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UNITED STATES DISTRICT COURT  
 CENTRAL DISTRICT OF CALIFORNIA

SERENA FLEITES and JANE DOE  
 NOS. 1 through 33,

Plaintiffs,

v.

MINDGEEK S.A.R.L. a foreign entity;  
 MG FREESITES, LTD., a foreign  
 entity; MINDGEEK USA  
 INCORPORATED, a Delaware  
 corporation; MG PREMIUM LTD, a  
 foreign entity; RK HOLDINGS USA  
 INC., a Florida corporation, MG  
 GLOBAL ENTERTAINMENT INC., a  
 Delaware corporation,  
 TRAFFICJUNKY INC., a foreign  
 entity; BERND BERGMAIR, a foreign  
 individual; FERAS ANTOON, a  
 foreign individual; DAVID  
 TASSILLO, a foreign individual;  
 COREY URMAN, a foreign individual;  
 VISA INC., a Delaware corporation;  
 COLBECK CAPITAL DOES 1-10; and  
 BERGMAIR DOES 1-10

Defendants.

CASE NO. 2:21-cv-4920

**COMPLAINT**

1. VIOLATIONS OF FEDERAL  
SEX TRAFFICKING LAWS  
[18 U.S.C. §§ 1591, 1594,  
1595]
2. RECEIPT, TRANSPORT,  
AND DISTRIBUTION OF  
CHILD PORNOGRAPHY  
[18 U.S.C. §§ 2252, 2252A,  
2255]
3. RACKETEERING  
[18 U.S.C. §§ 1962]
4. PUBLIC DISCLOSURE OF  
PRIVATE FACTS
5. INTRUSION INTO PRIVATE  
AFFAIRS
6. PLACING PLAINTIFFS IN  
“FALSE LIGHT”
7. COMMON LAW  
MISAPPROPRIATION OF  
LIKENESS
8. STATUTORY  
MISAPPROPRIATION OF  
LIKENESS  
[California Civil Code § 3344]
9. DISTRIBUTION OF

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PRIVATE SEXUALLY  
EXPLICIT MATERIALS  
[California Civil Code §  
1708.85]  
10.NEGLIGENCE  
11.UNJUST ENRICHMENT  
12.UNFAIR COMPETITION  
[California Business &  
Professions Code §§ 17200,  
17500]  
13.CIVIL CONSPIRACY  
**DEMAND FOR JURY TRIAL**

1 Plaintiffs Serena Fleites and Jane Doe Nos. 1 through 33 (collectively,  
2 “plaintiffs”), through their undersigned counsel, for their complaint against  
3 MindGeek S.a.r.l.; MG Freesites, Ltd. d/b/a Pornhub (“Pornhub”); MindGeek USA  
4 Incorporated (“MindGeek USA”); MG Premium Ltd.; RK Holdings USA Inc.; MG  
5 Global Entertainment Inc.; TrafficJunky Inc. d/b/a Trafficjunky.com (collectively  
6 “MindGeek”); Bernd Bergmair; Feras Antoon; David Tassillo; Corey Urman; Bernd  
7 Bergmair Does 1-10; and Colbeck Capital Management LLC Does 1-10 (MindGeek  
8 together with Bergmair, Antoon, Tassillo, and Urman, Bergmair Does1-10, and  
9 Colbeck Capital Does 1-10, the “MindGeek Defendants”); and Visa Inc. (“Visa”)  
10 (collectively, “defendants”) for sex trafficking in violation of 18 U.S.C. §§ 1591 and  
11 1595, for receipt, transport, and possession of child pornography in violation of 18  
12 U.S.C. §§ 2252, 2252A, and 2255, racketeering in violation of 18 U.S.C. § 1962, and  
13 state statutory and common law violations, allege as follows:

### 14 **INTRODUCTION**

15 1. MindGeek is the most dominant online pornography company in the  
16 world. It is also one of the largest human trafficking ventures in the world. And it  
17 is likely the largest non-regulatory repository of child pornography in North America  
18 and well beyond.

19 2. This is a case about rape, not pornography. It is a case about the rape  
20 and sexual exploitation of children. It is a case about the rape and sexual  
21 exploitation of men and women. And it is a case about each of these defendants  
22 knowingly and intentionally electing to capitalize and profit from the horrendous  
23 exploitation and abuse of tens of thousands of other human beings so they could  
24 make more than the enormous sums of money they would have otherwise made  
25 anyway.

26 3. Mindgeek is a classic criminal enterprise run, according to those who  
27 know it best, “just like the Sopranos.” The “bosses” at the head of this criminal  
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1 enterprise are Mindgeek CEO Feras Antoon and financier Berg Bergmair,  
2 representing a group of uber-wealthy owners of the company. These owners, the  
3 “over-bosses” of the enterprise, are unknown to the public and even to Antoon  
4 because they do not want to be publicly associated, or even risk being publicly  
5 associated, with the criminal enterprise they fund and from which they profit.  
6 Indeed, until recently Bergmair had no identifiable public identity let alone  
7 identifiable connection to MindGeek. Instead, he literally secreted himself from the  
8 world, hiding behind a false professional identity, an extensively scrubbed internet  
9 fingerprint, and extreme rules of secrecy.

10 4. Antoon and his Montreal-based MindGeek “crew,” dubbed internally  
11 the “Bro-Club,” likewise take extraordinary measures to keep their identities and  
12 activities unknown. Like Bergmair, they assume fake identities, expending  
13 considerable resources to scrubbing as much of their online fingerprint as possible,  
14 and insist on extreme secrecy and security measures in MindGeek’s business  
15 dealings even with respect to other MindGeek employees.

16 5. The reason for this extreme aversion to visibility and scrutiny is because  
17 the most powerful online pornography company in the world was built and sustained  
18 in material parts on child pornography, rape, and human trafficking. In the arms  
19 race to be the number one result in the Google search engine for porn, the defendants  
20 knew it would be a huge advantage to have more content than anyone else. In the  
21 science of Search Engine Optimization, content is king and the unrestricted  
22 accumulation of content is a driving factor in determining which website leads in  
23 Google search results.

24 6. The defendants embraced a business model in which they not only  
25 allowed users to populate their platform with virtually any type of pornographic  
26 content, they would carefully analyze those users and others who were drawn to such  
27 content to induce them to load more, watch more, live more on the Mindgeek  
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1 platform. In the course of doing so, these defendants developed a detailed  
2 understanding of all the content on their platform, including non-consensual content,  
3 and nonetheless elected to monetize that content.

4 7. In doing so, the defendants succeeded in creating a bustling marketplace  
5 for child pornography, rape videos, trafficked videos, and every other form of non-  
6 consensual content. They intentionally elected to not employ any effective  
7 monitoring of what was being uploaded, or process for removing content that was  
8 exploitive and illegal. To the contrary, in the rare instance where the defendants  
9 were forced to remove content from their platform, whistleblowers have confirmed  
10 that they subsequently would reupload the content to their platform.

11 8. Not only did these defendants allow users to populate MindGeek's  
12 platform with non-consensual content, and restore the non-consensual content of  
13 those users when removed, they also acquired and populated the MindGeek platform  
14 with their own non-consensual content. The MindGeek defendants frequently  
15 purchased in bulk trafficked content from known trafficking areas such as Eastern  
16 Europe, Asia, and South America. In doing so, they used third-parties to upload  
17 that content in a way that made it look like user uploaded content. In executing this  
18 scheme, MindGeek used its byzantine international corporate structure of hundreds  
19 of sham shell corporation to mask the process and launder the payments.

20 9. Put simply, a central element of the business plan that the MindGeek  
21 used to become the dominant online pornography company in the world was the  
22 maximum use of non-consensual content. That business plan worked. And the  
23 Mindgeek defendants got rich. Also knowingly profiting along with them, were  
24 major American credit companies and banks, including in particular here, defendant  
25 Visa, who was uniquely suited to stop this exploitation but chose instead to  
26 participate in the profiteering.

27 10. Left devastated were the thousands of human being who were  
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1 victimized not simply by their original abuser, but then again, and again, and again  
2 by MindGeek's monetization of that exploitation. Plaintiffs in this case are thirty-  
3 four such human beings victimized first by their original abuser, and then repeatedly  
4 by the defendants in this case.

## 5 **PARTIES**

### 6 **Plaintiffs**

7 11. Plaintiff Serena Fleites is an individual who is now at the age of  
8 majority. As alleged herein, Ms. Fleites is a victim of child sex trafficking. At all  
9 relevant times, Ms. Fleites was a resident of California.

10 12. Jane Doe No. 1 is an individual who is now at the age of majority. As  
11 alleged herein, Jane Doe No. 1 is a victim of child sex trafficking. Jane Doe No. 1  
12 currently resides in California within this judicial district. The recorded sexual  
13 assaults described herein took place in California, Maryland, Pennsylvania, Florida,  
14 and New York.

15 13. Jane Doe No. 2 is an individual who is now at the age of majority. As  
16 alleged herein, Jane Doe No. 2 is a victim of child sex trafficking. At all relevant  
17 times, Jane Doe No. 2 was a citizen of the United Kingdom.

18 14. Jane Doe No. 3 is an individual who is now at the age of majority. As  
19 alleged herein, Jane Doe No. 3 is a victim of child sex trafficking. At all relevant  
20 times, Jane Doe No. 3 was a resident of Colorado.

21 15. Jane Doe No. 4 is an individual who is now at the age of majority. As  
22 alleged herein, Jane Doe No. 4 is a victim of child sex trafficking. At all relevant  
23 times, Jane Doe No. 4 was a resident of California.

24 16. Jane Doe No. 5 is an individual who is now at the age of majority. As  
25 alleged herein, Jane Doe No. 5 is a victim of child sex trafficking. At all relevant  
26 times, Jane Doe No. 5 was a resident of Rhode Island.

27 17. Jane Doe No. 6 is an individual who is now at the age of majority. As  
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1 alleged herein, Jane Doe No. 6 is a victim of child sex trafficking. At all relevant  
2 times, Jane Doe No. 6 was a citizen of the United Kingdom.

3 18. Jane Doe No. 7 is an individual who is now at the age of majority. As  
4 alleged herein, Jane Doe No. 7 is a victim of child sex trafficking. At all relevant  
5 times, Jane Doe No. 7 was a resident of Missouri.

6 19. Jane Doe No. 8 is an individual who is now at the age of majority. As  
7 alleged herein, Jane Doe No. 8 is a victim of child sex trafficking. At all relevant  
8 times, Jane Doe No. 8 was a citizen of Colombia.

9 20. Jane Doe No. 9 is an individual who is now at the age of majority. As  
10 alleged herein, Jane Doe No. 9 is a victim of child sex trafficking. At all relevant  
11 times, Jane Doe No. 9 was a citizen of Colombia.

12 21. Jane Doe No. 10 is an individual who is now at the age of majority. As  
13 alleged herein, Jane Doe No. 10 is a victim of child sex trafficking. At all relevant  
14 times, Jane Doe No. 10 was a citizen of Thailand.

15 22. Jane Doe No. 11 is an individual who is now at the age of majority. As  
16 alleged herein, Jane Doe No. 11 is a victim of child sex trafficking. At all relevant  
17 times, Jane Doe No. 11 was a citizen of Thailand.

18 23. Jane Doe No. 12 is an individual who is now at the age of majority. As  
19 alleged herein, Jane Doe No. 12 is a victim of child sex trafficking. At all relevant  
20 times, Jane Doe No. 12 was a citizen of Thailand.

21 24. Jane Doe No. 13 is an individual who is now at the age of majority. As  
22 alleged herein, Jane Doe No. 13 is a victim of child sex trafficking. At all relevant  
23 times, Jane Doe No. 13 was a citizen of Thailand.

24 25. Jane Doe No. 14 is a victim of sex trafficking. At all relevant times,  
25 Jane Doe No. 14 was a citizen of Canada.

26 26. Jane Doe No. 15 is a victim of sex trafficking. At all relevant times,  
27 Jane Doe No. 15 was a resident of California.  
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1           27.   Jane Doe No. 16 is a victim of sex trafficking.   At all relevant times,  
2 Jane Doe No. 16 was a resident of Ohio.

3           28.   Jane Doe No. 17 is a victim of sex trafficking.   At all relevant times,  
4 Jane Doe No. 17 was a resident of Arizona.   Jane Doe No. 17 currently resides in  
5 California within this judicial district.

6           29.   Jane Doe No. 18 is a victim of sex trafficking.   At all relevant times,  
7 Jane Doe No. 18 was a resident of Nevada.

8           30.   Jane Doe No. 19 is a victim of sex trafficking.   At all relevant times,  
9 Jane Doe No. 19 was a resident of California.   Jane Doe No. 19 currently resides in  
10 California within this judicial district.

11          31.   Jane Doe No. 20 is a victim of sex trafficking.   At all relevant times,  
12 Jane Doe No. 20 was a resident of Nevada.

13          32.   Jane Doe No. 21 is a victim of sex trafficking.   At all relevant times,  
14 Jane Doe No. 21 was a resident of Nevada.

15          33.   Jane Doe No. 22 is a victim of sex trafficking.   At all relevant times,  
16 Jane Doe No. 22 was a resident of Utah.

17          34.   Jane Doe No. 23 is a victim of sex trafficking.   At all relevant times,  
18 Jane Doe No. 23 was a citizen of Thailand.

19          35.   Jane Doe No. 24 is a victim of sex trafficking.   At all relevant times,  
20 Jane Doe No. 24 was a citizen of Thailand.

21          36.   Jane Doe No. 25 is a victim of sex trafficking.   At all relevant times,  
22 Jane Doe No. 25 was a citizen of Thailand.

23          37.   Jane Doe No. 26 is a victim of sex trafficking.   At all relevant times,  
24 Jane Doe No. 26 was a resident of Illinois.

25          38.   Jane Doe No. 27 is a victim of sex trafficking.   At all relevant times,  
26 Jane Doe No. 27 was a citizen of the United Kingdom.

27          39.   Jane Doe No. 28 is a victim of sex trafficking.   At all relevant times,  
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1 Jane Doe No. 28 was a citizen of the United Kingdom.

2 40. Jane Doe No. 29 is a victim of sex trafficking. At all relevant times,  
3 Jane Doe No. 29 was a resident of North Carolina.

4 41. Jane Doe No. 30 is a victim of sex trafficking. At all relevant times,  
5 Jane Doe No. 30 was a resident of Texas.

6 42. Jane Doe No. 31 is a victim of sex trafficking. At all relevant times,  
7 Jane Doe No. 31 was a resident of Oklahoma.

8 43. Jane Doe No. 32 is a victim of sex trafficking. At all relevant times,  
9 Jane Doe No. 32 was a citizen of Oklahoma.

10 44. Jane Doe. No. 33 is a victim of sex trafficking. At all relevant times,  
11 Jane Doe No. 33 was a citizen of Oklahoma.

12 **Defendants**

13 45. Defendant MindGeek S.a.r.l. is a foreign entity organized and existing  
14 under the laws of Luxembourg. MindGeek S.A.R.L. conducts business in the  
15 United States, including in this District. MindGeek S.a.r.l., formerly known as  
16 Manwin owns and operates over 100 pornographic websites, production companies,  
17 and brands including Pornhub, RedTube, Tube8, YouPorn, PornIQ, gaytube,  
18 Thumbzilla, Peeperz, PornMD, Xtube, Brazzers, Babes.com, Reality Kings, Digital  
19 Playground, Twistys, Men.com, Mofos, MyDirtyHobby, SexTube, and Webcams.  
20 MindGeek also manages websites including Wicked Pictures, lesbea.com, and  
21 Playboy. MindGeek S.a.r.l. owns and/or controls the majority of the pornography  
22 on the Internet, much of which it distributes for free, to any person with a web  
23 connection, regardless of age. Although incorporated in Luxembourg, MindGeek  
24 S.a.r.l. operates out of Montreal, Canada, and has satellite offices in, among other  
25 places, Los Angeles, California.

26 46. Defendant MG Freesites, Ltd. (“MG Freesites”) (d/b/a Pornhub) is a  
27 foreign company incorporated in the Republic of Cyprus with a principal place of  
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1 business at 195-197 Old Nicosia-Liamassol Road, Block 1 Dali Industrial Zone,  
2 Cyprus, 2540. MG Freesites conducts business in the United States, including in  
3 this District. MG Freesites is a wholly owned subsidiary of MindGeek S.a.r.l.  
4 MG Freesites, Ltd. owns, operates, and/or manages one or several of the  
5 pornographic websites owned by MindGeek, including Pornhub, and is controlled  
6 and operated by directors, officers, and employees working in MindGeek's offices in  
7 the United States and Canada. MG Freesites' servers containing its redundant  
8 library of pornographic content are located in Waltham, Massachusetts as well as  
9 elsewhere in the United States and the world.

10 47. Defendant MindGeek USA Incorporated ("MindGeek USA") is a  
11 corporation incorporated in the state of Delaware, with its principal place of business  
12 of 21800 Oxnard Street, Suite 150, Woodland Hills, California. MindGeek USA is  
13 a wholly owned subsidiary of MindGeek S.a.r.l., either directly or through  
14 intermediary companies also under the control of MindGeek S.a.r.l.

15 48. Defendant MG Premium Ltd. ("MG Premium") is a foreign company  
16 incorporated in the Republic of Cyprus with a principal place of business at 195-197  
17 Old Nicosia-Liamassol Road, Block 1 Dali Industrial Zone, Cyprus, 2540,  
18 conducting business throughout the United States, including within this District.  
19 MG Premium is a wholly owned subsidiary of MindGeek S.a.r.l., either directly or  
20 through intermediary companies also under the control of MindGeek S.a.r.l.

21 49. Defendant RK Holdings USA Inc. ("RK Holdings") is a corporation  
22 incorporated in the state of Florida, with its principal place of business at 1094 South  
23 Ocean Boulevard, Palm Beach, Florida, conducting business throughout the United  
24 States, including within this District. RK Holdings is a wholly owned subsidiary of  
25 MindGeek S.a.r.l., either directly or through intermediary companies also under the  
26 control of MindGeek S.a.r.l.

27 50. Defendant MG Global Entertainment Inc. ("MG Global Entertainment")  
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1 is a corporation incorporated in the state of Delaware, with its principal place of  
2 business of 21800 Oxnard Street, Suite 150, Woodland Hills, California. MG  
3 Global Entertainment is a wholly owned subsidiary of MindGeek S.a.r.l., either  
4 directly or through intermediary companies also under the control of MindGeek  
5 S.a.r.l.

6 51. Defendant Trafficjunky Inc. (d/b/a Trafficjunky.com) is a company  
7 organized and existing under the laws of Canada with a principal place of business in  
8 Montreal, though it conducts business throughout the United States, including within  
9 this District. Trafficjunky Inc. is a wholly owned subsidiary of MindGeek S.a.r.l.,  
10 either directly or through intermediary companies also under the control of  
11 MindGeek S.a.r.l.

12 52. Defendant Bernd Bergmair (also known as Bernard Bergemar and  
13 Bernard Bergemair) is a resident of Hong Kong, China and is the majority owner of  
14 MindGeek.

15 53. Defendant Feras Antoon is a resident of Canada and is the co-owner and  
16 CEO of MindGeek.

17 54. Defendant David Tassillo is a resident of Canada and Chief Operating  
18 Officer of MindGeek.

19 55. Defendant Corey Urman is a resident of Canada and Vice President,  
20 Product Management, Video Sharing Platform of MindGeek.

21 56. Defendant Bernd Bergmair (“Bergmair”) Doe(s) 1-10, are investors  
22 with Bergmair whose identities are presently unknown to plaintiffs, who financed,  
23 directed, participated in, and otherwise facilitated the MindGeek enterprises’ illegal  
24 activities set forth herein.

25 57. Defendant Colbeck Capital Management LLC (“Colbeck Capital”)  
26 Doe(s) 1-10, are investors in Colbeck Capital whose identities are presently unknown  
27 to plaintiffs, financed, directed, participated in, and otherwise facilitated the  
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1 MindGeek enterprises' illegal activities set forth herein.

2 58. Defendant Visa Inc. ("Visa") is a corporation incorporated in the state of  
3 Delaware with a principal place of business at P.O. Box 8999, San Francisco,  
4 California. Visa recognized MindGeek as an authorized merchant and processed  
5 payment to its websites including but not limited to Pornhub.

6 59. As set forth herein, MindGeek has incorporated dozens of subsidiaries  
7 and sister companies around the world for the purpose of avoiding liabilities and to  
8 hide the identity of the entities and individuals behind its corporate actions.  
9 Consistent with this objective, MindGeek S.a.r.l, and all other MindGeek entities  
10 operate as a single business enterprise solely dedicated to producing, distributing,  
11 and monetizing pornography on the Internet. In doing all acts alleged herein, and as  
12 a business generally, MindGeek S.a.r.l., MG Freesites, Ltd., MindGeek USA, MG  
13 Premium, RK Holdings, MG Global Entertainment, and TrafficJunky Inc. and all of  
14 their subsidiary and sister companies were and are alter egos of one another.

15 60. In particular, the MindGeek Defendants operate as a single business  
16 entity by, among other things, (a) commingling their funds and other assets, failing to  
17 segregate funds between them, and diverting corporate funds and assets without  
18 authorization for noncorporate uses; (b) treating each other's assets as their own; (c)  
19 issuing shares of one another to themselves and third parties haphazardly and without  
20 authority; (d) holding themselves out as being personally liable for the debts of each  
21 other; (e) failing to maintain minutes and corporate records, and confusing the  
22 records of the separate entities; (f) using the same business locations and employing  
23 the same employees; (g) failing to adequately capitalize the entities; (h) using each  
24 other as a conduit for a single venture of themselves; (i) failing to maintain arm's  
25 length relationships among themselves; and (j) diverting assets without consideration  
26 from/to one another to the detriment of creditors, including Plaintiffs. Recognition  
27 of the privilege of separate existences between the MindGeek Defendants would  
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1 promote injustice, unfairness, and fraud. Any separateness is to be disregarded.  
2 As such, the MindGeek Defendants are jointly and severally liable in this action as  
3 alter egos.

4 61. In doing all things alleged herein, the MindGeek Defendants were  
5 agents, servants, representatives, partners, joint venturers, affiliates, parents,  
6 subsidiaries, and/or employees of each other in the acts and/or omissions herein  
7 alleged. The MindGeek Defendants were acting within the course and scope of  
8 their authority as such agents, servants, representatives, partners, joint venturers,  
9 affiliates, parents, subsidiaries, and/or employees and with the permission,  
10 authorization, consent, and ratification of each other.

#### 11 **JURISDICTION AND VENUE**

12 62. This action arises under the Trafficking Victims Protection Act  
13 (“TVPA”), 18 U.S.C. §§ 1589-1595, the Racketeer Influenced and Corrupt  
14 Organizations Act (“RICO”), 18 U.S.C. §§ 1961-1968, federal child pornography and  
15 sexual exploitation laws, 18 U.S.C. §§ 2252A, 2255, and state statutes and common  
16 laws.

17 63. The Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1331  
18 and has supplemental jurisdiction over pendent state-law claims under 28 U.S.C. §  
19 1367. This Court has personal jurisdiction over defendants pursuant to, inter alia,  
20 18 U.S.C. § 1965 because each defendant transacts business on a systematic and  
21 continuous basis in the United States and this District, and/or has engaged in tortious  
22 misconduct here in violation of U.S. law, Rule 4(k)(2) of the Federal Rules of Civil  
23 Procedure which provides a federal forum for claims over the foreign defendants,  
24 and under the California long-arm statute, Cal. Civ. Proc. § 410.10, because each  
25 defendant, directly and through agents, transacts business within the state; committed  
26 tortious acts and omissions within the state; committed tortious injury in the state  
27 caused by an act or omission outside the state; regularly does business, engages in  
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1 persistent course of conduct, and derives substantial revenue from services rendered  
2 in the state; owns, uses, and possesses real property within the state; or is registered  
3 to do business in and has consented to personal jurisdiction in this state.

4       64. Among other things, defendants (i) directed their activities at United  
5 States citizens and California residents, (ii) derived benefit from United States  
6 citizens' and California residents' activities, (iii) created a substantial connection  
7 with the United States and the state of California, (iv) engaged in significant  
8 activities in the United States, including within California, (v) created continuing  
9 contractual obligations between MindGeek and United States entities and citizens,  
10 including California citizens, and (vi) caused foreseeable harm to plaintiffs in this  
11 country, state, and district.

12       65. Defendants have offices throughout the United States, including in this  
13 State and in this District and conduct business directly related to the tubesites at issue  
14 in this case both in this District and throughout the United States. Specifically,  
15 MindGeek USA maintains an established place of business at 21800 Oxnard Street,  
16 Suite 150, Woodland Hills, California 91367. Defendant Visa's principal place of  
17 business is located at P.O. Box 8999, San Francisco, California.

18       66. Moreover, the MindGeek Defendants conduct business in this country  
19 and state through a network of shell entities which are registered to do business in the  
20 United States and California, conduct business in this country and state, committed  
21 tortious acts in this country and state, and committed tortious acts outside the country  
22 and state that caused harm in the United States, California and this District. These  
23 putative shell entities, agents, and alter egos, include, but are not limited to,  
24 California-based entities MG Billing U.S. Corp, Pornhub.com, MG Freesites Ltd,  
25 MG DP Corp., MindGeek LLC, MG Holdings Ltd, and U.S. based entities Probiller  
26 Inc., MG Processing Corp., RK Holdings USA Inc., MG Global Entertainment Inc.,  
27 and MG Billings U.S., Defendants MindGeek S.a.r.l., MG Freesites, Ltd., MindGeek  
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1 USA, and TrafficJunky Inc.

2 67. The illegal materials that MindGeek Defendants and its agents and alter  
3 egos recruit, fund, produce, modify, disseminate, advertise, and monetize are created  
4 in the United States, including in among other locations this state, uploaded in this  
5 country and state, and stored on servers in the United States.

6 68. Furthermore, MindGeek derives substantial profits from U.S.-based  
7 operations, including from California-based users. MindGeek's tubesites are some  
8 of the most trafficked websites on the internet, generating an enormous amount of  
9 revenue—over \$460 million in 2018. More recent estimates suggest that figure is  
10 low, as the online porn industry as a whole—which is dominated by MindGeek—  
11 may generate as much as \$97 billion per year. By comparison, Netflix generates  
12 approximately \$11.7 billion in annual revenue. In 2020, MindGeek's tubesites  
13 received an average of 3.17 trillion monthly web impressions, more than internet  
14 giants Amazon (2.58 trillion), Netflix (2.47 trillion), and Reddit (1.55 trillion), a  
15 significant percentage of which is comprised of U.S.-based users and generated from  
16 U.S.-based user uploads, including in California.

17 69. MindGeek profits from United States users, including California  
18 residents by, inter alia, (i) selling targeted advertising directed at United States based  
19 citizens and California residents on free pornographic videos hosted on MindGeek's  
20 tubesites, (ii) selling MindGeek's Pornhub Premium service to United States  
21 residents and California residents for \$9.99 per month, and (iii) directly selling  
22 United States citizens and California residents a license to view MindGeek's  
23 ModelHub content.

24 70. Additionally, MindGeek partnered and shared advertising revenue with  
25 numerous sex traffickers who reside in the United States and California and uploaded  
26 sexually explicit videos of U.S. and California-based plaintiffs without their  
27 knowledge or consent. MindGeek made monthly payments to these sex traffickers  
28



1 based on the number of times each video was streamed.

2 71. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b) because  
3 a substantial part of the events or omissions giving rise to this action occurred in this  
4 District. Further, MindGeek maintains an office in this judicial district and  
5 conducts substantial business within the district. Finally, several Plaintiffs reside in  
6 this judicial district.

### 7 **FACTUAL BACKGROUND**

#### 8 **A. MindGeek's Racketeering Enterprise: "It's Just Like the Sopranos."**

9 72. Appropriately dubbed, "The Monsanto of Porn," MindGeek is a classic  
10 criminal enterprise carried out through wide-ranging criminal activities, including,  
11 but not limited to, human trafficking; child pornography; criminal copyright piracy;  
12 internet hacking, stalking, and doxing; blackmail and extortion; mail and wire fraud;  
13 embezzlement, bank and creditor fraud; tax evasion; and money laundering. The  
14 company's top management and shadowy international financiers and their investors  
15 are the "bosses" of this Enterprise and, together with their "capos," run its rackets  
16 and schemes.

17 73. The vehicles for these rackets and schemes are an internet pornography  
18 platform led by the flagship website "Pornhub" and an international network of ever-  
19 changing sham shell companies. Through these two elements, the Enterprise  
20 secures hundreds of millions of dollars in illicit monies each year, diverts them to the  
21 Enterprise members without paying any taxes, and masks the criminality under the  
22 guise of legitimate adult entertainment and an impenetrable corporate structure.

23 74. The Enterprise viciously defends its concealed criminal activities from  
24 exposure. When it senses a threat of exposure, the Enterprise responds like any  
25 lawless, rouge actor: it lies, attacks, smears, bribes, blackmails, extorts, and  
26 otherwise intimidates any perceived threat by any means necessary.

27 75. For example, MindGeek targeted long-time porn industry journalist  
28



1 Mike South because of revealing exposés he was publishing. Initially, MindGeek  
2 used promised advertising revenue and lucrative partnership opportunities to bribe  
3 South. When South rebuffed those offers, he began receiving threats. Ultimately,  
4 he found a box outside his front door containing matches, a fire truck, and fire  
5 extinguisher, and the blunt message, “I’m sorry your house burnt down.” He has  
6 since carried a gun at all times.

7 76. An anti-trafficking activist investigating MindGeek was subjected to  
8 such serious threats she told other activists doing the same, “I hope you have a  
9 saferoom.” The warning was prescient. Those activists, and their extended  
10 families, were also targeted with threats of physical violence and death, vandalism,  
11 public smears, invasions of privacy, doxing, hacking, and other illegal and extortive  
12 behaviors designed to discredit, intimidate, and silence.

13 77. Exploitation victims who dared to speak out or even demand relief from  
14 MindGeek were similarly targeted. After one victim retained counsel, she began  
15 receiving threatening messages, received intimidating visits at home and work, and  
16 had her tires slashed. She said she feared for her life. She then disappeared.  
17 After weeks of unsuccessful attempts to reach her, a mysterious text was received by  
18 her lawyer from an unidentified person who claimed to be her roommate and  
19 reported she had been in a car accident and was in a coma. Although this person  
20 promised to provide further information, no further contact was received. No such  
21 incident could be confirmed. The victim’s whereabouts and condition are still  
22 unknown.

23 78. According to one MindGeek insider, the executive “bosses” oversaw a  
24 “very disturbing” misogynistic organization in which porn performers were referred  
25 to as “whores” and “product.” Repeated reports about sexual assault of performers  
26 on MindGeek productions or affiliated productions were not just ignored but joked  
27 about, and the victims who dared complain were blacklisted from further work and  
28

1 their content deplatformed or greatly diminished on MindGeek’s pornographic sites.  
 2 Reported rapes of female staff in Montreal were likewise not only ignored, but  
 3 retaliated against. Similarly, victims of rape, trafficking, or other non-consensual  
 4 exploitation on MindGeek’s platform were ignored, shamed, and sometimes mocked  
 5 when they asked MindGeek to remove videos of their abuse from its porn platform.  
 6 Representative of MindGeek’s ethos toward exploitation, an official MindGeek  
 7 social media representative posted about sex tapes (which constitute a material  
 8 amount of the exploitive material on MindGeek’s platform), “don’t do a sex tape if  
 9 you are not ok with it being leaked.”

10 79. This was not a random aberration. Rather, it reflected an ethos the  
 11 “bosses” instilled from the top; a culture of not merely indifference but of embracing  
 12 and celebrating non-consensual, exploitive content. There is perhaps no better  
 13 embodiment of what is called internally “the Bro Culture” ethos than the public  
 14 comments of MindGeek’s long-time exclusive “Brand Ambassador,” Asa Akira,  
 15 endorsing and defending sex with 13 year-olds and exhibiting disdain for the laws  
 16 protecting minors and for “snitches” who dare object to such abuse:

17 This 13-year-old? . . . His attitude was amazing. But, you  
 18 know what? . . . if I were single and we were sitting in the  
 19 jacuzzi and he was like, “Hey, you know, like, I’ve never  
 20 f\*\*\*ed a girl. (Asterisks added) Do you want to?” I think  
 21 I’d say yes. No, that definitely... no one, no one would  
 22 consider that rape . . . except maybe his mom. . . . And  
 23 that’s only if she’s, like, a total bitch. . . . Yeah . . . and the  
 24 law. Whatever. [David Choe - Are we being delusional? Is  
 25 there anyone that has a problem with that?] No! Why  
 26 would I go [to jail]? Who’s gonna tell? No snitching.  
 27 Snitches get snitches.... it would not ruin his life. It would  
 28

1           only improve it. . . . He . . . for the rest of his life, he could  
 2           tell this story. “I was such a cool kid that when I was 13, I  
 3           f\*\*\*ed a porn star.” (Asterisks added). [David Choe -  
 4           We’re not talking about the law right now!] Jesus! [David  
 5           Choe - Fu- f\*\*\* the law! (Asterisks added). What are you, a  
 6           f\*\*\*ing, like do-gooder or something] (Asterisks added).  
 7           (AA) Snitch! [(David Choe - What are you, the protector  
 8           of 13-year-olds or something?) (Critic – “I think  
 9           somebody has to”)] (AA) What nerd (laughs) . . . I think  
 10          there are 13- year-old girls out there that might be ready to  
 11          be f\*\*\*ing, but not that many. (Asterisks added). Like, 15,  
 12          yeah. There’s- . . . quite a few that are ready. . . . I would  
 13          not finger this 13-year-old’s asshole [David Choe- If you’re  
 14          a young boy and a- an older woman f\*\*\*s you and she’s fat  
 15          and ugly, then it’s rape.] (Asterisks added). (AA) - It’s  
 16          rape. (laughs).

