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2 UNITED STATES DISTRICT COURT
3 NORTHERN DISTRICT OF CALIFORNIA
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5
6 WHATSAPP INC., et al.,
7 Plaintiffs,
8 v.
9 NSO GROUP TECHNOLOGIES
10 LIMITED, et al.,
11 Defendants.

Case No. 19-cv-07123-PJH

**ORDER DENYING MOTION TO STAY
PERMANENT INJUNCTION;
EXTENDING ADMINISTRATIVE STAY
FOR 45 DAYS**

Re: Dkt. 813

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14 Before the court is defendants' motion to stay the court's permanent injunction
15 order pending appeal. See Dkt. 813. Having read the papers filed by the parties and
16 carefully considered their arguments and relevant authority, and good cause appearing,
17 the court hereby rules as follows.

18 A. Legal standard

19 Federal Rule of Civil Procedure 62(d) provides that, "[w]hile an appeal is pending
20 from an interlocutory order or final judgment that grants, continues, modifies, refuses,
21 dissolves, or refuses to dissolve or modify an injunction, the court may suspend, modify,
22 restore, or grant an injunction on terms for bond or other terms that secure the opposing
23 party's rights."

24 In evaluating a motion for a stay pending appeal, the court considers "whether the
25 applicant has made a strong showing of likelihood of success on the merits, whether the
26 applicant will be irreparably injured without a stay, whether a stay will substantially injure
27 the other parties, and where the public interest lies." See Arizona Democratic Party v.
28 Hobbs, 976 F.3d 1081, 1086 (9th Cir. 2020); Al Otro Lado v. Wolf, 952 F.3d 999, 1006-07

1 (9th Cir. 2020) (citing Nken v. Holder, 556 U.S. 418, 434 (2009)). The first two factors
2 “are the most critical”; the last two are reached only after “an applicant satisfies the first
3 two factors.” Al Otro Lado, 952 F.3d at 1007 (citing Nken at 434-35).

4 The standard for granting a stay is a “sliding scale,” i.e., the elements of the test
5 are “balanced, so that a stronger showing of one element may offset a weaker showing of
6 another.” Arizona Democratic Party, 976 F.3d at 1086 (citing Al Otro Lado, 952 F.3d at
7 1007). “A stay is not a matter of right, even if irreparable injury might otherwise result.”
8 Al Otro Lado, 952 F.3d at 1006 (citing Virginian Ry. Co. v. United States, 272 U.S. 658,
9 672 (1926)).

10 B. Analysis

11 1. Likelihood of success on the merits

12 Defendants argue that they are likely to succeed on the merits on the following
13 issues: (1) the court’s imposition of liability, (2) the court’s finding of personal jurisdiction,
14 (3) the court’s treatment of defendants’ affirmative defenses, and (4) the court’s issuance
15 of a permanent injunction. See Dkt. 813 at 8-19.

16 a. Liability

17 As to liability, defendants argue that the court “improperly found that NSO
18 exceeded authorized access” under the CFAA and CDAFA, that the court misapplied the
19 “intent to defraud” standard under the CFAA, that the court had insufficient evidence that
20 NSO had agreed to the Whatsapp terms of service, and that the court improperly held
21 NSO liable for the alleged conduct of its clients. See Dkt. 813 at 8-12.

22 The court does not find that defendants have made a strong showing of likelihood
23 of success on the merits of their arguments regarding liability. Starting with the “exceeds
24 authorized access” issue, even based only on the limited discovery provided by
25 defendants, the undisputed evidence showed that NSO went far beyond their authorized
26 use of Whatsapp by reverse-engineering the application to design a spyware vector
27 which allowed NSO’s clients to surveil Whatsapp’s users and obtain data from its servers.
28 See, e.g., Dkt. 494 at 11-13. When Whatapp attempted to fix the security vulnerability,

1 defendants designed around the fix to continue their surreptitious access. See id.; Dkt.
2 802 at 5-7. Defendants could not, and do not, argue that they had actual authorization to
3 engage in this conduct – instead, they simply argue that there is not yet a Ninth Circuit or
4 Supreme Court case that directly contradicts their position. However, given the cutting-
5 edge technology at issue in this case, the lack of similar past cases does not persuade
6 the court that defendants are likely to succeed on the merits of their argument regarding
7 the “exceeds authorized access” prong of the CFAA and CDAFA.

