EXHIBIT A

SUM-100

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

CENGAGE LEARNING, INC., a Delaware corporation d/b/a WWW.CENGAGE.COM,

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

CIEARA MUNOZ, individually and on behalf of all others similar situated.

FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

Electronically FILED by Superior Court of California, County of Los Angeles 6/05/2023 12:00 AM David W. Slayton, Executive Officer/Clerk of Court, By D. Jackson Aubry, Deputy Clerk

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. pAVSO! Lo han demandado. Si no responde dentro de 30 dias, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pager a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de Califórnia Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de Califórnia, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

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4100 Newport Place Driv DATE: 06/05/2023	e, Suite 800, Newport Beach, CA 92660 Clerk, by (Secretario)	David W. Stayton, Executive Officer/Clerk of Court Deputy D. Jackson Aubry(Adjunto)
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[SEAL]	as an individual defendant.	
TROBACI	2. as the person sued under the fictitious	name of (specify):
	3. X on behalf of (specify): CENGAGE I	EARNING, INC., a Delaware corporation d/b/a
	under: X CCP 416.10 (corporation)	CCP 416.60 (minor)
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	other (specify):	
	4 by personal delivery on (date):	Page 1 of 1

Electronically FILED by Superior Court of California, County of Los Angeles 6/05/2023 12:00 AM David W. Slayton, Executive Officer/Clerk of Court, By D. Jackson Aubry, Deputy Clerk PACIFIC TRIAL ATTORNEYS 1 A Professional Corporation Scott J. Ferrell, Bar No. 202091 2 sferrell@pacifictrialattorneys.com 3 4100 Newport Place Drive, Ste. 800 Newport Beach, CA 92660 Tel: (949) 706-6464 4 Fax: (949) 706-6469 5 Attorneys for Plaintiff 6 7 SUPERIOR COURT FOR THE STATE OF CALIFORNIA 8 **COUNTY OF LOS ANGELES** 9 CIEARA MUNOZ, individually and on behalf of | Case No. 235TCV12739 10 all others similar situated, 11 Plaintiffs. CLASS ACTION COMPLAINT FOR VIOLATION OF THE VIDEO 12 ٧. PROTECTION PRIVACY ACT 13 CENGAGE LEARNING, INC., a Delaware corporation d/b/a WWW.CENGAGE.COM, 14 15 Defendant. 16 17 18 19 20 21 22 23 24 25 26 27 28

I. INTRODUCTION

Defendant encourages consumers to watch videos on its website at www.cengage.com. Each video is a "digital trojan horse" that Defendant uses to secretly collect unique personally identifiable information ("PII") about visitors, which Defendant then reports to Google alongside the title of every video watched. Defendant then monetizes the secretly-harvested PII by bombarding unsuspecting visitors with targeted marketing based upon their video viewing habits.

Defendant's actions constitute a clear violation of the Video Privacy Protection Act, 18 U.S.C. § 2710 ("VPPA"). As such, Defendant is liable to each class member for \$2,500 per violation.

II. JURISDICTION AND VENUE

- 1. As a Court of general jurisdiction, This Court has jurisdiction over all matters presented to it per the mandates of the California Constitution. Under the doctrine of concurrent jurisdiction, this jurisdiction extends to matters arising under federal law, as this case does. See Gulf Offshore Co. v. Mobil Oil Corp., 453 U.S. 473, 478 (1981).
- 2. Venue is proper in this County in accordance with <u>California Code of Civil Procedure</u>
 Section 394(b) because "none of the defendants reside in the state." As such, venue is proper "in any county that the plaintiff may designate in his or her complaint."
- California Code of Civil Procedure Section 410.10 because the exercise of jurisdiction over Defendant is not "inconsistent with the Constitution of this state or the United States." Indeed, Plaintiff believes that Defendant generates a minimum of eight percent of revenues from its website based upon interactions with Californians (including instances in which the website operates as a "gateway" to sales), such that the website "is the equivalent of a physical store in California." Since this case involves illegal conduct emanating from Defendant's operation of its website targeting Californians, California courts can "properly exercise personal jurisdiction" over the Defendant in accordance with the Court of Appeal opinion in *Thurston v. Fairfield Collectibles of Georgia*, 53 Cal.App.5th 1231 (2020).

III. PARTIES

4. Plaintiff is a resident of California. Plaintiff is also a consumer privacy advocate who works as a "tester" to ensure that companies abide by the privacy obligations imposed by federal law.

As an individual who advances important public interests at the risk of vile personal attacks, Plaintiff should be "praised rather than vilified." See Murray v. GMAC Mortgage Corp., 434 F.3d 948, 954 (7th Cir. 2006). Indeed, the Ninth Circuit recently made exceptionally clear that it is "necessary and desirable for committed individuals to bring serial litigation" to enforce and advance consumer protection statutes, and that Courts must not make any impermissible credibility or standing inferences against them. See Langer v. Kiser, 57 F.4th 1085, 1095 (9th Cir. 2023).

5. Defendant is a Delaware corporation that delivers educational content, technology, and services via the website throughout the United States and in this County.

IV. FACTUAL ALLEGATIONS

A. Background of the Video Privacy Protection Act.

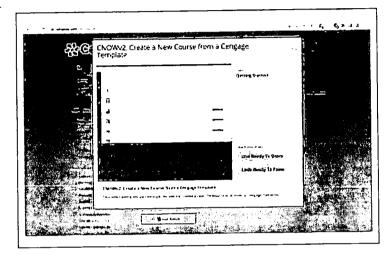
- 6. The Video Privacy Protection Act of 1988 (18 U.S.C. § 2710) ('VPPA') regulates the disclosure of information about consumers' consumption of video content. The VPPA prohibits businesses that deliver "video cassette tapes or similar audio visual materials" from "knowingly disclosing, to any person, personally identifiable information concerning any consumer of such provider. ...,". 18 U.S.C. § 2710(a)-(b).
 - 7. Indeed, the Harvard Law Review approvingly summarizes the VPPA as follows:
 In the United States' patchwork privacy regime, the VPPA is a unique gap-filler, extending protection to the expressive activities recognized as vital to the First Amendment but left underprotected by the Fourth. This Chapter argues that technological and doctrinal changes have done less damage to the Video Privacy Protection Act than one might expect. . The VPPA and recent cases deploying the Act suggest that courts are not hesitant to recognize privacy harms as "injuries" when the harms implicate intellectual privacy. Because of its broad, technology-neutral language, the VPPA has managed to weather the past forty years. Though the statute's effectiveness, like that of any other statute, depends on reasonable judicial interpretation, the VPPA's resilience despite technological and doctrinal changes indicates that the statute might prove an appropriate model for the next logical step in safeguarding the privacy of expressive activity: federal reader privacy legislation.

The Video Privacy Protection Act as a Model Intellectual Privacy Statute, 131 Harv. L. Rev. 1766 (April 2018).

B. Defendant is a Video Tape Services Provider under the VPPA.

8. Defendant advertises video content on its website and encourages visitors to its website to watch the video content that Defendant hosts there:

Figure 1



- 9. Defendant is substantially involved in the creation and distribution of video content to visitors to its website. As shown above, the video content is uniquely tailored to serve several core purposes of Defendant's business such as promoting brand awareness, encouraging visitors to use and purchase Defendant's products, and encouraging visitor engagement with Defendant's website.
- 10. The use of website videos is an integral part of Defendant's business, and the creation, editing, and distribution of such videos is a significant part of Defendant's core operations.
- 11. Based on the preceding facts, Defendant is a "video tape service provider" as defined by the VPPA. Indeed, multiple courts have held that companies that deliver audiovisual content over the internet are subject to the VPPA. See, e.g., Belozerov v. Gannett Co., Inc., F. Supp. 3d -, 2022 WL 17832185, at *3 (D. Mass. Dec. 20, 2022); Czarnionka v. The Epoch Times Ass'n, Inc., 2022 WL 17069810, at *4 (S.D.N.Y. Nov. 17, 2022) (websites that noting complaint's allegation that owner/operator of theepochtimes.com delivers audiovisual materials including "news programs, television shows, documentaries, movies, and other audiovisual content"); Lebakken v. WebMD, LLC, 2022 WL 16716151, at *1, *3 & n.2 (N.D. Ga. Nov. 4, 2022) (noting allegation that owner/operator of

WebMD.com provides "online health information and medical news"); Ambrose v. Boston Globe Media Partners LLC, 2022 WL 4329373, at *2 (D. Mass. Sept. 19, 2022) (noting allegation that bostonglobe.com "is engaged in the business of delivering various types of video content"); Cappello v. Walmart Inc., 2019 WL 11687705, at *2 (N.D. Cal. Apr. 5, 2019) (Seeborg, J.) (denying motion to dismiss regarding walmart.com); In re Hulu Privacy Litig., 2012 WL 3282960 at *6 (rejecting argument that VPPA does not cover streaming service purportedly because VPPA does not expressly cover digital distribution).