17          80. These public comments while stunning to most, were neither a surprise  
 18          nor a problem for MindGeek because it was a precise reflection of the lawless and  
 19          exploitive culture and ethos instilled and demanded in the MindGeek Enterprise.  
 20          Indeed, they selected Asa Akira as their sole “Brand Ambassador” precisely because  
 21          she perfectly and loudly embodied this very lawless ethos in her own personal brand  
 22          *long before* MindGeek asked her to embody them on its behalf. By way of example  
 23          only, before she was hired as MindGeek’s Brand Ambassador Akira had made the  
 24          following widely publicized comments celebrating rape, pedophilia, incest, and anti-  
 25          Semitism: (a) “Is GHB the rape drug. Asking for a friend” (9/8/2011); (b) “it’s not  
 26          really rape unless its anal rape, right? . . . “what the f\*\*\* is marital rape you can’t  
 27          rape the willing . . . Shoutout to my pedophiles” (9/27/2011) (asterisks added).; (c)  
 28

1 “If loving Japanese rape porn is wrong, then I don’t want to be right” (1/29/2011);  
 2 (d) “Also, I’m pretty proud of myself for making it this far in life without having to  
 3 register as a sex offender” (2/29/12); (e) “It only hurts if you resist” (1/23/13);  
 4 (f) “Gay incest should be legal” (12/9/14); (g) “adulthood is knowing the difference  
 5 between good rape and bad rape” (10/31/13); (h) “Why not f\*\*\* a jew for Hitler’s  
 6 birthday” (4/20/15) (asterisks added); and (i) “not one but TWO sightings of Hassidis  
 7 Jews today.” (11/28/09.)

8 81. The embrace of non-consensual content by the Enterprise is reflected in  
 9 the numerous news reports of widespread and easily found child pornography and  
 10 other exploitive content on the MindGeek Platform. This includes the December 4,  
 11 2020 bombshell New York Times report entitled, “The Children of Porn Hub,” the  
 12 Dr. Oz segment on January 27, 2021 referred to as “The Victims of Pornhub,” and  
 13 the December 9, 2020 New York Times follow up article “An Uplifting Update, on  
 14 the Terrible World of Pornhub.”

15 82. In 2021, the Canadian House of Commons opened up an inquiry into  
 16 MindGeek’s exploitation and monetization of child pornography, rape, trafficked,  
 17 and other non-consensual video and photographic content, and is reportedly  
 18 considering perjury charges for false testimony by “bosses” and defendants Antoon,  
 19 Tassillo, and Urman, who falsely testified to the House, among other things that  
 20 MindGeek is a proud partner of and reports every instance of child sex abuse  
 21 material (“CSAM”) to the National Center for Missing and Exploited Children  
 22 (“NCMEC”) as required by law (which was repudiated by subsequent testimony and  
 23 report) when it becomes aware of it, removes such content from its platform (not  
 24 true), and employs technology and other measures to ensure such content is never  
 25 reuploaded to its platform or any other platform (not true).

26 **1. MindGeek’s Basic Revenue Model**

27 83. On its face, the MindGeek business model looks like other internet  
 28

1 media business models like YouTube. MindGeek owns a group of “tubesites” that  
2 contain free, purportedly user populated, digital pornography. Users are drawn to  
3 the MindGeek tubesites by the ability to access free content, and to upload and  
4 exchange free content. MindGeek uses the traffic generated by that free content to  
5 (a) advertise additional pornographic sites that offer paid content that are either  
6 owned by MindGeek or by third-parties; (b) sell advertising for other products and  
7 services it or third-parties offer; and (c) harvest user data for its own business  
8 marketing and development purposes and to sell to third parties.

9 84. Within this model, MindGeek has various relationships with  
10 users/customers and third-party’s offering products or services. MindGeek has a  
11 relationship with those who use its tubesites for free to access and share content.  
12 These customers provide (a) content that helps populate the tubesites; (b) traffic and  
13 advertising “impressions” which generate income from third-party advertisers; (c)  
14 “paid” conversions in which a free tubesite user purchases content, services, or other  
15 products; and (d) data MindGeek can use to create and improve its content business  
16 as well as package or sell raw to third-parties looking to do the same.

17 85. MindGeek also has a relationship with third-parties it allows to use its  
18 internet advertising platform to sell products and services. MindGeek owned  
19 affiliates themselves sell products and services to tubesite users. Third parties also  
20 can upload content and get paid a percentage of MindGeek’s revenue for advertising  
21 “impressions” and paid customer “conversions” on traffic to, and interactions with,  
22 their content and ads accompanying it. Third parties with their own pay websites,  
23 products, and services also pay to advertise on MindGeek’s platform based on the  
24 number of impressions those advertisements receive and conversions or purchases as  
25 a result of those impressions, and they also may share in revenue with MindGeek  
26 generated by impressions and conversions on their content.

27 86. For example, on MindGeek’s flagship tubesite Pornhub, any user could  
28

1 upload content without a formal relationship with MindGeek. MindGeek uses that  
2 content to attract more users and generate income.

3 87. Other users can also become so-called “verified” users and members of  
4 MindGeek’s “ModelHub” program and receive a share of the income associated with  
5 traffic to their content. This incentivizes users to post content and the additional  
6 content further attracted still more users. The ModelHub type arrangement allows  
7 seemingly independent third-parties, including porn performers, to individually  
8 generate revenue streams by posting content they produce, acquire, or repackage.

9 88. Third-parties might also be “content partners” who created content,  
10 products, or services with their own distinct brand sold on and through MindGeek’s  
11 platform via that third-party’s tubesite “channel” and for which MindGeek and the  
12 third-party share revenue.

13 89. Third-parties with their own pay sites, products or services would also  
14 secure customers from MindGeek by simply advertising on MindGeek’s platform  
15 sometimes simply paying an advertising fee, sometimes some share of the revenue.  
16 These third-parties could be selling products and services entirely independent of  
17 porn, like ketchup and clothes or other adult-themed products and services such as  
18 “dating” services or sex paraphernalia or purportedly enhancing substances. These  
19 third-parties would purchase such advertising through ad companies, like MindGeek  
20 owned affiliate TrafficJunky, which provides an interface through which third-parties  
21 can bid to purchase advertising space, filter and target its advertising, and create the  
22 advertising.

23 90. Third-parties also purchase the vast amounts of data mined from the  
24 billions of user interactions with MindGeek’s platform and the analytics MindGeek  
25 has performed on that data. This data can be used to refine the third-party’s own  
26 webservices or to simply secure potential customer information and details for  
27 solicitations.

1           91. Central to the economics of all these relationships is the traffic to the  
2 tubesites. The more traffic, the more attractive the tubesites are to advertisers and  
3 content partners, the more ad impressions and customer conversions generating  
4 revenue, the more data to optimize and increase traffic, impressions, and  
5 conversions, and the more content to attract more user traffic. This is a reinforcing  
6 dynamic. As traffic increases, content and product and service optimization  
7 increases, which, in turn, increases traffic even more.

8           92. The Gold Standard was to be at the top of the search results on search  
9 engines like Google. To do this, MindGeek is deeply focused on Search Engine  
10 Optimization or SEO. SEO is the science of optimizing a website's ability to garner  
11 top search rankings and depends on many factors but most prominently the amount  
12 of content and how effectively it is described. Publicly, MindGeek does not even  
13 mention on its corporate website that it is involved in pornography. Rather, it  
14 describes itself exclusively as a technology company skilled in SEO and related  
15 services.

16           **2. The "Bro-Club"**

17           93. According to whistleblowers with first-hand knowledge, the MindGeek  
18 Criminal Enterprise is run exactly like an organized crime family: "It's just like the  
19 Sopranos," described one insider. At the head of that crime family is Feras Antoon,  
20 the CEO of the company. Feras Antoon and his select group of "made" men at  
21 MindGeek refer to themselves as the "Bro-Club." Bro-Club membership comes  
22 with the opportunity to make substantial monies participating in the Enterprise's  
23 criminal activities. Indeed, as one person close to members of the Bro-Club  
24 explained, "[t]he only thing that mattered was how much money can you bring into  
25 the enterprise. That was the only metric for your advancement. Similar to what  
26 you see in Sopranos."

27           94. The Bro-Club is comprised of members of Antoon's extended family  
28



1 from Canada, Lebanon, and Syria and a select few additional “made” members.  
2 “All top executives were members of the Bro-Club, and most Syrian or Lebanese  
3 relations of Antoon,” according to one whistleblower. These “made” members  
4 earned their “bones” not through *bona fide* skills or credentials, but because they had  
5 demonstrated an eagerness to participate in its criminal activities, a paramount  
6 appetite for money, and a willingness to participate without objection, inquiry, or  
7 disclosure of illicit activities to advance in the organization.

8 95. For example, Feras Antoon’s brother Mark was one of his right-hand  
9 men, with responsibility for some of the Enterprise’s most sensitive operations even  
10 though he had no *bona fide* credentials for doing so. As one insider who worked  
11 with him explained, he “knows nothing about running a company but runs stuff like  
12 kickbacks and similar side arrangements with third-party and affiliates companies.  
13 That is why he is in the company. This was discussed in meetings. Every single  
14 individual would try to impress him because he was a key player.”

15 96. Similarly, Edy Kaba was made the head of the organization’s European  
16 operations based out of Cyprus even though he had neither the credentials nor ability  
17 to understand, let alone manage, basic business functions. As one whistleblower  
18 described, “anyone with the most basic background in business administration or  
19 finance knew more than him.” Nevertheless, he received the position along with  
20 substantial money, lavish perks, and a luxurious lifestyle in Cyprus to run  
21 MindGeek’s international operation because, according to a whistleblower, “he was  
22 related to Antoon, was seen as loyal, willing to do illegal things, and remain silent  
23 about them.”

24 97. Even the seemingly critical position of Chief Technology Officer of this  
25 purportedly leading technology company was initially given to an Antoon relative,  
26 Karin Mouaffi, without the resume to rate the job. Experienced MindGeek  
27 programmers and developers consistently complained and were extremely frustrated  
28



1 with his inept leadership. But his loyalty to the Enterprise was beyond question and  
2 thus he was in charge of the technology central to so many of its criminal schemes.

3 98. The Bro-Club “capos” also included some who had previously formed  
4 successful tubesites or porn advertising companies that were sold to or otherwise  
5 partnered with MindGeek. Although teaming with MindGeek meant these  
6 individuals needed to share their revenues, they joined the Enterprise nevertheless  
7 “to cover your ass and be on safe ground” because, per an insider,

8 it provided protection from overseas folks who are bad  
9 guys involved in bad stuff. People were really scared  
10 about their lives because the groups providing content for  
11 their sites were real pimps. If you are running your own  
12 site and you know these pimps might do harm to you, you  
13 join Tony Soprano’s team. Make less money but no one  
14 will shoot you in the street.

15 99. The “pimps” being referred to were the known traffickers in Eastern  
16 Europe and Asia from whom the Enterprise and those who typically joined it bought  
17 substantial pornography.

18 100. This core group of “bosses” controlled all the elements of MindGeek’s  
19 business through which the Enterprise executed and masked its criminal schemes.  
20 In particular, they controlled its finances, technology, content acquisition, formatting,  
21 moderation, website operation and optimization, and the byzantine network of  
22 overseas international affiliates and partners through which the Bro-Club executed  
23 many of its schemes. They did so through “capos” and “soldiers” looking to enter  
24 the Bro-Club. These directors and vice-presidents were directly supporting the  
25 Enterprise’s illegal activities that ran off the MindGeek platform.

26 101. While doing so, they were groomed, tested, and weeded out depending  
27 on whether they embraced, avoided, or rejected questionable, unethical, and illegal  
28

1 activities. That grooming and testing process began immediately even for low level  
2 employees who were exposed to “pretty f\*\*\*ed up sh\*t,” (asterisks added) according  
3 to one former employee. The goal of the grooming was obvious the former  
4 employee explained: “that’s the thing, it is true that you do get very desensitized to  
5 certain things. . . . after like months or a year, it[’]s true that you don’t see bodies  
6 anymore, you don’t even really care what’s going on, how many people are involved,  
7 what is the woman doing.”

8 102. This desensitization was reinforced by supervision that made clear  
9 management did not care about appropriateness, legality, or ethics. A former  
10 employee explained: “if someone finds something that shouldn’t be there, would the  
11 manager raise it as an issue, and say ‘hey, I just saw this and we should do something  
12 about it?’ Absolutely not.”

13 103. This structure provided the Bro-Club with, in Feras Antoon’s words,  
14 “plausible deniability”; revealed which employees should be promoted and  
15 separated; and chilled insiders with questions or objections. As one whistleblower  
16 explained, “illegal or risky things were pushed down to low level people to ensure  
17 ‘plausible deniability,’” and, if they did them, “it showed you are devoted so much  
18 you are willing to do illegal or unethical stuff with comfort and silence.” One  
19 former insider explained, “they referred to directors and managers as ‘parachutes’ if  
20 this goes wrong. . . . They keep them in the dark, tell them to approve shady  
21 things like ads and partnerships and credit card transactions but never in writing.  
22 Then they would be able to say it was someone else’s decision if it went wrong.”

23 104. There was extreme secrecy and security attached to the Bro-Club’s  
24 deliberations, decision, actions, and activities. Due to fears of recording, phones  
25 were excluded from important meetings of senior Bro-Club members, especially  
26 when they met with the Enterprise’s financiers, and displaying a phone in any  
27 meeting was not done. The executive offices from which the Bro-Club operated  
28

1 were physically separated from regular employees and protected by strict security  
2 measures, including cameras and security personnel to ensure not even MindGeek  
3 personnel entered the floor.

4 105. Particularly guarded were the finance offices. Only certain personnel  
5 were allowed to even enter these offices; others were permitted only when certain  
6 other designated personnel were present; and doors were locked and shades drawn  
7 when unoccupied for any amount of time.

8 106. Moreover, employees were closely monitored, especially any who were  
9 suspected of harboring doubts or objections to any MindGeek practices. Employee  
10 emails and Skype messages are routinely reviewed. Company car GPS records  
11 were tracked and drivers questioned after trips beyond certain limits or to certain  
12 locations of concern.

13 107. The Enterprise's paramount focus on secrecy was reflected in the Bro-  
14 Club's obsession with suspected "snitches." This ubiquitous Bro-Club term  
15 included not only those who they suspected of speaking outside the MindGeek  
16 organization, but also those who spoke up or objected internally. The latter were  
17 not just viewed as a risk of disclosure outside MindGeek, but also as a risk of  
18 fomenting and encouraging objections to practices inside MindGeek. As  
19 individuals were considered for promotion, the Bro-Club always discussed, "whether  
20 they could be trusted. Whether they were a snitch," according to a whistleblower.  
21 Even a suspicion by a single Bro-Club member that an individual was a "snitch"  
22 would not merely block their advancement, but ultimately result in them being  
23 pushed out of the company entirely. Such individuals would either be frozen out  
24 and elect to leave, be set up to fail in stage assignments, or simply be told that there  
25 was a "consensus" that they should be let go without any explanation as to why or on  
26 whose word.

27 108. For those who chose or were forced to leave MindGeek, their departure  
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1 was often not the end of their experience. It was a core understanding internally  
2 that if you threatened the Enterprise, “it would come after you,” according to one  
3 whistleblower. This included investigating the personal lives of former employees  
4 and their extended families. Targeted individuals could expect to have their  
5 spouses, parents and siblings, neighbors, and community members, as well as their  
6 employers, co-workers, and business partners, receive anonymous post-cards, emails,  
7 in-person “visits,” and social media message smearing. These intimidation tactics  
8 would typically include revealing the individuals worked in porn or their sexual  
9 identity and hacking and distributing, or threatening to distribute, personal messages  
10 and photographs.

### 11 **3. The Financiers**

12 109. While the Bro-Club had daily operational control over MindGeek’s  
13 business, they were not the exclusive “bosses.” Also in control were the actual  
14 owners of MindGeek. The owners were comprised of a group of uber wealthy  
15 individuals, families, and groups represented by several former Goldman Sachs  
16 financiers. These financiers offer “special situations” investments in which uber  
17 wealthy investors can receive oversized returns and evade taxes. Oversized returns  
18 are available because the business being funded was or very likely was engaged in  
19 illegality and other legal risk that established, legitimate, and responsible Wall Street  
20 financial firms would not finance. MindGeek was a poster child for such risk.

21 110. From its birth, the Enterprise now known as MindGeek was awash in  
22 criminality. That criminality manifested itself almost immediately in law  
23 enforcement investigations in Europe and the United States. In the late 2000’s, the  
24 United States was investigating MindGeek (then Mansef) for money laundering and  
25 arms dealing. In 2009, the Secret Service seized \$6.4 million from the company’s  
26 bank accounts and those of its then nominal owners as a result.

27 111. To get out from under that public scandal, the company was putatively  
28

1 sold to German Fabian Thylman, who was funded by unknown investors from  
2 Eastern Europe. This syndicate of money invested over \$350 million in the form of  
3 secured debt to acquire the distressed company. They did not do so directly,  
4 however, but through the boutique investment banking firm Colbeck Capital, run by  
5 two former Goldman Sachs investment bankers. The loan was secured by all of  
6 MindGeek's assets, including its intellectual property and provided substantial  
7 control over management and the company's operations. Despite it being a secured  
8 loan, the interest rate was a whopping 24%, reflecting the unwillingness of legitimate  
9 mainstream capital to invest in the company because of the innumerable red flags of  
10 illegality.

11 112. Thylman and his owner group appointed Antoon and the current  
12 leadership team and worked aggressively to grow the business and establish the  
13 Pornhub brand as mainstream. Nevertheless, the company continued to be dogged  
14 by investigations into money laundering, tax evasion, human trafficking, and child  
15 pornography. The byzantine, multi-national financial and corporate structure Grant  
16 Thornton, Thylman, and the current management created largely delayed and  
17 frustrated the investigations as intended. Nevertheless, in 2012, Thylman, was  
18 arrested and extradited from Belgium to Germany on charges he had used that  
19 byzantine corporate structure to evade taxes. But the other investigations  
20 continued, including into suspect child pornography.

21 113. With Thylman in jail, owners and the management scrambled to save  
22 the company, and sought again to ostensibly switch ownership. The management  
23 team and financiers scrambled to seemingly "clean wash" the company, cover its  
24 tracks, and claim a new regime was taking over. However, the existing loan's  
25 onerous terms, as well as the Bro-Club's syphoning off of all cash not used to pay the  
26 loan, left MindGeek no options for buying out Thylman, paying off the loan, and  
27 executing a transition that would be publicly credible.

1           114. Ultimately, the solution came in the form of shadowy financier Bernd  
2 Bergmair. Like the principals of Colbeck Capital before him, Bergmair was a  
3 former Goldman Sachs investment banker who had left to provide niche financing  
4 for legally dubious ventures Goldman Sachs and similar Wall Street firms would not  
5 fund. Representing one group of uber wealthy investors, he had purchased Pornhub  
6 competitor RedTube, in which he served as the titular CEO.

7           115. Bergmair took extreme steps to conceal not just his identity, but his very  
8 existence. He expended substantial sums scrubbing almost any references of  
9 himself from the internet and went by various alias, including Bernard Bergman.  
10 Indeed, when forced to put in an affidavit in a United States District Court litigation  
11 involving RedTube, he lied under oath that his name was Bernard Bergman. He  
12 took such extraordinary measures because he and his investors were fully aware of  
13 the legally dubious nature of the business they owned and ran, and some of these  
14 investors were themselves the subject of international legal scrutiny or associated  
15 with those who were. The investors were so uneasy being associated with this  
16 business, they were rabid about even their financier becoming known.

17           116. At the time investors and management were trying to save MindGeek  
18 (then Manwin) in 2012-13, RedTube, unlike Manwin/MindGeek had substantial cash  
19 reserves that Manwin/MindGeek could use to buy out Thylman, restructure the  
20 Colbeck Capital debt, and pay down liabilities necessary for an ostensible fresh start.

21           117. Ultimately, a transaction was consummated in which Colbeck Capital's  
22 investor's debt was restructured, RedTube and Manwin merged becoming  
23 MindGeek, and RedTube's cash and further capital from Bergmair's investors was  
24 invested in the form of similarly onerous secured debt and controlling stakes in  
25 critical subsidiaries. The capital was used to buy-out Thylman and pay off certain  
26 critical third-party liabilities. Some of those critical liabilities were to third-parties  
27 MindGeek's business needed to survive, others were to third-parties that MindGeek's  
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1 executives believed needed to get paid for them personally to survive.

2 118. Despite their centrality to the transaction, and control of the company  
3 going forward, the identities of Bergmair's investors, as well as Bergmair's real  
4 identity remained unknown even to Feras Antoon. To the public, Antoon and other  
5 members of the Bro-Club were falsely reported to be the owners of the business. It  
6 was understood that the existence of other owners was never to be mentioned.

7 119. Although the Bro-Club led by Antoon remained in daily operational  
8 control of the restructured MindGeek, they now answered to Bergmair on behalf of  
9 the new owners. Bergmair and his owner group conducted extensive due diligence  
10 before proceeding with the transaction and were fully aware of the fraudulent  
11 international corporate structure through which MindGeek conducted its illicit  
12 business and on which it (and the new owners) depended. The transaction was  
13 falsely portrayed as a "clean wash" of the company. The "new" company was  
14 portrayed publicly and to European authorities as a technology company specializing  
15 in Search Engine Optimization and committed to the best practices and technology to  
16 ensure the business was free of illegal content and activities. In fact, nothing had  
17 changed except for Thylman's exit and the new partnership between the Bro-Club  
18 and Bergmair's owner group.

19 120. Like the Colbeck Capital financing before it, the Bergmair financing  
20 contained usurious interest rates, draconian rights to all MindGeek assets upon a  
21 default, and the right to control and remove management. Much more than  
22 Thylman, Bergmair exercised daily direct oversight and control over the strategic  
23 operations of MindGeek, closely managing financial operations, business plans, and  
24 even the technology that was critical to the internet porn company's business.  
25 Indeed, his technology involvement was so extensive, programmers and developers  
26 complained incessantly about what they considered his uninformed meddling.

27 121. In exercising control for the Owner Group, Bergmair was in regular  
28



1 contact with and giving approvals to the Bro-Club on major MindGeek decisions.  
2 He received regular briefings on the financial performance of the Enterprise, was  
3 briefed on all activities designed to meet its financial commitments to the owners,  
4 and approved those initiatives material to that requirement.

5 122. As part of the “clean wash” of the organization, all European managers  
6 and directors were suddenly terminated and replaced with Bro-Club members related  
7 to Feras Antoon. Antoon’s relative Edy Kaba was placed in charge of all  
8 international operations despite his lack of business or financial management  
9 credentials and experience. Those operations were consolidated in Cyprus because  
10 it was viewed as posing the least law enforcement risk, and Kaba relocated to Cyprus  
11 from Montreal.

#### 12 4. The Fake Pornhub Façade

13 123. After the rebranding, the Enterprise worked hard to depict MindGeek  
14 not as a company in the business of online pornography, but as one of the world’s  
15 leading technology companies providing cutting edge Search Engine Optimization  
16 (“SEO”) and online and marketing data services. Its corporate website mentions  
17 nothing about the world’s largest pornography site Pornhub, which was MindGeek’s  
18 flagship tubesite, or its surrounding constellation of other pornographic sites, partner  
19 sites, and businesses.

20 124. And it worked even harder to portray its flagship tubesite, Pornhub, as  
21 well as its other tubesites as “wholesome,” legitimate, responsible, and mainstream.  
22 MindGeek expended substantial resources and effort ensuring that its tubesites had  
23 all the indicia of legitimate internet media websites, including a polished appearance,  
24 comprehensive terms of service, policies, and customer service functions, and  
25 multiple layers of interaction. As part of this effort, MindGeek aggressively  
26 promoted itself in mainstream mediums with substantial advertising and marketing  
27 as well as a swarm of high profile publicity stunts promoting various social or other  
28



1 topical causes. This effort included billboard ads in Times Square, ads on  
2 snowplows during blizzards, breast and testicular cancer campaigns, promotions for  
3 racial equality and voting rights, pop-up shops on Valentine's day, and  
4 environmental campaigns like Save the Oceans, Save the Pandas, and Save the Bees.

5 125. It also attempted to publicly align itself with anti-exploitation entities  
6 despite embracing exploitation itself. For example, in 2020 MindGeek began  
7 making donations to the European anti-child porn exploitation network called  
8 InHope.

9 126. But these public images were a fraudulent front for a platform through  
10 which the Enterprise ran its rackets and schemes. MindGeek was not in the  
11 business of providing SEO services to anything other than primarily the Enterprise's  
12 pornography platform and its partners and was exclusively devoted to running that  
13 business for the enrichment of its owners and Bro-Club members. To do that, the  
14 Enterprise had to generate enough cash to pay the substantial "nut" of principal and  
15 enormous interest owed to the owners, while at the same time siphoning off the  
16 remaining cash and value in innumerable schemes executed through the company's  
17 impenetrable and ever shifting international network of sham shell companies.

18 127. The public image of its actual pornography business was a fraud also.  
19 The highly polished webpages of Pornhub and its other tubesites were falsely  
20 portrayed to look like mainstream, legitimate tubesites, albeit about pornography,  
21 with extensive terms of service, complaint and customer service functions, and  
22 misleading promotional content to portray Pornhub as mainstream, harmless, and  
23 legitimate. But all of this was window-dressing.

24 128. The extensive terms of service were never enforced or intended to be  
25 enforced. To the contrary, those stated terms, policies, and restrictions were  
26 anathema to the actual business model MindGeek was pursuing. According to  
27 those terms of service, content depicting racism, hate, incest, and children (even by  
28

1 adults) were all banned but nevertheless omnipresent on the platform. Indeed,  
2 numerous versions of “underage,” “teen,” and “incest” were consistently among the  
3 most searched search terms and popular results in MindGeek’s algorithmic video and  
4 search term tubesite suggestions. Likewise, numerous versions of “drunk,”  
5 “drugged,” “passed out,” and others indicating incapacitation were also among  
6 search terms sought most often by users and suggested by MindGeek.

7 129. MindGeek was not only acutely aware of the popularity of these  
8 categories of search terms and the type of content they represented, its SEO  
9 aggressively solicited such content and instructed users to title, tag, and describe  
10 their content to include these very terms and upload this very type of content.

11 130. This process was an explicit and overt solicitation of all forms of users  
12 and partners to provide such content because MindGeek’s business plan was to  
13 provide supply for any pornography for which there was a demand. Likewise, there  
14 was no real complaint or customer service functions because actually enforcing the  
15 terms of service or accepting any restrictions on content was contrary to the actual  
16 business model MindGeek was implementing.

17 131. Also false was the image of Pornhub and its associated free tubesites as  
18 comprised primarily of user uploaded content. This was an important fraud for the  
19 Enterprise because it believed it provided legal protection under United States law,  
20 and it misdirected apparent responsibility for systemic illegality away from  
21 MindGeek.

22 132. In fact, however, vast amounts of the content on these sites, although  
23 appearing to be uploaded by individuals independent of MindGeek were produced,  
24 acquired, and uploaded by MindGeek, sometimes directly and sometimes through  
25 affiliates and partners. This content was not merely acquired for MindGeek, but it  
26 was formatted by MindGeek, which edited the scenes and length, provided the titles  
27 and tags, and uploaded it to appear as if it was posted by individuals.  
28

1           133. In addition to MindGeek’s own production and uploading of apparently  
2 user-generated content, a substantial amount of the content it placed on its sites was  
3 from bulk uploads of pirated copyrighted materials that MindGeek or third-parties it  
4 commissions pirated. Indeed, whistleblowers reported personnel in MindGeek’s  
5 Montreal headquarters “ripping” content from DVD’s in a regular overnight  
6 operation and uploading that content to Pornhub and the other tubesites as  
7 independently uploaded content. This was just one of the many schemes MindGeek  
8 utilized to systemically pirate copyrighted materials and use them to support Pornhub  
9 and its other tubesites.

10           134. Even content that was actually user-generated was edited and published  
11 by MindGeek formatters before upload. These formatters based in Cyprus and  
12 Canada would provide or modify titles, descriptions, and tags, and edit videos in  
13 order to maximize SEO, ad impressions, and customer conversions. MindGeek has  
14 repeatedly maintained publicly that every video on its sites went through this  
15 process.

16           135. Another scheme was the reuploading of all materials that despite  
17 MindGeek’s best efforts had to be taken down because it had received a DMCA  
18 copyright violation notice or a directive from authorities or a victim’s lawyer to  
19 remove child pornography or other illegal content. Although MindGeek would  
20 begrudgingly comply with such legal requirements, as set forth more fully below, it  
21 would only disable the videos, not delete the webpage, title, tags, or comments.  
22 Nor would it delete the video, even of child pornography, from its server.  
23 MindGeek has repeatedly stated publicly that it kept every video ever uploaded on its  
24 servers even when they were disabled from its sites. It did this for a simple reason:  
25 content was king in MindGeek’s operations, and disabled content would be  
26 reuploaded to the system by MindGeek in a manner that appeared it had been  
27 uploaded by users and not MindGeek.

1           136. Moreover, MindGeek pushed all content posted on any of its tubesites,  
2 regardless of initial sourcing, to its other tubesites, which it again falsely portrayed as  
3 posted by a user other than MindGeek.

4           137. Finally, MindGeek's intensive search engine optimization function  
5 scrutinized all content, particularly content that its analysis indicated was trending or  
6 otherwise effective in driving traffic, gaining ad impressions, generating  
7 "conversions." This process was applied to all content, regardless of category or  
8 subject being portrayed, and content that was effective would be modified and often  
9 duplicated to optimize its SEO further. Moreover, where analytics indicated any  
10 content could be optimized better, it too would be modified to do so.

11           138. Thus, regardless of initial sourcing, vast amounts of the content on all of  
12 MindGeek's tubesites was uploaded there by MindGeek, not users as it was  
13 engineered to appear; even content uploaded by users was reviewed, modified, and  
14 optimized by MindGeek; and all content regardless of where and by whom it was  
15 initially uploaded was then transferred by MindGeek on its other sites and sometimes  
16 third-party partner sites. That is, all the individual content on MindGeek's  
17 tubesites, as well as the entire tubesite product itself, was a MindGeek production  
18 and product. MindGeek's tubesites were user generated in a fictional sense only.

19           139. It was this fraudulently portrayed internet platform and MindGeek's  
20 byzantine international network of sham shell companies through which the  
21 Enterprise: (a) paid for, populated the website with, and separately profited from  
22 content produced through human trafficking and slavery and pirated copyright  
23 materials; (b) permitted known criminal organizations to steal customer credit card  
24 and personal identifying information, commit credit card fraud, and blackmail  
25 customers; (c) defrauded MindGeek advertisers, marketers, and other third-parties;  
26 (d) evaded taxes and laundered monies by "bleeding" value out of the organization to  
27 the Bro-Club and other Enterprise members via sham investments and expenses; and  
28

(e) paid for and executed blackmail, extortion, harassment, defamation, and hacking against those the Enterprise viewed as a threats.

**B. The Enterprise's Criminal Rackets and Schemes**

**1. The Fraudulent Network of Sham Shell Companies**

140. From its inception, MindGeek's corporate structure was created and maintained to facilitate and mask criminal conduct and insulate the company and Enterprise from criminal and civil culpability. This structure consisted of hundreds of sham shell companies scattered throughout the world. While a handful of these shell companies had *bona fide* relationships to MindGeek's business operations, the vast majority of them existed solely as vehicles through which to execute the Enterprise's rackets and scams and evade taxes. There was no *bona fide* business reason for this putative SEO company or its pornographic internet business to utilize this excessively complicated international network of sham shell companies.

141. Consequently, despite generating hundreds of millions in revenue annually, MindGeek pays effectively no taxes anywhere. Instead, by the time those revenues are funneled through the hundreds of international sham shell companies, the parent company records massive losses, not profits. And because these sham shell companies are so numerous, and so dispersed across so many jurisdictions, no one jurisdiction can easily investigate the evasion or even be incentivized to do so. The same is true about the numerous other criminal schemes similarly effectuated through this network.

142. Consistent with its illicit purpose, this network was in constant metamorphosis. MindGeek created, dissolved, and then replaced sham shell companies on a monthly and sometimes daily basis, often with virtually the same names. These sham shell companies had no *bona fide* business or substantive economic purpose, directors, officers, employees, or offices (let alone functional offices). There was, likewise, no *bona fide* business purpose for the network sheer

1 complexity and opaqueness or its constantly quantum like dissolution and creation of  
2 entities. This shell game existed exclusively to implement and mask the  
3 Enterprise's criminal schemes, evade taxes, launder money, and insulate Enterprise  
4 members from culpability.

