will be unavailable:

- Editing PDF text and images
- Exporting to Office formats
- Inserting and deleting pages
- Creating and combining PDFs
- Protecting PDFs with passwords



You'll have limited access to some services:

- Your [Adobe Portfolio](#) will be deactivated.
- Access to 1000's of [Adobe Fonts](#) will decrease.



Close

Previous

Continue

Feedback

Cancel Plan

Creative Cloud All Apps 100GB

Feedback Details **Offers** Review

████████ before you decide to cancel, consider these offers:

BEST OFFER



Keep your Creative Cloud All Apps 100GB save US\$276.

Regular ~~US\$54.99/mo~~

Discount for your first year
US\$29.99/mo

[Get details](#)



The next 60 days are on us. Save US\$109.98

Regular ~~US\$54.99/mo~~

Your price for the next 60 days
US\$0.00

[Accept offer](#)

[Close](#)

[Previous](#)

[Continue](#)

Feedback

Cancel Plan

Creative Cloud All Apps 100GB



What to expect when you cancel.

Cancellation details include:

- You'll receive a refund of US\$54.99.**
This refund is for the paid period remaining in your Creative Cloud All Apps 100GB subscription, which you'll receive within 5 business days.
- Plan date**
Access to your plan will end immediately.
- Apps**
You no longer have access to your applications, nor most of the services included in your paid plan.
- Storage**
Your cloud storage will be reduced to 2GB. If it remains over this limit, you have 90 days to reduce your online usage or you could lose access to some or all of your files saved on the Creative Cloud servers. [Learn more.](#)
- Files**
If you saved your work on your computer, you continue to have access to those files on your device.

Affected plan

Creative Cloud All Apps 100GB
Commitment
Annual plan, paid monthly - US\$54.99/mo

Close

Previous

Confirm



Feedback

✔ Your plan was canceled. Confirmation #AB01803404587CUS. Check your email for more details.

██████████ you're still part of the Adobe community.

You can [return to a plan](#) at any point. In the meantime, enjoy access to all the **Creative Cloud Free** Membership has to offer:

 Refund: US\$54.99 It can take up to 5 business days for your refund to appear on your bank statement.	 Adobe XD You can still use the Adobe XD free starter plan. Learn more.	 Adobe Express Create standout graphics, photos, and videos in no time. Learn more.
 Cloud Storage You still have 2GB of free cloud storage. Learn more.	 Adobe Fonts You have access to 130+ desktop and 800+ web fonts. Learn more.	 Mobile Apps You have access to our free mobile apps. Learn more.
 Sync & Share Files Keep on syncing and sharing your files.	 Trials  Explore our free trials. Learn more.	 Behance Make the most of your free Behance profile. Learn more.

Feedback



Done