C. Plaintiff is a Both a "Consumer" and a "Subscriber" Under the VPPA.

- 12. The VPPA defines the term "consumer" to mean "any renter, purchaser, or subscriber of goods or services from a video tape service provider." 18 U.S.C. § 2710(a)(1) (emphasis added).
- 13. Plaintiff watched the video set forth above titled "Training Resources" in 2023 on Defendant's website at the link https://www.cengage.com/training/cnowv2/.
- Plaintiff has downloaded Defendant's "app" onto Plaintiff's smart phone. As such, Plaintiff is a "subscriber" under the VPPA. As explained by the Eleventh Circuit, "payment is not a necessary element of subscription." Ellis v. Cartoon Network, Inc., 803 F.3d 1251, 1256 (11th Cir. 2015) (holding that subscribing to free periodicals, newsletters, blogs, videos, and other services qualifies as "subscriber" under the VPPA. *8); see also Belozerov, 2022 WL 17832185, at *3 (no payment necessary to qualify as a subscriber under the VPPA); and Yershov v. Gannett Satellite Info Network, Inc., 820 F.2d 482, 487 (1st Cir. 2016) ("we decline to interpret the statute as incorporating monetary payment as a necessary element").

D. Defendant Knowingly Disclosed Plaintiff's Personally Identifying Information to Google.

- 15. The VPPA defines "personally identifiable information" or "PII" as "information which identifies a person as having requested or obtained specific video materials or services from a video tape service provider." 18 U.S.C. § 2710(a)(3).
- 16. Google is an American multinational technology company focusing on artificial intelligence, online advertising, search engine technology, e-commerce, and consumer electronics. Plaintiff has a Google account uses the Google browser to navigate the internet.

17. Defendant tracks the videos that visitors watch on its website and reports each visitor's video-watching behavior to Google via the use of a tool known as "Google Analytics", which many authorities regard as spyware. Measureschool.com, the world's leading business intelligence tool for Google Analytics, provides the following "plain English" explanation of how Google analytics uses cookies: "How does Google Analytics identify users that it's tracking? Just like most tracking technologies out there it uses cookies. In short, cookies are an easy way for Google Analytics to recognize users over multiple sessions, which is really valuable for your data and subsequent marketing. Google Analytics code will search your user's browser for the Google Analytics cookie and pull the relevant data. Since the cookie's value is unique for each user, Google Analytics can use this cookie to identify a user who has been on your website before." See https://measureschool.com/google-analytics-cookie/ (last downloaded June 2023).

18. Indeed, Google itself warns website operators like Defendant that the Google Analytics cookies can be used to collect and transmit PII: "PII includes, but is not limited to, information such as email addresses, personal mobile numbers, and social security numbers. Because laws across countries and territories vary, and because Google Analytics can be used in many ways, consult an attorney if you are in doubt whether certain information might constitute PII or not." See https://support.google.com/analytics/answer/6366371?hl=en#zippy=%2Cin-this-article.

- 19. At the same time Defendant reports the titles watched to Google, Defendant also reports each visitor's corresponding cookies, which operate as a unique personal identification number assigned to each user's Google account. The cookies operate as a "digital passport" that allow every website operator to identify a particular visitor by name, address, and location.
- 20. The below exemplars show how Defendant reports both the title of videos viewed, along with cookies that allows Google to identify every consumer by name, as well as corresponding visitor PII to Google:

Figure 2 1 2 Google Tag Assistant Lagacy 〒★☆: Tag Assistant is changing. Learn more 3 Event Videoz - CengageNOWv2: Create ... 4 5 Videos 6 CangageNDWv2 Create a New Course from a Cangage Template 7 Video started 8 9 10 CNOW/2 - Training Resources - Cengage 三 三 11 /training/cnowv2/ 12 13 14 15 Figure 3 16 17

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PACIFIC TRIAL ATTORNEYS, A Professional Corporation 1400 Newport Place Drive, Suite 800, Newport Beach, CA 92660 TELEPRONE NO. (949) 706-6464 ATORNEY FOR MARGE Plaintiff and the Class SUPERIOR COURT OF CALFORNIA, COUNTY OF LOS ANGELES STIBER ADDRESS SUPENDR COURT OF CALFORNIA, COUNTY OF LOS ANGELES STIBER ADDRESS SUPENDR COURT OF CALFORNIA, COUNTY OF LOS ANGELES STIBER ADDRESS SUPENDR COURT OF CALFORNIA, COUNTY OF LOS ANGELES STIBER ADDRESS SUT NO 22 POOZE LOS ANGELS, CA 90012 BROWNEY INMEE SPRING STREET COURTHOUSE CASE NAME: Munoz, et al. v. Cengage Learning, Inc. CVIL CASE COVER SHEET Complex Case Designation Clare Counter (Amount (Amount demanded demanded is exceeds \$25,000 or less) Thems 1-6 below must be completed (See instructions on page 2). 1. Check one box below for the case type that best describes this case. Auto Tort Auto C22 Whits the super of the Case type that best describes this case. Auto Tort Auto (22) Whits the property (Bernam Hullyr) Property Damage/Wronglut Death) Trof Damage/Wronglut Death) Trof Damage/Wronglut Death) Trof Damage/Wronglut Death) Trof Described (45) Defamiliation (13) Defamiliation (14) Wronglut deviction (13) Defamiliation (15) Defamiliation (16) Defamiliation (16) Defamiliation (16) Defamiliation (17) Defamiliation (18) Defamiliation (19) Defamiliation (19				
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Non-PIPDWD (Other) Tort Business tort/unfair business practice (07) Civil rights (08) Defamation (13) Fraud (16) Professional negligence (25) Wrongful eviction (33) Defamous Civil robust (35) Professional negligence (25) Writ of mandate (02) Other employment (15) This case X is is is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management: a. Large number of separately represented parties b. Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve c. Substantial amount of documentary evidence f. X Substantial postjudgment (39) Non-PIPDWD (Other) Tort Wrongful eviction (33) Unlawful Detainer Enforcement of Judgment (20) Miscellaneous Civil Complaint Rico (27) Other complaint (not specified above) (42) Miscellaneous Civil Petition Other complaint (not specified above) (42) Partnership and corporate governance (21) Partnership and corporate governance (21) Partnership and corporate governance (21) Other petition (not specified above) (43) Writ of mandate (02) Other publicial review (39) 2. This case X is is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management: a. Large number of separately represented parties d. X Large number of witnesses b. Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve in other counties, states, or countries, or in a federal court of the counties, states, or countries, or in a federal court of the counties, states, or countries, or in a federal court of the counties, states, or countries, or in a federal court of the counties, states, or countries, or in a federal court of the counties, states, or countries, or in a federal court of the counties, states, or countries, or in a federal court of the counties, states, or countries, or in a federal court of the counties, states, or countries, or in				
Business tort/unfair business practice (07) Civil rights (08) Defamation (13) Fraud (16) Intellectual property (19) Other oral property (26) Miscellaneous Civil Complaint Residential (32) Professional negligence (25) Miscellaneous Civil Petition Other complaint (not specified above) (42) Miscellaneous Civil Petition Other complaint (not specified above) (42) Miscellaneous Civil Petition Other onn-Pi/PD/WD tort (35) Petition re: arbitration award (11) Wrongful termination (36) Writ of mandate (02) Other employment (15) Other petition (not specified above) (43) Writ of mandate (02) Other employment (15) This case X is is is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management: a. Large number of separately represented parties b. Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve c. Substantial amount of documentary evidence f. X Substantial postjudgment judicial supervision 3. Remedies sought (check all that apply): a. X monetary b. X nonmonetary; declaratory or injunctive relief c. X punitive 4. Number of causes of action (specify): One (1) 5. This case X is is not a class action suit. 6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)				
Civil rights (08)				
Defamation (13)				
Residential (32)				
Intellectual property (19)				
Professional negligence (25) Didicial Review Other non-PI/PD/WD tort (35) Employment Wrongful termination (36) Other employment (15) This case X is is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management: a. Large number of separately represented parties b. Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve c. Substantial amount of documentary evidence 3. Remedies sought (check all that apply): a. X monetary 4. Number of causes of action (specify): One (1) 5. This case X is is not a class action suit. I discovered the frequency of partnership and corporate governance (21) Petition re: arbitration award (11) Other petition (not specified above) (43) Partnership and corporate governance (21) Petition re: arbitration award (11) Other petition (not specified above) (43) Virt of mandate (02) Other petition re: arbitration award (11) Other petition re: arbitration award (11) Other petition re: arbitration award (11) Other petition (not specified above) (43) Virt of mandate (02) Other petition re: arbitration award (11) Other petition (not specified above) (43) Virt of mandate (02) Other petition (at partnership and corporate governance (21) Other petition (not specified above) (43) Virt of mandate (02) Other petition (not specified above) (43) Virt of mandate (02) Other petition (at partnership and corporate governance (21) Other petition (not specified above) (43) Virt of mandate (02) Other petition (not specified above) (43) Virt of mandate (02) Other petition (not specified above) (43) Virt of mandate (02) Other petition (not specified above) (43)				
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Employment				
Writ of mandate (02) Other employment (15) Other judicial review (39) 2. This case X is is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management: a. Large number of separately represented parties b. Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve c. Substantial amount of documentary evidence f. X Substantial postjudgment judicial supervision 3. Remedies sought (check all that apply): a. X monetary b. X nonmonetary; declaratory or injunctive relief c. X punitive 4. Number of causes of action (specify): One (1) 5. This case X is is not a class action suit. 6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)				
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b. Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve c. Substantial amount of documentary evidence f. X Substantial postjudgment judicial supervision 3. Remedies sought (check all that apply): a. X monetary b. X nonmonetary; declaratory or injunctive relief c. X punitive 4. Number of causes of action (specify): One (1) 5. This case X is is not a class action suit. 6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)				
issues that will be time-consuming to resolve c. Substantial amount of documentary evidence 3. Remedies sought (check all that apply): a. X monetary 4. Number of causes of action (specify): One (1) 5. This case X is is not a class action suit. 6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)				
c. Substantial amount of documentary evidence f. X Substantial postjudgment judicial supervision 3. Remedies sought (check all that apply): a. X monetary b. X nonmonetary; declaratory or injunctive relief c. X punitive 4. Number of causes of action (specify): One (1) 5. This case X is is not a class action suit. 6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)				
3. Remedies sought (check all that apply): a. X monetary b. X nonmonetary; declaratory or injunctive relief c. X punitive 4. Number of causes of action (specify): One (1) 5. This case X is is not a class action suit. 6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)				
 Number of causes of action (specify): One (1) This case X is is not a class action suit. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.) 				
 Number of causes of action (specify): One (1) This case X is is not a class action suit. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.) 				
 5. This case X is is not a class action suit. 6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.) 				
6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)				
- A				
Lattered 2002				
Date: June 4, 2023 Scott J. Ferrell				
(SIGNATURE OF PARTY OR ATTORNEY FOR PARTY)				
NOTICE				
 Plaintiff must file this cover sheet with the first paper filed in the action or proceeding (except small claims cases or cases filed under the Probate Code, Family Code, or Welfare and Institutions Code). (Cal. Rules of Court, rule 3.220.) Failure to file may result 				
in caretions				
a File this appear shoot in addition to any cover sheet required by local COURTILLE.				
If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all				
other parties to the action or proceeding.				