5 143. As a whistleblower explained, "spreading the corporate structure out in  
6 hundreds of shells located in dozens of jurisdictions allowed spreading of  
7 transactions out such that they did not raise suspicion in any one country, and even if  
8 they did it was very difficult for that jurisdiction to investigate the suspicion when  
9 much of the information was in other jurisdictions."

10 144. Often, the Bro-Club would appoint a single nominal director in these  
11 sham shell entities from among low-level Enterprise members or MindGeek  
12 employees (such as executive assistants). These purported "directors" knew  
13 nothing about the shell's purpose, existence, or operations; exercised no control over  
14 its bank accounts or "operations"; were paid handsomely for the no-show job and the  
15 substantial legal risk associated with it; were pure proxies and agents from the Bro-  
16 Club members who appointed and directed them; were frequently questioned by  
17 authorities without having any information to provide because they were figureheads  
18 controlled by the Bro-Club leaders; and were replaced regularly according to an  
19 appointed schedule so as to further impede the ability of authorities to investigate.

20 145. As an insider explained,  
21 they created companies on a daily and monthly basis and  
22 used vendors to launder money and make payments. Had  
23 a schedule for switching directors so none were there too  
24 long and would pay them premium to assume the risk of  
25 not knowing what was going on. When investigations  
26 happen they delete everything from the system. They  
27 used these affiliates to launder and mask transactions with  
28

1 entities that had bank red flags, were banned, were business  
2 partners under investigations. They get paid but they  
3 launder the payments. Not through the corporate bank  
4 accounts. I know that it happened. I talked to the  
5 vendors and knew they got paid but could see it did not  
6 come out of the corporate accounts.

7 146. These sham shell companies would be used in various ways not just to  
8 mask criminal involvement, but also to “bleed” and launder cash out of the  
9 organization to criminal partners and Enterprise members (especially the Bro-Club).  
10 These transactions, typically in the form of loans, investments, or vendor payments  
11 to third-parties, would result in net operating losses to MindGeek. Indeed, over the  
12 last 3-5 years, MindGeek has accumulated substantial net operating losses despite  
13 hundreds of millions of dollars in annual revenue. Those “lost” monies, however,  
14 were transferred to third-parties in which Enterprise members had an interest or  
15 financial arrangement.

16 147. An insider explained the process as follows: An obscure affiliate in a  
17 low regulatory risk jurisdiction would transfer funds to middlemen/agents who  
18 commissioned and purchased cheap pornographic content from human traffickers.  
19 The MindGeek payments for this trafficked content would be “shadow payments”  
20 made from one of its obscure sham shell companies to a middleman without any  
21 invoice or paper trail. Rather, a price would simply be agreed upon orally and a  
22 payment made to the agent middlemen.

23 148. That trafficked content would be delivered to a different third-party for  
24 formatting and uploading. The third-parties who received, formatted, and uploaded  
25 the content were a mix of Enterprise affiliates, MindGeek partner channels, and a  
26 network of entities who would be paid to generate thousands of phony user uploads.  
27 That third-party typically would receive compensation for its service either via  
28



1 “ghost payments” laundered through their existing revenues stream for MindGeek  
2 partners or directly through a different sham shell company.

3 149. Thus, partner channels, many of whom ran their own network of shell  
4 companies, would be compensated for this work by higher monthly revenue share  
5 payments and one-time bonuses under their partner contracts to mask the payments.  
6 For non-MindGeek partners, payments would be laundered through MindGeek’s  
7 obscure sham shell companies or its corrupt payment processors holding its credit  
8 card payments (such as was done frequently with MindGeek payments processor  
9 Wirecard before it collapsed as a massive fraud). These banks and processors  
10 participated in the schemes because MindGeek would pay them exorbitant fees and,  
11 for some, permitted them to use MindGeek’s platform for their own credit card and  
12 identity theft schemes.

13 150. Enterprise members would receive their cut of that consideration from  
14 the third-party via revenue sharing or some other financial kickback. Regarding  
15 this scheme to acquire cheap trafficked content in bulk, one Enterprise member  
16 explained to an insider, “We can do this and we just pay more to launder the money.”

17 151. One whistleblower described the process of “bleeding” money out of the  
18 system to bogus “vendors” at inflated prices as follows:

19 I remember one time we were talking about why the texts  
20 on Pornhub were so awful. Like why was it written so  
21 poorly, and their translations from other countries were so  
22 bad. I remember one person who worked there over 10  
23 years, he was like uh “yeah, they just like to keep doing  
24 them.” Like I guess they get fairly cheap translators, from  
25 the old times, like they always liked to have something to  
26 spend money on that was outside of the company. I mean,  
27 I’m not an expert, but no one spends money because they  
28



1           like to. So it's a weird thing. According to this coworker  
2           there is a well, there is money they need to spend. . . . its  
3           not a secret that Mansef already had issues with money  
4           laundering. And its not a secret that Fabian had issues with  
5           money laundering, I mean I am not surprised a lot of things  
6           never changed.

7           152. Some of these schemes directly benefited MindGeek and its operational  
8 affiliates, and indirectly the Bro-Club and its financiers via payments on the  
9 outstanding loans and compensation to executives. Many other schemes, however,  
10 benefited the Bro-Club, MindGeek's financiers and owners, and their co-conspirators  
11 directly, and MindGeek merely provided the platform through which this was  
12 accomplished. In these schemes, Enterprise members or their associates and  
13 partners would use their control over MindGeek to cause it to transact with shell  
14 companies they owned, or (more often) companies owned by others from whom the  
15 Enterprise members would be paid. "This is where they make their money," a  
16 whistleblower said about members of the Bro-Club.

17           153. In another scheme the Bro-Club would use its control over MindGeek to  
18 give favorable advertising placement to so-called affiliate channels or partners using  
19 the site as a feeder for their own paysites. In exchange, Enterprise members would  
20 receive a cut of that third-party's profits as a kickback. This defrauded others who  
21 had bid and paid more for priority placement on the site by diverting traffic from  
22 their sites to the ones paying the Bro-Club. In other instances, the Bro-Club would  
23 simply place ads for these affiliates ahead of those of unrelated affiliates who had bid  
24 more for that placement.

25           154. Feras Antoon and other Enterprise members also had their own third-  
26 party shells with which to transact with MindGeek, and which they would favor.  
27 For example, Antoon had a shell company through which he would sign exclusive  
28

1 deals with unknown porn performers and then use their control over MindGeek to  
2 promote those performers and increase the value of their content.

3 155. The Bro-Club would also use control over MindGeek to permit known  
4 criminal organizations to use its sites to steal credit card information and personal  
5 identifying information and then receive a kickback or cut of the resulting illicit  
6 revenues. As one whistleblower explained:

7 Often when we talked to the company top management and  
8 they would say that they were making money in other  
9 ways. Unlike a legitimate company, this company had no  
10 real capital management system. That permitted them to  
11 use capital to fund other businesses, including those that  
12 were not in porn. This included groups in the Ukrainian  
13 company accused by FBI of hacking. Why did they allow  
14 ads for bogus items like penis enlargement when you know  
15 it is a fraud? Because those groups paid much more than  
16 market for those ads because it was really a way of  
17 searching for personal identifying information and using  
18 the data or selling the data to others. It would be used for  
19 blackmail. It alerted them that the user had been on  
20 Pornhub and then they would blackmail them by saying  
21 they knew what they were watching. Of course, MindGeek  
22 knows the purpose for this stuff. You need to get  
23 approval for advertising and they do research on the ads  
24 and the companies. They knew the companies were not  
25 legitimate and the ads are fraudulent on their face. These  
26 and other side operations would have revenues sharing with  
27 the people running MindGeek, but not through MG.  
28

1 Executives would get paid to permit these the platform to  
2 be used for purposes other than maximizing the value of  
3 MindGeek. In conversations with members it was  
4 obvious the Bro-Club had other revenue streams around  
5 Pornhub. 100% sure of that. It was discussed. I would  
6 put my hand in fire on it. Everyone gets a cut.

7 156. Whistleblowers described one such scheme as follows: Enterprise  
8 members or those associated with them would create “partner” accounts on  
9 MindGeek and use stolen credit cards to pay for memberships and content from those  
10 partner accounts as well as manufacture false traffic, ad impressions, and  
11 membership conversions. Independent of these partner entities, MindGeek would  
12 also use its sham shell companies and third-party agents to pay enterprise members  
13 or associates to use fraudulent credit cards to generate advertising impressions and  
14 thereby secure advertising revenues from those fraudulent impressions.

15 157. Even though the bulk of these charges would likely be charged back  
16 eventually, MindGeek would pay the “partners” their share of the fraudulent notional  
17 revenue generated from the purchases as well as the actual revenue advertisers would  
18 pay MindGeek from the fraudulent ad impressions generated. Even though these  
19 transactions triggered numerous red flags with MindGeek’s finance department, the  
20 Bro-Club and its capos would nevertheless direct finance to ignore the red flags and  
21 approve the transactions and payments. Often, finance would be told to “not worry,  
22 we know those guys.”

23 158. As part of these schemes, various steps would be taken to circumvent  
24 banking laws and oversight. For example, the Bro-Club implemented \$1 trial  
25 memberships and associated entities would use stolen credit cards to buy such  
26 memberships. The nominal transaction amount would not trip credit card company  
27 review and thus not be flagged as potentially fraudulent. Although the Bro-Club  
28

1 understood the fraudulent trial memberships would never translate into an actual  
2 paying membership, it had MindGeek nevertheless pay fees to the “partners” for  
3 generating a membership. As a result of these scams, MindGeek maintained a  
4 significant number of its large partner accounts that consistently broke even or lost  
5 money and which would have otherwise been terminated but for the fact they were  
6 part of the Enterprise.

7 159. More egregiously, MindGeek devoted substantial time and resources to  
8 engineering its credit card transaction flow to avoid tripping credit card flags. One  
9 such scheme was called “load balancing.” In “load balancing” MindGeek would  
10 work with the same payment processors it used to commit its various credit card  
11 schemes to mingle suspect transactions with “clean” transactions. This would cause  
12 the percentage of suspect transactions to remain below the percentage likely to  
13 trigger banking scrutiny, holds, and restrictions.

14 160. There are various criteria banks use in this formula including the types  
15 of content and memberships being purchased. As part of this scheme, MindGeek  
16 would enhance its ability to mask the fraudulent transactions by (a) paying its corrupt  
17 payment processors to fraudulently mix its payments with those of non-MindGeek  
18 entities; and (b) using credit cards MindGeek acquired (through, for example, pre-  
19 paid accounts) to generates its own clean transactions.

20 161. In sum, the Enterprise used MindGeek and its network of sham shell  
21 companies to perpetuate a long-running and elaborate pattern of illegal schemes  
22 through which the Enterprise members enriched themselves. In addition, the  
23 Enterprise used this network of sham shell companies to mask their illicit activities,  
24 launder money, and evade taxes by making it difficult for any one jurisdiction to see  
25 suspicious transactions of magnitude and effectively investigate isolated transactions  
26 let alone the overall operation of the Enterprise’s schemes. Finally, the Enterprise  
27 used the network of sham shell companies to defraud creditors and victims of their  
28

1 illicit activities by surreptitiously “bleeding” and laundering assets out of  
2 jurisdictions in which MindGeek is likely to be sued and out of the MindGeek  
3 corporate structure entirely so as to make it more difficult or impossible for victims  
4 and other creditors to get obligations paid.

5       **2. The Enterprise’s Human Trafficking Venture**

6           **i. The Pre-Online Porn Industry**

7       162. Prior to the explosion of online pornography, there was a relatively  
8 effective federal and state statutory framework policing child pornography, other  
9 non-consensual content, and copyright piracy in the porn industry.

10       163. First, federal law mandates that “producers” of pornographic material  
11 verify the age of all performers via government issued identification; maintain  
12 specified signed records of such verification for inspection; and mark all  
13 pornographic materials with disclosures certifying this verification had been  
14 completed and where the records could be inspected. It was a federal felony to fail  
15 to meet these requirements. The statute also makes it a federal crime “for any  
16 person” to “sell or transfer or offer for sale or transfer” any pornographic material  
17 that did not contain the required age verification disclosures. This imposed a  
18 compliance obligation on those through whom producers sold pornography.

19       164. Second, federal and state laws throughout the United States criminalize  
20 child pornography and impose near strict criminal liability for possessing or  
21 distributing such content.

22       165. Third, federal and state laws also criminalized, among other things, sex  
23 trafficking as well as benefiting from a sex trafficking venture, such as the  
24 commercialization of pornography produced with trafficked individuals. These  
25 anti-trafficking laws provided substantial criminal and civil sanctions for producing  
26 or monetizing non-consensual pornography.

27       166. Fourth, copyright laws likewise imposed substantial criminal and civil  
28

1 sanctions for the willful copyright piracy.

2 167. Collectively, these various legal regimes effectively policed child  
3 pornography, non-consensual content, and copyright infringement in the pre-online  
4 industry.

5 **ii. MindGeek Embraces Illegal Content To Dominate Online**  
6 **Porn**

7 168. The explosion of online porn devastated the established porn industry  
8 and disabled the existing mechanism to police pornography. MindGeek was central  
9 to this disruption and resulting lawlessness in porn. From inception, MindGeek  
10 embraced under-age, non-consensual, and pirated content in its business; solicited,  
11 patronized, paid for, and placed such illegal content on its internet pornography  
12 platform; and aggressively lied about and concealed these facts.

13 169. MindGeek's motivation for its lawless business model was its singular  
14 priority of SEO: that is, its objective to be the top result in any internet search for  
15 pornography and thereby maximize its website traffic, advertising impressions,  
16 customer conversions, and data harvesting. Indeed, MindGeek publicly portrayed  
17 itself not as a porn company, but as a leading advertising, marketing, data, and SEO  
18 company.

19 170. Several factors dominate SEO, particularly relevant content volume,  
20 effective content description, and website traffic. Substantial content, effectively  
21 described, is the most important SEO factor. In addition, a website's search engine  
22 prominence increases as more people visit it while searching for particular content.

23 171. The birth of pornographic websites launched an arms race for maximum  
24 content responsive to all likely search topics; detailed "long-tail" descriptions, titles,  
25 and tags for that content; and maximum traffic and data capture. As one  
26 whistleblower explained,

27 what happen[ed] with Pornhub . . . is the fight they have on  
28

1 Google results. And that's where Pornhub lives or dies. . .  
2 . the fight they've had with sites like Xvideos, or  
3 XHamster, or XXX and XVideos . . . the fight they've had  
4 with rankings is just crazy. And that's the thing, . . . it[']s  
5 about the long searches, it[']s about the long tail that are  
6 the few searches but enough to matter. And that's where  
7 instead of you looking for one keyword, you're looking for  
8 longer strings of words. And whoever is having more  
9 content and more diverse content, wins.

10 172. To "win," MindGeek intentionally elected to put no restrictions on the  
11 content it would accept, offer, and commercialize. Like a soft-drink company  
12 selling different beverage types and flavors to capture all existing consumer tastes,  
13 MindGeek sought to service demand for all pornographic tastes, including tastes for  
14 child pornography, rape, extreme violence, racism and hate, and other illegal acts like  
15 bestiality. As one whistleblower explained, "there is a lot of f\*\*\*ed up sh\*t that is  
16 going on" (asterisks added) on MindGeek's tubesites, and "it is not an accident . . .  
17 ownership and management are clearly complicit . . . 100%" because "[i]t's just  
18 money" they care about.

19 173. MindGeek did this knowing that an unrestricted embrace of  
20 pornographic content would necessarily include enormous amounts of child  
21 pornography, non-consensual, and other illegal content on its sites. It was  
22 impossible not to know this. The pervasiveness of such content had necessitated  
23 the strict federal laws combating such content in the first place. And it was widely  
24 reported, and certainly known by those in the pornography industry, that this  
25 problem had grown exponentially with the explosion of the internet.

26 174. For example, NCMEC published a study in 2020 reporting that from  
27 1998 to 2019 there was an "insatiable demand" for internet CSAM/child  
28



1 pornography, with millions of reported instances of such videos posted online,  
 2 including 8.4 million in 2018, with a “trend toward more egregious sexual content in  
 3 later years.” Equally well known was the explosion of human trafficking on the  
 4 internet and in pornography particularly.

5 175. MindGeek saw these rapidly growing problems not as something to  
 6 protect against, but as an opportunity. MindGeek embraced illegal content  
 7 precisely because that content would significantly enhance its SEO, traffic, ad  
 8 impressions, and customer conversions. Its legality or consequences were  
 9 irrelevant, as an insider explained:

10 They focus on how much money I can make today. Right?

11 So they take risk because today it’s going to give you a  
 12 dollar. If you have to change your practices next month,  
 13 well we’ll get there. But right now this is making more  
 14 money. Right, that’s the type of mentality that makes you  
 15 take those decisions. What’s going to help me make more  
 16 money. . . . 100% they are all about the money, not safety .  
 17 . . . they just see numbers, let’s be honest.

18 **iii. MindGeek Implements Its Embrace Of Illegal Content**

19 176. MindGeek’s embrace of illegal content in its business and SEO plans  
 20 was complete. It voraciously accepted, solicited, promoted, and normalized illegal  
 21 content on its platform, and aggressively protected that exploitation by concealing it  
 22 and attacking victims and others who put the use at risk.

23 **a. MindGeek Purchased Trafficked Content In Bulk**

24 177. Substantial portions of the purported “user” content on MindGeek’s  
 25 tubesites was content produced by human traffickers that MindGeek itself  
 26 commissioned or from whom it otherwise agreed to purchase. It did this to increase  
 27 its content and SEO exponentially more than it could have had it relied entirely on  
 28

1 actual user uploaded content. It also allowed it to secure particular content that its  
2 SEO analysis revealed was generating the greatest ad impressions and paying  
3 customer conversion. And it allowed it to do these things much more cheaply.  
4 MindGeek used different variations to secure such content.

5 178. First, monies necessary to pay for the production, middlemen, and  
6 uploading of the content were transferred from obscure and always different foreign  
7 subsidiaries to agents/middlemen without any paper trail as to what the payments  
8 were for. Those agents/middlemen would handle all interactions with producers in  
9 Eastern Europe and Asia who offered the best quality for the cheapest prices. This  
10 was dramatically cheaper than what such productions would cost in the United  
11 States, and MindGeek and the Bro-Club directing this scheme understood it was  
12 because the content was the product of trafficking. The finished content would then  
13 be transferred to the agent, who then transferred it for formatting to shell companies  
14 with whom the Bro-Club had financial interests or MindGeek partner channels who  
15 would do the formatting in exchange for favorable terms or monies disguised as  
16 partner channel payouts. The Enterprise was fastidious about avoiding any contact  
17 in the process with certain jurisdictions like Germany or the United Kingdom, which  
18 were viewed as the most rigorous in enforcing laws against trafficking.

19 179. Insiders familiar with this elaborate scheme left no doubt that the Bro-  
20 Club understood this was trafficked content: “100% they knowingly paid real  
21 pimps. They would discuss how this cheap content was coming from old school  
22 pimps. They found it exciting. They would explain, ‘we don’t need to pay studios  
23 in the US, low paid pimps come to us.’”

24 180. Once formatted, the content would be uploaded by these entities and/or  
25 a network of agents who were paid to create user identities and upload content.  
26 Sometimes such content would be uploaded by MindGeek directly, either in Canada  
27 or Cyprus. Once uploaded the content would be analyzed for its SEO effectiveness,  
28

1 ad impressions, and conversions, and the content as well as the formatting refined to  
2 maximize SEO. Then additional orders would be placed using the same process.

3 181. One insider described the process this way:

4 MindGeek owns studios and works with studios. These  
5 studios produce high quality porn at high cost. MindGeek  
6 determined that high quality porn doesn't convert well on  
7 tubesites. Most people want to see the girl next door and  
8 videos that seem more realistic. To get this content they  
9 run networks of advisors who run agencies that acquire  
10 porn and cam videos from high trafficking areas like Czech  
11 Republic and sell in bulk to MindGeek entities all over the  
12 world or license companies that all actively feed the videos  
13 into the tube sites as user uploads. Actively feeding  
14 content on the sites to make sure it does not touch North  
15 America, Germany, or the United Kingdom. It is was  
16 clear to anyone in this industry that stuff out of eastern  
17 Europe is from trafficking. People within the company  
18 knew there were real pimps running these agencies and  
19 MindGeek knew it. It was actively communicated among  
20 management especially in Cyprus who were the ones  
21 working to get stuff through it. 'We don't care,' was their  
22 attitude. . . . MG affiliates will contract with a local agent.  
23 Local agent interfaces with the production companies.  
24 Agent gets it and sell it to MindGeek in bulk to their  
25 affiliates. No employee can talk of these studios. Then  
26 they create identities and upload it through Cyprus and  
27 Canada. They avoided UK and Germany. The content  
28

1           couldn't touch the UK or Germany offices because  
2           enforcement and investigation risk was too much. There  
3           were other means of bulk uploading. If huge partners have  
4           big studio that is part of MindGeek group. You could  
5           give it to them and they upload it and they get better  
6           treatment and terms and share the revenue. MindGeek pays  
7           for it but steer business through agents and pay huge  
8           amounts to launder the money and uploading. So you  
9           can't see it went to MindGeek or that it uploaded it.

10        182. In addition to the general awareness that content from these regions was  
11        the product of extensive trafficking operations, MindGeek was aware the content was  
12        trafficking because it met with the producers and visited some of their production  
13        sites. In one such visit, MindGeek executives witnessed a football-field size  
14        warehouse in which women were crammed into adjoining studio stalls "like  
15        livestock" to perform on camera. Many of the women appeared young and were  
16        engaged in scenes depicting underage girls.

17        183. When asked by the producer where the women came from and lived, the  
18        producer unapologetically explained that his company had agents that scoured  
19        Eastern Europe for women who they recruited with promises of lucrative modelling  
20        jobs that would allow them to go to college and otherwise have a better life. When  
21        those women agreed they were transported to dormitory style housing or apartments  
22        and matched with a "boyfriend" who would groom them for porn.

23        184. Women who were victimized by this trafficking network reported that  
24        when they tried to leave, they were informed that their cam sessions had been  
25        recorded and if they did not continue performing the trafficker would send copies to  
26        their families and otherwise release them publicly and destroy their reputation and  
27        future.

1 185. Similarly, MindGeek allowed its platform to be used for prostitution.  
2 Like now defunct online marketplace BackPage (which was indicted along with its  
3 founders and seized by federal authorities), and Craigslist’s now defunct “personal”  
4 pages, MindGeek knowingly permits its platform to be used to facilitate trafficked  
5 prostitution. The website is awash in third party advertisements for “Craigslist,”  
6 “Backpage, and other previously known sites where prostitution could be solicited  
7 from trafficked women. Ad impressions and customer conversion for these services  
8 all generate revenue for MindGeek, and in some instances revenue sharing for it and  
9 select Bro-Club members.

10 186. The Enterprise and Bro-Club repeatedly deflected concerns raised  
11 internally by finance people who were alerted when they realized MindGeek was  
12 paying numerous ostensibly independent cam models through a single account.  
13 This was a trafficking red flag, but the Bro-Club and its capos informed finance to  
14 ignore the red flags and continue payments because “they knew the people behind  
15 the account and it was ok.”

16 b. **MindGeek’s Unpoliced Platform**

17 187. MindGeek’s intentional use of illegal content was nowhere more  
18 apparent than the unrestricted ability to upload such content onto its tubesites.  
19 MindGeek’s own Social Media Manager publicly explained that it would be a  
20 “disaster” to try to restrict users and uploaders to adults because “then no one would  
21 upload anything,” it would “cost[] us money to verify,” “devastate[] traffic,” and  
22 “MindGeek loses money.” This MindGeek spokesperson further warned that even  
23 pretextual restrictions would be unacceptable to MindGeek because some percentage  
24 of minors would not be able to figure out how to circumvent them: “you would get  
25 around them, a lot of people here would too but the large majority won’t know how.”

26 188. Consistent with this ethos, despite knowing illegal content would be  
27 uploaded without legitimate monitoring, MindGeek intentionally used an upload  
28

1 process that would not filter out illegal content. As one person familiar with the  
2 Bro-Club explained, “they knew they were doing illegal stuff,” but they refused to  
3 take any steps to restrict content or traffic because it would restrict SEO and revenue:

4 No doubt. I’m sure . . . Were we planning any efforts to  
5 stop that? Absolutely not. Because of views. Every time  
6 you put an extra layer of control on who watches, you lose  
7 content. And it[’]s the same thing, in this case, if you put an  
8 extra layer of control on what content goes up, you lose  
9 content. And content in this case is more pages, and more  
10 pages is more results, more results is more paid views.

11 189. Thus, while non-pornographic tubesites with far less content uploaded  
12 on a daily basis (and far less users seeking illegal conduct) employed tens of  
13 thousands of “moderators” and sophisticated technology to ensure content was legal  
14 and complied with the terms of service, MindGeek’s uploading process ensured the  
15 opposite outcome of successfully uploading illegal content.

16 190. Located in Cyprus because of the availability of cheap labor in a  
17 distressed economy, MindGeek’s sham moderation function consisted over time of  
18 as few as 6 but never more than about 30 untrained, minimum wage contractors for  
19 all of MindGeek’s tubesites and millions of videos uploaded daily. These  
20 employees were untrained, could be terminated at will, and worked in cramped  
21 sweltering quarters that one eyewitness described as “inhuman.”

22 191. It was, of course, impossible for such a minute number of individuals to  
23 actually watch and moderate the vast volume of daily videos uploaded. As one  
24 eyewitness explained, “the official number was around 700-800 Pornhub videos a  
25 day but it was expected to do at least 900 Pornhub and depending on the day more  
26 videos for other sites for each person...the more experienced moderators did around  
27 1000 videos on Pornhub and around 150-200 videos on the other tubes.”  
28

1           192. Indeed, their real function was formatting, and internally were called  
2 “content formatters,” not “content moderators.” As formatters, their task was not to  
3 moderate legality but format the videos for optimal SEO. To do so, they would add  
4 or edit the title, tags, and descriptions and sometimes edit the video. They also  
5 “scrubbed” words in the titles and tags that unequivocally indicated criminality.  
6 While the red flags of criminality were removed, the video would nevertheless be  
7 uploaded with optimized titles, tags, and descriptions that would still permit  
8 MindGeek’s search engine to suggest the video to users searching for that illegal  
9 content.

10           193. As an insider familiar with the process explained:

11           They basically went really fast with the content. It’s not  
12           like they are watching every Pornhub video. They kind of  
13           like would scroll through it, make sure that the titles didn’t  
14           have anything awful, and that’s it. And it’s mostly about  
15           the titles you know? Because in the end if you can’t find it  
16           through a search, then no one who works against human  
17           trafficking will. Right?

18           194. Demonstrating the task was formatting not moderation, MindGeek set  
19 unrealistic daily quotas of at a minimum 700-800 videos that bore no relationship to  
20 the time it would take to actually screen that content. The quotas were based on  
21 how long it should take to format, not screen, the content. Indeed, the quotas made  
22 it impossible to actually screen videos for prohibited or illegal content.

23           195. Moreover, formatting supervisors clearly communicated that actually  
24 screening questionable or even obviously illegal content was not the formatters’ task.  
25 The goal was uploading content. Thus, one insider explained that the woman with  
26 overall responsibility for formatting and ostensible “moderation” was a “sociopath”  
27 who would regularly “tell her team to just look the other way.” According to  
28



1 another insider, there was a motto drilled into formatters: “Don’t f\*\*k with the  
2 f\*\*ker.” (Asterisks added). As one whistleblower explained, a typical response to a  
3 formatter questioning legality of content would be: “Imagine the trouble I will get  
4 in if we report this and take time and we don’t meet quota and you will lose your  
5 job.”

6 196. When asked about the testimony of Feras Antoon and David Tassillo  
7 before the Canadian House of Commons in which Antoon and Tassillo testified  
8 under oath that every video was reviewed to ensure it was consensual, this  
9 whistleblower said bluntly, “it is a lie.”

10 197. Contrary to the perjury before the Canadian House of Commons,  
11 MindGeek insiders knew obvious non-consensual content was uploaded and  
12 permitted to remain on Pornhub. An insider explained one such notorious example  
13 that was common knowledge internally:

14 I remember there was one girl, it was huge, from when I  
15 was there. But she always seemed, in the videos she  
16 never looked okay. Like I remember she was always  
17 high. I mean something that, according to the minimum  
18 rules of decency, you would at least have a bit of the type  
19 of thinking you know, ‘is it okay to have this type of  
20 content? Is she really, you know in a state where she  
21 should be doing these videos?

22 198. However, MindGeek did much more than permit illegal content to be  
23 uploaded and remain on its site. For example, MindGeek took all content uploaded  
24 without restrictions onto its Pornhub tubesite and transferred that content to its other  
25 tubesites as well.

26 199. MindGeek also took all of the content from tubesites and partner  
27 channels it acquired like Redtube, YouPorn, Fake Taxi, etc., and transferred that in  
28

1 bulk to its library without review.

2       200. In addition, as part of its critical SEO process of supplying product for  
3 every taste and demand, MindGeek analyzed this illegal content, identified which  
4 examples performed better for their intended audience, and modified the formatting  
5 (titles, tags, and descriptions) of similar content to improve its performance and SEO  
6 generally. This was done for all categories of content, including those depicting  
7 minors, rape victims, and other non-consensual conduct.

8       201. The focus of this analysis was exclusively identifying which content,  
9 descriptions, and tags were trending and producing ad impressions and subscriptions.  
10 Those that were trending were further refined and tested to amplify them even more,  
11 and the conclusions drawn from that were applied to similar content. What was not  
12 a focus at all was whether the content was in fact consensual or adult. Nowhere in  
13 this process or elsewhere, did MindGeek comply with § 2257's requirement that they  
14 secure proof of age where they were uploading material or its separate requirement  
15 that content being transferred by MindGeek contain the required certification of age  
16 certification from the producer.

17       202. When MindGeek identified a title or tags that too explicitly flagged  
18 illegal content they would notify the user to change the title or change it themselves.  
19 But MindGeek would not disable the illegal video. For example, a member of the  
20 Pornhub model program, whose revenues were shared with MindGeek, had multiple  
21 videos of apparently underage women with titles indicating they were underage.  
22 One video of an apparently underage and incapacitate woman carried the viewers  
23 comments, "I thought she was dead until five minutes in" and "I don't think that girl  
24 is old enough to buy lottery tickets. If you catch my drift." The uploader  
25 originally titled the video, "delete your history after watching this" obviously  
26 flagging the video as child pornography. But then he changed the title and when  
27 asked why by other users, he explained, "Pornhub support told to change all titles."  
28

1           203. This analysis was also part of MindGeek’s suggested search and video  
2 algorithm by which it would solicit users to view similar content. Thus, when a  
3 user, for example, searched for “teen sex,” MindGeek would present the most  
4 popular video results associated with that term, and solicit searches with a host of  
5 other more detailed terms used by others for similar content, like “barely legal teen  
6 sex,” “young teen sex,” “middle school teen sex,” etc. Investigators, advocates, and  
7 journalists following MindGeek’s suggestions easily found within a few clicks  
8 videos of obvious CSAM/child pornography or other forms of non-consensual sex  
9 where terms associated with that type of abuse, like “drunk,” “drugged,” “passed out,”  
10 etc., were used.

11           204. This was no accident. It was a product of MindGeek’s knowing,  
12 deliberate, and detailed understanding of the content on its site and effort to solicit  
13 people to watch that content and continue using the site. As one insider explained,  
14 this knowledge and intent not only extended to, but emanated from, the Bro-Club  
15 running the platform: “Well they know, they know everything that’s going on . . .  
16 they are very involved. For sure. . . . would Feras know? Absolutely. Would David  
17 know? Absolutely,” but, he further explained, “they don’t care” and “don’t even  
18 check” because all they care about is SEO and revenues.

19           205. That same insider explained MindGeek had the capabilities to easily  
20 search for illegal content, but never did: “I’ve seen it, you can search any word, any  
21 video, you can look for the user, anything like any other database. . . . and the titles  
22 are there . . . so, why are they not searching for this and cleaning? . . . Because they  
23 want the content on their sites.”

24           206. The only time MindGeek would voluntarily remove content was when  
25 this detailed analysis revealed the content was harming its SEO. For example,  
26 through its constant analysis, MindGeek determined that male homosexual content  
27 on its more popular tubesites was interfering with its impressions and conversions  
28

1 because when the suggested video and search algorithms suggests a gay video, a  
2 material percentage of users exited the website. Accordingly, MindGeek  
3 affirmatively worked to reduce such content on the site by deleting it, transferring it  
4 to other sites, or segregating it. No similar steps were taken when it became aware  
5 of illegal, nonconsensual content in its SEO work.

6 207. The intentional exploitation of illegal content was further evidenced by  
7 MindGeek's treatment of videos flagged by authorities, victims, and users as illegal.  
8 Such requests were ignored, stonewalled, and stalled as much as possible to preserve  
9 the use of the content for as long as possible. This was especially a priority when  
10 the content was performing well, and MindGeek's SEO analysts were trying to use  
11 that data to refine their algorithms to effectively solicit views of similar content from  
12 the same category of "consumers."