8 Next, defendants argue that they are likely to succeed on the merits of their
9 argument that they did not have the requisite “intent to defraud.” The essence of
10 defendants’ argument is that they did not intend to steal “any money or property from
11 Whatsapp.” See Dkt. 813 at 11. Defendants cite no authority applying their purported
12 rule to violations of the CFAA or CDAFA. And on the merits, the court concludes that
13 defendants’ view does not present a strong showing that they are likely to succeed.

14 As to the Whatsapp terms of service, plaintiffs presented testimony regarding the
15 necessity of agreeing to the terms of service before creation of a Whatsapp account, and
16 the notice given to users. See Dkt. 467 at 2. Moreover, the court noted in its summary
17 judgment order that defendants refused to produce relevant discovery regarding the
18 phones that were used to create accounts on defendants’ behalf. See Dkt. 494 at 14.
19 Based on that evidentiary record, the court concluded that “defendants cannot
20 meaningfully dispute that agreeing to the terms of service was necessary to create a
21 Whatsapp account and to use Whatsapp,” and defendants’ arguments on this motion do
22 not persuade the court that they are likely to succeed on the merits of this argument.

23 Finally, defendants argue that the court held NSO liable for its clients’ conduct,
24 namely, obtaining data from target users. As mentioned in this and previous orders,
25 defendants withheld significant discovery in this case, and the relationship between NSO
26 and its customers was a topic where evidence was particularly limited. As a result,
27 conclusions about certain conduct could not be drawn. As the court stated in a previous
28 order:

1 [T]he evidentiary record did not show (at the time of summary judgment, nor
2 now) the specific details about how exactly the relevant attacks were
3 conducted. Based on that unclear record, the court concluded that even
4 the limited conduct to which defendants admit (i.e., developing Pegasus
5 and providing it to their clients, as well as providing training and ongoing
6 support) along with evidence that appears undisputed that they updated
7 Pegasus to circumvent plaintiffs' security updates, sufficed to establish
8 liability even before reaching the issue of whether evidentiary sanctions
9 were necessary.

10 See Dkt. 699 at 1-2.

11 Thus, the court held defendants liable for their own conduct, not for the conduct of
12 its customers. As the court explained, “[w]hile the court’s order left open the possibility
13 that defendants engaged in conspiracy to violate the CFAA, as the relevant evidence
14 may indeed support that conclusion – based on the state of the evidentiary record, the
15 court stopped short of an express finding that defendants engaged in conspiracy to
16 violate the CFAA.” See id. at 2. Accordingly, the court is not persuaded that defendants
17 are likely to succeed on the merits of their argument that the court improperly found NSO
18 liable for the conduct of its customers.

19 b. Personal jurisdiction

20 Turning to the issue of personal jurisdiction, defendants argue that the court
21 improperly held that the use of California-based servers was sufficient to support
22 personal jurisdiction, and that the court erred by imposing a discovery sanction that
23 defendants intended to use California-based servers. See Dkt. 813 at 12-14.

24 As the court noted in its previous order, the court had first addressed personal
25 jurisdiction during the pleadings stage and found that it was supported by the complaint’s
26 allegations, but defendants argued at summary judgment that the allegations were not
27 supported by the evidence. See Dkt. 494 at 5.

28 Notably, defendants do not dispute that their code was indeed sent through
plaintiffs’ California-based servers, defendants dispute only that they had intent to use
those servers and/or any control over which servers were used. However, as the court
noted in its order granting summary judgment, because “defendants did not produce
Pegasus code in a way that was meaningfully accessible to plaintiffs or to the court,

1 plaintiffs were unable to obtain detailed evidence of how the [defendants' code] chose
2 which server(s) to use." See Dkt. 494 at 9. Accordingly, the court imposed a narrow
3 evidentiary sanction that "the use of plaintiffs' California-based servers was a purposeful
4 choice made by defendants." Id. at 9-10.