CM-010

INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that

the case is complex.

Auto (22)-Personal Injury/Property Damage/Wrongful Death Uninsured Motorist (46) (if the case involves an uninsured motorist claim subject to arbitration, check this item instead of Auto)

Other PI/PD/WD (Personal Injury/ Property Damage/Wrongful Death)

Asbestos (04) Asbestos Property Damage Asbestos Personal Injury/ Wrongful Death Product Liability (not asbestos or toxic/environmental) (24)

Medical Malpractice (45) Medical Malpractice-Physicians & Surgeons Other Professional Health Care

Malpractice Other PI/PD/WD (23)

Premises Liability (e.g., slip

Intentional Bodily Injury/PD/WD (e.g., assault, vandalism) Intentional Infliction of

Emotional Distress Negligent Infliction of **Emotional Distress**

Non-PI/PD/WD (Other) Tort

Other PI/PD/WD

Business Tort/Unfair Business Practice (07)

Civil Rights (e.g., discrimination, false arrest) (not civil harassment) (08)

Defamation (e.g., slander, libel)

(13) Fraud (16)

Intellectual Property (19) Professional Negligence (25) Legal Malpractice

Other Professional Malpractice (not medical or legal)
Other Non-PI/PD/WD Tort (35)

Employment

CM-010 [Rev. July 1, 2007]

Wrongful Termination (36) Other Employment (15)

CASE TYPES AND EXAMPLES

Contract

Breach of Contract/Warranty (06) Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction)
Contract/Warranty Breach-Seller

Plaintiff (not fraud or negligence) Negligent Breach of Contract/

Warranty
Other Breach of Contract/Warranty Collections (e.g., money owed, open

book accounts) (09) Collection Case-Seller Plaintiff Other Promissory Note/Collections Case

Insurance Coverage (not provisionally complex) (18)

Auto Subrogation Other Coverage

Other Contract (37) Contractual Fraud Other Contract Dispute

Real Property

Eminent Domain/Inverse Condemnation (14) Wrongful Eviction (33)

Other Real Property (e.g., quiet title) (26) Writ of Possession of Real Property

Mortgage Foreclosure

Quiet Title Other Real Property (not eminent

domain, landlord/tenant, or foreclosure)

Unlawful Detainer

Commercial (31) Residential (32)

Drugs (38) (if the case involves illegal

drugs, check this item; otherwise, report as Commercial or Residential)

Judicial Review

Asset Forfeiture (05) Petition Re: Arbitration Award (11)

Writ of Mandate (02)
Writ-Administrative Mandamus

Writ-Mandamus on Limited Court Case Matter

Writ-Other Limited Court Case

Review

Other Judicial Review (39) Review of Health Officer Order Notice of Appeal-Labor

Commissioner Appeals

Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400-3.403)

Antitrust/Trade Regulation (03) Construction Defect (10) Claims Involving Mass Tort (40) Securities Litigation (28) Environmental/Toxic Tort (30)

Insurance Coverage Claims (arising from provisionally complex case type listed above) (41)

Enforcement of Judgment

Enforcement of Judgment (20) Abstract of Judgment (Out of County)

Confession of Judgment (nondomestic relations) Sister State Judgment Administrative Agency Award (not unpaid taxes)

Petition/Certification of Entry of Judgment on Unpaid Taxes Other Enforcement of Judgment Case

Miscellaneous Civil Complaint

RICO (27)

Other Complaint (not specified above) (42) **Declaratory Relief Only**

Injunctive Relief Only (nonharassment)

Mechanics Lien

Other Commercial Complaint Case (non-tort/non-complex) Other Civil Complaint

(non-tort/non-complex)

Miscellaneous Civil Petition

Partnership and Corporate Governance (21)
Other Petition (not specified

above) (43) Civil Harassment Workplace Violence

Elder/Dependent Adult Abuse **Election Contest**

Petition for Name Change Petition for Relief From Late Claim

Other Civil Petition

CUANTITIE	CASE NUMBER
SHORT TITLE	23GTCV/12739
Munoz et al. v. Cengage Learning, Inc.	

CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LOCATION

(CERTIFICATE OF GROUNDS FOR ASSIGNMENT TO COURTHOUSE LOCATION)

This form is required pursuant to Local Rule 2.3 in all new civil case filings in the Los Angeles Superior Court

Step 1: After completing the Civil Case Cover Sheet (Judicial Council form CM-010), find the exact case type in Column A that corresponds to the case type indicated in the Civil Case Cover Sheet.

Step 2: In Column B, check the box for the type of action that best describes the nature of the case.

Step 3: In Column C, circle the number which explains the reason for the court filing location you have chosen.

	Applicable Reasons for Choosing Courthouse Location (Column C)				
1.	Class Actions must be filed in the Stanley Mosk Courthouse, Central District.	7. Location where petitioner resides.			
2.	Permissive filing in Central District.	8. Location wherein defendant/respondent functions wholly.			
3.	Location where cause of action arose.	9. Location where one or more of the parties reside.			
4.	Location where bodily injury, death or damage occurred.	10. Location of Labor Commissioner Office.			
5.	Location where performance required, or defendant resides.	Mandatory filing location (Hub Cases – unlawful detainer, lir non-collection, limited collection).			
6.	Location of property or permanently garaged vehicle.	nor-concentry inniced concentry			

	A Civil Case Cover Sheet Case Type Auto (22)	B Type of Action (check only one) 2201 Motor Vehicle – Personal Injury/Property Damage/Wrongful	C Applicable Reasons (see Step 3 above) 1, 4
Auto Tort	Uninsured Motorist (46)	Death ☐ 4601 Uninsured Motorist – Personal Injury/Property Damage/Wrongful Death	1, 4
/ Property Death	Other Personal Injury/ Property Damage/ Wrongful Death (23)	☐ 2301 Premise Liability (e.g., dangerous conditions of property, slip/trip and fall, dog attack, etc.) ☐ 2302 Intentional Bodily Injury/Property Damage/Wrongful Death (e.g., assault, battery, vandalism, etc.)	1, 4
al Injury, Nrongfu		☐ 2303 Intentional Infliction of Emotional Distress	1, 4
Other Personal Injury/ Damage/ Wrongful		☐ 2304 Other Personal Injury/Property Damage/Wrongful Death ☐ 2305 Elder/Dependent Adult Abuse/Claims Against Skilled Nursing Facility	1, 4
5		☐ 2306 Intentional Conduct – Sexual Abuse Case (in any form)	1, 4

SHORT TITLE
Munoz, et al. v. Cengage Learning, Inc.