13 208. Thus, when victims would notify MindGeek that videos of their abuse  
14 had been uploaded, they were typically ignored unless the victims persisted. Then  
15 they would be stonewalled with denials or demands for information that they could  
16 not possess in many instances. For example, in some instances, often victims were  
17 told that only the uploader could request a video be taken down; or they needed to  
18 provide the URL's for the videos; or that the videos did not exist or could not be  
19 found when they did exist and could be found; or that they had been taken down  
20 when they had not been.

21 209. Moreover, when victims or authorities succeeded in getting MindGeek  
22 to remove an illegal video, it would only disable the video but keep the webpage  
23 with its title, description, tags, and comments so that the video though disabled  
24 would still continue to increase SEO. When a user searching for such content  
25 landed on the disabled video's webpage, MindGeek's search and video suggestion  
26 algorithms would solicit the user with similar videos to the one disabled.

27 210. As one insider explained:  
28

1 If you do it [a takedown request] through Pornhub15-yearub,  
2 then Pornhub eliminates the video but keeps the page. So  
3 that page still has the titles and can still run from Google. . .  
4 . Because what they want is ad impressions, because that's  
5 what they charge for, for their clients. It's ad impressions,  
6 ad impressions, ad impressions.

7 211. Indeed, to this day, one can run internet searches for known  
8 CSAM/child pornography or other non-consensual content that was ordered taken  
9 down by NCMEC or otherwise and the search will bring you to Pornhub even though  
10 that video is not enable. MindGeek's algorithm will then direct you to similar non-  
11 disabled content.

12 212. Much worse, according to multiple insiders, MindGeek systematically  
13 and surreptitiously would reupload all content that it had been forced to disable back  
14 to the system and do so in a manner in which it appeared to have been reuploaded by  
15 independent users and which circumvented MindGeek's purported systems for  
16 identifying previously disabled videos. This is the reason why so many victims  
17 reported that even when they successfully got videos disabled, the same videos  
18 would be reuploaded again and again.

19 213. One eyewitness to this process, explained that caches of disabled  
20 content "would be provided to employees on disks and they would be instructed to  
21 reupload those videos from non-MindGeek computers using specific email addresses  
22 that would allow the uploads to bypass MindGeek's purported 'fingerprinting' of  
23 removed videos. . . . They say they kept the stuff on the servers to cooperate with  
24 authorities but it was really so they could reupload."

25 214. MindGeek has stated publicly and repeatedly that it retains on its servers  
26 all videos ever uploaded onto its tubesites. This no doubt is necessary for its  
27 reuploading practice. MindGeek, therefore, has throughout its existence illegally  
28

1 possessed CSAM/child pornography, and reuploaded that CSAM/child pornography  
2 innumerable times. Indeed, MindGeek, with duplicative servers in the United  
3 States and Canada (among other locations) is likely the largest non-regulatory  
4 repository of CSAM/child pornography in North America.

5 215. Moreover, insiders explained that MindGeek provided a download  
6 button for users, in part, to facilitate the propagation of content, including illegal  
7 non-consensual content. In effect, MindGeek knew and counted on users to  
8 download content, make new content and compilations, and then reupload it as new  
9 content or as a replacement for disabled content. In addition, MindGeek provided  
10 private albums and file sharing, which allowed users to exchange and trade any type  
11 of content without anyone else seeing it or MindGeek monitoring it.

12 216. In this manner, MindGeek was facilitating criminal copyright  
13 infringement, and the transferring and distributing of CSAM/ child pornography or  
14 otherwise non-consensual content as well as otherwise legitimate pornography in  
15 violation of 18 U.S. § 2257 and CSAM laws.

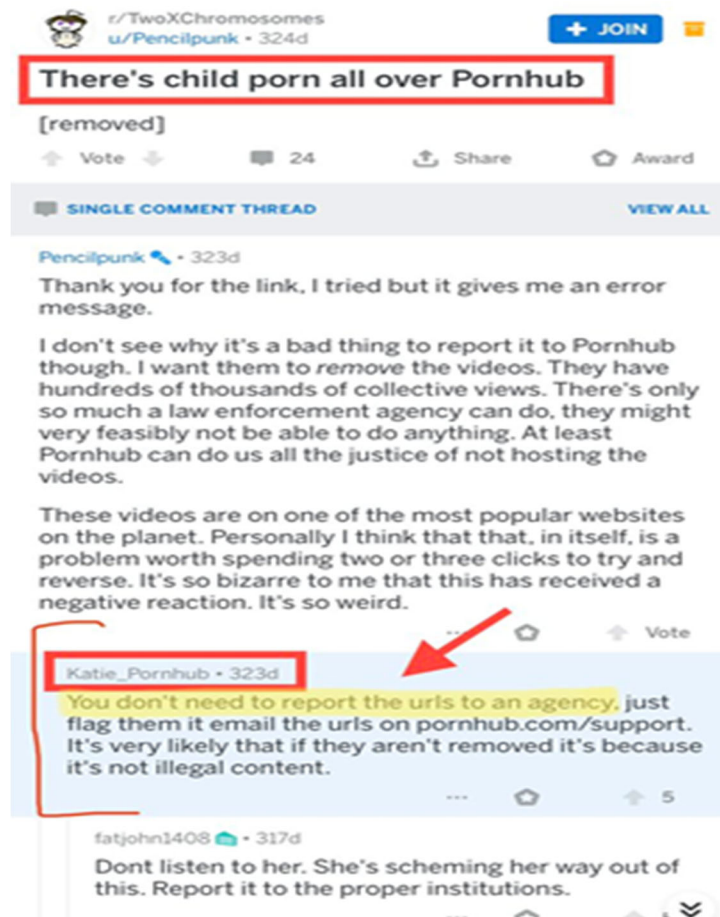
16 217. Despite admitted possession of massive amounts of child pornography,  
17 until 2020, MindGeek never voluntarily made a single legally required disclosure to  
18 authorities in the United States or Canada about that material under either countries'  
19 CSAM/child pornography laws. MindGeek failed to do so even when its  
20 possession has been publicly reported. For example, in 2019, 58 videos of a 15-  
21 year who was beaten and raped were posted on Pornhub. These videos were  
22 ultimately removed, but as per the testimony of NCMEC during Canada's  
23 parliamentary investigation, MindGeek had never reported any instances of child  
24 sexual abuse to NCMEC as required by federal law or reported to NCMEC's  
25 counterpart under Canadian law until late 2020.

26 218. Likewise, in 2020 two videos of child pornography – one involving a  
27 toddler in diapers being abused and another of a pre-pubescent girl being anally  
28

1 raped – were located on Pornhub. After multiple reports MindGeek notified those  
2 flagging it that the video had been disabled, fingerprinted, and reported to  
3 NCMEC. But according to NCMEC’s own testimony, it was not reported to  
4 NCMEC. Two months later the same two videos were discovered back up on the  
5 site, uploaded by two separate purposed user accounts. Investigators submitted  
6 takedown requests to Pornhub that were ignored. It was not taken down until it was  
7 reported to the FBI, the FBI notified NCMEC, and NCMEC issued a takedown order  
8 to Pornhub. One reupload remained up for almost two weeks after the initial  
9 takedown requests and had over 20,000 views and an unknown number of  
10 downloads. Even after it was removed MindGeek left the title, tags, views and url  
11 live to continue driving traffic to the site using the child rape video.

12 219. Not only did MindGeek not report CSAM/child pornography it became  
13 aware of on its tubesites, it actively discouraged victims and others from reporting it,  
14 and lied to do so. For example, MindGeek tried to convince a victim of  
15 CSAM/child pornography not to report its presence on MindGeek’s tubesites and  
16 lied about MindGeek’s practice of not removing such content unless forced to do so:  
17 “You don’t need to report the urls to an agency, just flag them it[’]s very likely if  
18 it[’]s not removed it not illegal content. . . . We do have access to our entire upload  
19 library, including deleted videos and can confirm this.”  
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iv. **MindGeek's Successful Exploitation of Non-Consensual Pornography**

220. MindGeek's plan to dominate the online porn industry with unrestricted use of all content regardless of legality succeeded. It has attained near monopoly status in the industry and is certainly dominant.

221. As its business model of unrestricted content intended, the presence of non-consensual content was ubiquitous on MindGeek's internet platform. Simple Google searches even suggesting non-consensual content would invariably return Pornhub as the top search result. Pornhub's suggested video and search algorithm would then direct users to similar content. With each click the search was refined further and further. In just a few clicks, in just a few minutes, users (and investigators and journalists) could find seemingly unlimited pages and videos

1 depicting violent rapes, date and drugged rapes, child sexual assault or exploitation,  
2 coerced or trafficked subjects, secret and stolen recordings, or any other form of non-  
3 consensual conduct.

4 222. Titles, descriptions, tags and comments with these videos and suggested  
5 by MindGeek were blunt, including: “CP” (i.e., child porn), “teen”, “young teen”,  
6 “barely legal”, “super-young teen”, “old/young”, “young”, “exploited teen”, “crying  
7 teen”, “little”, “xxxtra small,” “drunk girl”, “drugged girl”, and “passed out.”

8 223. By way of example only, in just minutes of basic searches users,  
9 advocates, investigators, and journalists, and certainly those working fulltime to  
10 maximize MindGeek’s SEO, would easily find troves of:

- 11 a. homemade videos of adult males having sex with apparently or  
12 obviously underage girls with titles such as, “Young Teen Gets  
13 Pounded,” “Old Man with young teen,” “Young girl tricked,”  
14 “Petite Thai Teen,” “A Club Where You Can Play With Little Girls  
15 And It’s So Fun,” “Bratty Little Girl,” “Giant guys f\*\*\*ing with no  
16 mercy this little whore while she’s crying” (asterisks added);
- 17 b. homemade movies of young boys being raped with titles and tags  
18 such as “Barely legal step-son well used after school in uniform,”  
19 “Young hairless twink gets slapped,” “Daddy f\*\*\*s young teen boy  
20 virgin first time” (asterisks added), “Daddy came home frustrated  
21 and abused boy to crying”;
- 22 c. drunk, drugged or otherwise incapacitated women, often clearly  
23 underage, being assaulted with titles and tags such as “Drunk,”  
24 “Passed out teen,” “Passed out sex,” “Drunk and Passed Out Porn,”  
25 “Passed out teen f\*\*\*ed” (asterisks added), “Teen Totally Drunk  
26 Passed Out Sex Video Free,” “Passed Out Naked Teens,” “Tinder  
27 Girl Passed out at my House so I stuck it in her ass,” “Mexican  
28

1 Teen She's to Drunk After Party Real Home Made!," "Drunk girl  
 2 let's me dominate her," "Cute Amateur Teen Drunk And Stoned In  
 3 Ecstasy With Her First BBC On Drugs," "F\*\*\*ed sister hard in the  
 4 ass while she was drunk and sleeping" (asterisks added), "Drunk  
 5 girl gets handcuffed and abused," "Teen gets drunk and  
 6 gangbanged";

- 7 d. non-professional secret recordings, often of obviously underage  
 8 women, such as Asian high school students in a bathroom with  
 9 hidden camera with the title, "Stolen Teen's secret peeing scenes";
- 10 e. stolen underage pornographic videos with titles and tags such as,  
 11 "Amateur sextape stolen from teen girl[']s computer";
- 12 f. videos with extreme hate and racist themes such as "Black slave  
 13 girl brutalized" with comments including "yes f\*\*\* that n\*\*\*\*\*"  
 14 (asterisks added) "love seeing this little petite black whore tied up  
 15 like she belongs taking it in her black ass," "Busty African Slave  
 16 Gets Pounded," "African Busty sluts get tortured by white master,"  
 17 "You should get your own black slave," "Black slave girl  
 18 pleasures white master and call herself 'N\*\*\*\*\* whore" (asterisks  
 19 added) and "Black slave Girls Made to Eat White Girl Asshole" or  
 20 anti-Semitic Nazi themed content (asterisks added).

21 224. This content typically had compelling indicia (and often definitive  
 22 proof) that they were not consensual. And while some amount of such content  
 23 could still be consensual despite this indicia, substantial percentages clearly were not  
 24 or likely were not, and another large percentage appeared to be non-consensual with  
 25 no way of knowing.

26 225. Despite monitoring and analyzing the content on its platform like NASA  
 27 monitors the space station, MindGeek did nothing to remove or even investigate this  
 28

1 patently abusive content or highly suspect content. It failed to do so even when it  
2 was flagged by user complaints and comments.

3 226. For example, for seven years Pornhub contained a video of a completely  
4 unconscious girl with underdeveloped breasts clearly being physically assaulted and  
5 raped. The title of the video was “dead pig half-opened eyes after being drugged.”  
6 That this title was literally true was painfully obvious from the video. The rapist  
7 repeatedly displayed the victim’s dilated, red eyes and even touched her eyeball to  
8 prove she was truly unconscious. No moderator or search engine optimizer could  
9 have missed the obvious rape depicted in this video.

10 227. Another example involved one of MindGeek’s most popular partner  
11 channels (and a constant focus of its SEO efforts), “Exploited Teens Asia.” A  
12 representative video on this channel involved a young girl in a child’s room  
13 surrounded by toys and stuffed animals. She was being aggressively penetrated by  
14 an old man and she was crying out “karushi,” which meant “stop.” Viewer  
15 comments demonstrated the obviously non-consensual nature of the video:

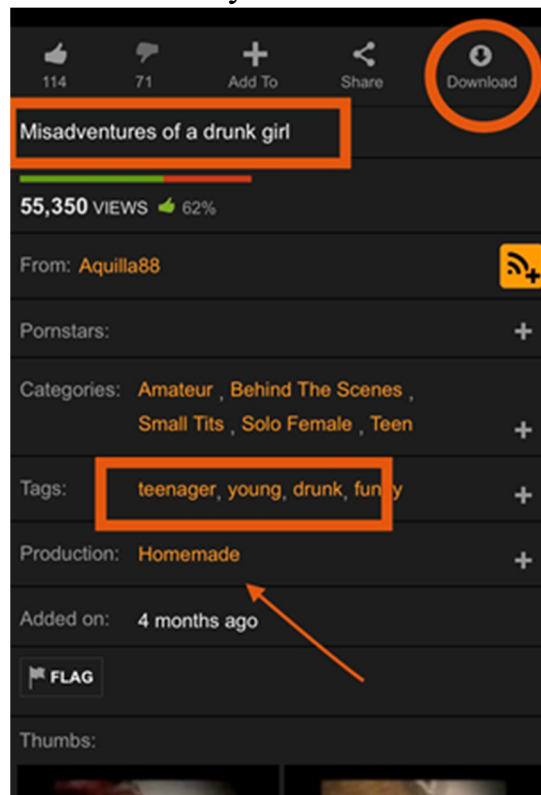
16 Do we really know sex trafficking when we see it!!  
17 EXPLOITED TEENS ASIA she can’t be older than 15 or  
18 16. This is a real victim. In some moment she looks like  
19 she wants to cry. You can see that she doesn’t want this,  
20 you can see that she wishes he’d leave her alone! I can’t  
21 believe 9k liked the image of an old perv humping a  
22 helpless GIRL! Flag the f\*\*\* out of this and hopefully  
23 pornhub will remove it. My heart breaks for her.”  
24 (Asterisks added).

25 228. Others comments likewise realized this was a rape: “She is crying  
26 ‘kurushi’ meaning painful and begging him to stop!” and “She looks underage af”.

27 229. The video had been up for 3 years and received over 4 million views,  
28

1 certainly performance that MindGeek SEO would have closely analyzed and tried to  
 2 recreate, and the comments had been up as much as 7 months before activists called  
 3 out the video on twitter. In response, MindGeek kept the title, description, and tags,  
 4 and swapped out the video.

5 230. At the end of 2019, a video of an undeniably intoxicated and  
 6 incapacitated women being sexual assaulted was uploaded to Pornhub. The video  
 7 was categorized as “homemade,” titled as “Misadventures of a Drunk Girl,” and  
 8 tagged in the category of “teen,” “teenager, young drunk, funny.” The woman was  
 9 stripped naked, unable to walk or stand, crawled when she did move, and ultimately  
 10 was completely unconscious with her eyes rolled into the back of her head.



24 231. Viewer comments such as, “so hot. Love how drunk she is!”,  
 25 confirmed her obvious incapacity as did, “I would take advantage of her all nite.  
 26 dude’s smart for trying get her to drink more. Bet he dumped loads in her stupid  
 27 c\*nt. I know I would.” (Asterisks added).



232. Users who MindGeek directed to this video were then directed by MindGeek’s suggested search and video algorithm to equally clear cases of rape. In one video, the drug needle used to render the victim unconscious was then inserted into the vagina of the victim and zoomed in on. These videos were on the site for years and accompanied by numerous comments flagging them as obvious rape.

233. Likewise, searches for “Pnp,” “meth,” “homeless,” “crack whores,” “meth whores,” and other similar terms turned up countless videos of women who were plainly incapacitated or having a debilitating drug addiction being exploited by pimps and johns.

234. Another video on Pornhub for over four years captured the rape of an Indian woman. The video was not professionally produced. There was no indicia of consent or performance. Neither the uploader nor women were identified. The woman was clearly in distress and desperately trying to hide her face. Two years of user comments plainly flagged the video as rape: “this is f\*\*\*ing rape!!!!!! bastards!!!!!!!!!!” (Asterisks added). MindGeek was aware of the video, its obvious nonconsensual content, and the users’ comments. Rather than remove the video and page, Pornhub instead censored the word “rape” from the comments and left the video.

1           235. For this video, MindGeek’s suggested search and video algorithm  
2 directed viewers to similar rape videos, including a young teen woman in obvious  
3 distress, crying, and trying to cover her face while her rape was recorded. The  
4 video is titled and tagged “amateur teen” and “hot Indian teen.”

5           236. Likewise, MindGeek’s suggested search and video algorithm directed  
6 users searching “Asian” to a cache of sadistic abuse videos. Among this cache were  
7 a category in which underage appearing Asian women were being suffocated in  
8 plastic bags attached to a vacuum packing machine. The women were thrashing  
9 and screaming. They were not performing. The videos were amateur, poor  
10 quality, and had zero indicia of consent.

11           237. In another such video, another apparently underage Asian women was  
12 dragged onto a dirty balcony and submerged in a plastic tub of ice water. Her  
13 assailants violently grabbing her hair and used their boots to force her head under the  
14 water. They restrained her and sprayed her face from a hose when she tried to  
15 breath. There was no indication of consent, only assault: the young woman  
16 shook, shivered, wept, gasped, and pleaded. She was not performing. When the  
17 men finally removed her from the tub, they continued to dose the collapsed,  
18 shivering woman with the hose before all urinating on her shaking body.

19           238. Abuse videos were also common in MindGeek’s partner channels. For  
20 example, one of MindGeek’s official ModelHub partner accounts called PornForce,  
21 from which MindGeek received a cut of all revenue, had videos of obvious victims  
22 being exploited. For example, a video titled “Thai street teen” with the description  
23 “f\*\*\*ed and facialized for \$5” (asterisks added) showed a homeless and disabled  
24 Thai teen being penetrated and filmed “for \$5.” In the comments a viewer asked,  
25 “is she deaf,” and PornForce responded, “yes.”

26           239. Another ModelHub account was comprised of a man exploiting  
27 homeless teens in New Jersey in commercial sex acts. The victims of this  
28



1 exploitation were anally assaulted while crying and pleading for the abuse to stop.  
2 MindGeek's suggested video and search algorithm would direct viewers of these  
3 videos to similar videos and suggested search terms of "abused teen," "crying teen,"  
4 "exploited black teens," "homeless teen," and the like.

5       240. In addition, MindGeek allowed its private premium accounts on  
6 Pornhub to be used as a secret marketplace to distribute illicit content, particularly  
7 CSAM/child pornography, for a fee, sometimes directly on the platform, sometimes  
8 through links to an external CSAM cache exchanged privately through the accounts.  
9 This trafficking included minors posting child pornography of themselves at the  
10 direction of predators and pimps. The content, while private to other unsubscribed  
11 users, was visible to MindGeek, part of its SEO analysis, and included in Google and  
12 other search engine search result calculations and thus embraced and allowed to  
13 remain.

14       241. Victims of this exploitation who tried to seek assistance from MindGeek  
15 consistently reported indifference to outright hostility, even in the most extreme  
16 situations. For example, one victim had the video of her rape uploaded to Pornhub  
17 with her personal information where it remained for months despite her desperate  
18 pleas until she hired a lawyer:

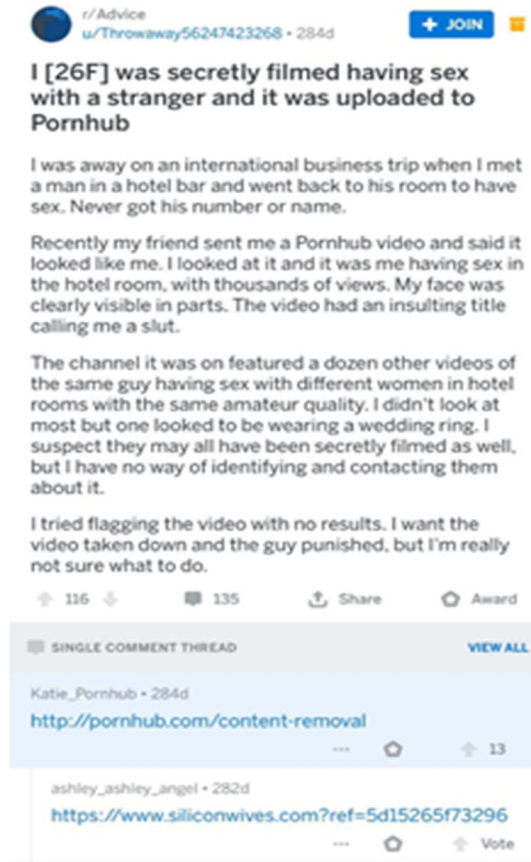
19               It was terrifying, there were people on Twitter-sharing  
20               screenshots of them buying a train ticket saying they were  
21               going to come and rape me. I thought about killing myself  
22               it got so bad. Hundreds of thousands of people saw that  
23               -video, which I didn't even know I still had. It was  
24               devastating. What a horrible, humiliating thing to do to  
25               someone. I moved in with a friend and put my flat on the  
26               market because I thought I was going to get raped. I had to  
27               change my whole life – leave my job, withdraw from  
28

1 almost everybody I used to work with. I used to stay in my  
2 room all weekend crying because I couldn't deal with it. He  
3 ruined my life. I came off social media completely and the  
4 only version of me that existed online was this persona that  
5 he created.

6 242. Remarkably, MindGeek's indifference was so callous it extended to  
7 even public outreach from victims, such as this victim who made her report to a  
8 MindGeek's Social Media Director on social media:

9 I was away on an international business trip when I met a  
10 man at a hotel bar and went back to his room to have sex . .  
11 . . Recently my friend sent me a Pornhub video and said it  
12 looked like me. I looked at it and it was me having sex in  
13 the hotel room with thousands of views. My face was  
14 clearly visible in parts. The video had an insulting title  
15 calling me a slut. The channel it was on featured a dozen  
16 other videos of the same guy having sex with different  
17 women in hotel rooms with the same amateur quality . . . . I  
18 tried flagging the video with no results. I want the video  
19 taken down and the guy punished, but I'm really not sure  
20 what to do.

21 243. Pornhub's only response to this report was to send the victim a link to  
22 their site's takedown page.



15 244. The same abuse occurred on Pornhub Gay. A simple search for  
16 “daddy and son” produced oceans of unprofessionally produced videos of very  
17 young looking boys with the titles saying “REAL Father Son” and other videos of  
18 distressed young hairless boys being penetrated by older men. Other cases of  
19 CSAM/child pornography involved underage boys were videotaping themselves in  
20 sex acts, with video titles like “13 yr old boy” and “14yr old.”

21 245. Like many videos on Pornhub, these abuse videos frequently ran a  
22 Pornhub Live ad or other advertisement before playing the video and were  
23 surrounded by other ads for which Pornhub was paid. Some of these videos had  
24 millions of views alone. The “categories” collectively had many millions more,  
25 evidencing the significant contribution unrestricted access to nonconsensual content  
26 was to MindGeek’s business model.

1                   **3.     MindGeek’s Criminal Use of Nonconsensual Content is**  
2                   **Revealed**

3           246. Even if the defendants otherwise had no knowledge of the illegal  
4 content MindGeek was monetizing on its platform, they could not have avoided the  
5 numerous alarming high-profile reports of egregious non-consensual content on their  
6 platform.

7           247. For example, after Taiwanese playboy Justin Lee was arrested by  
8 Taiwanese police for the date rape of dozens of women from 2009 through 2014,  
9 some minors, police reported that Lee had recorded those rapes and posted them on  
10 Pornhub. MindGeek, in turn, transferred those videos to its other tubesites and to  
11 hundreds of users who downloaded those videos from those sites. Obviously, none  
12 of the videos uploaded and none of the transfers complied with federal law on age  
13 and consent verification. And MindGeek’s purported “robust team” of “expertly  
14 trained” moderators and state of the art technology did not stop the videos depicting  
15 clearly incapacitated women being raped from being uploaded by Lee and transferred  
16 by MindGeek.

17          248. Although Lee’s arrest, conviction, and criminal conduct, including his  
18 uploading of the rape videos to Pornhub, were highly publicized worldwide,  
19 MindGeek kept those rape videos on its site for years thereafter. Even today, after the  
20 videos are no longer viewable on MindGeek’s tubesites, MindGeek continues to  
21 benefit from those uploads and transfers as searches for such tapes on leading search  
22 engines will still direct searchers to Pornhub, where the tubesite’s search engine will  
23 direct the users to similar content categories of content like “celebrity sex tapes.”

24          249. In February 2018, a Pornhub user repeatedly flagged child pornography  
25 being uploaded repeatedly to Pornhub’s gay content categories. One of those users  
26 told MindGeek, “[p]lease remove all pictures in the gay category starting with  
27 [XXXX] in the title. They contain underage children. Some of whom look 7 or 8  
28

1 years old. Its disgusting that this has slipped through, two nights in a row. Does  
2 this material get screened. I'll be checking to see if the content has been removed."  
3 Again, MindGeek permitted this illegal content to be repeatedly uploaded and  
4 transferred to its other tubesites despite its obviously illegal nature and despite being  
5 explicitly being flagged by users.

6 250. From 2013 through at least part of 2020, MindGeek's tubesites  
7 contained hundreds of videos of child pornography created in video chat service  
8 Stickam chat rooms until those chat rooms were shut down in 2014 as part of one of  
9 the largest internet child pornography convictions in history, involving the sextortion  
10 of over 350 minors via the video chat service. Despite the highly publicized  
11 investigation and conviction, for years, those child pornographic videos and  
12 compilations of those videos were ubiquitously uploaded by MindGeek users and  
13 transferred by MindGeek to its other tubesites and to users downloading the videos.  
14 They remain on its servers to this day.

15 251. From 2013-2017, New York resident Nicole Addimando's husband  
16 physically abused and raped her, and subjected her to sodomy with objects, vaginal  
17 torture with heated spoons, and being left for extended periods of time and in  
18 degrading and painful positions. These assaults were videotaped and posted to  
19 Pornhub. Pornhub not only permitted those uploads, it transferred those videos to  
20 its other tubesites. Even after Addimando's abuse and Pornhub uploads became  
21 highly publicized, videos of the assaults remained on MindGeek's tubesites and were  
22 uploaded, downloaded, and transferred by MindGeek numerous times. Those  
23 videos remained on MindGeek's tubesites as late as 2019 and remain on its servers  
24 today. To this day, a search engine inquiry of "Nicole Addimando Sex Tape" will  
25 result in the top two search results being to Pornhub with the result stating: "Nicole  
26 Addimando" and "Watch Nicole Addimando porn videos for free, here on  
27 Pornhub.com. No other sex tube is more popular and features more Nicole  
28

1 Addimando scenes than Pornhub!”

2 252. From 2014-2015, 49-year-old Dawn Giannini sexually abused a 14-  
 3 year-old relative, recorded the abuse, and posted those recordings on Pornhub.  
 4 MindGeek not only permitted the obviously underage assault and child pornography  
 5 to be uploaded to Pornhub, it transferred those videos to its other tubesites. The  
 6 videos were viewed by the victim’s friends at school, one of whom ultimately alerted  
 7 the authorities leading to Giannini’s arrest in 2018. Those videos were still present  
 8 on MindGeek sites as late as 2019 and remain on its servers today. To this date, a  
 9 search of “Giannini sex tape” on Yahoo produces a Pornhub search result listed third,  
 10 for “Dawn Giannini Porn Videos” and the message “Watch Dawn Giannini porn  
 11 videos for free, here on Pornhub.com. . . . No other sex tube is more popular and  
 12 features more Dawn Giannini scenes than Pornhub!”

13 253. In the fall of 2019, the Internet Watch Foundation, the United  
 14 Kingdom’s private internet watchdog for child pornography, reported to the Sunday  
 15 Times that it had been notified of 118 instances of child pornography on Pornhub by  
 16 the public over the prior 2.5 years, increasing each year. Half of that child  
 17 pornography was Category A, the worst kind of abuse involving penetration and/or  
 18 sadism. MindGeek permitted the upload of this child pornography and transferred  
 19 it to its other tubesites and never reported it the authorities as it was required to do in  
 20 the United States and other jurisdictions where its servers are located. That child  
 21 pornography remains on MindGeek’s servers to this day.

22 254. The Sunday Times’ own investigation in 2019 confirmed that Pornhub  
 23 was “flooded” with illegal content that it failed to remove even after the paper had  
 24 notified it of that illegal content:

25 the world’s most popular porn website [Pornhub] is flooded  
 26 with illegal content . . . . Pornhub is awash with secretly  
 27 filmed “creepshots” of schoolgirls and clips of men  
 28

1 performing sex acts in front of teenagers on buses. It has  
2 also hosted indecent images of children as young as three. .  
3 . . The website says it bans content showing under-18s and  
4 removes it swiftly. But some of the videos identified by this  
5 newspaper’s investigation had 350,000 views and had been  
6 on the platform for more than three years. Three of the  
7 worst clips that were flagged to Pornhub still remained on  
8 the site 24 hours later. . . . The Sunday Times found dozens  
9 of examples of illegal material on the website within  
10 minutes. It followed research by the campaign group  
11 #NotYourPorn, which identified revenge porn videos and  
12 clips filmed by secret cameras. . . . One account, called  
13 “Candid teen asses,” is devoted to posting covertly filmed  
14 “creepshots” showing UK girls in school uniform. Another  
15 features clips of a man performing sex acts among young  
16 concertgoers, rubbing up against them in a crowded music  
17 venue. . . . While Pornhub has blocked users from  
18 searching terms such as “underage” and “child porn,”  
19 synonyms including “jailbait,” “very young girl” and  
20 “lolita” can still be used to find content. . . .

21 255. In response, the MindGeek disinformation machine disseminated  
22 blatantly false denials from a fictitious spokesman who does not exist, but who was, in  
23 fact, MindGeek VP Corey Urman. As the Sunday Times reported, “Pornhub said it  
24 had a ‘robust internal policy’ for removing offending material, including ‘expertly-  
25 trained human reviewers’ and ‘scanning content to determine whether it is  
26 consensual.’ Blake White, its vice president, said child sexual abuse made up a tiny  
27 proportion of content and the aim was to eradicate it. ‘It is important to note that  
28



1 oftentimes videos described as ‘hidden camera footage’ or ‘young teen’ are in fact  
2 legal, consensual videos that are produced to cater to various user fantasies,’ he said.  
3 ‘They are in fact protected by various freedom of speech laws. Certain words are  
4 banned from being used in titles and tags, and we will be doing a thorough audit of  
5 our websites to update and expand this list.’”

6 256. Even months after this reporting, on or about March 10, 2020, four  
7 videos of child pornography were uploaded to Pornhub depicting men abusing a  
8 toddler in diapers and a pre-pubescent child bound and being raped anally while  
9 crying for the abuser to stop. At the time, Pornhub publicly admitted that these  
10 videos had been uploaded on its site, and misrepresented that they had been removed,  
11 “fingerprinted” so they could not be reuploaded, and reported to NCMEC. Two  
12 months later, two of the videos were reuploaded to Pornhub by two separate Pornhub  
13 accounts to the website, had thousands of views, and were the subject of takedown  
14 requests to Pornhub. Pornhub, however, refused to remove the videos for over ten  
15 days, during which time they were viewed tens of thousands of times, and only did  
16 so when the FBI became involved, reported it to NCMEC, and NCMEC instructed  
17 Pornhub to disable the video. Although Pornhub disabled the video, it left the video  
18 page, title, tags, and user on its site, did not cancel and remove the uploading  
19 accounts or review those accounts for the offending videos or other offending videos.  
20 Indeed, to this day, if one googles the title or user, Pornhub remains the number one  
21 search result. Although the video is not available, Pornhub directed you to similar  
22 content identified by its algorithm.

23 257. From 2009 through 2020, one of Pornhub’s most popular Content  
24 Partners, GirlsDoPorn, and its founders produced pornographic content through  
25 trafficking women and minors. In 2016, these allegations were made public when  
26 twenty-two women sued GirlsDoPorn for being trafficked, and in 2019,  
27 GirlsDoPorn, its founders, and others were indicted on federal trafficking charges.