5 Defendants appear to now challenge the premise that they should have been
6 required to produce Pegasus code in the first place, but the court finds no basis for those
7 arguments, which attempt to distract from the plain fact that the functionality of the
8 Pegasus code was central to resolving this litigation, and that defendants consistently
9 resisted producing discovery on that topic. While defendants did and still do claim that
10 they should be excused from the applicable discovery rules, and remain free to present
11 that argument on appeal – the court at this time does not conclude that defendants are
12 likely to succeed on the merits of their personal jurisdiction argument.

13 c. Affirmative defenses

14 Defendants argue that the court did not resolve their affirmative defenses
15 regarding the law enforcement exception, the unclean hands defense, and the waiver
16 defense. See Dkt. 813 at 14-15.

17 Regarding the law enforcement exception, defendants have repeatedly presented
18 their argument that Pegasus was licensed by the FBI, but have also repeatedly failed to
19 produce any evidence that the conduct challenged in this case was part of a "lawfully
20 authorized investigative, protective, or intelligence activity of a law enforcement agency of
21 the United States, a State, or a political subdivision of a State, or of an intelligence
22 agency of the United States," as required by 18 U.S.C. § 1030(f). Defendants
23 simultaneously argue that the court "did not address" this defense, and that the court "has
24 made that finding" rejecting the defense but that "there are serious questions as to its
25 correctness." See Dkt. 821 at 13. In short, the court has indeed resolved defendants'
26 argument regarding the CFAA's law enforcement exception, and while defendants are
27 free to challenge that resolution on appeal, they have not persuaded this court that they
28 are likely to succeed on the merits of that argument.

1 As to the unclean hands defense, plaintiffs are correct that the defense is
2 premised on an argument that was rejected at trial – that plaintiffs’ investigation into
3 defendants’ spyware itself constituted an attempt to steal defendants’ code. And finally,
4 as to waiver, the court finds no basis for the argument that plaintiffs allowed defendants’
5 conduct to continue after learning about it. To the extent that defendants complain about
6 the lack of specific written findings on each asserted affirmative defense, the court notes
7 that such specificity is not required. See, e.g., United States v. Dooley, 719 Fed. App’x
8 604, 606 (9th Cir. 2018). Overall, defendants have not persuaded the court that they are
9 likely to succeed on the merits of their argument regarding affirmative defenses.

10 d. Injunction

11 Defendants challenge the court’s imposition of a permanent injunction, arguing
12 that the court improperly found irreparable harm, improperly enjoined activities that did
13 not involve Whatsapp servers, failed to carve out a law enforcement exception, and
14 improperly enjoined reverse-engineering and decompiling code from the Whatsapp
15 platform. See Dkt. 813 at 15-19.

16 Regarding irreparable harm, defendants argue that the court erred in relying on
17 reputational damages, which were expressly disclaimed by plaintiffs. However, the court
18 explained in its previous order that it concluded that the thwarting of end-to-end
19 encryption caused plaintiffs to suffer business harm, and that such harm was properly
20 considered when determining whether to order an injunction. See Dkt. 802 at 7-9.
21 Moreover, plaintiffs presented testimony regarding the primary role of privacy in
22 Whatsapp’s business. See, e.g., Dkt. 749 at 325-27. Accordingly, the court is not
23 persuaded that defendants are likely to succeed on the merits of this argument.

24 The law enforcement exception was previously addressed above, and was also
25 addressed in an order resolving defendants’ objections to the proposed injunction. See
26 Dkt. 808 at 1. In short, the court concluded that there was “no evidence that the United
27 States has ever used Pegasus for law enforcement activities,” and thus, there was no
28 basis for the “sweeping carveout” proposed by plaintiffs, which went further than the

1 exception as codified in 18 U.S.C. § 1030(f). Accordingly, the court is not persuaded that
2 defendants are likely to succeed on the merits of this argument.