	A Civil Cons Cover	B Type of Action	C Applicable
Civil Case Cover Sheet Case Type		(check only one)	Reasons (see Step 3 above)
		☐ 2307 Construction Accidents	1, 4
		☐ 2308 Landlord — Tenant Habitability (e.g., bed bugs, mold, etc.)	1, 4
<u>`</u>	Product Liability (24)	☐ 2401 Product Liability (not asbestos or toxic/ environmental)	1, 4
Other Personal Injury/ Property Damage/ Wrongful Death		☐ 2402 Product Liability — Song-Beverly Consumer Warranty Act (CA Civil Code §§1790-1795.8) (Lemon Law)	1, 3, 5
Pers perty rongf	Medical Malpractice	☐ 4501 Medical Malpractice – Physicians & Surgeons	1, 4
Other Pro	(45)	☐ 4502 Other Professional Health Care Malpractice	1, 4
Non-Personal Injury/Property Damage/Wrongful Death	Business Tort (07)	☐ 0701 Other Commercial/Business Tort (not fraud or breach of contract)	1, 2, 3
al rty I De	Civil Rights (08)	□ 0801 Civil Rights/Discrimination	1, 2, 3
Non-Personal Injury/Property age/Wrongful D	Defamation (13)	☐ 1301 Defamation (slander/libel)	1, 2, 3
Per /Pro	Fraud (16)	Fraud (16)	
Jon- jury	Professional	☐ 2501 Legal Malpractice	1, 2, 3
i i ii	Negligence (25)	☐ 2502 Other Professional Malpractice (not medical or legal)	1, 2, 3
Dai	Other (35)	☐ 3501 Other Non-Personal Injury/Property Damage Tort	1, 2, 3
ent	Wrongful Termination (36)	☐ 3601 Wrongful Termination	1, 2, 3
Employment	Other Employment (15)	☐ 1501 Other Employment Complaint Case	1, 2, 3
ᇤ		☐ 1502 Labor Commissioner Appeals	10
	Breach of Contract / Warranty (06)	☐ 0601 Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction)	2, 5
	(not insurance)	☐ 0602 Contract/Warranty Breach — Seller Plaintiff (no fraud/negligence)	2, 5
		☐ 0603 Negligent Breach of Contract/Warranty (no fraud)	1, 2, 5
		☐ 0604 Other Breach of Contract/Warranty (no fraud/ negligence)	1, 2, 5
ract		□ 0605 Breach of Rental/Lease Contract (COVID-19 Rental Debt)	2,5
Contract	Collections (09)	□ 0901 Collections Case — Seller Plaintiff	5, 6, 11
		□ 0902 Other Promissory Note/Collections Case	5, 11
		☐ 0903 Collections Case — Purchased Debt (charged off consumer debt purchased on or after January 1, 2014)	5, 6, 11
		☐ 0904 Collections Case — COVID-19 Rental Debt	5, 11
	Insurance Coverage (18)	☐ 1801 Insurance Coverage (not complex)	1, 2, 5, 8

	CASE NUMBER
SHORT TITLE	CASE KOMBEN
1	
Munoz, et al. v. Cengage Learning, Inc.	

	A	В	С
Civil Case Cover Sheet Case Type		Type of Action	Applicable
		(check only one)	Reasons (see
***		<u> </u>	Step 3 above)
+ 6	Other Contract (37)	☐ 3701 Contractual Fraud	1, 2, 3, 5
rrac		☐ 3702 Tortious Interference	1, 2, 3, 5
Continued)		☐ 3703 Other Contract Dispute (not breach/insurance/fraud/negligence)	1, 2, 3, 8, 9
	Eminent Domain/	☐ 1401 Eminent Domain/Condemnation	2,6
	Inverse	Number of Parcels	Ì
ج	Condemnation (14)		2, 6
Real Property	Wrongful Eviction (33)	□ 3301 Wrongful Eviction Case	
<u></u>	Other Real	☐ 2601 Mortgage Foreclosure	2, 6
Rea	Property (26)	☐ 2602 Quiet Title	2, 6
		☐ 2603 Other Real Property (not eminent domain,	2,6
		landlord/tenant, foreclosure)	
	Unlawful Detainer	☐ 3101 Unlawful Detainer – Commercial (not drugs or wrongful	6, 11
<u>.</u>	- Commercial (31)	eviction)	
Unlawful Detainer	Unlawful Detainer	☐ 3201 Unlawful Detainer – Residential (not drugs or wrongful	6, 11
) eta	- Residential (32)	eviction)	
<u> </u>	Unlawful Detainer	☐ 3401 Unlawful Detainer – Post Foreclosure	2, 6, 11
a &	- Post Foreclosure		
<u> </u>	(34)	☐ 3801 Unlawful Detainer – Drugs	2, 6, 11
	Unlawful Detainer – Drugs (38)	2801 Olliamidi peranici pides	
	Asset Forfeiture	☐ 0501 Asset Forfeiture Case	2, 3, 6
	(05)		
	Petition re	☐ 1101 Petition to Compel/Confirm/Vacate Arbitration	2,5
	Arbitration (11)		3.0
Review	Writ of Mandate	□ 0201 Writ – Administrative Mandamus	2,8
Re	(02)	☐ 0202 Writ – Mandamus on Limited Court Case Matter	2
<u>ië</u>		□ 0203 Writ – Other Limited Court Case Review	2
Judicia	Other Judicial	☐ 3901 Other Writ/Judicial Review	2, 8
	Review (39)	☐ 3902 Administrative Hearing	2, 8
		☐ 3903 Parking Appeal	2, 8
-	Antitrust/Trade	☐ 0301 Antitrust/Trade Regulation	1, 2, 8
ex on	Regulation (03)		4 44
Provisionally Complex Litigation	Asbestos (04)	□ 0401 Asbestos Property Damage	1, 11
Prov Co Lit		☐ 0402 Asbestos Personal Injury/Wrongful Death	1, 11

LASC CIV 109 Rev. 01/23 For Mandatory Use CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LOCATION

LASC Local Rule 2.3

SHORT TITLE
Munoz, et al. v. Cengage Learning, Inc.

	A	В	С
	Civil Case Cover Sheet Case Type	Type of Action (check only one)	Applicable Reasons (see Step 3 above)
·	Construction Defect (10)	☐ 1001 Construction Defect	1, 2, 3
nplex	Claims Involving Mass Tort (40)	☑ 4001 Claims Involving Mass Tort	1, 2, 8
ionally Col Litigation (Continued)	Securities Litigation (28)	☐ 2801 Securities Litigation Case	1, 2, 8
Provisionally Complex Litigation (Continued)	Toxic Tort Environmental (30)	☐ 3001 Toxic Tort/Environmental	1, 2, 3, 8
Prov	Insurance Coverage Claims from Complex Case (41)	☐ 4101 Insurance Coverage/Subrogation (complex case only)	1, 2, 5, 8
	Enforcement of	□ 2001 Sister State Judgment	2, 5, 11
nt of nt	Judgment (20)	☐ 2002 Abstract of Judgment	2, 6
Enforcement of Judgment		☐ 2004 Administrative Agency Award (not unpaid taxes)	2, 8
offorce Judg		☐ 2005 Petition/Certificate for Entry of Judgment Unpaid Tax	2, 8
ΙŪ		☐ 2006 Other Enforcement of Judgment Case	2, 8, 9
	RICO (27)	☐ 2701 Racketeering (RICO) Case	1, 2, 8
S Civ	Other Complaints	☐ 4201 Declaratory Relief Only	1, 2, 8
eou: Iaint	(not specified above) (42)	☐ 4202 Injunctive Relief Only (not domestic/harassment)	2, 8
Miscellaneous Civil Complaints	25000 (42)	☐ 4203 Other Commercial Complaint Case (nontort/noncomplex)	1, 2, 8
Σ̈́		☐ 4204 Other Civil Complaint (non-tort/non-complex)	1, 2, 8
Su	Partnership Corporation Governance (21)	☐ 2101 Partnership and Corporation Governance Case	2, 8
titions	Other Petitions	☐ 4301 Civil Harassment with Damages	2, 3, 9
.⊨ Pe	(not specified	☐ 4302 Workplace Harassment with Damages	2, 3, 9
s Civ	above) (43)	☐ 4303 Elder/Dependent Adult Abuse Case with Damages	2, 3, 9
neon		☐ 4304 Election Contest	2
ellan		☐ 4305 Petition for Change of Name/Change of Gender	2, 7
Miscellaneous Civil Peti		☐ 4306 Petition for Relief from Late Claim Law	2, 3, 8
<u>-</u>		☐ 4307 Other Civil Petition	2, 9

SHORT TITLE	CASE NUMBER
Munoz, et al. v. Cengage Learning, Inc.	