1 The website was shut down in early 2020, shortly after the indictment and the flight  
2 of its founder to New Zealand to avoid arrest, where he remains a fugitive. Ruben  
3 Andre Garcia, one of the traffickers involved in the GirlsDoPorn trafficking  
4 operation, was sentenced to twenty years in prison on June 15, 2021. This human  
5 trafficking ring was one of Pornhub's most popular partner channels, with nearly  
6 800,000 subscribers and over six hundred million views, and was heavily promoted  
7 by MindGeek.

8 258. The channel was so lucrative, and MindGeek so indifferent to  
9 monetizing non-consensual content, that MindGeek kept the channel on its site and  
10 collected revenue from it even after learning of the initial civil lawsuit and did  
11 nothing to investigate the allegations. Pornhub continued to host and monetize this  
12 trafficked content until the company and its founders were indicted and the website  
13 shutdown. Nevertheless, even after the formal channel was disabled, trafficked  
14 GirlsDoPorn content was ubiquitous on MindGeek's tubesites and its internal search  
15 engine would regularly direct users to those videos. As of October 2020, a simple  
16 search of "GDP" would result in over 300 videos and images of those victims.

17 259. In late 2019, it was widely reported that a "verified" member of  
18 Pornhub's model program was actually a trafficked 15-year-old girl who had been  
19 missing for approximately a year. MindGeek allowed the uploading of fifty-eight  
20 videos of this child being raped to its "verified" model channel and transferred those  
21 videos to its other tubesites. MindGeek never reported this child pornography to  
22 NCMEC or CP3 as it was legally required to do according to NCMEC's testimony  
23 before the Canadian Parliament's Ethics Committee.

24 260. Once again, MindGeek's response to these reports was to disavow any  
25 responsibility or knowledge, here claiming that the child had been "verified" as an  
26 adult with "valid ID": "@luxliv3s Hey Lix, she is a verified model with valid ID."

twitter.com > PornhubHelp > status > 1189445175929647104

Pornhub Model Help & Updates on Twitter: "Hey Lux, she is a ..."

Replying to @PornhubHelp @luxliv3s. Did they sell videos through modelhub? I'm concerned that people may have purchased CP and are now in serious ...



261. This, however, was a lie. MindGeek knew that it had never reliably verified the age of the 15 year old missing girl because the law requires all participants in filmed sex acts to be 18 years old. Rather, MindGeek wanted to continue to profit from advertising impressions from, and sales of the videos.

#### 4. Plaintiffs are Exploited by MindGeek's Trafficking Venture

##### i. Serena Fleites

262. In 2014, eighth grader Serena Fleites learned that a nude, sexually explicit video her high school boyfriend had coerced her to make months earlier had been uploaded to Pornhub without her knowledge or consent. She was just 13 years old in the video. The video titled "13-Year Old Brunette Shows Off For The Camera," immediately went viral on Pornhub. By the time Serena discovered the video, it had more than 400 views, and had been widely disseminated throughout her school and neighborhood.

263. Too embarrassed to disclose the video to her mother, teacher, or principal, Serena reached out to Pornhub directly impersonating her mother, and demanding the video be removed: "this is child pornography, my daughter is a minor and only 13 years old." Approximately two weeks passed before Pornhub responded to Serena. When Pornhub did respond, it acknowledged the video

1 contained CSAM and agreed to take it down. Yet another one to two weeks went  
2 by before the video was removed from its site.

3 264. During the months before the video was removed, it was downloaded  
4 countless times and reuploaded by different users and with different titles. In the  
5 months and years that followed, Serena regularly received messages on social media  
6 from strangers attaching screenshots and active Pornhub links to her video. Each  
7 time Serena learned the video had been reuploaded, she recommenced the process to  
8 have the video removed. One of the uploads had 2.7 million views. Others had  
9 hundreds of comments noting that Serena could not be more than a teenager. Yet,  
10 Pornhub still took weeks to take each video down, each time requiring Serena to  
11 provide photographic proof that she was the child depicted in the video before  
12 removing it from its site.

13 265. The dissemination was not limited to Pornhub. The original Pornhub  
14 video depicting 13-year-old Serena was downloaded and then reuploaded countless  
15 additional times to other pornography sites and widely disseminated through email  
16 and other forms of electronic communication.

17 266. In response to the viral dissemination of the video, Serena was bullied  
18 and harassed. Classmates demanded that Serena send them sexually explicit videos  
19 of herself and threatened to disclose the sexually explicit video to Serena's mother or  
20 to her school if she did not comply. The ongoing harassment sent Serena into a  
21 downward spiral. She began to regularly skip school which resulted in Serena  
22 receiving a truancy notice. Serena's mother, still unaware of Serena's sexually  
23 explicit video on Pornhub, and frustrated with Serena's failure to regularly attend  
24 school, suggested Serena move in with her sister. Serena agreed. Serena, no  
25 longer able to face her classmates who incessantly harassed and bullied her,  
26 unenrolled from high school, and commenced an online high school program.

27 267. Approximately one year later, Serena moved back in with her mother.  
28

1 She was depressed, hated her life, and in a failed suicide attempt, hung herself in the  
2 bathroom. She was found by her younger sister and her mother's boyfriend who  
3 removed the power cord from her neck. Serena received treatment by paramedics  
4 and was admitted to a mental health facility in Bakersfield.

5 268. The downward spiral precipitated by the viral dissemination of her nude  
6 video continued for years. Following her failed suicide attempt and hospitalization,  
7 Serena avoided going back home and facing judgment from her family and  
8 community. In need of a place to stay, she reached out to a female friend who had  
9 experienced similar mental health challenges. Serena went to visit her friend, who  
10 she discovered was using methamphetamine. While staying at her friend's house,  
11 Serena was introduced to heroin by an older male who she subsequently began to  
12 date, became addicted, and struggled with addiction for the next three years. To  
13 fund their joint heroin habits, the older man manipulated Serena, who was still a  
14 minor at the time, into creating sexually explicit videos of herself, which were then  
15 sold on Craigslist and the Kik app. Serena subsequently learned that once sold,  
16 some of the videos were uploaded to Pornhub without her knowledge or consent.  
17 These videos were still on Pornhub as recently as June 2020.

18 269. Although Serena is now sober, the long-term effects of Pornhub's  
19 wrongdoing continue to this day. The CSAM videos continue to be accessible on  
20 Pornhub as recently as last year. Moreover, the original Pornhub videos of Serena  
21 continue to be disseminated through other platforms, including on MindGeek  
22 affiliated sites and other pornography sites. Serena remains estranged from certain  
23 family members. Throughout various stages of the past five years she was  
24 homeless and lived in her car. She continues to suffer from depression and anxiety  
25 and has attempted suicide on multiple occasions over the years.

26 **ii. Jane Doe No. 1**

27 270. Beginning at age 7, and continuing for more than 21 years, Jane Doe  
28

1 No. 1 was raped, trafficked, and exploited by a ring of Hollywood men and New  
2 York financiers, including Jeffrey Epstein. These interactions were often recorded  
3 and since no later than 2007 have been widely and continuously distributed on  
4 Pornhub.

5 271. The first recording was made in a garage in Maryland in or about 2001-  
6 2002 when Jane Doe No. 1 was 10 years old. The next year, Jane Doe No. 1 was  
7 “sold” to another trafficker in New York. She was trafficked by this man and his  
8 organization in various states along the East Coast, and was forced to provide escort  
9 services and film pornographic videos and livestreams. The videos were produced  
10 in various warehouses.

11 272. In 2004, Jane Doe No. 1 was transported to Florida, where she was  
12 introduced to Jeffrey Epstein and other men. Jane Doe No. 1 was directed to give  
13 Epstein “massages,” which the New York Times explained was a known code word  
14 for sex among Epstein’s inner circles. She was transported to Epstein’s properties  
15 in New York, Palm Beach, Florida, and his private island, Little St. James in the U.S.  
16 Virgin Islands, which she visited on multiple occasions. This went on throughout  
17 her middle school and high school years and ended right before she started college.

18 273. Jane Doe No. 1 is aware of at least seven explicit videos of her on  
19 Pornhub between 2011 and 2016, as well as at least one recording from a livestream.  
20 The videos were filmed in warehouses in multiple locations in California. The  
21 seven videos were uploaded multiple times on Pornhub. In some instances, Jane  
22 Doe No. 1’s traffickers forced her to actually upload and reupload old videos of  
23 herself as a form of punishment.

24 274. Jane Doe No. 1’s therapist assisted her with takedown requests, but she  
25 was not successful in having them all removed.

26 275. The years of sexual abuse and exploitation caused Jane Doe No. 1 to  
27 suffer from an eating disorder and substance abuse. These conditions forced Jane  
28

1 Doe No. 1 to take a leave of absence from college. She continues to receive  
2 medical treatment for the emotional distress she suffered.

3 **iii. Jane Doe No. 2**

4 276. At age 15, Jane Doe No. 2 was blackmailed by now convicted child sex  
5 offender, Abdul Hasib Elahi, into sending him sexually explicit photographs and  
6 videos. These photographs and videos were widely disseminated on MindGeek's  
7 tubesites, including Pornhub, without her knowledge or consent.

8 277. In 2017, Jane Doe No. 2 received an unsolicited message from a  
9 stranger on What's App, who was later identified to her by law enforcement as Elahi.  
10 Elahi blackmailed Jane Doe No. 2 with a naked photograph of herself and threatened  
11 to send the photograph he had to her friends and family if she did not send additional  
12 photographs and videos. Although he acknowledged that she was a minor, he  
13 demanded eighty photographs of her in underwear, eighty nude photographs, a three-  
14 minute video of her removing her clothing, a three-minute video of her engaged in  
15 vaginal and anal masturbation, and a video of her spitting on herself. He demanded  
16 that the photographs and videos be full body and that her face be exposed. Fearing  
17 that he would carry through on his threat to disclose the photographs he had already  
18 obtained, Jane Doe No. 2 complied with his demands.

19 278. Thereafter, Elahi demanded that Jane Doe No. 2 send additional  
20 photographs and videos, including videos of her drinking her own urine and eating  
21 feces. Elahi again threatened that he would release the photographs and videos he  
22 had of her if she did not comply. This time Jane Doe No. 2 refused.

23 279. In or about September 2018, Jane Doe No. 2, then 17 years old, learned  
24 that the nude and sexually explicit photographs and videos Elahi had extorted were  
25 on Pornhub. That same month, one of Jane Doe No. 2's classmates posted one of  
26 the videos to Snapchat. The video was screen recorded from Pornhub.

27 280. Jane Doe No. 2 immediately contacted the police. Then she contacted  
28



1 Pornhub and demanded that the photographs and videos be removed. Pornhub  
2 complied with Jane Doe No. 2's demand, but the photographs and videos were  
3 immediately re-uploaded, along with Jane Doe No. 2's personal information,  
4 including her home address and family's social media accounts. Throughout the  
5 fall of 2018, Jane Doe No. 2 received hundreds of follow requests daily on her social  
6 media accounts and dozens of messages a week forwarding links to her videos on  
7 Pornhub. The active Pornhub links were viewed hundreds of thousands of times.  
8 Pornhub viewers also forwarded the videos and photographs of Jane Doe No. 2 to her  
9 mother and father.

10 281. Each time Jane Doe No. 2 contacted Pornhub about subsequent uploads,  
11 she was informed that a link to the video was required to take the video down.  
12 However, she could not always locate the links to the video and photographs that  
13 were sent to her, and when she raised this issue, Pornhub directed her to upload the  
14 videos she was requesting be taken down to a third-party site it controlled. Of  
15 course, Pornhub was not even legally allowed to take possession of the videos which  
16 contained child pornographic materials (nor was Jane Doe No. 2 legally allowed to  
17 possess or upload child pornography). Jane Doe No. 2 informed Pornhub of these  
18 facts, that the situation led her to be suicidal, and threatened legal action if the videos  
19 and images were not immediately removed. Pornhub ignored her, and she never  
20 contacted Pornhub again. As of December 2020, there were at least five separate  
21 links to Jane Doe No. 2's video still active on Pornhub.

22 282. Pornhub's lies were subsequently revealed in January 2021, when in  
23 response to a cease and desist letter from counsel, MindGeek purported to conduct  
24 independent searches to facilitate the removal of all content depicting Jane Doe No. 2  
25 from all the sites under the MindGeek "umbrella." Moreover, despite MindGeek's  
26 claim that all content is reviewed prior to upload, its director of legal affairs  
27 conceded the high volume of CSAM takedown requests and sought to facilitate a  
28

1 mechanism to respond to these requests and accelerate response times in the future.

2 283. In the months and years following the initial 2017 upload of Jane Doe  
3 No. 2's nude and sexually explicit videos and photographs she has been subjected to  
4 severe harassment. Individuals who viewed her videos reached out to her through  
5 social media, denigrating her, and accusing her of posting the content intentionally  
6 and requesting additional content. Two years later, she continues to receive regular  
7 messages and requests through social media.

8 284. The illegal dissemination of CSAM and ongoing harassment has caused  
9 Jane Doe No. 2 to suffer severe anxiety, panic attacks, and body dysmorphia that led  
10 to significant weight loss, to a low of just 80 pounds. Jane Doe No. 2 suffered from  
11 suicidal thoughts and has attempted suicide on more than one occasion. Jane Doe  
12 No. 2's anxiety is so severe that she rarely leaves her home because she fears that  
13 someone will recognize her from one of the Pornhub videos or photographs. This  
14 anxiety caused her to quit her job and resort to online work that does not necessitate  
15 going out in public.

16 **iv. Jane Doe No. 3**

17 285. Just days after Jane Doe No. 3 returned home from her junior year of  
18 college, she learned that a video her high school boyfriend had coerced her to take  
19 during spring break her senior year of high school had been uploaded to Pornhub  
20 under the title "Young Stepsister Stripped." The video depicted Jane Doe No. 3, at  
21 age 17, removing her clothing and engaging in sexually explicit acts. At the time  
22 Jane Doe No. 3 discovered the video on Pornhub, it had more than 234,000 views  
23 and had been downloaded and reuploaded countless times.

24 286. Immediately upon discovering the video, on May 27, 2020, Jane Doe  
25 No. 3 contacted Pornhub, informed Pornhub that she was a minor in the video, did  
26 not consent to the posting of the video, and demanded the video immediately be  
27 removed. Later that same day, Jane Doe No. 3 received an e-mail from Pornhub  
28

1 confirming that the video “will be” removed but stating that “we offer no guarantee”  
2 that the video will not be re-uploaded. It took seven days before Pornhub  
3 confirmed on June 3, 2020 that it had “removed the video.”

4 287. By the time Jane Doe No. 3 secured the takedown of her video, it had  
5 had been widely disseminated throughout her college campus and her hometown.  
6 Horrified and embarrassed, Jane Doe No. 3 withdrew from the college she was  
7 enrolled in at the time. She googled her name daily to confirm the videos had not  
8 been reuploaded. She deleted all her social media accounts. She suffered from  
9 severe anxiety and depression and was prescribed medications for those conditions.  
10 She continues to undergo medical treatment for emotional distress.

11 **v. Jane Doe No. 4**

12 288. At the age of 16, Jane Doe No. 4 was videotaped, without her consent,  
13 performing oral sex on another minor. That video was then posted to MindGeek’s  
14 tubesites, including Pornhub, without her knowledge or consent.

15 289. In 2016, Jane Doe No. 4 was coerced by her then 15-year-old boyfriend  
16 to perform oral sex in the backseat of his parent’s rental car. Jane Doe No. 4, who  
17 at the time of the incident resided in California, had traveled to Florida on vacation  
18 with her family to meet her New York-based boyfriend. The two had been  
19 conversing through Facebook for several years and the relationship had turned  
20 romantic. During the sex act, Jane Doe No. 4 discovered that her boyfriend was  
21 filming her. She immediately demanded he stop, but he continued to film the  
22 encounter. Afterwards, she demanded that he delete the video.

23 290. Two years later in June 2018, Jane Doe No. 4 learned through a  
24 classmate of her boyfriend that the nonconsensual video had been uploaded to  
25 Pornhub two years earlier. Consistent with her minor status at the time the video  
26 was recorded, the video title included references to “teenager,” and “amateur.” The  
27 classmate identified Jane Doe No. 4 as the girl in the video, including accurate  
28

1 descriptions of Jane Doe No. 4's hair style, and the glasses and jewelry Jane Doe No.  
2 4 was wearing the day of the sexual encounter in Florida. The CSAM video was  
3 disseminated on Pornhub without Jane Doe No. 4's knowledge.

4 291. Jane Doe No. 4 sought treatment from mental healthcare professionals  
5 and has been diagnosed with post-traumatic stress disorder. She has a physical  
6 reaction whenever she sees or hears something that reminds her of this traumatic  
7 experience and, accordingly, has difficulty maintaining a job. She continues to  
8 suffer from severe emotional harm.

9 **vi. Jane Doe No. 5**

10 292. During her freshman year of high school, Jane Doe No. 5's 17-year-old  
11 boyfriend videotaped the two engaged in a sex act in Jane Doe No. 5's bedroom  
12 without her knowledge or consent. Jane Doe No. 5 first learned of the sex tape four  
13 years later when a classmate's parent informed her father that the video was on  
14 Pornhub. She was just 14 years old in the video.

15 293. Immediately upon learning of the video, Jane Doe No. 5's father  
16 contacted law enforcement and demanded that the video be removed. Pornhub  
17 complied, but the damage had already been done. By the time Pornhub removed  
18 the video, the link had been disseminated throughout Jane Doe No. 5's school.  
19 Moreover, the video was repeatedly reuploaded. Jane Doe No. 5 continues to  
20 receive active links and screenshots of the video on Pornhub.

21 294. Pornhub's illegal and widespread dissemination of pornographic  
22 material and CSAM of Jane Doe No. 5 at age 14 has caused Jane Doe No. 5 to suffer  
23 from severe anxiety, depression, and a failed suicide attempt.

24 **vii. Jane Doe No. 6**

25 295. In 2018, Jane Doe No. 6 discovered that a compilation video of men  
26 masturbating to nude photographs of her at 14 years old was on Pornhub. The video  
27 was listed under the tag "naked teen." Ashamed to disclose the video to her parents  
28

1 or the police, Jane Doe No. 6 immediately reached out to Pornhub, informing  
2 Pornhub of her age and demanding that the video be removed. Pornhub responded  
3 with a generic, automated response. Two weeks later, having heard nothing further  
4 from Pornhub and desperate to have the video removed, Jane Doe No. 6 reached out  
5 to Pornhub again demanding it remove the video. This time she provided Pornhub  
6 with a picture of her passport to verify her age and identity. The image of the  
7 passport confirmed she was underage. Pornhub eventually responded, but failed to  
8 remove the video. After these failed attempts, Jane Doe No. 6 gave up.

9 296. The experience continues to traumatize Jane Doe No. 6 to this day. She  
10 wakes up wondering if the video is still available on Pornhub, if it has been  
11 reuploaded under different titles, and whether it has been disseminated more  
12 broadly. Moreover, she fears the widespread dissemination of the sexually explicit  
13 photographs will interfere with her dream of becoming a teacher. Jane Doe No. 6  
14 suffers from severe depression and anxiety and is under the care of a mental health  
15 professional.

16 **viii. Jane Doe No. 7**

17 297. From approximately 2017 to 2018, a video of Jane Doe No. 7 engaged  
18 in sex with her adult boyfriend were uploaded to Pornhub, without her knowledge or  
19 consent. The sex video was titled “Ginger GF sucks c\*\*\* and gags.” (asterisks  
20 added). Jane Doe No. 7 was 17 years old at the time the video was recorded and the  
21 photographs were taken.

22 298. Upon learning that the video had been uploaded to Pornhub, Jane Doe  
23 No. 7 proceeded to notify law enforcement, which facilitated the removal of the  
24 illegal video.

25 299. At no time prior to posting the video did MindGeek, Pornhub, or any  
26 other website owned or operated by MindGeek attempt to verify Jane Doe No. 7’s  
27 identity or age. Neither Jane Doe No. 7 nor her parents consented to having a video  
28

1 of her appear on Pornhub, and neither Jane Doe No. 7 nor her parents could lawfully  
2 consent to the possession and dissemination of child pornography.

3 300. Jane Doe No. 7 suffered and continues to suffer from significant  
4 emotional harm and is being treated by a mental health professional.

5 **ix. Jane Doe No. 8**

6 301. In 2018, 15-year-old Jane Doe No. 8 was trafficked into prostitution by  
7 a female pimp in Colombia. During one encounter, Jane Doe No. 7 was paid  
8 approximately one million Colombian pesos in cash to have sex with now indicted  
9 sex offender, Victor Galarza, while another man, Herbert Fletcher, recorded the sex  
10 acts. Thereafter, Galarza demanded that Jane Doe No. 8 watch the recording with  
11 him, after which he purported to delete the recording. Two years later, Jane Doe  
12 No. 8 learned that the putatively deleted video was on Pornhub.

13 302. The video had been uploaded to Pornhub in April 2020 under the title,  
14 “Prostituta colegiala Colombiana acepta follar sin condon x 10 dolares la cuarentena  
15 la obligo a vender su cuerpo en Medellin,” which translated means “Prostitute school  
16 girl from Colombia agrees to f\*\*\* without a condom for \$10.00 the quarantine  
17 forced her to sell her body in Medellin.” (asterisks added).

18 303. Immediately upon learning of the video, Jane Doe No. 8 contacted  
19 Operation Underground Railroad, a nonprofit organization dedicated to combatting  
20 child trafficking. In October 2020, Tyler Schwab, an employee of Operation  
21 Underground Railroad, reached out to Pornhub on Jane Doe No. 8’s behalf and had  
22 the video removed. Nevertheless, during the seven months that the video was on  
23 Pornhub, it was downloaded and reuploaded multiple times, including to other  
24 pornography sites. As recently as December 2020, the video was live on multiple  
25 internet sites.

26 304. Both Galarza and Fletcher have been arrested and face criminal charges  
27 including sexual exploitation of children and possession and transportation of child  
28

1 pornography.

2 305. Jane Doe No. 8 continues to suffer from significant emotional harm and  
3 is being treated by a mental health professional in Colombia.

4 **x. Jane Doe No. 9**

5 306. From approximately September 2017 through February 2018, 17-year-  
6 old Jane Doe No. 9 was a victim of the same sex trafficking ring that was operated  
7 out of Columbia by Galarza and Fletcher. Jane Doe No. 9 was recruited by Galarza  
8 through social media. He offered to pay her to have recorded sex. He assured her  
9 that the video was just for himself and that he would delete it after watching it.  
10 Under financial duress, Jane Doe No. 9 complied.

11 307. On three separate occasions, Jane Doe No. 9 met Galarza at three  
12 different hotels in Colombia. On the first occasion, she met Galarza and two other  
13 men at Hotel Poblado in Medellin, Colombia where she was provided lingerie to  
14 change into and directed to engage in sexual acts with one of the men, while Galarza  
15 recorded the encounter. The same interaction occurred two additional times on two  
16 subsequent occasions with different sexual partners at different hotels. Galarza  
17 recorded all three encounters.

18 308. Nearly three years later, in November 2020, Jane Doe No. 9 learned that  
19 one of the putatively deleted videos was on Pornhub under the title “Scort  
20 venezolana acepta follar sin condón en trio en su primer casting en Medellin  
21 Columbia,” which translates to “Venezuelan Escort agrees to f\*\*\* without a condom  
22 in a trio at her first casting in Medellin Columbia.” (asterisks added). It was also  
23 available on, among other sites, XVideos, XNXX, and MannyVids. Advocates  
24 from Operation Underground Railroad are currently working to get the video taken  
25 down from Pornhub, as well as the countless other sites that the video has been  
26 uploaded to.



1                                **xi.            Jane Doe No. 10**

2            309. In 2017, 15-year old Jane Doe No. 10 received an unsolicited message  
3 through Facebook, from now-convicted sex trafficking felon, Kamonsak  
4 Chanthasing, who posed as a female, and offered to pay Jane Doe No. 10 for video  
5 clips and photographs of herself masturbating wearing her middle school uniform.  
6 Although Jane Doe No. 10 initially refused, she ultimately acquiesced and sent a  
7 video and approximately 100 photographs of herself with her genitalia exposed.  
8 Her age was readily apparent from the style of her uniform which are differentiated  
9 in Thailand by school grade. She never received compensation for the images, and  
10 subsequently learned that Kamonsak had committed similar crimes with twelve other  
11 female victims.

12            310. Approximately one year later, Jane Doe No. 10 learned that the  
13 photographs and video were available on Pornhub, under the title “Thai Student.”  
14 Jane Doe No. 10 immediately contacted Pornhub and demanded the images be  
15 removed. Although Pornhub removed six separate links to the video and  
16 photographs on or around April 14, 2020, screenshots of Jane Doe No. 10’s underage  
17 body and genitalia remain on the site to this day.

18            311. But the harm did not end there. Pornhub’s download policies resulted  
19 in the video being uploaded to multiple other sites, including vk.com, the largest  
20 social networking website in Russia. The widespread dissemination of child  
21 pornography featuring Jane Doe No. 10 led to severe bullying and harassment, which  
22 ultimately became so extreme that Jane Doe No. 10 was forced to transfer schools.  
23 She continues to suffer from depression and other mental health conditions.

24                                **xii.            Jane Doe No. 11**

25            312. Jane Doe No. 11 is another victim of Pornhub and Kamonsak. In or  
26 around 2016 or 2017, 16-year-old, aspiring actress, Jane Doe No. 11, received an  
27 unsolicited message from an unknown individual, who she later learned through law  
28

1 enforcement was Kamonsak. Kamonasak offered her \$1,000 for a sexually explicit  
2 video of herself, and \$5,000 for each subsequent video. Kamonsak misrepresented  
3 that the content would not be distributed and that other actresses were participating to  
4 make ends meet. Jane Doe No. 11 initially refused the offer, but eventually  
5 complied and sent one video. She never heard from Kamonsak again, nor did she  
6 receive the promised compensation.

7 313. Approximately, six months later, Jane Doe No. 11 learned that the  
8 sexually explicit video had been anonymously uploaded to Pornhub and viewed more  
9 than 1.5 million times. Her Facebook profile and identity were disclosed in  
10 Pornhub's comment section and she immediately began to be bullied by her  
11 classmates and humiliated by her teachers. Two weeks prior to graduation, Jane  
12 Doe No. 11's school attempted to expel her because she was wearing her school  
13 uniform in the videos and she was not able to attend her graduation.

14 314. Traumatized, Jane Doe No. 11 reported the video to Pornhub, but to no  
15 avail. Pornhub ignored her requests and refused to take the video down. In  
16 December 2020, the videos of Jane Doe No. 11 continued to appear on Pornhub  
17 under various titles. She solicited help from the HUG Project in Chiang Mai and  
18 was eventually able to get her video removed.

19 315. In the weeks and months following the discovery of the Pornhub video,  
20 offers for roles in television shows were withdrawn.

21 316. Moreover, throughout this period, Jane Doe No. 11's sister, who bears a  
22 close resemblance to Jane Doe No. 11, was frequently mistaken for Jane Doe No. 11  
23 and faced severe harassment on the street and online. She dropped out of  
24 university, suffered from severe mental health issues, and attempted suicide.

25 **xiii. Jane Doe No. 12**

26 317. In 2017, 17-year-old Jane Doe No. 12 received an unsolicited offer from  
27 an unknown individual on BIGO Live, a live streaming platform, of 20,000 Baht in  
28

1 exchange for a ten-minute video of herself removing her clothing. Throughout the  
2 filming process, Jane Doe No. 12 was provided explicit instructions on requested  
3 positions. Immediately after she was done, the live stream was closed and she was  
4 blocked from the unknown individual's BIGO Live account. Jane Doe No. 12  
5 never received any compensation, and she never heard from the unknown individual  
6 again.

7 318. Three years later, on February 5, 2020, Jane Doe No. 12 learned that the  
8 video was on Pornhub. It was posted to Pornhub without her knowledge or consent.  
9 She immediately sought assistance from the HUG Project in Chiang Mai, and in  
10 response to its request to Pornhub for removal, the video was taken down.

11 319. But the damage had already been done. Upon discovering the video on  
12 Pornhub, Jane Doe No. 12, in her last semester of university, had a mental  
13 breakdown and dropped out of school just weeks before graduation. Moreover, she  
14 was bullied and harassed, which continues to this day.

15 **xiv. Jane Doe No. 13**

16 320. 13-year-old Jane Doe No. 13 was trafficked by an adult man, Thanawut  
17 Pawalee, to engage in recorded sex for compensation. Jane Doe No. 13 was paid  
18 1,200 Bhat cash for the sexual encounter. Despite misrepresenting that the video  
19 would be edited so that Jane Doe No. 13's face was not visible; the video was  
20 subsequently posted to Pornhub with Jane Doe No. 13 clearly identifiable.

21 321. In response to the widespread dissemination of the sex tape, Jane Doe  
22 No. 13 was asked to leave her high school. She was bullied by her classmates,  
23 which continued even after she transferred to a new school. The severe bullying  
24 and anxiety caused by the dissemination of the sex tape, led Jane Doe No. 13 to  
25 engage in self-harm including cutting herself. To this day, she continues to wear  
26 rubber bands on her wrists as a preventative measure and is under the care of a  
27 mental health facility.  
28

1           322. On November 4, 2019, Thanawut was arrested on charges of human  
2 trafficking.

3                           **xv.           Jane Doe No. 14**

4           323. Jane Doe No. 14 was trafficked on Pornhub for more than 1,100 days.  
5 In August 2020, Jane Doe No. 14 discovered that three years earlier her now  
6 estranged ex-husband had drugged her, sexually assaulted her while she was  
7 unconscious, recorded the assault and uploaded it to, among other sites, Pornhub.  
8 The Pornhub video title disclosed that she was unconscious and was tagged with the  
9 following Pornhub tags: “while sleeping,” “hold her hands,” and “sleeping pills.”  
10 Many viewers commented on the video, describing in detail the sexual gratification  
11 they received while watching her be assaulted while she was unconscious.

12           324. She did not consent to the sex or the recording. In fact, she did not  
13 know about either until she found the video on Pornhub. In June 2021, Jane Doe  
14 No. 14’s now ex-husband was criminally charged with, among other charges, sexual  
15 asset and distribution of intimate images without consent.

16           325. Upon learning of the Pornhub video, Jane Doe No. 14 immediately  
17 informed law enforcement. Within three days the link to the original video on  
18 Pornhub was deactivated. Moreover, by September 2020, Jane Doe No. 14 found  
19 that Pornhub had removed the tags associated with nonconsensual content, such as  
20 “sleeping pills.”

21           326. However, even after the original video was no longer available, a google  
22 search run in January 2021 for the title of the original Pornhub video returned more  
23 than 1,900 results. One explanation for the large number of results were user  
24 downloads and reuploads. In addition, MindGeek added Jane Doe No. 14’s video  
25 to its affiliated sites as a cheap way of adding additional content and driving traffic.  
26 Of the 1,900 search results, Pornhub was the source for all of the active videos.

27           327. Moreover, even after Pornhub deactivated the original video, it  
28

1 maintained a thumbnail image file of the video which depicts Jane Doe No. 14 naked  
2 accompanied by the original title. In January 2021, Jane Doe No. contacted  
3 Pornhub and demanded that the thumbnail and data associated with her videos be  
4 removed. After eight emails and forty-five days, Pornhub removed some, but not  
5 all, of the data and thumbnails.

6 328. The experience has traumatized Jane Doe No. 14. She is humiliated,  
7 demoralized, and suffers from severe anxiety.

8 **xvi. Jane Doe No. 15**

9 329. In 2017, then-22-year-old Jane Doe No. 15 attended a party where she  
10 was drugged and then raped while unconscious. Unbeknownst to Jane Doe No. 15,  
11 the rape was recorded and monetized on Pornhub.

12 330. After blacking out at the party from a date rape drug, Jane Doe No. 15  
13 woke up the next morning with no recollection of the prior evening. Approximately  
14 one week later, Jane Doe No. 15 learned that a video taken while she was  
15 unconscious was on Pornhub. The video depicted another guest sexually forcing  
16 himself on her while she was unconscious. She had not consented to the sex or the  
17 recording.

18 331. Immediately upon discovering the video, Jane Doe No. 15 reached out  
19 to Pornhub, and demanded that the video of her sexual assault be taken down. In  
20 response, Pornhub misrepresented that without a url code, title, or link there was no  
21 way for them to identify the video to remove it.

22 332. To this day, Jane Doe No. 15 continues to be recognized in public,  
23 harassed, and called a “slut” or a “whore.” This experience has caused Jane Doe  
24 No. 15 to suffer from severe depression and anxiety.

25 **xvii. Jane Doe No. 16**

26 333. At 19 years old, Jane Doe No. 16, a college sophomore, was recruited  
27 and transported from her home in Ohio to Arizona, where she was exploited and  
28

1 coerced to record sex videos that were then uploaded to Pornhub without her  
2 knowledge or consent. The videos were recorded by 13RedMedia and uploaded to  
3 Pornhub affiliated channels “HotGuysF\*\*\*,” “GayHoopla,” “HelixStudios,” and  
4 “13RedMedia.” (asterisks added)

5 334. During her sophomore year of college, Jane Doe No. 16 began to pursue  
6 a modeling career. She responded to an advertisement on Craigslist for a modeling  
7 job and was contacted by an older man purporting to be a modeling agent. He  
8 informed her that she fit the agency’s criteria for the modeling opportunity and flew  
9 Jane Doe No. 16 to Scottsdale, Arizona in April 2015.