3 Finally, the court will address both arguments about the scope of the injunction
4 together. As stated above, defendants object to the injunction's inclusion of activity that
5 does not access Whatsapp's servers, as well as reverse-engineering and decompiling.
6 The court addressed both arguments in its order granting plaintiffs' motion for permanent
7 injunction, and concluded that both inclusions were warranted as "sufficiently related to
8 defendants' unlawful access of plaintiffs' and their users' data." See Dkt. 802 at 11, 17;
9 see also Facebook, Inc. v. Power Ventures, Inc., 252 F.Supp.2d 765, 784 (N.D. Cal.
10 2017) ("it is well established that federal courts have the equitable power to enjoin
11 otherwise lawful activity if they have jurisdiction over the general subject matter and if the
12 injunction is necessary and appropriate in the public interest to correct or dissipate the
13 evil effects of past unlawful conduct or to prevent continued violations of the law.").
14 Accordingly, the court is not persuaded that defendants are likely to succeed on the
15 merits of these arguments.

16 Thus, overall, the court concludes that defendants have not made a strong
17 showing of likelihood of success on the merits of the arguments presented.

18 2. Irreparable injury to applicant

19 Defendants argue that they will be irreparably injured in the absence of a stay, first
20 because the destruction of any code is permanent, and second because an injunction
21 "will put NSO's entire enterprise at risk." See Dkt. 813 at 19-21. The court recognizes
22 that the illegal nature of the enjoined conduct does not automatically prevent
23 consideration of the harm that an injunction would impose, but the court also finds
24 persuasive the "long-settled principle that harm caused by illegal conduct does not merit
25 significant equitable protection." See Disney Enters., Inc. v. VidAngel, Inc., 869 F.3d 848,
26 867 (9th Cir. 2017); Softketeers, Inc. v. Regal W. Corp., 2023 WL 2024701 at *11 (C.D.
27 Cal. Feb. 7, 2023).

28 Moreover, plaintiffs point to defendants' own evidence on this motion, showing that

1 Whatsapp is just one of many sources from which defendants' software can extract data.
2 See, e.g., Dkt. 813-6 at 8 ("Monitor a multitude of applications including Skype,
3 Whatsapp, Viber, WeChat, Line, Facebook Messenger, Telegram, and Blackberry
4 Messenger (BBM).")

5 As a result, the court gives only slight weight to any injury caused by the absence
6 of a stay.

7 3. Substantial injury to other parties

8 Defendants argue that plaintiffs will not be irreparably harmed in the absence of a
9 stay. Plaintiffs argue that this factor is due less weight than the first two factors, and
10 further argue that the court's order granting the injunction set forth the ways in which
11 plaintiffs continue to be harmed by defendants' conduct. Overall, the court agrees that its
12 previous order set forth the basis for concluding that plaintiffs face at least the same risk
13 of ongoing harm as did the plaintiff in Power Ventures, because, as in that case, the
14 defendants in this case have exhibited "bad faith conduct" indicating that "they will not
15 easily be deterred from attempting to access [plaintiffs'] servers without authorization in
16 violation of the CFAA." See Dkt. 802 at 4-5 (citing Power Ventures, 844 F.3d at 782).

17 Accordingly, the court concludes that plaintiffs would indeed be substantially
18 injured by a stay.

19 4. Public interest

20 Defendants argue that the public interest favors a stay, first because "the FBI
21 purchased a license for Pegasus in December 2018," and second because "the U.S.
22 public would also be harmed by depriving foreign governments of access to Pegasus."
23 See Dkt. 813 at 22-24. Defendants' first argument has been addressed in this order's
24 discussion of the asserted law enforcement exception, and is further undermined by
25 NSO's presence on the U.S. Department of Commerce's Entity List. As to defendants'
26 second argument, the injunction specifically does not apply to foreign governments. See
27 Dkt. 802 at 13, 14-15.

28 Instead, the court notes that the Ninth Circuit has held that the public has