Step 4: Statement of Reason and Address: Check the appropriate boxes for the numbers shown under Column C for the type of action that you have selected. Enter the address, which is the basis for the filing location including zip code. (No address required for class action cases.)

REASON: ☐ 1. ☐ 2. ☐ 3. ☐ 4. ☐ 5. ☐ 6. ☐ 7. ☐ 8. ☐ 9. ☐ 10. ☐ 11			ADDRESS:	200 Pier Four Blvd.
CITY:	STATE:	ZIP CODE:	7	
Boston	MA .	02210	<u></u>	

Step 5: Certification of Assignment: I certify that this case is properly filed in the Central District of the Superior Court of California, County of Los Angeles [Code of Civ. Proc., 392 et seq., and LASC Local Rule 2.3(a)(1)(E)]

Dated: 06/04/2023

(SIGNATURE OF ATTORNEY/FILING PARTY

PLEASE HAVE THE FOLLOWING ITEMS COMPLETED AND READY TO BE FILED IN ORDER TO PROPERLY COMMENCE YOUR NEW COURT CASE:

- 1. Original Complaint or Petition.
- 2. If filing a Complaint, a completed Summons form for issuance by the Clerk.
- 3. Civil Case Cover Sheet Judicial Council form CM-010.
- 4. Civil Case Cover Sheet Addendum and Statement of Location form LASC CIV 109 (01/23).
- 5. Payment in full of the filing fee, unless there is a court order for waiver, partial or schedule payments.
- 6. A signed order appointing a Guardian ad Litem, Judicial Council form CIV-010, if the plaintiff or petitioner is a minor under 18 years of age will be required by Court to issue a Summons.
- 7. Additional copies of documents to be conformed by the Clerk. Copies of the cover sheet and this addendum must be served along with the Summons and Complaint, or other initiating pleading in the case.

SUPERIOR COURT OF CALIFORNIA COUNTY OF LOS ANGELES	Reserved for Clerk's File Stamp
COURTHOUSE ADDRESS: Spring Street Courthouse 312 North Spring Street, Los Angeles, CA 90012	FILED Superior Court of California County of Los Angeles 06/05/2023
NOTICE OF CASE ASSIGNMENT UNLIMITED CIVIL CASE	Devid W. Sleyton, Executive Officer / Clerk of Court By: D. Jackson Aubry _ Deputy
Your case is assigned for all purposes to the judicial officer indicated below.	CASE NUMBER: 23STCV12739

THIS FORM IS TO BE SERVED WITH THE SUMMONS AND COMPLAINT

ĺ	ASSIGNED JUDGE	DEPT	ROOM	ASSIGNED JUDGE DEPT ROOM	
	✓ Lawrence P. Riff	7			

Given to the Plaintiff/Cross-Complainant/Attorney of Record	David W. Slayton, Executive Officer / Clerk of Court
on 06/06/2023	By D. Jackson Aubry, Deputy Clerk
(Date)	

INSTRUCTIONS FOR HANDLING UNLIMITED CIVIL CASES

The following critical provisions of the California Rules of Court, Title 3, Division 7, as applicable in the Superior Court, are summarized for your assistance.

APPLICATION

The Division 7 Rules were effective January 1, 2007. They apply to all general civil cases.

PRIORITY OVER OTHER RULES

The Division 7 Rules shall have priority over all other Local Rules to the extent the others are inconsistent.

CHALLENGE TO ASSIGNED JUDGE

A challenge under Code of Civil Procedure Section 170.6 must be made within 15 days after notice of assignment for all purposes to a judge, or if a party has not yet appeared, within 15 days of the first appearance.

TIME STANDARDS

Cases assigned to the Independent Calendaring Courts will be subject to processing under the following time standards:

All complaints shall be served within 60 days of filing and proof of service shall be filed within 90 days.

CROSS-COMPLAINTS

Without leave of court first being obtained, no cross-complaint may be filed by any party after their answer is filed. Crosscomplaints shall be served within 30 days of the filing date and a proof of service filed within 60 days of the filing date.

STATUS CONFERENCE

A status conference will be scheduled by the assigned Independent Calendar Judge no later than 270 days after the filing of the complaint. Counsel must be fully prepared to discuss the following issues: alternative dispute resolution, bifurcation, settlement, trial date, and expert witnesses.

FINAL STATUS CONFERENCE

The Court will require the parties to attend a final status conference not more than 10 days before the scheduled trial date. All parties shall have motions in limine, bifurcation motions, statements of major evidentiary issues, dispositive motions, requested form jury instructions, special jury instructions, and special jury verdicts timely filed and served prior to the conference. These matters may be heard and resolved at this conference. At least five days before this conference, counsel must also have exchanged lists of exhibits and witnesses, and have submitted to the court a brief statement of the case to be read to the jury panel as required by Chapter Three of the Los Angeles Superior Court Rules.

The court will impose appropriate sanctions for the failure or refusal to comply with Chapter Three Rules, orders made by the Court, and time standards or deadlines established by the Court or by the Chapter Three Rules. Such sanctions may be on a party, or if appropriate, on counsel for a party.

This is not a complete delineation of the Division 7 or Chapter Three Rules, and adherence only to the above provisions is therefore not a guarantee against the imposition of sanctions under Trial Court Delay Reduction. Careful reading and compliance with the actual Chapter Rules is imperative.

Pursuant to Local Rule 2.3, all class actions shall be filed at the Stanley Mosk Courthouse and are randomly assigned to a complex judge at the designated complex courthouse. If the case is found not to be a class action it will be returned to an Independent Calendar Courtroom for all purposes.

*Provisionally Complex Cases

Cases filed as provisionally complex are initially assigned to the Supervising Judge of complex litigation for determination of complex status. If the case is deemed to be complex within the meaning of California Rules of Court 3.400 et seq., it will be randomly assigned to a complex judge at the designated complex courthouse. If the case is found not to be complex, it will be returned to an Independent Calendar Courtroom for all purposes.

2019-GEN-014-00 Superior Court of California County of Los Angeles 1 MAY 0.3 2019 2 Sherri R. Carter, Executive Officer/Clerk 3 Rizalinda Mina 4 5 SUPERIOR COURT OF THE STATE OF CALIFORNIA 6 FOR THE COUNTY OF LOS ANGELES 7 FIRST AMENDED GENERAL ORDER 8 IN RE LOS ANGELES SUPERIOR COURT) - MANDATORY ELECTRONIC FILING 9 FOR CIVIL 10 11 On December 3, 2018, the Los Angeles County Superior Court mandated electronic filing of all 12 documents in Limited Civil cases by litigants represented by attorneys. On January 2, 2019, the Los 13 Angeles County Superior Court mandated electronic filing of all documents filed in Non-Complex 14 Unlimited Civil cases by litigants represented by attorneys. (California Rules of Court, rule 2.253(b).) 15 All electronically filed documents in Limited and Non-Complex Unlimited cases are subject to the 16 17 following: 1) DEFINITIONS 18 a) "Bookmark" A bookmark is a PDF document navigational tool that allows the reader to 19 quickly locate and navigate to a designated point of interest within a document. 20 b) "Efiling Portal" The official court website includes a webpage, referred to as the efiling 21 portal, that gives litigants access to the approved Electronic Filing Service Providers. 22 c) "Electronic Envelope" A transaction through the electronic service provider for submission 23 of documents to the Court for processing which may contain one or more PDF documents 24 25 attached. d) "Electronic Filing" Electronic Filing (eFiling) is the electronic transmission to a Court of a

document in electronic form. (California Rules of Court, rule 2.250(b)(7).)

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- e) "Electronic Filing Service Provider" An Electronic Filing Service Provider (EFSP) is a person or entity that receives an electronic filing from a party for retransmission to the Court. In the submission of filings, the EFSP does so on behalf of the electronic filer and not as an agent of the Court. (California Rules of Court, rule 2.250(b)(8).)
- f) "Electronic Signature" For purposes of these local rules and in conformity with Code of Civil Procedure section 17, subdivision (b)(3), section 34, and section 1010.6, subdivision (b)(2), Government Code section 68150, subdivision (g), and California Rules of Court, rule 2.257, the term "Electronic Signature" is generally defined as an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record.
- g) "Hyperlink" An electronic link providing direct access from one distinctively marked place in a hypertext or hypermedia document to another in the same or different document.
- h) "Portable Document Format" A digital document format that preserves all fonts, formatting, colors and graphics of the original source document, regardless of the application platform used.