10 335. Upon arriving in Scottsdale, this man took Jane Doe No. 16 to a hotel  
11 where she was coerced to engage in sex with two men. At the hotel, the man took a  
12 picture of her id and coerced her to sign papers. She does not recall what she  
13 signed and was not provided with a copy. He then recorded the sexual encounters  
14 and paid Jane Doe No. 16 \$1,000. Later that night, the offender came to Jane Doe  
15 No. 16’s hotel room where he raped her himself and videotaped the encounter.

16 336. In December 2015, Jane Doe No. 16 learned that the recorded sex  
17 videos were on Facebook and Pornhub. The videos disclosed her name and  
18 subjected her and her family to harassment on social media. Jane Doe No. 16  
19 immediately contacted Facebook and Pornhub and demanded that both sites remove  
20 her videos. Facebook immediately removed these videos. Weeks went by before  
21 Jane Doe No. 16 received any response from Pornhub, and when it did ultimately  
22 respond, it sent her an automated message. She followed up three more times, but  
23 never received a response from a real person.

24 337. The videos remained on Pornhub throughout the next five years and  
25 were live on Pornhub as recently as December 2020. Her identity was disclosed in  
26 the comments section to at least one video on Pornhub. To this day, an image of  
27 Jane Doe No. 16 still appears on Pornhub in an ad for another site, HotGuysF\*\*\*.

1 (asterisks added). Moreover, the Pornhub videos have been downloaded and re-  
2 uploaded countless times and to countless sites. As of March 2021, Jane Doe No.  
3 16's videos appeared on countless sites.

4 338. The experience caused Jane Doe No. 16 to suffer from severe  
5 depression and anxiety. For many years she was under the care of a medical  
6 professional. As a result, Jane Doe No. 16 dropped out of college.

7 **xviii. Jane Doe No. 17**

8 339. In 2006, Jane Doe No. 17 was forcibly raped by two men. The rape  
9 was recorded and monetized through MindGeek's tubesites, including Pornhub.

10 340. In the months that followed, Jane Doe No. 17 learned that the video had  
11 been uploaded to the MindGeek tubesite "Exploited College Girls," without her  
12 knowledge or consent and was available worldwide. Moreover, still photographs  
13 from the video of her rape were also publicly disseminated. Like Pornhub,  
14 "Exploited College Girls," allows for the download of videos hosted on its site which  
15 led to the widespread dissemination of the video across a multitude of sites,  
16 including Pornhub. The video was also uploaded under a multitude of different  
17 titles, including a title that indicates Jane Doe No. 17 was just out of high school.

18 341. In 2010, Jane Doe No. 17 reached out to Pornhub and demanded the  
19 video be removed. Pornhub refused, claiming that Jane Doe No. 17 could not  
20 lawfully demand the takedown since she did not own the copyright. Throughout  
21 the next six years, the video was continuously available on MindGeek's tubesites.  
22 It appeared under different titles and had been uploaded by countless different  
23 usernames. Many of the uploads were accompanied by Jane Doe No. 17's name  
24 and other identifying information which subjected her and her family to harassment.

25 342. Ultimately, in 2016, Jane Doe No. 17 retained an attorney to assist with  
26 the purchase of copyrights. By 2017, she successfully secured the copyright. She  
27 immediately notified Pornhub and again demanded the video be removed. This  
28



1 time, Pornhub complied.

2 343. But the damage had been done. The initial video posted on  
3 MindGeek's sites had been downloaded and reuploaded a multitude of times and was  
4 continuously reuploaded and disseminated on the internet for the twelve years  
5 between 2006 and 2018. Moreover, even after Pornhub removed the video in 2018,  
6 it continued to be re-uploaded on Pornhub and various other sites between 2018 and  
7 2020. Throughout these years, each time Jane Doe No. 17 learned of a new link,  
8 she recommenced the process to have the video taken down. In one takedown  
9 request sent to Pornhub in 2018, Jane Doe No. 17 was explicit that she was being  
10 raped in the video. Nevertheless, it still took Pornhub 648 days to have the video  
11 removed from its site.

12 344. The experience caused Jane Doe No. 17 to suffer from severe  
13 depression and anxiety. For many years she was, and remains to this day, under the  
14 care of a mental health professional.

15 **xix. Jane Doe No. 18**

16 345. Jane Doe No. 18 was sexually assaulted on multiple occasions between  
17 2001-2008. In 2019, Jane Doe No. 18 discovered that the videos of her assaults had  
18 been uploaded to Pornhub years earlier without her knowledge or consent and were  
19 widely available, including under the titles "Capture and Rape of [Jane Doe No. 18's  
20 name]" and "Cl\*t Torture." (asterisk added). Many of the videos identified Jane  
21 Doe No. 18 by name.

22 346. Immediately upon discovering the Pornhub videos, Jane Doe No. 18  
23 filled out Pornhub's takedown form and demanded the videos be removed.  
24 Pornhub never responded. As of February 25, 2021, the video "Cl\*t Tickle  
25 Torture" (asterisk added) was still on Pornhub. Moreover, throughout the years, the  
26 videos had been downloaded from Pornhub and uploaded to numerous sites  
27 including, among others, MindGeek affiliate, YouPorn.  
28

1        347. As a result of MindGeek’s wrongdoing, Jane Doe No. 18 has been  
2 subjected to ongoing and severe online harassment. She is estranged from her family  
3 and has been foreclosed from numerous employment opportunities. Jane Doe. No.  
4 18 suffers from severe depression and anxiety. She is currently under the care of a  
5 mental health professional.

6                    **xx.        Jane Doe No. 19**

7        348. From 2005 to 2008, when Jane Doe No. 19 was between the ages of 19  
8 and 22, her then boyfriend recorded numerous private videos of them engaging in  
9 sex. However, it was not until October 2020 that Jane Doe No. 19 learned that the  
10 videos were posted to Pornhub without her knowledge or consent. The videos were  
11 posted under the “teen” category.

12        349. Immediately upon learning that the videos were on Pornhub. Jane Doe  
13 No. 19 reached out to Pornhub and demanded they be removed. Pornhub never  
14 responded to that email. Jane Doe No. 19 followed-up with Pornhub again in  
15 November 2020. But at this point the damage had been done. Several of the  
16 original videos had been uploaded to numerous other MindGeek owned tubesites  
17 including, among others, Tube8.

18        350. Videos of Jane Doe No. 19 continue to be disseminated through various  
19 internet platforms, including MindGeek affiliated sites. Jane Doe No. 19 has, and  
20 continues to suffer, from emotional distress and is under the care of a mental health  
21 professional.

22                    **xxi.        Jane Doe No. 20**

23        351. For over eighteen months in 2006 and 2007, Jane Doe No. 20 was  
24 trafficked and coerced to perform sex acts that were videorecorded. She was  
25 drugged, assaulted, and in one instance gang raped by nearly twenty men. The  
26 assaults were videotaped and commercialized on MindGeek’s sites, including  
27 Pornhub. She appeared in over forty videos, many of which continue to be  
28

1 monetized on Pornhub and its affiliated sites to this day.

2 352. The abuse and pain from the assaults and sexual exploitation was so  
3 extreme that Jane Doe No. 20 ended up in the emergency room from a nervous  
4 breakdown. Years later, she continues to suffer from anxiety, panic attacks, and  
5 contemplated suicide.

6 **xxii. Jane Doe No. 21**

7 353. For more than eight years, Jane Doe No. 21 was sex trafficked by her  
8 then-boyfriend. On one occasion, in 2015, a man she was coerced to have sex with  
9 videorecorded the sexual encounter, misrepresenting that it was for his own personal  
10 use. Yet, months later, Jane Doe No. 21 learned that the video was on Pornhub.

11 354. Jane Doe No. 21 immediately reached out to Pornhub and demanded  
12 that the video be taken down. Initially, she did not receive a response. On January  
13 3, 2016, she sent a follow up request. More than two days passed before Pornhub  
14 responded. Although Pornhub ultimately agreed to take the video down, several  
15 additional days passed before the video was deactivated.

16 355. As a result of this experience, Jane Doe No. 21 suffers from severe  
17 depression and anxiety.

18 **xxiii. Jane Doe No. 22**

19 356. In March 2020, Jane Doe No. 22 discovered that two sexually explicit  
20 videos of her had been uploaded to MindGeek affiliated sites without her knowledge  
21 or consent. One video depicted her masturbating; the second depicted her engaged  
22 in a sexual act with a partner. Jane Doe No. 22 did not consent to the acts being  
23 recorded or uploaded to or commercialized on MindGeek affiliated sites. In fact,  
24 she was not even aware that the sex acts had been recorded until she was informed  
25 they were posted online. She immediately reported the videos to the police,  
26 however, without a link or url, the police were unable to have the video removed.

27 357. As a result of the videos, Jane Doe No. 22 has been subjected to  
28

1 ongoing harassment by her co-workers. She suffers from post-traumatic stress  
2 disorder and has contemplated suicide.

3 **xxiv. Jane Doe No. 23**

4 358. Jane Doe No. 23 is a victim of the same sex trafficking ring as Jane Doe  
5 No. 10 and Jane Doe No. 11. In 2018, when Jane Doe No. 23 was 19 years old, she  
6 received an unsolicited message through her Facebook messenger account from now  
7 convicted, known East Asia sex trafficking felon, Kamonsak Chanthasing.  
8 Kamonsak, using a fake account and posing as a woman, offered to pay Jane Doe  
9 No. 23, an aspiring actress model, for sexually explicit video recordings and  
10 photographs of herself. Jane Doe No. 23 initially refused Kamonsak's demands,  
11 but he was persistent. Accordingly, she subsequently sent one sexually explicit  
12 photograph. Jane Doe No. 23 was ultimately coerced into sending three sexually  
13 explicit videos and approximately 100 sexually explicit photographs.

14 359. In October 2019, Jane Doe No. 23 learned that one of the sexually  
15 explicit videos had been uploaded to Pornhub without Jane Doe No. 23's knowledge  
16 or consent. Jane Doe No. 23 sought assistance from the HUG Project in Chiang  
17 Mai, who contacted Pornhub and had the video removed. But the damage was  
18 already done. Jane Doe No. 23 has been subjected to bullying and harassment at  
19 university and by fake Instagram accounts. As a result, to this day, Jane Doe No.  
20 23 suffers from severe anxiety and depression.

21 **xxv. Jane Doe No. 24**

22 360. Jane Doe No. 24 is yet another victim of convicted sex trafficking felon  
23 Kamonsak. In or around 2018, Jane Doe No. 24 received an unsolicited message  
24 through Instagram from Kamonsak. Kamonsak, using a fake account and posing as  
25 a woman, offered to pay Jane Doe No. 24, an aspiring actress and model, for video  
26 recordings and photographs of herself in various stages of undress in her school  
27 uniform. Jane Doe No. 24 initially refused, but Kamonsak and his co-conspirator,  
28

1 now convicted sex trafficking felon Naphat Puangchankham, coerced Jane Doe No.  
2 24 into sending three videos and approximately 200 photographs of herself in various  
3 stages of undress, many with her genitalia exposed. Jane Doe No. 24 never  
4 received any compensation. Kamonsak sold her video to Naphat who worked as an  
5 online seller. Naphat's trial is still on hold due to Covid but he was arrested for  
6 human trafficking in the form of production of pornography and he was also charged  
7 under Computer Crime Act.

8 361. Approximately one year later, Jane Doe 24 discovered the sexually  
9 explicit photographs and videos of herself on Pornhub without her knowledge or  
10 consent. At least two videos were uploaded to Pornhub under different titles. One  
11 video had at least 114,000 views, and the other had 5,000 views.

12 362. Jane Doe No. 24 sought assistance from the HUG Project, who  
13 repeatedly contacted Pornhub and demanded the videos be removed. As of January  
14 2021, the videos were still on Pornhub.

15 363. But the harm did not end there. Pornhub's download policies resulted  
16 in the videos being uploaded to multiple other sites, including vk.com, the largest  
17 social networking website in Russia. Additionally, the Thai national news issued a  
18 report on the trafficking scheme which included Jane Doe No. 24's sexually explicit  
19 photographs. While the news outlet blurred out Jane Doe No. 24's face, she was  
20 readily identifiable. Overcome with embarrassment and shame from the widespread  
21 dissemination of the nude photographs and videos, Jane Doe No. 24 resigned from  
22 her job at a five-star hotel where she held an executive position. She also has  
23 changed her name and deleted her social media accounts.

24 **xxvi. Jane Doe No. 25**

25 364. In or around April or May 2018, Jane Doe No. 25 was trafficked by  
26 convicted sex trafficker, Thakorn Sophonpanichakorn. Thakorn videorecorded the  
27 sexual encounter without Jane Doe No. 25's knowledge or consent and sold her  
28

1 video to several online channels.

2       365. Very shortly after the sexual encounter, Jane Doe No. 25 learned that  
3 the video was on Pornhub. Jane Doe No. 25 immediately filed a police report and  
4 sought assistance from the HUG Project in Chiang Mai. The HUG Project  
5 representatives repeatedly contacted Pornhub to remove Jane Doe No. 25  
6 videos. While the HUG Project was ultimately successful in getting Jane Doe No.  
7 25 video removed from Pornhub, Pornhub's download policies resulted in the videos  
8 being reuploaded to Pornhub under different titles, as well as uploaded to multiple  
9 other sites, including XVideo.

10       366. As a result of MindGeek's conduct, Jane Doe No. 25 suffered and  
11 continues to suffer significant emotional harm. Additionally, due to the sexually  
12 explicit videos being disseminated on Pornhub, Jane Doe No. 25 had to defend  
13 herself against a threatened lawsuit by her high school who intended to pursue  
14 damages because Jane Doe No. 25 was wearing her high school uniform in the  
15 videos. The HUG Project and the Thai police advocated on her behalf and the high  
16 school ultimately did not file the lawsuit.

17               **xxvii.       Jane Doe No. 26**

18       367. From 2012 to 2015, Jane Doe No. 26 was trafficked by a man she met  
19 on the internet. He forced and coerced her to engage in videorecorded sex acts with  
20 others in exchange for payment in various states in the United States. These  
21 sexually explicit videos were uploaded to MindGeek's tubesites, including Pornhub,  
22 without Jane Doe No. 26's knowledge or consent. When Jane Doe No. 26 would  
23 not comply with his demands to engage in sex acts with others, he physically  
24 assaulted her and, on at least one occasion, he injured Jane Doe No. 26 to the point  
25 where she required medical attention. This man also forced Jane Doe No. 26 to  
26 engage in sex acts with him, which he videorecorded.

27       368. In March 2021, Jane Doe No. 26 discovered that these sexually explicit  
28

1 videos were uploaded to various websites including Pornhub and other MindGeek  
2 tubesites.

3 369. As a result of MindGeek's conduct, Jane Doe No. 26 suffered and  
4 continues to suffer significant emotional harm and struggles with various mental  
5 health illnesses. Jane Doe No. 26 is under the care of a mental health professional.

6 **xxviii. Jane Doe No. 27**

7 370. When Jane Doe No. 27 was just 23 years old, she was a victim of a sex  
8 trafficking ring led by Derek Hay, owner of LA Direct Models. In 2003, Hay  
9 contacted Jane Doe No. 27 and offered her a modeling opportunity in Las Vegas.  
10 He flew Jane Doe No. 27 to Las Vegas for the photoshoot; however, shortly after  
11 arriving, it became apparent that Jane Doe No. 27 had been transported to the United  
12 States from England to engage in an illegal pornography scheme that recruited,  
13 enticed, transported, and solicited young women for purposes of engaging in  
14 commercial sex acts.

15 371. When Jane Doe No. 27 refused to engage in pornography, Hay refused  
16 to let her leave until she was able to repay him for her flight and other expenses,  
17 which Jane Doe No. 27 could not afford. As a result, Hay forced her to travel to  
18 Los Angeles where he kept her locked in a house with nine to eleven other women  
19 under close monitoring. Over the course of three and a half weeks, Jane Doe No.  
20 27 was forced to attend a film set where she was forced to engage in sex acts with  
21 numerous men and women. Many of these sex acts were violent and Jane Doe No.  
22 27 suffered physical damage as a result. The sex acts were videorecorded.

23 372. In March 2020, Derek Hay, and his co-conspirators, were charged with  
24 twelve felony counts of pimping and pandering.

25 373. Since no later than 2007, Jane Doe No. 27 learned that the videos of the  
26 coerced sex acts were uploaded to the internet without her knowledge or consent.  
27 In the following years, Jane Doe No. 27 discovered that her videos were uploaded to  
28



1 Pornhub without her knowledge or consent. Although Pornhub eventually removed  
2 her videos as part of its purge in December 2020, sexually explicit photographs of  
3 Jane Doe No. 27 still appear on Pornhub today.

4 374. As a result of MindGeek's conduct, Jane Doe No. 27 suffered and  
5 continues to suffer significant emotional harm, including post-traumatic stress  
6 disorder and anxiety. To this day, she continues to be under the care of medical  
7 professionals for the emotional trauma and permanent physical damage she has  
8 sustained as a result of the commercial sex acts.

9 **xxix. Jane Doe No. 28**

10 375. In 2014, Jane Doe No. 28, an 18-year-old professional athlete in the  
11 United Kingdom, was videotaped and photographed engaged in sex acts. These  
12 sexually explicit videos and photographs were uploaded to Pornhub without Jane  
13 Doe No. 28's knowledge or consent. At least one of the sexually explicit videos of  
14 Jane Doe No. 28 trended on Pornhub as one of its top three videos. Because many  
15 of the videos were accompanied with comments disclosing Jane Doe No. 28's name  
16 and other identifying information, Jane Doe No. 28 was subjected to harassment.

17 376. In early 2019, Jane Doe No. 28 learned that the sexually explicit videos  
18 and photographs were posted to Pornhub without her consent. Jane Doe No. 28  
19 immediately submitted an inquiry to Pornhub using its take-down demand form, but  
20 she received no response. Jane Doe No. 28 then sent numerous emails to Pornhub  
21 over the course of six months demanding that Pornhub remove the videos, explaining  
22 that she did not consent to the videos and photographs being uploaded and informing  
23 Pornhub that this was causing her to have suicidal thoughts. Pornhub, however,  
24 only responded with generic, automated responses. Jane Doe No. 28 was so  
25 desperate to have the videos removed, she misrepresented her age to Pornhub in an  
26 email, alleging she was a minor in the videos. This finally got Pornhub's attention.  
27 In August 2019, Pornhub confirmed the video was removed.

1           377. The dissemination was not limited to Pornhub. The videos and  
2 photographs were downloaded from Pornhub and re-uploaded to various  
3 pornographic and social media websites. Jane Doe No. 28 hired a reputation  
4 defender company to assist with identifying and removing the videos and  
5 photographs from various sites, including Pornhub, but the company's efforts were  
6 unsuccessful. Jane Doe No. 28 also filed a police report with the Hertfordshire Police  
7 Department.

8           378. In response to the viral dissemination of the videos and photographs,  
9 Jane Doe No. 28's employer fired Jane Doe No. 28 from her job as a coach in the  
10 education sector. Jane Doe No. 28 also received strong messaging from the  
11 professional sports league expressing their displeasure with the videos and  
12 photographs and two professional sports leagues rejected Jane Doe No. 28 from  
13 playing for their teams, forcing Jane Doe No. 28 to resign from playing professional  
14 sports for approximately one year.

15           379. Jane Doe No. 28 suffered and continues to suffer significant emotional  
16 harm, including anxiety, suicidal thoughts, and panic attacks.

17                   **xxx.       Jane Doe No. 29**

18           380. In 2011, when Jane Doe No. 29 was just 19 years old, she was trafficked  
19 by an adult couple.

20           381. A few months later, Jane Doe No. 29 learned for the first time that the  
21 sexual encounters were recorded and that approximately twelve videos had been  
22 created. These videos were uploaded to Pornhub without her knowledge or  
23 consent. Jane Doe No. 29 contacted the offenders asking them to remove the  
24 videos, but they refused.

25           382. Jane Doe No. 29 then hired an attorney hoping the attorney could assist  
26 with removing the videos. However, the attorney was unsuccessful. Feeling  
27 defeated, Jane Doe No. 29 stopped pursuing the take-down of the videos and focused  
28

1 on her mental health.

2 383. Years later, Jane Doe No. 29 again began the process of trying to have  
3 her videos taken down. In April 2020, Jane Doe No. 29 contacted Pornhub  
4 requesting that the videos be removed. Pornhub responded that “The Model” had  
5 provided the necessary documentation and identification and so Pornhub did not  
6 remove the videos. Jane Doe No. 29 contacted Pornhub again in December 2020  
7 explaining how she was coerced into the sex acts that she did not consent to the  
8 posting of the videos on Pornhub, and demanding they remove the videos. The next  
9 day, Jane Doe No. 29 received a response from Pornhub stating that the video “will  
10 be removed” and apologizing for the “anxiety, frustration and inconvenience that this  
11 has caused.”

12 384. As a result of MindGeek’s conduct, Jane Doe No. 29 suffered and  
13 continues to suffer significant emotional harm.

14 **xxxi. Jane Doe No. 30**

15 385. In 2010, at just 18 years old, Jane Doe No. 30 was trafficked and  
16 sexually assaulted during a putative modeling shoot. The assault was videotaped.

17 386. In or around fall 2020, Jane Doe No. 30 learned for the first time  
18 that this sexual assault video was uploaded to Pornhub and had been streaming on  
19 Pornhub for more than ten years. Because MindGeek allows videos to be  
20 downloaded from its tubesites, Jane Doe No. 30’s video was uploaded and available  
21 on other pornographic website as well. As of January 2021, the video was no longer  
22 available on Pornhub, but the thumbnail image of her remained for months.

23 387. As a result of MindGeek’s conduct, Jane Doe No. 30 suffered and  
24 continues to suffer significant emotional harm and struggles with various mental  
25 health illnesses. The experience caused Jane Doe No. 30 to suffer from severe  
26 depression and anxiety. She was under the care of mental health professionals for  
27 years.

1                    **xxxii.        Jane Doe No. 31**

2            388. In March 2018, Jane Doe No. 31, a ranking member of and then-sixteen  
3 year veteran of the military, was informed by her superior and a Master Sergeant that  
4 a video depicting her and her then husband engaged in a sex act was trending on  
5 Pornhub. The video -- which Jane Doe No. 31 never consented to and did not know  
6 existed prior to March 2018 -- had been secretly recorded by her now ex-husband in  
7 December 2016. At the time Jane Doe No. 31 discovered the video, it had been on  
8 Pornhub for more than fourteen months and had nearly 500,000 views on that site  
9 alone.

10          389. Mortified and concerned about the career implications, Jane Doe No. 31  
11 immediately contacted Pornhub demanding the video be taken down. Six days  
12 passed before Pornhub responded, and when it did, rather than immediately remove  
13 the nonconsensual content, it demanded to know “how do you know this is you?” It  
14 was only after Jane Doe No. 31 explained “That is my bed . . . that is my face, my  
15 voice, THAT IS ME,” did Pornhub proceed to deactivate the video. Even then, it  
16 failed to take down the page, which continued to be accessible through google  
17 searches and drive traffic to the site. It took four more days and countless  
18 additional requests, before the page was finally removed.

19          390. But, as Pornhub confirmed in writing, the video was only removed from  
20 that one site. Due to Pornhub’s policies in place at the time concerning downloads  
21 and automatic upload of content to its affiliated sites, in the fourteen months the  
22 video was on Pornhub, it had been reuploaded to countless other pornographic and  
23 social media websites. After days of unsuccessful efforts to reach out to each of  
24 these sites individually, in March 2018 Jane Doe No. 31 was forced to hire the  
25 takedown company, DMCA Defender, at a substantial cost, to assist her with  
26 removing all sexually explicit videos from the internet, each of which originated with  
27 the video posted on Pornhub. She subsequently learned through online searches  
28

1 that her ex-husband had also posted a second video (which she likewise did not  
2 previously know existed), was also on Pornhub and disseminated to various other  
3 sites through that initial Pornhub upload.

4 391. After further investigation, Jane Doe No. 31 learned that this was not an  
5 isolated incident. Her now-ex-husband had posted dozens of nonconsensual videos  
6 of himself engaging in sex acts with other women to Pornhub. Jane Doe No. 31's  
7 ex-husband was subsequently charged with, among other things, nonconsensual  
8 dissemination of private images of Jane Doe No. 31. That criminal case is currently  
9 pending. Two other victims have also pressed charges.

10 392. Jane Doe No. 31's concerns about career implications from the Pornhub  
11 video proved to be well-founded. The nonconsensual video jeopardized and  
12 adversely impacted Jane Doe No. 31's career trajectory. In the days after the video  
13 was discovered, Jane Doe No. 31 was put on administrative leave and disciplinary  
14 action was commenced. This was, the first and only time this occurred in her  
15 sixteen-year career. Her monthly stipend was revoked and Jane Doe No. 31 was  
16 required to step down from a leadership role she held for five years on one of her  
17 employer's internal committees.

18 393. Moreover, Jane Doe No. 31 also expended significant financial  
19 resources in hiring DCMA Defender, as well as a private investigator, to assist with  
20 identifying and removing of the videos.

21 394. In addition to the economic harm, Jane Doe No. 31 suffered and  
22 continues to suffer significant emotional harm, including anxiety and panic  
23 attacks for which she is receiving treatment under the care of a psychiatrist and a  
24 therapist. Jane Doe No. 31 also faces harassment from her neighbors and others in  
25 here community. Three years later she continues to check to see if the videos have  
26 been reuploaded and as recently as November 2020 found the videos on multiple  
27 sites.

1                   **xxxiii.       Jane Doe No. 32**

2           395. Jane Doe No. 32 is another victim of Pornhub and the same offender  
3 that perpetrated crimes against Jane Doe No. 31. This offender, who was Jane Doe  
4 No. 31's ex-husband, also dated Jane Doe No. 32.

5           396. From approximately December 2015 to September 2016, Jane Doe No.  
6 32's ex-boyfriend videorecorded them engaging in sexual acts, misrepresenting that  
7 it was for his own personal use. As their relationship continued, Jane Doe No. 32's  
8 then-boyfriend would demand that all of their sexual acts be recorded regardless of  
9 whether Jane Doe No. 32 consented to the recording. On one occasion, he forcibly  
10 raped Jane Doe No. 32.

11           397. In early 2017, Jane Doe No. 32 learned that sexually explicit videos of  
12 her were posted on Pornhub without her knowledge or consent. At that time, the  
13 videos had been publicly available on Pornhub for more than twelve months. One  
14 of the videos on Pornhub had a title referencing Jane Doe No. 32's home state and  
15 her ethnicity.

16           398. Shortly after learning of the existence of the videos, Jane Doe No. 32  
17 reached out to Pornhub demanding that they remove the videos because they were  
18 posted without her consent. Jane Doe No. 32 also filed a police report against her  
19 ex-boyfriend. She subsequently learned that he had engaged in the same  
20 misconduct with other women. Jane Doe No. 32's ex-boyfriend is currently facing  
21 criminal charges for, among other things, nonconsensual dissemination of private  
22 images of three victims, including Jane Doe No. 32. That criminal case is currently  
23 pending.

24           399. Jane Doe No. 32 suffered and continues to suffer significant emotional  
25 harm and is receiving mental health counseling.

26                   **xxxiv.       Jane Doe No. 33**

27           400. Jane Doe No. 33 is another victim of Pornhub and the same offender  
28

1 that perpetrated crimes against Jane Doe No. 31 and Jane Doe No. 32. This  
2 offender, who was Jane Doe No. 31's ex-husband, also dated Jane Doe No. 32 and  
3 secretly recorded Jane Doe No. 33 engaged in sex acts with him.

4 401. In 2017, Jane Doe No. 33 learned that her ex-boyfriend had secretly  
5 recorded a video of their sexual encounter and uploaded it without her knowledge or  
6 consent to Pornhub. Jane Doe No. 33's face and tattoos on both wrists were visible  
7 in the video. She also identified the location of the video as her ex-boyfriend's  
8 master bedroom. The videos were posted under the "BBC" category.

9 402. Immediately upon learning of the video, Jane Doe No. 33 contacted  
10 Pornhub by e-mail, provided the URL, and demanded that the video be removed  
11 from its site. Pornhub complied.

12 403. However, the damage had been done. The Pornhub video had been  
13 uploaded to various other sites. It was still on various sites as recently as 2020, at  
14 which time Jane Doe No. 33 "stopped digging" as she was exhausted from the  
15 constant searching, did not have the funds to hire a firm to assist with the removal,  
16 was in a custody fight, and feared the video (which she did not consent to and did not  
17 even know about until she learned it was on Pornhub) could detrimentally impact her  
18 custody proceedings.

19 404. As a result of this experience, Jane Doe No. 33 began to consult a  
20 mental health professional who she continues to see to this day. The incident has  
21 caused stress in her current relationship and her and her current boyfriend attend  
22 couples counseling as a result.

23 \* \* \*

24 405. Each of these plaintiffs were victimized on multiple occasions. First,  
25 when they were first abused and exploited. Second, when the videos of their abuse  
26 were uploaded to MindGeek's platform. Third, when MindGeek, as a matter of  
27 course, transferred those videos to its other tubesites, to users downloading them, and  
28



1 to its platform again when it periodically reuploaded disabled content or non-  
2 disabled content that it had further optimized. Fourth, when defendants did nothing  
3 to police and report such content to the authorities.

#### 4 **5. Visa Profited from MindGeek's Trafficking Venture**

5 406. Uniquely situated to prevent MindGeek's trafficking venture were the  
6 financial institutions processing the transactions upon which that venture monetized  
7 the content. At the top of that list were major American credit card companies Visa  
8 and Mastercard. The impact these financial institutions could have had in  
9 preventing the victimization of women and men as well as children worldwide was  
10 made apparent in December 2020 when, in response to public outrage from a  
11 bombshell New York Times report exposing MindGeek's trafficking, they cut ties  
12 with Pornhub and consequently forced MindGeek to take down over 10 million  
13 unverified videos from its tubesites in response.

14 407. But that expose was not a bombshell to Visa and Mastercard. For over  
15 a decade they had been well aware of the facts the New York Times exposed and  
16 instead of insisting that MindGeek commercialize only legal consensual content, and  
17 comply with United States laws concerning the same, they elected instead to  
18 facilitate and profit from the MindGeek trafficking venture. Even today, Visa  
19 continues to process payments for MindGeek paysites that are themselves rife with  
20 trafficking and are promoted, marketed, and sustained by the MindGeek trafficking  
21 venture.

22 408. At all times relevant to this complaint, major credit card companies and  
23 their member banks providing merchant services to MindGeek were aware of its  
24 trafficking venture and knowingly profited from it. They did so despite numerous  
25 high profile publicly reported instances of obvious and indisputable trafficking, the  
26 termination of relationships with MindGeek by competitors and other business  
27 partners, facts in plain sight and known to them, and detailed reports presented to  
28

1 them from numerous anti-trafficking advocacy groups.

2       409. These credit card companies and their member banks providing  
3 merchant services to MindGeek were aware of the trafficking risk because it was  
4 common knowledge in the pornographic industry since no later than the 1980 and the  
5 subject of numerous public reports from government and advocacy agencies ever  
6 since, particularly since the emergence of online pornography industry. They were  
7 likewise fully familiar with 18 U.S.C. § 2257 provisions designed to prevent  
8 CSAM/child pornography.

9       410. More particularly, these financial institutions and their member banks  
10 were aware of actual instances of trafficking and CSAM/child pornography and red  
11 flags of such content from their own due diligence and compliance functions. Indeed,  
12 since its inception, all one needed to do was visit MindGeek's tubesites to observe  
13 tens of thousands of videos (with the help of MindGeek's suggested search and video  
14 algorithm) depicting subjects who were obviously underage, under duress,  
15 incapacitated, being raped, or secretly exploited. One would also easily observe  
16 tens of thousands more videos depicting the very same content where there was no  
17 way to determine whether the content was a consensual depiction of a non-  
18 consensual event or non-consensual.

19       411. In addition, it was apparent from the most such superficial inquiry that  
20 MindGeek was taking no steps to police the presence of obviously non-consensual  
21 content or determine if ambiguous content was consensual. To the contrary, that  
22 simple investigation would have revealed that the titles, descriptions, and tags and  
23 MindGeek's algorithmic suggested video and search functions did not merely  
24 tolerate non-consensual content but encouraged its upload and viewing.

25       412. Furthermore, the most basic inquiry would have revealed that  
26 MindGeek made no effort to effectively employ technology to police illegal content,  
27 employed virtually no human moderation, employed no human moderation remotely  
28

1 approximating that of other websites with far less content, and had an incoherent  
2 random selection of superficial policies to prevent such content that were plainly not  
3 intended to do any such thing but were, as one insider said, “100% BS.”