2) MANDATORY ELECTRONIC FILING

- a) Trial Court Records
 - Pursuant to Government Code section 68150, trial court records may be created, maintained, and preserved in electronic format. Any document that the Court receives electronically must be clerically processed and must satisfy all legal filing requirements in order to be filed as an official court record (California Rules of Court, rules 2.100, et seq. and 2.253(b)(6)).
- b) Represented Litigants Pursuant to California Rules of Court, rule 2.253(b), represented litigants are required to electronically file documents with the Court through an approved EFSP.
- c) Public Notice
 - The Court has issued a Public Notice with effective dates the Court required parties to electronically file documents through one or more approved EFSPs. Public Notices containing effective dates and the list of EFSPs are available on the Court's website, at www.lacourt.org.

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d) Documents in Related Cases

Documents in related cases must be electronically filed in the eFiling portal for that case type if electronic filing has been implemented in that case type, regardless of whether the case has been related to a Civil case.

3) EXEMPT LITIGANTS

- a) Pursuant to California Rules of Court, rule 2.253(b)(2), self-represented litigants are exempt from mandatory electronic filing requirements.
- b) Pursuant to Code of Civil Procedure section 1010.6, subdivision (d)(3) and California Rules of Court, rule 2.253(b)(4), any party may make application to the Court requesting to be excused from filing documents electronically and be permitted to file documents by conventional means if the party shows undue hardship or significant prejudice.

4) EXEMPT FILINGS

- a) The following documents shall not be filed electronically:
 - Peremptory Challenges or Challenges for Cause of a Judicial Officer pursuant to Code of Civil Procedure sections 170.6 or 170.3;
 - ii) Bonds/Undertaking documents;
 - iii) Trial and Evidentiary Hearing Exhibits
 - iv) Any ex parte application that is filed concurrently with a new complaint including those that will be handled by a Writs and Receivers department in the Mosk courthouse; and
 - v) Documents submitted conditionally under seal. The actual motion or application shall be electronically filed. A courtesy copy of the electronically filed motion or application to submit documents conditionally under seal must be provided with the documents submitted conditionally under seal.

b) Lodgments

Documents attached to a Notice of Lodgment shall be lodged and/or served conventionally in paper form. The actual document entitled, "Notice of Lodgment," shall be filed electronically.

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1	5)	EL	CTRONIC FILING SYSTEM WORKING PROCEDURES
2		Ele	tronic filing service providers must obtain and manage registration information for persons
3		and	entities electronically filing with the court.
4	6)	TE	CHNICAL REQUIREMENTS
5		a)	Electronic documents must be electronically filed in PDF, text searchable format when
6			echnologically feasible without impairment of the document's image.
7		b)	The table of contents for any filing must be bookmarked.
8		c)	Electronic documents, including but not limited to, declarations, proofs of service, and
9			exhibits, must be bookmarked within the document pursuant to California Rules of Court, rule
10			3.1110(f)(4). Electronic bookmarks must include links to the first page of each bookmarked
11			item (e.g. exhibits, declarations, deposition excerpts) and with bookmark titles that identify th
12			bookedmarked item and briefly describe the item.
13		d)	Attachments to primary documents must be bookmarked. Examples include, but are not
14			limited to, the following:
15			i) Depositions;
16			ii) Declarations;
1 7			iii) Exhibits (including exhibits to declarations);
18			iv) Transcripts (including excerpts within transcripts);
19			v) Points and Authorities;
20			vi) Citations; and
21			vii) Supporting Briefs.
22		e)	Use of hyperlinks within documents (including attachments and exhibits) is strongly
23			encouraged.
24	\parallel	f)	Accompanying Documents
25			Each document acompanying a single pleading must be electronically filed as a separate
26			digital PDF document.
27		g)	Multiple Documents

Multiple documents relating to one case can be uploaded in one envelope transaction.

h) Writs and Abstracts

Writs and Abstracts must be submitted as a separate electronic envelope.

i) Sealed Documents

If and when a judicial officer orders documents to be filed under seal, those documents must be filed electronically (unless exempted under paragraph 4); the burden of accurately designating the documents as sealed at the time of electronic submission is the submitting party's responsibility.

i) Redaction

Pursuant to California Rules of Court, rule 1.201, it is the submitting party's responsibility to redact confidential information (such as using initials for names of minors, using the last four digits of a social security number, and using the year for date of birth) so that the information shall not be publicly displayed.

7) ELECTRONIC FILING SCHEDULE

- a) Filed Date
 - i) Any document received electronically by the court between 12:00 am and 11:59:59 pm shall be deemed to have been effectively filed on that court day if accepted for filing. Any document received electronically on a non-court day, is deemed to have been effectively filed on the next court day if accepted. (California Rules of Court, rule 2.253(b)(6); Code Civ. Proc. § 1010.6(b)(3).)
 - ii) Notwithstanding any other provision of this order, if a digital document is not filed in due course because of: (1) an interruption in service; (2) a transmission error that is not the fault of the transmitter; or (3) a processing failure that occurs after receipt, the Court may order, either on its own motion or by noticed motion submitted with a declaration for Court consideration, that the document be deemed filed and/or that the document's filing date conform to the attempted transmission date.

8) EX PARTE APPLICATIONS

a) Ex parte applications and all documents in support thereof must be electronically filed no later than 10:00 a.m. the court day <u>before</u> the ex parte hearing.

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b) Any written opposition to an ex parte application must be electronically filed by 8:30 a.m. the day of the ex parte hearing. A printed courtesy copy of any opposition to an ex parte application must be provided to the court the day of the ex parte hearing.

9) PRINTED COURTESY COPIES

- a) For any filing electronically filed two or fewer days before the hearing, a courtesy copy must be delivered to the courtroom by 4:30 p.m. the same business day the document is efiled. If the efiling is submitted after 4:30 p.m., the courtesy copy must be delivered to the courtroom by 10:00 a.m. the next business day.
- b) Regardless of the time of electronic filing, a printed courtesy copy (along with proof of electronic submission) is required for the following documents:
 - i) Any printed document required pursuant to a Standing or General Order;
 - ii) Pleadings and motions (including attachments such as declarations and exhibits) of 26 pages or more;
 - iii) Pleadings and motions that include points and authorities;
 - iv) Demurrers;
 - v) Anti-SLAPP filings, pursuant to Code of Civil Procedure section 425.16;
 - vi) Motions for Summary Judgment/Adjudication; and
 - vii) Motions to Compel Further Discovery.
- c) Nothing in this General Order precludes a Judicial Officer from requesting a courtesy copy of additional documents. Courtroom specific courtesy copy guidelines can be found at www.lacourt.org on the Civil webpage under "Courtroom Information."

(0) WAIVER OF FEES AND COSTS FOR ELECTRONICALLY FILED DOCUMENTS

- a) Fees and costs associated with electronic filing must be waived for any litigant who has received a fee waiver. (California Rules of Court, rules 2.253(b)(), 2.258(b), Code Civ. Proc. § 1010.6(d)(2).)
- b) Fee waiver applications for waiver of court fees and costs pursuant to Code of Civil Procedure section 1010.6, subdivision (b)(6), and California Rules of Court, rule 2.252(f), may be electronically filed in any authorized action or proceeding.

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Brazile

11) SIGNATURES ON ELECTRONIC FILING

For purposes of this General Order, all electronic filings must be in compliance with California Rules of Court, rule 2.257. This General Order applies to documents filed within the Civil Division of the Los Angeles County Superior Court.

This First Amended General Order supersedes any previous order related to electronic filing, and is effective immediately, and is to remain in effect until otherwise ordered by the Civil Supervising Judge and/or Presiding Judge.