4 413. Moreover, it was apparent to anyone, including the credit card  
5 companies and their merchant banking members, that MindGeek systemically  
6 ignored the requirements of 18 U.S.C. § 2257, which was enacted decades earlier  
7 because it was a known fact that absent basic age verification CSAM/child  
8 pornography would infest the pornography business.

9 414. The most basic observation also would have revealed that while major  
10 websites with video libraries and upload volumes as big as or smaller than MindGeek  
11 reported millions of CSAM/child pornography depictions to authorities, MindGeek  
12 reported virtually none. This fact alone would have alerted anyone who cared that  
13 MindGeek was intentionally concealing and commercializing such content.

14 415. Certainly, taken together, all of this would have informed even the  
15 densest inquisitor that MindGeek was intentionally engaged in commercializing non-  
16 consensual trafficked content. The credit card companies and their members  
17 providing merchant banking to MindGeek were not uniquely incapable of  
18 understanding all of this. To the contrary, they were uniquely capable and in the  
19 best position to understand this. And they did understand this. They simply chose  
20 to do business with MindGeek and benefit from its trafficking venture nevertheless.

21 416. Most important, these companies and member banks were well aware  
22 that it is was impossible to segregate MindGeek’s trafficking venture from its  
23 legitimate porn business. These companies were intimately familiar with  
24 MindGeek’s business model and that all its content, including its trafficked content  
25 and CSAM/child pornography, was inextricably intertwined in MindGeek’s SEO,  
26 promotion, solicitation, and funneling of website traffic to its paid porn services.  
27 Indeed, as the campaign exposing Pornhub went viral in 2020, these credit card  
28

1 companies began pressuring MindGeek to clean up explicit references to trafficked  
2 content and CSAM/child pornography on its sites by removing titles, descriptions,  
3 and tags that explicitly flagged such content. However, Visa did not insist that the  
4 content itself be removed or that MindGeek put in place systems to reasonably  
5 ensure it was not commercializing such content and/or using it to benefit its business  
6 through SEO and the funneling of traffic to its websites.

7 417. Not all financial institutions chose to continue benefiting from  
8 MindGeek's trafficking venture. For example, in November 2019, Visa's  
9 competitor PayPal terminated its relationship with MindGeek because it could no  
10 longer ignore the overwhelming evidence of MindGeek's trafficking venture. At  
11 the time, PayPal publicly explained that "[PayPal] explicitly prohibits the use of [its]  
12 services for the sale of materials that depict criminal behavior, or the sale of sexually  
13 oriented content to minors."<sup>1</sup> Despite this public disclosure, Visa continued to  
14 partner with MindGeek. They continued to do business with MindGeek because  
15 Visa and its merchant banks servicing MindGeek were long aware of the same  
16 information and intentionally elected to not terminate their relationships with  
17 MindGeek.

18 418. Likewise, Visa continued to process payments for MindGeek partner  
19 channels even after one of its most popular partner channels, GirlsDoPorn, was  
20 indicted and then convicted for being a human trafficking venture. When it did this,  
21 Visa was aware that it had made millions of dollars in profits from GirlsDoPorn and  
22 similar MindGeek partner channels and elected to continue to do so without any  
23 investigation or diligence. It did so because it was already aware that MindGeek's  
24 business was infested with trafficked content like GirlsDoPorn, was aware that  
25 MindGeek systemically violated 18 U.S.C. § 2257 in neither requiring its partner  
26

27 <sup>1</sup> [https://www.thetimes.co.uk/article/paypal-cuts-off-porn-site-that-ran-child-abuse-](https://www.thetimes.co.uk/article/paypal-cuts-off-porn-site-that-ran-child-abuse-videos-98j2bdnjt)  
28 [videos-98j2bdnjt.](https://www.thetimes.co.uk/article/paypal-cuts-off-porn-site-that-ran-child-abuse-videos-98j2bdnjt)

1 channels to secure and certify age verification and consent and by transferring  
2 millions of videos a year in and through MindGeek's network of websites that did  
3 not comply with § 2257.

4 419. Even worse, Visa continued to do business with MindGeek even after it  
5 was confronted directly with evidence of its complicity in MindGeek's trafficking  
6 venture. For example, in 2020, Visa was included for the first time on the annual  
7 Dirty Dozen List issued by anti-trafficking advocates to highlight mainstream  
8 business that facilitate, participate in and profit from sexual abuse and exploitation.  
9 In response, Visa issued a public statement misrepresenting that:

10 Visa only permits transactions on the Visa network for the  
11 purchase or sale of lawful products and services. We  
12 categorically prohibit transactions involving child  
13 pornography and human trafficking. As a founding member  
14 of the Financial Coalition Against Child Sexual  
15 Exploitation, Visa works together with our coalition  
16 partners to identify potentially illegal merchants or illegal  
17 activities and bar them from the Visa network.

18 420. In fact, Visa was aware that it and its merchant banks servicing  
19 MindGeek permitted and profited from tens of thousands of transactions annually  
20 that benefited from MindGeek's trafficking venture. Specifically, in addition to  
21 transactions processed to pay for trafficked content and child pornography  
22 specifically, Visa and these banks, together with MindGeek, used their trafficking  
23 venture to promote, solicit, and facilitate the purchase of consensual porn. And  
24 they did so despite its flagrant violation of § 2257. Visa and its network banks were  
25 intimately familiar with MindGeek's business model and how it used illicit content  
26 to attract and funnel business, advertising, and paid memberships, all of which Visa  
27 elected to process and profit from nevertheless.

1           421. Further evidencing Visa's commitment to doing business and benefiting  
2 from MindGeek's trafficking venture, in April 2020, during a conference call with  
3 Elizabeth Scofield, the Director of Global Brand Protection for Visa, anti-sex  
4 trafficking advocates detailed the ways in which MindGeek was enabling and  
5 profiting from the rape and trafficking of women and children. At the conclusion of  
6 the call, Scotfield requested written information that she could present to others at  
7 Visa, which was provided to her on April 30, 2020 in the form of a lengthy, detailed  
8 presentation detailing the ways in which Visa was participating in the exploitation of  
9 victims of sex trafficking through its partnership with MindGeek. Visa never  
10 responded further, and elected instead to continue doing business with and benefiting  
11 from MindGeek's trafficking venture.

12           422. Thereafter, Visa's participation and facilitation of MindGeek's illegal  
13 enterprise was reiterated by a letter sent by another non-profit organization dedicated  
14 to ending human trafficking and modern slavery on May 1, 2020. The letter, which  
15 was addressed to Visa's president, Alfred Kelly, detailed MindGeek's documented  
16 complicity in the trafficking of women and children and concluded with a plea to  
17 Visa to terminate its partnership with MindGeek.

18           423. MindGeek's illegal and criminal activities were further detailed in a  
19 second letter sent to Visa five days later on May 5, 2020. Among other important  
20 disclosures, the May 5, 2020 letter explained that it is impossible to "judge or verify  
21 consent in any videos on [Pornhub] let alone live webcam videos" which inherently  
22 make it "a target for sex traffickers, child abusers, and other sharing predatory  
23 nonconsensual videos."<sup>2</sup> This was not a novel alert. The presence of trafficking in  
24 the webcam industry was notorious and well known to Visa.

25           424. Nevertheless, Visa and its member banks processing payments from  
26 MindGeek elected to continue processing such transaction even when they carried

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27  
28 <sup>2</sup> <https://www.bbc.com/news/world-52543508>

1 with them obvious red flags such as involving accounts from known trafficking  
2 regions and where payments from large numbers of purportedly independent cam  
3 models were being deposited into single accounts of obvious traffickers.

4 425. When Visa failed to take any action in response to the detailed  
5 presentation of facts and follow up correspondence, anti-trafficking public advocates  
6 launched an email campaign, targeting the executives of Visa. Within two days of  
7 the May 8, 2020 campaign launch, hundreds of emails had been sent. On May 15,  
8 2020, a second campaign was started. By May 22, 2020, thousands of emails had  
9 been sent to Visa executives calling for Visa to terminate its relationship with  
10 Pornhub.

11 426. Yet Visa did not respond. However, over two months later when the  
12 campaign against MindGeek again picked up steam due to a viral video released by  
13 advocates, Visa did conduct a CYA scramble to avoid being accused of ignoring the  
14 issue entirely. On July 15, 2020, it sent a response letter.

15 427. That response was stunning. Instead, of seriously considering the  
16 evidence of illegality it was already well aware of, it offered mealy-mouthed  
17 platitudes about its vital role in commerce, its need to remain neutral, and the need  
18 for others to do something about a pure evil it was uniquely situated to immediately  
19 address: “We believe that any truly effective solution must come from thoughtful  
20 changes to laws and regulations by those elected to establish the laws of our country .  
21 . . Maintaining a neutral stance under the law is vital for the free flow of commerce.”  
22 That is to say, translated into English: *we do not want to get involved in policing*  
23 *illegal conduct when we are making money on the illegal conduct even if we admit it*  
24 *is evil and we could easily stop it”* (emphasis added). The ease with which anyone,  
25 and certainly sophisticated financial institutions with rigorous due diligence  
26 obligations, would have become aware of MindGeek’s trafficking venture was made  
27 obvious by the December 4, 2020 New York Times bombshell report by Pulitzer  
28



1 Prize winner Nicholas Kristoff, “The Children of Porn Hub.” Acknowledging that  
2 MindGeek’s business involves much legitimate, legal pornography, Kristoff also  
3 reported how his relatively modest investigative efforts easily revealed that its  
4 business also was flooded with non-consensual content and seems designed so be so:

5 Yet there’s another side of the company: Its site is  
6 infested with rape videos. It monetizes child rapes, revenge  
7 pornography, spy cam videos of women showering, racist  
8 and misogynist content, and footage of women being  
9 asphyxiated in plastic bags. A search for “girls under18”  
10 (no space) or “14yo” leads in each case to more than  
11 100,000 videos. Most aren’t of children being assaulted,  
12 but too many are.

13  
14 \*\*\*\*\*

15  
16 A great majority of the 6.8 million new videos posted on  
17 the site each year probably involve consenting adults, but  
18 many depict child abuse and nonconsensual violence.  
19 Because it’s impossible to be sure whether a youth in a  
20 video is 14 or 18, neither Pornhub nor anyone else has a  
21 clear idea of how much content is illegal.

22  
23 \*\*\*\*\*

24  
25 I came across many videos on Pornhub that were  
26 recordings of assaults on unconscious women and girls.  
27 The rapists would open the eyelids of the victims and touch  
28

1           their eyeballs to show that they were nonresponsive.

2  
3           Pornhub profited this fall from a video of a naked woman  
4           being tortured by a gang of men in China. It is monetizing  
5           video compilations with titles like “Screaming Teen,”  
6           “Degraded Teen” and “Extreme Choking.” Look at a  
7           choking video and it may suggest also searching for “She  
8           Can’t Breathe.”

9  
10                           \*\*\*\*\*

11           Facebook removed 12.4 million images related to child  
12           exploitation in a three-month period this year. Twitter  
13           closed 264,000 accounts in six months last year for  
14           engaging in sexual exploitation of children. By contrast,  
15           Pornhub notes that the Internet Watch Foundation, an  
16           England-based nonprofit that combats child sexual abuse  
17           imagery, reported only 118 instances of child sexual abuse  
18           imagery on its site over almost three years, seemingly a  
19           negligible figure.

20  
21           The Internet Watch Foundation couldn’t explain why its  
22           figure for Pornhub is so low. Perhaps it’s because people  
23           on Pornhub are inured to the material and unlikely to report  
24           it. But if you know what to look for, it’s possible to find  
25           hundreds of apparent child sexual abuse videos on Pornhub  
26           in 30 minutes. Pornhub has recently offered playlists with  
27           names including “less than 18,” “the best collection of  
28

1 young boys” and “under- - age.”

2  
3 \*\*\*\*\*

4  
5 So while it is now no longer possible to search on Pornhub  
6 in English using terms like “underage” or “rape,” the  
7 company hasn’t tried hard to eliminate such videos. A  
8 member called “13yoboyteen” is allowed to post videos. A  
9 search for “r\*pe,” turns up 1,901 videos. “Girl with braces”  
10 turns up 1,913 videos and suggests also trying “exxxtra  
11 small teens.” A search for “13yo” generates 155,000  
12 videos. To be clear, most aren’t of 13-year-olds, but the  
13 fact that they’re promoted with that language seems to  
14 reflect an effort to attract pedophiles.  
15

16 Moreover, some videos seem at odds with the list of  
17 banned content. “Runaway Girl Gets Ultimatum, Anal or  
18 the Streets” is the title of one Pornhub video. Another user  
19 posts videos documenting sex with teenage girls as they  
20 weep, protest and cry out in pain.

21 While Pornhub is becoming more careful about videos of  
22 potentially litigious Americans, it remains cavalier about  
23 overseas victims. One Indonesian video is titled “Junior  
24 High School Girl After Class” and shows what appears to  
25 be a young teenager having sex. A Chinese sex video, just  
26 taken down, was labeled: “Beautiful High School Girl Is  
27 Tricked by Classmates and Taken to the Top of a Building  
28

1 Where She Is Insulted and Raped.”

2 In the last few days as I was completing this article, two  
3 new videos of prepubescent girls being assaulted were  
4 posted, along with a sex video of a 15-year-old girl who  
5 was suicidal after it went online. I don’t see how good-faith  
6 moderators could approve any of these videos.

7  
8 428. Almost immediately after this report was published, both Visa and  
9 Mastercard terminated substantial connections with MindGeek, claiming that after  
10 just a few days of “investigation” they had “discovered” that MindGeek’s websites  
11 were permeated with illegal content. In fact, these companies and their member  
12 banks providing merchant banking services to MindGeek were aware of these facts  
13 for over a decade but elected to continue doing business with them and make  
14 millions of dollars in profit from MindGeek’s trafficking venture.

15 429. On December 10, 2020, Visa posted on Twitter: “[g]iven the allegations  
16 of illegal activity, Visa is suspending Pornhub’s acceptance privileges pending the  
17 completion of our ongoing investigation. We are instructing the financial institutions  
18 who serve MindGeek to suspend processing of payments through the Visa network.”

19 430. Unlike Visa’s response which merely acknowledged “allegations of  
20 illegal activity,” the CEO of Visa’s biggest competitor, Mastercard, acknowledged  
21 publicly that after just a few days of “investigation” it had determine MindGeek was  
22 trafficking in illegal content:

23 We went back and we looked, and we found actually  
24 instances where clearly the legal standard of what should  
25 be allowed on Pornhub had been crossed. So, we went back  
26 to Pornhub and said, ‘Sorry, you’ve crossed the legal  
27 standard. Porn’s not illegal. It is certain kinds of porn that  
28 are illegal. So child porn is, and that’s what we saw. That’s

1                   why we pulled out.”

2           431. Visa’s investigation revealed the same thing, and more, yet it refused to  
3 also publicly acknowledge this fact because it wanted to continue doing business  
4 with, and profiting from, MindGeek’s trafficking venture.

5           432. And that is what it did. Visa’s ban on MindGeek’s websites was short-  
6 lived. Although Visa continues its ban on MindGeek’s websites that host user-  
7 generated content, like Pornhub, in short order Visa reembraced MindGeek and  
8 began processing payments again for MindGeek’s paysites despite knowing that  
9 these revenue streams are likewise permeated with trafficking like GirlsDoPorn, and  
10 that MindGeek used its trafficking venture overall to attract, advertise, and funnel  
11 visitors revenues to these paid sites. As of the filing of this lawsuit, Visa continues  
12 to process payments for such content.<sup>3</sup>

13                   **6. The Criminal Scheme to Conceal the Enterprise’s**  
14                   **Racketeering and Shame, Discredit, Intimidate, and Silence**  
15                   **Victims.**

16           433. MindGeek worked as hard to conceal and suppress the truth about its  
17 business model as it did on SEO. When such videos were publicly questioned in  
18 social media discourse, it initially hid behind the false façade it had built of itself as a  
19 mainstream legitimate company. This played on the general public’s  
20 misunderstanding that because users were not operating on the dark web, but on  
21 Pornhub, the content was consensual and legal.

22           434. Indeed, Social Media Optimization (“SMO”) was also an integral part of  
23 its Enterprise. As part of this SMO, MindGeek used its extensive control and  
24 influence over all aspects of the new online porn industry that it dominated to mount  
25 powerful public messaging campaigns when it felt necessary. This network  
26 \_\_\_\_\_

27 <sup>3</sup>[https://endsexualexploitation.org/wp-content/uploads/2021-Dirty-Dozen-](https://endsexualexploitation.org/wp-content/uploads/2021-Dirty-Dozen-List_Notification-Letter_Visa_Final.pdf)  
28 [List\\_Notification-Letter\\_Visa\\_Final.pdf](https://endsexualexploitation.org/wp-content/uploads/2021-Dirty-Dozen-List_Notification-Letter_Visa_Final.pdf).

1 included innumerable porn performers and producers who depended on MindGeek’s  
2 platform for their livings, putative public interest not-for-profits like the Free Speech  
3 Coalition, which received substantial support from MindGeek and was called by  
4 industry and MindGeek insiders its “lobbying arm,” and porn industry publications,  
5 like XBIZ, and bloggers, all of whom received substantial advertising and other  
6 remuneration from MindGeek in exchange for acting as MindGeek mouthpieces.

7 435. When it felt necessary, MindGeek would activate this extensive network  
8 of seemingly independent voices to generate an “astroturf” campaign promote  
9 messaging MindGeek needed. They did this through sophisticated SMO that  
10 included “ghost blogging,” illegal undisclosed placed content and social media  
11 influencing and amplification, and extensive marketing, advertising, and aggressive  
12 media outreach. Through all these tools, MindGeek worked tirelessly to  
13 manufacture a false public image that concealed its illicit practices and to silence  
14 those who posed a risk to that façade.

15 436. In particular, this included MindGeek’s extensive Pornhub Cares effort  
16 to create an image of its flagship Pornhub brand as mainstream, legitimate, and  
17 ethical. As part of this effort, MindGeek promoted various social causes including  
18 billboard ads in Times Square, ads on snow plows during blizzards, breast and  
19 testicular cancer campaigns, voting campaigns, pop-up shops on Valentine’s day, and  
20 environmental campaigns like Save the Oceans, Save the Pandas, and Save the Bees.

21 437. It also attempted to publicly align itself with anti-exploitation entities.  
22 For example, in 2020 MindGeek began making donations to the European anti-child  
23 exploitation network called InHope causing the Canadian Centre for Child Protection  
24 – which is charged under Canadian law with combatting child pornography, has the  
25 leading technology to detect such abuse material, and knows MindGeek best of all –  
26 to withdraw from the network. It did so because as the leading anti-child  
27 pornography organization in Canada it fully understood the hypocrisy of the  
28

1 affiliation and MindGeek's obvious effort to corrupt and compromise this  
2 organization dedicated to combatting organizations of which MindGeek was the  
3 poster child.

4 438. But these hypocritical efforts to falsely portray itself as a responsible,  
5 ethical corporate actor palled in comparison to MindGeek's surreptitious efforts to  
6 use its influence network for unethical and illegal purposes. For example,  
7 MindGeek funneled money from its foreign subsidiaries in Luxembourg and Cyprus  
8 through its MindGeek USA subsidiary into California to lobby against California  
9 laws governing the porn industry in violation of California law. This illegal  
10 lobbying and laundering of money to oppose these proposed laws resulted in fines  
11 imposed by California Fair Political Practices Committee.

12 439. Most troubling, MindGeek aggressively used its powerful messaging  
13 network to insidiously attack, discredit, and intimidate former employees and  
14 partners, whistleblowers, activists, and victims of its criminal schemes. These  
15 efforts were directly led by MindGeek vice-president Corey Urman, who closely  
16 controls and often personally participates in the public messaging. Urman on behalf  
17 of MindGeek leads these efforts and works closely with powerful public relations  
18 and social media firms in North America and Europe, including most prominently  
19 powerful New York public relations and social media firm 5wPR.

20 440. Urman and 5wPR regularly purport to publicly speak on behalf of  
21 MindGeek using false identities of non-existent people misrepresented as MindGeek  
22 spokespeople. These identities include Ian Andrews, Mike Williams, Chris  
23 Jackson, Brett Hall, Dusty Gitalto, and Corey Price. On occasion, reporters or  
24 others have called a numbers for a purported MindGeek spokespeople only to learn  
25 they were talking to a person of a different name who was employed by 5wPR.  
26 These false identities were used because they know the statements they were making  
27 were false and they did not want them attributed to themselves.



1           441. MindGeek and 5wPR directly and through investigative firms and  
 2 “partners” in Eastern Europe do deep opposition research and investigation of their  
 3 “enemies” and their immediate and extended families. This information is then  
 4 used to intimidate and blackmail them. MindGeek “enemies” also repeatedly  
 5 experience hacking of personal information and doxing. Insiders uniformly report  
 6 that it is understood that anyone who crosses MindGeek or is seen as a threat to  
 7 expose their illegal practice will be subjected to this treatment. Over the course of  
 8 the last 16 months, MindGeek, 5wPR, and their operatives have mounted an  
 9 aggressive “astroturf” campaign against advocates and victims calling attention to its  
 10 true business practices.

#### 11           7. **MindGeek’s Criminal Scheme is Publicly Revealed**

12           442. On February 9, 2020, activist Laila Mickelwait published an op-ed in  
 13 the Washington Times about Pornhub to make the public aware that the site used  
 14 nonconsensual content, did not have meaningful processes to exclude such content,  
 15 and was profiting from such content:

16           It took me under 10 minutes to create a user account and  
 17 upload blank test content to the site, which went live  
 18 instantly. I could have then gone on to become Pornhub-  
 19 verified, and all I would need to do is send a photo of  
 20 myself holding a paper with my username. That’s it.

21  
 22           One of the most-searched terms on Pornhub is “teen”  
 23 pornography. The search will result in videos that are  
 24 constantly being added faster than any individual could  
 25 watch them. Many feature girls who look 13 years old at  
 26 best — girls with braces, pigtails, flat chests, no makeup,  
 27 extremely young faces, holding teddy bears and licking  
 28

1 lollipops, all while being aggressively penetrated. A quick  
2 search for the word “teen” turns up titles such as “Young  
3 Girl Tricked,” “Innocent Brace Faced Tiny Teen F---ed,”  
4 “Tiny Petite Thai Teen,” “Teen Little Girl First Time,” on  
5 and on ad infinitum.

6  
7 Pornhub has no system in place to verify the girls (and I  
8 say “girls” because they are not women) in the videos it  
9 hosts are not trafficked children being raped on film in  
10 order to line the pockets of its executives.

11  
12 What all of this means is that at this very moment, there  
13 could be hundreds, if not thousands, of videos of underage  
14 sex trafficking victims on Pornhub. If there could be, I can  
15 almost guarantee you there are. We already have evidence,  
16 and it is just the tip of the iceberg.

17  
18 It’s time to shut down super-predator site Pornhub and hold  
19 the executive megapimps behind it accountable.

20 443. The article gained a significant amount of traction as it was shared by  
21 advocates, advocacy groups allied with Mickelwait’s work, and the public who were  
22 hearing about the issue for the first time.

23 444. Thereafter, Mickelwait launched a Change.org campaign to shut down  
24 what the campaign branded as “Trafficking Hub” and titled “Shut Down Pornhub  
25 and Hold Its Executives Accountable for Aiding Trafficking.” Mickelwait’s  
26 “Traffickinghub” Campaign went viral, with tens of thousands of individuals and  
27 organizations quickly taking up the cause. Among the groundswell of viral support  
28

1 were hundreds of porn performers. For example, on February 16, 2020, Jenna  
2 Jameson, called “the Queen of Porn” and “the most famous porn star of all time,”  
3 said “Pornhub profits off of the rape and torture of women and children, Take a stand  
4 against these monsters at MindGeek . . . Shut it DOWN.”

5 445. Also included in the viral support were parents who became aware that  
6 their children were easily accessing the site, and even uploading content of  
7 themselves, sometimes at the behest of predators. Even a young minor boy joined  
8 the effort on his own by becoming a “verified” user of Pornhub, obviously without  
9 showing any government issued identification or without anyone at Pornhub  
10 questioning the obviously underage boy applications to become “verified.”

11 446. After years of acting with impunity, Pornhub’s initial response was  
12 muted. Indeed, it did not even deny the Op-Ed’s claims, instead only stressing that  
13 MindGeek was a technology company registered in Luxemburg for tax purposes.  
14 The Washington Times Op-Ed editor noted the response “speaks volumes” about the  
15 accuracy of the petition’s claims.

16 447. However, as the Traffickinghub Campaign went viral and others began  
17 coming forward, MindGeek’s disinformation and intimidation machine sprang into  
18 action. Rather than acknowledge and correct its now exposed misconduct,  
19 MindGeek instead unleashed an aggressive gaslighting campaign designed to smear,  
20 discredit, and intimidate advocates and victims who dared to begin speaking out.

21 448. MindGeek’s gaslighting disinformation campaign developed false  
22 messaging asserting that (a) it did not incorporate and monetize CSAM, rape, and  
23 other non-consensual acts; (b) it did employ “robust” technological and human  
24 monitoring to prevent the uploading and use of nonconsensual content; and (c) its  
25 critics were lying and motivated not by the truth but by money that they could raise  
26 attacking MindGeek. The goal of the disinformation campaign was to reinforce  
27 MindGeek’s fraudulent depiction of its business model and products; discredit  
28

1 advocates and victims; and intimidate advocates and victims by doxing them and  
2 their families and exposing them to hateful online and in-person attacks and threats.

3 449. This campaign began at home, with insiders reporting MindGeek  
4 management misrepresenting to employees that the public claims were “lies” that  
5 were being spread not because they were true but because those making the claims  
6 actually wanted to destroy the porn industry for “religious reasons.”

7 450. MindGeek and 5wPR also fully mobilized their extensive network of  
8 social media agents, influencers, and amplifiers and fed that network opposition  
9 research on, and disinformation about, advocates and victims. For those victims  
10 who spoke publicly under pseudonyms, extensive intelligence and covert  
11 investigative work was done to identify and expose them.

12 451. On or about February 25, 2020, Corey Urman, falsely posing under the  
13 alias Blake White, misrepresented to the media that MindGeek was and continued to  
14 be committed to ensuring non-consensual content was not part of its product and that  
15 claims otherwise were “factually wrong” and “intentionally misleading” lies:

16 Pornhub has a steadfast commitment to eradicating and  
17 fighting any and all illegal content on the internet,  
18 including non-consensual content and child sexual abuse  
19 material. Any suggestion otherwise is categorically and  
20 factually inaccurate. . . . Pornhub is actively working to put  
21 in place state-of-the-art, comprehensive safeguards on its  
22 platform to combat this material. These actions include a  
23 robust system for flagging, reviewing and removing all  
24 illegal material, employing an extensive team of human  
25 moderators dedicated to manually reviewing all uploads to  
26 the site, and using a variety of digital fingerprinting  
27 solutions. We use automated detection technologies such  
28

1 as YouTube's CSAI Match and Microsoft's PhotoDNA as  
2 added layers of protection to keep unauthorized content off  
3 the site. We also use Vobile, a state-of-the-art  
4 fingerprinting software that scans any new uploads for  
5 potential matches to unauthorized materials to protect  
6 against banned video being re-uploading. We are actively  
7 working on expanding our safety measures and adding new  
8 features and products to the platform to this end, as they  
9 become available. Furthermore, Pornhub will continue to  
10 work with law enforcement efforts and child protection  
11 non-profits in the goal of eliminating any and all illegal  
12 content across the internet. The petition is not only  
13 factually wrong and intentionally misleading, it was created  
14 and is promoted by a radical rightwing fundamentalist  
15 group in the United States – a group who's founders have  
16 long vilified and attacked LGBTQ communities and  
17 women's rights groups, aligned themselves with hate  
18 groups, and espoused extremist and despicable language.

19 <https://www.dailydot.com/irl/petition-pornhub-shut-down-sex-trafficking/>

20 452. These claims were gross misrepresentations. There was no such  
21 commitment to avoiding non-consensual content; it was embraced. MindGeek had  
22 no effective way to moderate content either by technology or human moderation, and  
23 was not even trying. MindGeek did not work with law enforcement or report  
24 suspected CSAM as required under federal law. And Laila Mickelwait was not a  
25 bigot, anti-LGBTQ or women's rights, or misleading, let alone, intentionally  
26 misleading.

27 453. Over the course of the next year, MindGeek's press relations and social  
28

1 media organization would aggressively disseminate this gross disinformation. This  
2 campaign, led by Urman and 5wPR, included numerous MindGeek Pornhub models,  
3 including Maya Morena, Ginger Banks, Gwen Adora, and its Brand Ambassador Asa  
4 Akira, who were instructed via direct messages on Pornhub's website and provided  
5 with talking points to disseminate MindGeek's disinformation. In return for  
6 participating in this disinformation campaign, these agents of MindGeek were  
7 rewarded with supplemental compensation and better promotion on the MindGeek  
8 platform.

9 454. It also included "ghost bloggers" and other undisclosed operatives  
10 publishing scripts provided by MindGeek and 5wPR as "independent" work. That  
11 placed content by MindGeek would then be amplified by its social media network,  
12 captive reporters, and 5wPR and other SMO efforts. The false claims generated by  
13 this coordinated and aggressive gaslighting campaign of disinformation were  
14 repeated in hundreds of news stories and incalculable more social media posts and  
15 memes during 2020, smearing, shaming, and attempting to intimidate advocates,  
16 whistleblowers, and victims from speaking out.

17 455. In addition, MindGeek and 5wPR worked surreptitiously to "vandalize"  
18 the Wikipedia page for advocates and to load onto those pages the disinformation  
19 they were aggressively disseminating. Their efforts were so aggressive and obvious  
20 that Wikipedia put a disclaimer on the target's page. Over the next year, MindGeek  
21 would continue to push this gaslighting disinformation campaign (a) misrepresenting  
22 that non-consensual content was not present on MindGeek's tubesites; (b)  
23 misrepresenting that MindGeek disapproved of nonconsensual content on its  
24 tubesites; (c) misrepresenting that MindGeek had robust human and technological  
25 moderation to prevent such content from being uploaded; and (d) explicitly accusing  
26 Mickelwait of (i) lying in claiming otherwise in her op-ed, petition, and other public  
27 comments about MindGeek, (ii) lying about her objectives and motivations, and (iii)

1 fraudulently using her claims to defraud people and enrich herself. These  
2 materially false claims were repeated ubiquitously for the next year by MindGeek,  
3 particularly Urman and 5wPR, and the agents and operative in their press and social  
4 media network.

5 456. For example, as the viral opposition to Mindgeek gained steam in  
6 February and March 2020, Mindgeek made various public statements intended to  
7 gaslight the public, its users, its partners, and law enforcement. By way of example  
8 only, on March 5, 2020, Mindgeek misleadingly tried to disassociate itself from its  
9 own business, falsely reporting that it was merely “a technology company that  
10 doesn’t film or produce any adult content and is headquartered in Luxemburg, not  
11 Montreal.” Two days later Urman and 5wPR had two separate statements issued  
12 from Mindgeek and Pornhub to make it appear they were separate businesses both,  
13 denying their businesses were involved in illegal content and calling such  
14 accusations “lies” and “grossly misrepresented.”

15 457. During this time, one of the early operatives commissioned by Urman  
16 and 5wPR was a person operating on social media under the moniker EyeDeco.  
17 From shortly after the viral online campaign against MindGeek began, EyeDeco and  
18 5wPR commissioned EyeDeco as an operative in their “astroturf” gaslighting  
19 campaign. She would dox activists and victims, call them liars and grifters, and  
20 attempt to harass and intimidate them with releases of personal information about  
21 them and their extended families that Urman and 5wPR provided to her and  
22 instructed her to disclose.

23 458. EyeDeco’s real identity is a female living in Montreal known to the  
24 plaintiffs with the initials GS. Among other things, investigation revealed that GS  
25 uses the unique moniker “EyeDeco” in other mediums not readily available to the  
26 public and has other connections to senior people involved in the MindGeek  
27 Enterprise. On March 1, 2020, she began disseminating MindGeek’s gaslighting  
28



1 narrative misrepresenting that it only operated legally and with consensual content  
2 and that those publicly claiming otherwise were lying to enrich themselves. She  
3 indicated that her audience would discover this if they “#FollowtheMoney.” For  
4 months she would continue to disseminate this false “#FollowtheMoney” meme.

5 459. More ominously, GS began publicly doxing and releasing personal  
6 information about those who dared speak up against MindGeek and their extended  
7 families. This personal information was researched and provided to GS by Urman  
8 and 5wPR. As part of this intimidation campaign, in June 2020, GS doxed  
9 Mickelwait and her extended family with a release of an assortment of information.  
10 Among that information was properties that they owned, including that Mickelwait  
11 owned, which GS suggested was used as a brothel: “BTW . . . what kind of property  
12 rental businesses are generally known for renting on an hourly basis.”

13 460. Shortly thereafter, Mickelwait’s extended family members discovered  
14 that their bank accounts, messaging apps, and iClouds had been hacked. Those who  
15 committed this illegal intrusion then sent an intimate stolen picture of one of her  
16 family member’s spouse in an effort to threaten and intimidate. Other critics of  
17 MindGeek received similar treatment. For example, senior executives at vocal  
18 critic National Center for Sexual Exploitation as well as their siblings had computers,  
19 cloud storage, emails, and social media accounts hacked. Other victims and  
20 advocates who spoke out or expressed support and who Urman and 5wPR viewed as  
21 a threat were also threatened with or actually doxed.