DATED: May 3, 2019



KEVIN C. BRAZILE Presiding Judge

FILED
LOS ANGELES SUPERIOR COURT

MAY 1 1 2011

JOHN A. CLARKE, CLERK

N. NOVONO

BY NANCY NAVARRO, DEPUTY

SUPERIOR COURT OF THE STATE OF CALIFORNIA FOR THE COUNTY OF LOS ANGELES

General Order Re Use of Voluntary Efficient Litigation Stipulations

ORDER PURSUANT TO CCP 1054(a), EXTENDING TIME TO RESPOND BY 30 DAYS WHEN PARTIES AGREE TO EARLY ORGANIZATIONAL MEETING STIPULATION

Whereas the Los Angeles Superior Court and the Executive Committee of the Litigation Section of the Los Angeles County Bar Association have cooperated in drafting "Voluntary Efficient Litigation Stipulations" and in proposing the stipulations for use in general jurisdiction civil litigation in Los Angeles County;

Whereas the Los Angeles County Bar Association Litigation Section; the Los Angeles County Bar Association Labor and Employment Law Section; the Consumer Attorneys Association of Los Angeles; the Association of Southern California Defense Counsel; the Association of Business Trial Lawyers of Los Angeles; and the California Employment Lawyers Association all "endorse the goal of promoting efficiency in litigation, and ask that counsel consider using these stipulations as a voluntary way to promote communications and procedures among counsel and with the court to fairly resolve issues in their cases;"

 Whereas the Early Organizational Meeting Stipulation is intended to encourage cooperation among the parties at an early stage in litigation in order to achieve litigation efficiencies;

Whereas it is intended that use of the Early Organizational Meeting Stipulation will promote economic case resolution and judicial efficiency;

Whereas, in order to promote a meaningful discussion of pleading issues at the Early Organizational Meeting and potentially to reduce the need for motions to challenge the pleadings, it is necessary to allow additional time to conduct the Early Organizational Meeting before the time to respond to a complaint or cross complaint has expired;

Whereas Code of Civil Procedure section 1054(a) allows a judge of the court in which an action is pending to extend for not more than 30 days the time to respond to a pleading "upon good cause shown";

Now, therefore, this Court hereby finds that there is good cause to extend for 30 days the time to respond to a complaint or to a cross complaint in any action in which the parties have entered into the Early Organizational Meeting Stipulation. This finding of good cause is based on the anticipated judicial efficiency and benefits of economic case resolution that the Early Organizational Meeting Stipulation is intended to promote.

IT IS HEREBY ORDERED that, in any case in which the parties have entered into an Early Organizational Meeting Stipulation, the time for a defending party to respond to a complaint or cross complaint shall be extended by the 30 days permitted

by Code of Civil Procedure section 1054(a) without further need of a specific court order. Carolyn B. Kuhl Supervising Judge of the Civil Departments, Los Angeles Superior Court

VOLUNTARY EFFICIENT LITIGATION STIPULATIONS



Superior Court of California County of Los Angeles



Los Angeles County Bar Association Litigation Section

Los Angeles County Bar Association Labor and Employment Law Section





Southern California Defense Counsel





California Employment Lawyers Association

The Early Organizational Meeting Stipulation, Discovery Resolution Stipulation, and Motions in Limine Stipulation are voluntary stipulations entered into by the parties. The parties may enter into one, two, or all three of the stipulations; however, they may not alter the stipulations as written, because the Court wants to ensure uniformity of application. These stipulations are meant to encourage cooperation between the parties and to assist in resolving issues in a manner that promotes economic case resolution and judicial efficiency.

The following organizations endorse the goal of promoting efficiency in litigation and ask that counsel consider using these stipulations as a voluntary way to promote communications and procedures among counsel and with the court to fairly resolve issues in their cases.

- **♦**Los Angeles County Bar Association Litigation Section**♦**
 - ◆ Los Angeles County Bar Association

 Labor and Employment Law Section◆
 - **♦**Consumer Attorneys Association of Los Angeles **♦**
 - ◆Southern California Defense Counsel◆
 - ♦ Association of Business Trial Lawyers ◆
 - **♦**California Employment Lawyers Association◆

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NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:	STATE BAR NUMBER	Reserved for Clerk's File Stamp
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PLAINTIFF:		
DEFENDANT:		
DEI ENDAITI.		
		CASE NUMBER:
		CASE NUMBER.
STIPULATION - EARLY ORG	ANIZATIONAL MEETING	

This stipulation is intended to encourage cooperation among the parties at an early stage in the litigation and to assist the parties in efficient case resolution.

The parties agree that:

- The parties commit to conduct an initial conference (in-person or via teleconference or via videoconference) within 15 days from the date this stipulation is signed, to discuss and consider whether there can be agreement on the following:
 - a. Are motions to challenge the pleadings necessary? If the issue can be resolved by amendment as of right, or if the Court would allow leave to amend, could an amended complaint resolve most or all of the issues a demurrer might otherwise raise? If so, the parties agree to work through pleading issues so that a demurrer need only raise issues they cannot resolve. Is the issue that the defendant seeks to raise amenable to resolution on demurrer, or would some other type of motion be preferable? Could a voluntary targeted exchange of documents or information by any party cure an uncertainty in the pleadings?
 - b. Initial mutual exchanges of documents at the "core" of the litigation. (For example, in an employment case, the employment records, personnel file and documents relating to the conduct in question could be considered "core." In a personal injury case, an incident or police report, medical records, and repair or maintenance records could be considered "core.");
 - c. Exchange of names and contact information of witnesses;
 - d. Any insurance agreement that may be available to satisfy part or all of a judgment, or to indemnify or reimburse for payments made to satisfy a judgment;
 - e. Exchange of any other information that might be helpful to facilitate understanding, handling, or resolution of the case in a manner that preserves objections or privileges by agreement;
 - f. Controlling issues of law that, if resolved early, will promote efficiency and economy in other phases of the case. Also, when and how such issues can be presented to the Court;
 - g. Whether or when the case should be scheduled with a settlement officer, what discovery or court ruling on legal issues is reasonably required to make settlement discussions meaningful, and whether the parties wish to use a sitting judge or a private mediator or other options as

SHORT TITLE	E:	CASE NUMBER:
	discussed in the "Alternative Dispute Resolution (ADR complaint;) Information Package" served with the
h.	Computation of damages, including documents, not pri which such computation is based;	vileged or protected from disclosure, on
i.	Whether the case is suitable for the Expedited Jury www.lacourt.org under "Civii" and then under "General	Trial procedures (see information at al Information").
2.	The time for a defending party to respond to a complato for the complaint, and	aint or cross-complaint will be extended for the cross-
	complaint, which is comprised of the 30 days to resport and the 30 days permitted by Code of Civil Procedule been found by the Civil Supervising Judge due to the this Stipulation. A copy of the General Order can be click on "General Information", then click on "Voluntary	nd under Government Code § 68616(b), re section 1054(a), good cause having case management benefits provided by found at www.lacourt.org under "Civil",
3.	The parties will prepare a joint report titled "Joint Status and Early Organizational Meeting Stipulation, and if cresults of their meet and confer and advising the Couefficient conduct or resolution of the case. The parties the Case Management Conference statement, and statement is due.	desired, a proposed order summarizing irt of any way it may assist the parties' s shall attach the Joint Status Report to
4.	References to "days" mean calendar days, unless other any act pursuant to this stipulation falls on a Saturday, for performing that act shall be extended to the next Co	Sunday or Court holiday, then the time
The fo	ollowing parties stipulate:	
Date:	,	
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR PLAINTIFF)
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR DEFENDANT)
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR DEFENDANT)
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LASC A	229 (Rev 02/15) approved 04/11 Save	ATIONAL MEETING Page 2 of 2 Clear

NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:	STATE BAR NUMBER	Reserved for Clerk's File Stamp
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SUPERIOR COURT OF CALIFORNIA, COUR	NTY OF LOS ANGELES	
COURTHOUSE ADDRESS:		
PLAINTIFF:		
DEFENDANT:		
STIPULATION - DISCOVERY RI	ESOLUTION	CASE NUMBER:

This stipulation is intended to provide a fast and informal resolution of discovery issues through limited paperwork and an informal conference with the Court to aid in the resolution of the issues.

The parties agree that:

- 1. Prior to the discovery cut-off in this action, no discovery motion shall be filed or heard unless the moving party first makes a written request for an Informal Discovery Conference pursuant to the terms of this stipulation.
- 2. At the Informal Discovery Conference the Court will consider the dispute presented by parties and determine whether it can be resolved informally. Nothing set forth herein will preclude a party from making a record at the conclusion of an Informal Discovery Conference, either orally or in writing.
- 3. Following a reasonable and good faith attempt at an informal resolution of each issue to be presented, a party may request an Informal Discovery Conference pursuant to the following procedures:
 - a. The party requesting the Informal Discovery Conference will:
 - File a Request for Informal Discovery Conference with the clerk's office on the approved form (copy attached) and deliver a courtesy, conformed copy to the assigned department;
 - ii. Include a brief summary of the dispute and specify the relief requested; and
 - iii. Serve the opposing party pursuant to any authorized or agreed method of service that ensures that the opposing party receives the Request for Informal Discovery Conference no later than the next court day following the filing.
 - b. Any Answer to a Request for Informal Discovery Conference must:
 - i. Also be filed on the approved form (copy attached);
 - ii. Include a brief summary of why the requested relief should be denied;

١	SHORT TITLE:	CASE NUMBER:
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- iii. Be filed within two (2) court days of receipt of the Request; and
- iv. Be served on the opposing party pursuant to any authorized or agreed upon method of service that ensures that the opposing party receives the Answer no later than the next court day following the filing.
- c. No other pleadings, including but not limited to exhibits, declarations, or attachments, will be accepted.
- d. If the Court has not granted or denied the Request for Informal Discovery Conference within ten (10) days following the filing of the Request, then it shall be deemed to have been denied. If the Court acts on the Request, the parties will be notified whether the Request for Informal Discovery Conference has been granted or denied and, if granted, the date and time of the Informal Discovery Conference, which must be within twenty (20) days of the filing of the Request for Informal Discovery Conference.
- e. If the conference is not held within twenty (20) days of the filing of the Request for Informal Discovery Conference, unless extended by agreement of the parties and the Court, then the Request for the Informal Discovery Conference shall be deemed to have been denied at that time.
- 4. If (a) the Court has denied a conference or (b) one of the time deadlines above has expired without the Court having acted or (c) the Informal Discovery Conference is concluded without resolving the dispute, then a party may file a discovery motion to address unresolved issues.
- 5. The parties hereby further agree that the time for making a motion to compel or other discovery motion is tolled from the date of filing of the Request for Informal Discovery Conference until (a) the request is denied or deemed denied or (b) twenty (20) days after the filing of the Request for Informal Discovery Conference, whichever is earlier, unless extended by Order of the Court.
 - It is the understanding and intent of the parties that this stipulation shall, for each discovery dispute to which it applies, constitute a writing memorializing a "specific later date to which the propounding [or demanding or requesting] party and the responding party have agreed in writing," within the meaning of Code Civil Procedure sections 2030.300(c), 2031.320(c), and 2033.290(c).
- 6. Nothing herein will preclude any party from applying ex parte for appropriate relief, including an order shortening time for a motion to be heard concerning discovery.
- 7. Any party may terminate this stipulation by giving twenty-one (21) days notice of intent to terminate the stipulation.
- 8. References to "days" mean calendar days, unless otherwise noted. If the date for performing any act pursuant to this stipulation falls on a Saturday, Sunday or Court holiday, then the time for performing that act shall be extended to the next Court day.

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ENDA	NT:		
-	INFORMAL DISCOVERY CON (pursuant to the Discovery Resolution Stipul		CASE NUMBER:
1.	This document relates to:		
	Request for Informal Discovery Answer to Request for Informa		
2.	Deadline for Court to decide on Request: the Request).	(inse	ert date 10 calendar days following filing
3.	Deadline for Court to hold Informal Discordays following filling of the Request).	very Conference:	(insert date 20 calend
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NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:	STATE BAR NUMBER	Reserved for Clerk's File Stamp
		_
E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name):	FAX NO. (Optional):	
SUPERIOR COURT OF CALIFORNIA	A, COUNTY OF LOS ANGELES	
COURTHOUSE ADDRESS:		
PLAINTIFF:		
DEFENDANT:		
STIPULATION AND ORDER	CASE NUMBER:	

This stipulation is intended to provide fast and informal resolution of evidentiary issues through diligent efforts to define and discuss such issues and limit paperwork.

The parties agree that:

- 1. At least ____ days before the final status conference, each party will provide all other parties with a list containing a one paragraph explanation of each proposed motion in limine. Each one paragraph explanation must identify the substance of a single proposed motion in limine and the grounds for the proposed motion.
- 2. The parties thereafter will meet and confer, either in person or via teleconference or videoconference, concerning all proposed motions in limine. In that meet and confer, the parties will determine:
 - a. Whether the parties can stipulate to any of the proposed motions. If the parties so stipulate, they may file a stipulation and proposed order with the Court.
 - b. Whether any of the proposed motions can be briefed and submitted by means of a short joint statement of issues. For each motion which can be addressed by a short joint statement of issues, a short joint statement of issues must be filed with the Court 10 days prior to the final status conference. Each side's portion of the short joint statement of issues may not exceed three pages. The parties will meet and confer to agree on a date and manner for exchanging the parties' respective portions of the short joint statement of issues and the process for filing the short joint statement of issues.
- 3. All proposed motions in limine that are not either the subject of a stipulation or briefed via a short joint statement of issues will be briefed and filed in accordance with the California Rules of Court and the Los Angeles Superior Court Rules.

SHORT TITLE:			CASE NUMBER:		
The foll	owing parties stipulate:				
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Superior Court of California, County of Los Angeles

ALTERNATIVE DISPUTE RESOLUTION (ADR) INFORMATION PACKAGE

THE PLAINTIFF MUST SERVE THIS ADR INFORMATION PACKAGE ON EACH PARTY WITH THE COMPLAINT.

CROSS-COMPLAINANTS must serve this ADR Information Package on any new parties named to the action with the cross-complaint.

What is ADR?

ADR helps people find solutions to their legal disputes without going to trial. The main types of ADR are negotiation, mediation, arbitration, and settlement conferences. When ADR is done by phone, videoconference or computer, it may be called Online Dispute Resolution (ODR). These alternatives to litigation and trial are described below.

Advantages of ADR

- Saves Time: ADR is faster than going to trial.
- Saves Money: Parties can save on court costs, attorney's fees, and witness fees.
- Keeps Control (with the parties): Parties choose their ADR process and provider for voluntary ADR.
- Reduces Stress/Protects Privacy: ADR is done outside the courtroom, in private offices, by phone or online.

Disadvantages of ADR

- Costs: If the parties do not resolve their dispute, they may have to pay for ADR, litigation, and trial.
- No Public Trial: ADR does not provide a public trial or a decision by a judge or jury.

Main Types of ADR

- 1. **Negotiation**: Parties often talk with each other in person, or by phone or online about resolving their case with a settlement agreement instead of a trial. If the parties have lawyers, they will negotiate for their clients.
- 2. **Mediation**: In mediation, a neutral mediator listens to each person's concerns, helps them evaluate the strengths and weaknesses of their case, and works with them to try to create a settlement agreement that is acceptable to all. Mediators do not decide the outcome. Parties may go to trial if they decide not to settle.

Mediation may be appropriate when the parties

- want to work out a solution but need help from a neutral person.
- have communication problems or strong emotions that interfere with resolution.

Mediation may not be appropriate when the parties

- want a public trial and want a judge or jury to decide the outcome.
- lack equal bargaining power or have a history of physical/emotional abuse.

How to Arrange Mediation in Los Angeles County

Mediation for civil cases is voluntary and parties may select any mediator they wish. Options include:

- a. The Civil Mediation Vendor Resource List If all parties in an active civil case agree to mediation, they may contact these organizations to request a "Resource List Mediation" for mediation at reduced cost or no cost (for selected cases).
 - ADR Services, Inc. Case Manager Elizabeth Sanchez, <u>elizabeth@adrservices.com</u>
 (949) 863-9800
 - Mediation Center of Los Angeles Program Manager info@mediationLA.org (833) 476-9145

These organizations cannot accept every case and they may decline cases at their discretion. They may offer online mediation by video conference for cases they accept. Before contacting these organizations, review important information and FAQs at www.lacourt.org/ADR.Res.List

NOTE: The Civil Mediation Vendor Resource List program does not accept family law, probate or small claims cases.

b. Los Angeles County Dispute Resolution Programs
https://hrc.lacounty.gov/wp-content/uploads/2020/05/DRP-Fact-Sheet-23October19-Current-as-of-October-2019-1.pdf

Day of trial mediation programs have been paused until further notice.

Online Dispute Resolution (ODR). Parties in small claims and unlawful detainer (eviction) cases should carefully review the Notice and other information they may receive about (ODR) requirements for their case.

- c. Mediators and ADR and Bar organizations that provide mediation may be found on the internet.
- 3. Arbitration: Arbitration is less formal than trial, but like trial, the parties present evidence and arguments to the person who decides the outcome. In "binding" arbitration, the arbitrator's decision is final; there is no right to trial. In "nonbinding" arbitration, any party can request a trial after the arbitrator's decision. For more information about arbitration, visit http://www.courts.ca.gov/programs-adr.htm
- 4. Mandatory SettlementConferences (MSC): MSCs are ordered by the Court and are often held close to the trial date or on the day of trial. The parties and their attorneys meet with a judge or settlement officer who does not make a decision but who instead assists the parties in evaluating the strengths and weaknesses of the case and in negotiating a settlement. For information about the Court's MSC programs for civil cases, visit http://www.lacourt.org/division/civil/C10047.aspx

Los Angeles Superior Court ADR website: http://www.lacourt.org/division/civil/C10109.aspx
For general information and videos about ADR, visit http://www.courts.ca.gov/programs-adr.htm