22 461. GS also directly targeted CSAM victims to discredit, sham, and  
23 intimidate. One victim going by the name Sofia shared her story of being trafficked  
24 as a child on Pornhub in a blog she wrote. In the blog she detailed the way in which  
25 from the age of nine to fifteen she was sex trafficked and how she found the videos  
26 of her child rape and exploitation on Pornhub over and over:

27 *“I am a survivor of child trafficking” a sentence iv’e put off*  
28

1           *saying for a very long time, I didn't consider myself a*  
2           *victim because I didnt know anything different. As a 9 year*  
3           *old I thought I was just helping mommy and daddy, as a*  
4           *child I had always been taught to not question my parents*  
5           *to be seen and not heard that as a girl I was nothing more*  
6           *than a inconvenience, that I needed to help my parents pay*  
7           *the bills because that's the least I could do.*

8  
9           *My suffering did not end with those who had the power to*  
10          *use me, it continued but this time through a screen. Videos*  
11          *of my assaults and videos of me being forced to dance and*  
12          *strip began popping up on the popular tube site Pornhub,*  
13          *in some of them I was as young as 9 in others I was 15. I*  
14          *didn't know what to do I remember sitting in front of my*  
15          *phone and watching the view count go up. I used to spend*  
16          *hours reading the comments, people asking how much a*  
17          *night with me would cost.*

18  
19          *I became so desensitized I stopped caring that videos*  
20          *continued to get uploaded, they would get deleted then a*  
21          *couple of days later they would get reuploaded or new ones*  
22          *would pop up. Some of the titles of the videos that*  
23          *continued to be uploaded to Pornhub were "Young girl*  
24          *begging to stop" "Screaming teen gets pounded" "barely*  
25          *legal getting choked" "Sexy brunette forced to strip" some*  
26          *of the videos were reuploaded 6 times.*

1 *I'm telling my story because I don't want anyone to go*  
 2 *through and feel the way I did, I thought if I spoke up*  
 3 *everyone would think I was a liar I don't care anymore to*  
 4 *anyone that's gone through something similar I'm with*  
 5 *you, I see you and I believe you. It is not our fault and*  
 6 *those who monetized and downloaded our trauma need to*  
 7 *be held accountable.*

8  
 9 *Pornhub needs to answer for their mistakes they need to be*  
 10 *shut down they've had countless opportunities to address*  
 11 *and fix their mistakes but they have continued to brush off*  
 12 *complaints and ignore victims, mistakes that have ruined*  
 13 *not only my life but countless others. It's time they take*  
 14 *responsibility for their actions and get their platform taken*  
 15 *from them.*<sup>4</sup>

16 462. In response to this Medium post, GS publicly called out Medium:  
 17 "Suggest using #CrticialThought to understand how these #grifters have hijacked a  
 18 legitimate issue in order to further their own agenda," which as the "grifter"  
 19 reference clearly indicated was to enrich themselves.

20 463. Sofia created a Twitter account with which to share the article and  
 21 continue advocating for herself and other victims while remaining anonymous.  
 22 Within moments of it being shared, GS attacked her as a liar and grifter. In doing so,  
 23 GS made an argument only someone very familiar with the details of Pornhub's  
 24 website would know, and which was fed to her by Urman and 5wPR. She claimed  
 25 that the screenshot Sofia had posted purportedly from her abuser showed an "edit"

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26  
 27 <sup>4</sup> <https://medium.com/@A.Sofia/not-alone-945c743b6e42>  
 28

1 button that would only appear on the screen of the person uploading the video.

2 464. Based on this claim, GS asserted that the abusive materials had been  
3 uploaded by “Sofia herself.” She called the young victim a “scammer” and tagged  
4 “#Scammer #LailaMickelwait” to indicate Sofia was a fake operated by others  
5 looking to use their campaign to enrich themselves. Urman and 5wPR knew when  
6 they instructed GS to make these claims that they were false.

7 465. GS went on to harass Sofia, saying, “I see you created your twitter  
8 account rather quickly – as in today. Your ‘friend’ #LailaMickelwait must have  
9 coached you on how to open a new account. What timely timing. As to why you  
10 would #lie about this – no doubt Laila knows she does a lot of it re: #Pornhub.”

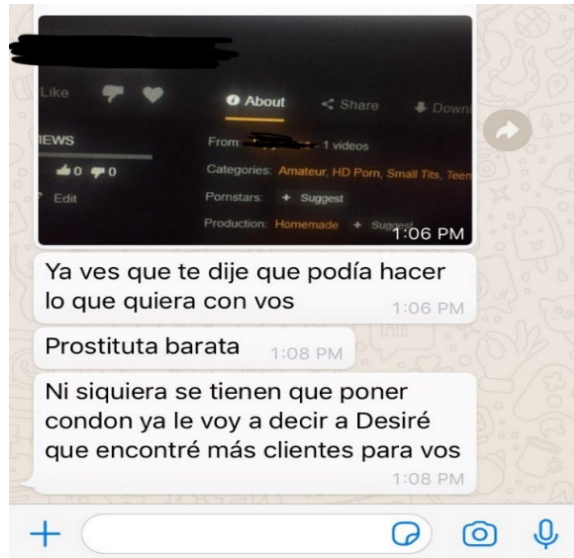
11 466. Sixteen-year-old Sofia, distraught over the attack said, “maybe its  
12 because I don’t want people knowing who I am no one coached me I made this  
13 decision myself.” GS taunted her “uh huh . . .” then suggested again that Sofia  
14 fabricated the whole account and was just a puppet of Mickelwait. She went on,  
15 “Laila aka Sofia franchement all your #followers are sadly lacking in  
16 #CriticalThought.” GS use of the French word “franchement,” which means  
17 “frankly,” gave away her likely location in MindGeek’s home of Montreal.

18 467. GS then repeated her defamatory claim directly to Medium: “Before  
19 uploading stories, suggest vetting sources first see above regarding #edit button  
20 ONLY being available to #Uploaders Which in this case as per screenshot in your  
21 #Article #Story is Sofia herself. #LailaMickelwait #scammers.”

22 468. Distraught Sofia responded, “So now I am a liar because my assaulter  
23 sent me the screenshot himself. He used it to make me know he could profit of my  
24 body I am just a 16 year old why would I lie about this.”

25 469. It was then that Sofia uploaded the screenshot of the actual text message  
26 her abuser sent to her with the screenshot in the text. In Spanish it reads “See told  
27 you I could do whatever I wanted with you” “cheap whore” “they don’t even have to  
28

1 wear a condom I am gonna tell Desire I found more clients for you.”



12 470. After Sofia uploaded the proof that she was not lying, GS ceased her  
13 attacks. She was the only one to have attacked Sofia with that claim until Urman  
14 and 5wPR had the same assertion made to the New York Times in an effort to stop  
15 its report “The Children of Pornhub.”

16 471. Urman and 5wPR also had GS attack plaintiff Serena Fleites, who was  
17 featured in the New York Times story. MindGeek fed GS opposition research on  
18 Fleites derived from a “scrap” of the young woman’s social media accounts after she  
19 too went public with her abuse and exploitation by MindGeek. GS used that social  
20 media material to likewise attack Serena as a “#grifter”: “Serena seems like she  
21 knows and has known for quite some time exactly what she is doing aka #grifting.”

22 472. When the New York Times asked MindGeek about the GS’s targeting  
23 of Serena and Sofia, and the coincidence of both MindGeek and GS accusing Sofia  
24 of uploading the video herself, GS’s began taking down her social media and locked  
25 her account.

26 473. Before ending her campaign, GS worked to transition her efforts to  
27 another operative being run by Urman and 5wPR under the false identity of Justine  
28

1 Halley. After GS was compromised, Halley took up her role as a “ghost” blogger  
2 and social media operative in or about July 2020. Posing as an independent writer,  
3 Halley began publishing the Urman 5wPR narrative, including on medium. That  
4 narrative, like the one Urman and 5wPR fed GS, attempted to gaslight readers that  
5 MindGeek tolerated no non-consensual content and aggressively worked to exclude  
6 it from its platform. And she repeated the false narrative that those saying  
7 otherwise were lying.

8 474. Justine Halley was actually Sarah Valmont, a porn writer who had  
9 attended graduate school in Montreal. Valmont was unemployed during Pornhub’s  
10 gaslighting campaign and was hired by MindGeek to pose as an independent author  
11 while actually writing as a MindGeek agent and publishing the narrative it was  
12 paying her to publish.

13 475. According to the narrative she was paid to publish, the viral campaign to  
14 hold MindGeek accountable was “a calculated creation with an agenda that goes  
15 beyond the push to shut down Pornhub” and really an effort to

16 exploit[] the pain of real victims in [support of the  
17 advocate’s] million dollar trafficking hub campaign . . . .

18 Churning out increasingly sensationalist messages and  
19 outright falsehood to make it appear as though Pornhub is  
20 intentionally acting in bad faith, and is encouraging people  
21 to abuse their own platform terms of service by uploading  
22 illegal content. . . . Pornhub does not allow illegal content  
23 period. Pornhub has a robust system in place to moderate  
24 content using both cutting edge technology and human  
25 moderators.

26 476. The fictitious Halley’s claims were outright lies she was instructed to  
27 disseminate by Urman and 5wPR.

1           477. Thereafter, in August and September, Halley went even further at  
 2 Urman and 5wPR's direction. She claimed falsely that Mickelwait was "doctoring  
 3 screenshots" that she was presenting publicly to prove her claims: "I have evidence  
 4 that Laila Mickelwait is doctoring screenshots she shares of Pornhub content and is  
 5 deliberately lying and misrepresenting the platform. In some legal circles that kind  
 6 of things is called, 'libel'. More to come." ((8/29/20) *see also* "I hope Laila  
 7 gives whoever doctors her screenshots of PH a nice raise, along with plenty of  
 8 Kleenex." (9/1/20)).

9           478. Urman and 5wPR instructed Halley to make this extraordinary claim  
 10 because the content readily available from MindGeek's own tubesites was the most  
 11 devastating evidence debunking their gaslighting narrative. Unwilling to actually  
 12 remove such content from its platform, MindGeek was forced instead to claim it was  
 13 all fabricated when it was revealed.

14           479. Halley combined these false claims with repeated claims that the entire  
 15 campaign was based on "evangelical bigots [who] are lying to well meaning people  
 16 about their real agenda and using the pain of victims to further that agenda." *See*  
 17 *supra* n.4.

18           480. MindGeek's more overt network operatives also aggressively  
 19 prosecuted its gaslighting disinformation campaign with the same false narrative.  
 20 One of the most aggressive was its exclusive Brand Ambassador Asa Akira. For  
 21 example, on July 2, 2020, Akira publicly gaslighted victims and advocates in  
 22 parroting MindGeek's lie that it did not monetize child pornography and trafficked  
 23 content and all non-consensual content had always been "strictly prohibited":

24                   Their claim that Pornhub is profiting off of child porn is  
 25                   FALSE. Illegal content is (and always has been) strictly  
 26                   prohibited on Pornhub; that included any porn involving  
 27                   anyone underage and any porn involving anyone who is  
 28



1           there without consent.

2           481. On October 17, 2020, she called such claims “straight-up lies and  
3 misinformation.”

4           482. Likewise, throughout 2020, Pornhub’s social media director “Pornhub  
5 Aria” gaslighted the public by misrepresenting that Mindgeek strictly prohibited  
6 illegal content, screened for it, had technology to detect it, and removed it  
7 immediately. For example, on April 10, 2020, Pornhub’s Aria comprehensively  
8 presented its gaslighting lie on social media, when she wrote on social media about  
9 “misinformation circulating” on social media by advocates and victims who  
10 “misrepresent [MindGeek’s] policies and procedures”:

11           First and foremost, illegal content is strictly prohibited on  
12 Pornhub. This has always been the case and will always  
13 be the case and the safety of our users and models is our  
14 number one priority. Upon upload, every video and photo  
15 uploaded to Pornhub is reviewed manually by a large and  
16 extensive team of moderators looking for illegal content.  
17 This sets us apart from other platforms like Twitter or You  
18 Tube as well as other adult sites and allows us to act swiftly  
19 and promptly for users who violate the terms of service.  
20 In addition we use automatic detection technologies on  
21 uploads such as YouTube’s CSAI Match and Microsoft  
22 Photo DNA as added layers of protection. Finally, we  
23 also review flags or content removal reports for illegal  
24 content. We have a dedicated community that works  
25 actively to ensure that content adheres to our TOS and  
26 rapidly flags any they find questionable for  
27 review/removal. Any content removal request we receive  
28

on our content are priorities and expedited faster than any other type of support request and acted upon within hours, not days. If we come across CSAM, the videos are fingerprinted so they cannot be reuploaded, and the user is banned. We report the user and the uploads to the National Center for Missing and Exploited Children (NCMEC) who will work with global authorities. . . . All illegal content, in addition to content that breaches our terms of service, is immediately removed as it is detected.

483. Every sentence of this MindGeek statement was a lie.

## **CAUSES OF ACTION**

### **COUNT I**

#### **(Violation of 18 U.S.C. §§ 1591(a)(1), 1595)**

#### **Against the MindGeek Defendants)**

484. Plaintiffs incorporate by reference and reallege each and every allegation set forth above, as though fully set forth herein.

485. MindGeek, through its byzantine network of sham shell entities, agents, executives, and investors, is a sex trafficking venture within the meaning of 18 U.S.C. §§ 1591 and 1595.

486. MindGeek recruited, enticed, harbored, transported, provided, obtained, advertised, maintained, patronized, and/or solicited Plaintiffs and other minors, and victims of rape, sexual abuse, sexual exploitation and nonconsensual sex that they knew, should have known, or recklessly disregarded had not attained the age of majority at the time of the commercial sex act and/or were caused to engage in commercial sex acts through combination of force, threats of force, fraud, or coercion by, among other things:

(a) recruiting, commissioning, paying for, buying, and aggressively

- 1 soliciting content produced through human trafficking and slavery;
- 2 (b) producing CSAM and nonconsensual sexual content through
- 3 MindGeek owned production companies;
- 4 (c) partnering with known traffickers, including known East Asia
- 5 traffickers, and others through its ModelHub program;
- 6 (d) advertising additional pornographic sites that offer paid content that
- 7 are either owned by MindGeek or by third parties;
- 8 (e) selling advertising for other projects and services it or third-parties
- 9 offer, including through MindGeek affiliate, defendant Traffic
- 10 Junky;
- 11 (f) pushing and reuploading all effective content on any of its tubesites
- 12 regardless of its initial sourcing to its other tubesites which it
- 13 falsely portrayed as posted by a user other than MindGeek; and
- 14 (g) modifying effective content and duplicating to optimize search
- 15 engine optimization, including to make content appear as if it was
- 16 user made;

17 487. Plaintiffs are all victims of MindGeek's sex trafficking venture within  
18 the meaning 18 U.S.C. §§ 1591 and 1595.

19 488. The CSAM and other nonconsensual content uploaded and distributed  
20 by MindGeek constitute commercial sex acts under the statute.

21 489. MindGeek knew or recklessly disregarded the fact that (i) certain  
22 plaintiffs had not attained 18 years of age when caused to engage in the commercial  
23 sex acts; and/or (ii) means of force, threats of force, fraud, or coercion were used to  
24 cause plaintiffs to engage in a commercial sex act because, among other things:

- 25 (a) MindGeek had a reasonable opportunity to observe the victims
- 26 featured on its website;
- 27 (b) MindGeek purported to have moderators review every video prior
- 28

1 to uploading it to its website;

2 (c) MindGeek regularly reuploaded materials that had been removed  
3 from its site in response to directives from authorities or a victim's  
4 lawyer to remove child pornography or other illegal materials;

5 (d) Public comments on posts, video titles, and tags revealed that the  
6 content depicted underage victims and victims of assault and sex  
7 trafficking;

8 (e) victim notification, third party reporting, direct correspondence  
9 from advocacy groups and governmental investigations;

10 (f) MindGeek failed to adopt appropriate age and consent verification  
11 requirements.

12 490. As a direct and proximate result of the MindGeek venture's  
13 wrongdoing, Plaintiffs have suffered substantial damages, including but not limited  
14 to, physical, psychological, financial, and reputational harm as well as other  
15 economic damages set forth herein, in an amount to be determined at trial.

16 491. Moreover, by reason of MindGeek's violations of 18 U.S.C. §§ 1591  
17 and 1595 plaintiffs are entitled to recover attorney's fees, costs, and punitive  
18 damages.

## 19 **COUNT II**

### 20 **(Violation of 18 U.S.C. §§ 1591(a)(2), 1595)**

#### 21 **(Against the MindGeek Defendants)**

22 492. Plaintiffs incorporate by reference and reallege each and every  
23 allegation set forth above, as though fully set forth herein.

24 493. The MindGeek Defendants knowingly benefit from a sex trafficking  
25 venture by benefitting financially or receiving something of value from participation  
26 in a venture that recruited, enticed, harbored, transported, provided, obtained,  
27 advertised, maintained, patronized, and/or solicited Plaintiffs and other minors and  
28

1 victims of rape, sexual abuse, sexual exploitation, and nonconsensual sex that they  
2 knew or recklessly disregarded had not attained the age of majority at the time of the  
3 commercial sex act and/or were caused to engage in commercial sex acts through  
4 combination of force, threats of force, fraud, or coercion.

5 494. As set forth herein, the MindGeek Defendants participated in a venture  
6 engaged in sex trafficking by inter alia:

- 7 (a) recruiting, commissioning, paying for, buying, and aggressively  
8 soliciting content produced through human trafficking and slavery;
- 9 (b) producing CSAM and nonconsensual sexual content through  
10 MindGeek owned production companies;
- 11 (c) partnering with known traffickers, including known East Asia  
12 traffickers, and others through its ModelHub program;
- 13 (d) advertising additional pornographic sites that offer paid content that  
14 are either owned by MindGeek or by third parties;
- 15 (e) sells advertising for other projects and services it or third-parties  
16 offer, including through MindGeek affiliate, defendant Traffic  
17 Junky;
- 18 (f) pushing and reuploading all effective content on any of its tubesites  
19 regardless of its initial sourcing to its other tubesites which it  
20 falsely portrayed as posted by a user other than MindGeek; and
- 21 (g) modifying effective content and duplicating to optimize search  
22 engine optimization, including to make content appear as if it was  
23 user made;
- 24 (h) creating playlists that target viewers interested in child  
25 pornography and other illegal content;
- 26 (i) featuring categories on their websites that target users interested in  
27 child pornography and other sexual abuse, trafficking and  
28

- 1 nonconsensual materials;
- 2 (j) directing users to describe their videos using categories like “teen”
- 3 to drive traffic;
- 4 (k) maintaining the webpage and thumbnails for disabled videos so that
- 5 the MindGeek Defendants can continue to generate traffic and
- 6 revenue from that illegal content;
- 7 (l) maintaining a search and tagging system—which included tags
- 8 such as “passed out teen,” and “sleeping pills”—to make it easier
- 9 for users to find and view videos of child and adult sex abuse, sex
- 10 trafficking, and other non-consensual content;
- 11 (m) providing guidance to its global network of sex traffickers on how
- 12 to upload videos of sex trafficking and evade criminal
- 13 liability while complying with MindGeek’s purposefully
- 14 loose restrictions, including by maintaining public list of “banned
- 15 words”—*i.e.*, words to avoid in the title of videos;
- 16 (n) providing its global network of sex traffickers VPN services
- 17 to allow them to cover up their unlawful conduct by obscuring the
- 18 sex traffickers’ locations and identities;
- 19 (o) pushing all content posted on any of its tubesites regardless of its
- 20 initial sourcing to its other tubesites which it falsely portrayed as
- 21 posted by a user other than MindGeek;
- 22 (p) modifying effective content and duplicating to optimize SEO
- 23 including to make content appear as if it was user made;
- 24 (q) allowing anyone to anonymously upload and download videos on
- 25 its tubesites, so that it would be extremely difficult for victims to
- 26 have their videos permanently removed, thus
- 27 increasing MindGeek’s advertising revenue and profits;
- 28

1 (r) facilitating the reuploading of removed videos to its site and  
2 affiliated sites; and

3 (s) allowing all videos to be downloaded which facilitated the reupload  
4 by different users with different titles.

5 495. The MindGeek Defendants benefit financially from their participation in  
6 the venture. Among other things, MindGeek benefits from premium subscriptions  
7 and advertisement revenues with almost three billion ad impressions each day, many  
8 of which are attributable to content posted of underaged and trafficked victims or  
9 victims of fraud, force, or coercion. Moreover, the MindGeek Defendants used a  
10 network of sham shell companies to perpetuate a long-running and elaborate pattern  
11 of illegal schemes through which the members of the MindGeek venture enriched  
12 themselves. By way of example only, MindGeek used this network of sham shell  
13 companies to mask their illicit activities, money laundering, and tax evasion by  
14 making it difficult for any one jurisdiction to see suspicious transactions of  
15 magnitude and effectively investigate isolated transactions let alone the overall  
16 operation of the Enterprise's schemes. Finally, MindGeek used the network of  
17 sham shell companies to defraud creditors and victims of their illicit activities by  
18 surreptitiously "bleeding" and laundering assets out of jurisdictions in which  
19 MindGeek is likely to be sued and out of the MindGeek corporate structure entirely  
20 so as to make it more difficult or impossible for victims and other creditors to get  
21 obligations paid.

22 496. The MindGeek Defendants knew, recklessly disregarded the fact that, or  
23 should have known that they benefited from participation in a sex trafficking venture,  
24 including through the posting and dissemination of videos and images on their  
25 websites depicting sex trafficking. Among other things, the MindGeek Defendants  
26 have been repeatedly made aware of child pornography and other trafficked,  
27 nonconsensual, and illegal content on their websites by victim complaints, user  
28



1 comments, third party reporting, advocacy groups, and governmental investigations.  
2 Moreover, as set forth herein:

- 3 (a) MindGeek purported to have moderators review every video prior  
4 to uploading it to its website;
- 5 (b) MindGeek regularly reuploaded materials that had been removed  
6 from its site in response to a directive from authorities or a victim's  
7 lawyer to remove child pornography or other illegal materials;
- 8 (c) comments on posts, titles, and tags informed MindGeek that the  
9 content depicted underage victims and victims of assault and sex  
10 trafficking; and
- 11 (d) victim notification, third party reporting, direct correspondence  
12 from advocacy groups and governmental investigations.

13 497. Plaintiffs have suffered substantial damages, including but not limited  
14 to, physical, psychological, financial, and reputational harm as well as other  
15 damages.

16 498. Moreover, by reason of the MindGeek Defendants' violation of 18  
17 U.S.C. §§ 1591 and 1595 Plaintiffs are entitled to recover attorney's fees, costs, and  
18 punitive damages.

19 **COUNT III**

20 **(Violation of 18 U.S.C. §§ 1591, 1595)**

21 **(Against Visa)**

22 499. Plaintiffs incorporate by reference and reallege each and every  
23 allegation contained above, as though fully set forth herein.

24 500. As set forth herein, MindGeek, through its byzantine network of sham  
25 shell entities, agents, executives, and investors, is a sex trafficking venture within the  
26 meaning of 18 U.S.C. §§ 1591 and 1595.

27 501. Visa participated in the MindGeek sex trafficking venture by processing  
28

1 premium subscriptions and payments for MindGeek partner channels.

2       502. Visa knowingly benefits financially and/or receives something of value  
3 from participation in the MindGeek sex trafficking venture with the MindGeek  
4 Defendants including but not limited to millions of dollars in profits from credit card  
5 transaction fees for premium subscriptions.

6       503. Visa knew, recklessly disregarded, or should have known that it  
7 benefitted from participation in a venture engaged in acts that constitutes a violation  
8 of section of 18 U.S.C. § 1591(a)(1). As set forth herein, MindGeek's business  
9 model of recruiting, enticing, harboring, transporting, providing, obtaining,  
10 advertising, maintaining, patronizing, and/or soliciting CSAM and other sexual abuse  
11 and trafficking content was known to, recklessly disregarded by, or reasonably  
12 should have been known to Visa because, among other reasons:

- 13           (a) video titles, comments and tags informed Visa that the content  
14           depicted underage victims and victims of assault and sex  
15           trafficking;
- 16           (b) the information was publicly available through third party  
17           reporting, including PayPal's public decision to withdraw based on  
18           the identification of CSAM and other illegal content, the New York  
19           Times expose article "The Children of Pornhub," and the Dr. Oz  
20           segment;
- 21           (c) direct correspondence from advocacy groups and e-mail writing  
22           campaign re same;
- 23           (d) governmental investigations, including by the Canadian House of  
24           Commons; and
- 25           (e) public searches on MindGeek's sites would reveal thousands of  
26           videos depicting subjects who were obviously underage, under  
27           duress, incapacitated, being raped or secretly exploited.

1           504. As set forth herein, on November 14, 2019, Visa’s competitor, PayPal,  
2 terminated its payment service to MindGeek entities on the basis of the existence of  
3 trafficked, underage images and other illegal content. PayPal publicly explained the  
4 basis for its decision to terminate the relationship: “[PayPal] explicitly prohibits the  
5 use of [its] services for the sale of materials that depict criminal behaviour, or the  
6 sale of sexually oriented content to minors.”

7           505. Moreover, in May 2020 anti-trafficking advocacy groups sent Visa a  
8 series of letters detailing the prevalence of unlawful sex trafficking content on  
9 MindGeek’s tubesites and demanding that Visa stop processing payments and  
10 immediately terminate its relationship with MindGeek. Further, thousands of  
11 members of these organizations emailed Visa echoing the letter and the requested  
12 action.

13           506. Yet Visa intentionally ignored, or at a minimum recklessly disregarded,  
14 this information and continued to participate in and financially benefit from  
15 MindGeek’s sex trafficking venture. It was only thirteen months after PayPal  
16 publicly disclosed MindGeek’s illegal activities that Visa finally called for an  
17 investigation into MindGeek’s practices and purported to “suspend[] Pornhub’s  
18 acceptance privileges pending the completion of [Visa’s] ongoing investigation.”  
19 Visa also purported to “instruct[] the financial institutions who serve MindGeek to  
20 suspend processing of payments through the Visa network.” And while Visa has  
21 continued its ban on MindGeek’s websites that distribute user-generated content,  
22 Visa has re-initiated its relationship with MindGeek and began processing payments  
23 again for professionally produced content.

24           507. As a result of Visa’s violations of 18 U.S.C. §§ 1591 and 1595,  
25 Plaintiffs have suffered substantial damages, including but not limited to, physical,  
26 psychological, financial, and reputational harm as well as other damages.

27           508. Moreover, by reason of Visa’s violation of 18 U.S.C. §§ 1591 and 1595  
28

1 plaintiffs are entitled to recover attorney's fees, costs, and punitive damages.

2 **COUNT IV**

3 **(Violation of 18 U.S.C. §§ 1594(c), 1595)**

4 **(Against All Defendants)**

5 509. Defendants conspired by agreement or understanding, to commit  
6 unlawful acts. Each of the Defendants shared the same conspiratorial objective,  
7 which was to financially benefit from the monetization, recruitment, solicitation,  
8 funding, maintenance, advertisement, streaming, and distribution of CSAM and other  
9 non-consensual content and illegal content.

10 510. As set forth herein, Defendants committed overt acts in furtherance of  
11 the agreement or understanding by knowingly recruiting, producing, funding,  
12 maintaining, streaming, and distributing CSAM and other non-consensual content  
13 and/or benefiting financially from such distribution.

14 511. Defendants' participation in the furtherance of the sex trafficking  
15 venture and/or purpose was intentional and/or willful and, therefore, Defendants  
16 intentionally and/or willfully caused Plaintiffs' commission of the sex acts.

17 512. Visa knew that its funding supported and facilitated MindGeek would  
18 lead to the commercialization and monetization of CSAM and other non-consensual  
19 content depicting the Plaintiffs.

20 513. Defendants conspired with each other through affirmative acts that  
21 provided financial support to MindGeek to enable its exploitation of Plaintiffs.

22 514. At all relevant times, Defendants' conduct was willful and done with  
23 legal malice and knowledge that it was wrongful.

24 515. Plaintiffs have suffered substantial damages, including but not limited  
25 to, physical, psychological, financial, and reputational harm as well as other  
26 damages.

27 516. Moreover, by reason of the Defendants' violation of 18 U.S.C. §§ 1594  
28

1 and 1595, Plaintiffs are entitled to recover attorney's fees, costs, and punitive  
2 damages.

3 **COUNT V**  
4 **(Violation of 18 U.S.C. §§ 2252, 2255)**  
5 **(Against The MindGeek Defendants)**

6 517. Plaintiffs incorporate by reference and reallege each and every  
7 allegation contained above, as though fully set forth herein.

8 518. Serena Fleites and Jane Doe Nos. 1-13 were victims of violations of 18  
9 U.S.C. §§ 2252 and suffered personal injuries as a result of these violations.  
10 Accordingly, Serena Fleites and Jane Doe Nos. 1-13 are entitled to bring a civil  
11 action under 18 U.S.C. § 2255.

12 519. MindGeek knowingly transported visual depictions of minors engaging  
13 in sexually explicit conduct, as defined under 18 U.S.C. § 2256(2)(A), including, but  
14 not limited to, photographs and videos of Serena Fleites and Jane Doe Nos. 1-13,  
15 who were all minors at the time the photographs and videos were taken, via its  
16 websites which affected interstate or foreign commerce in violation of 18 U.S.C. §  
17 2252(a)(1).

18 520. MindGeek knowingly received and distributed visual depictions of  
19 minors engaging in sexually explicit conduct, as defined under 18 U.S.C. §  
20 2256(2)(A), including, but not limited to, photographs and videos of Serena Fleites  
21 and Jane Doe Nos. 1-13, who were all minors at the time the photographs and videos  
22 were taken, via their websites which affected interstate or foreign commerce.

23 521. MindGeek knowingly sold or possessed with intent to sell visual  
24 depictions of minors engaging in sexually explicit conduct, as defined under 18  
25 U.S.C. § 2256(2)(A), including, but not limited to, photographs and videos of Serena  
26 Fleites and Jane Doe Nos. 1-13, who were all minors at the time the photographs and  
27 videos were taken, via its websites which affected interstate or foreign commerce in  
28

1 violation of 18 U.S.C. § 2252(a)(3).

2 522. MindGeek knowingly possessed visual depictions of minors engaging in  
3 sexually explicit conduct, as defined under 18 U.S.C. § 2256(2)(A), including, but  
4 not limited to, photographs and videos of Serena Fleites and Jane Doe Nos. 1-13,  
5 who were all minors at the time the photographs and videos were taken, via its  
6 websites which affected interstate or foreign commerce in violation of 18 U.S.C. §  
7 2252(a)(4). Moreover, even when MindGeek was forced to take down illegal  
8 content in response to a legal requests rather than delete the materials it was not  
9 legally allowed to possess or redistribute, it claimed to have stored all the data on its  
10 servers and periodically would reupload that content or push it to affiliate sites so  
11 that it could continue to generate traffic and corresponding revenue.

12 523. Serena Fleites and Jane Doe Nos. 1-13 have suffered substantial  
13 physical, psychological, financial, and reputational harm as well as other damages as  
14 the result of MindGeek's violation of 18 U.S.C. § 2252.

15 524. Defendants' conduct was malicious, oppressive, or in reckless disregard  
16 of Serena Fleites' and Jane Doe Nos. 1-13's rights and Serena Fleites' and Jane Doe  
17 Nos. 1-13's are entitled to injunctive relief, compensatory, and punitive damages,  
18 and the costs of maintaining this action. 18 U.S.C. § 2252A(f).

## 19 **COUNT VI**

### 20 **(Violation of 18 U.S.C. §§ 2252A, 2255)**

### 21 **(Against The MindGeek Defendants)**

22 525. Plaintiffs incorporate by reference and reallege each and  
23 every allegation contained above, as though fully set forth herein.

24 526. Serena Fleites and Jane Doe Nos. 1-13 were victims of violations of 18  
25 U.S.C. § 2252A and suffered personal injuries as a result of these  
26 violations. Accordingly, Serena Fleites and Jane Doe Nos. 1-13 are entitled to bring  
27 a civil action under 18 U.S.C. § 2255.  
28

1           527. MindGeek knowingly transported child pornography, as defined under  
2 18 U.S.C. § 2256(8), including, but not limited to, photographs and videos of Serena  
3 Fleites and Jane Doe Nos. 1-13, who were all minors at the time the photographs and  
4 videos were taken, via their websites which affected interstate or foreign commerce  
5 in violation of 18 U.S.C. § 2252A(a)(1).

6           528. MindGeek knowingly received or distributed child pornography, as  
7 defined under 18 U.S.C. § 2256(8), including, but not limited to, photographs and  
8 videos of Serena Fleites and Jane Doe Nos. 1-13, who were all minors at the time the  
9 photographs and videos were taken, via their websites which affected interstate or  
10 foreign commerce in violation of 18 U.S.C. § 2252A(a)(2).

11           529. MindGeek knowingly reproduced child pornography, as defined under  
12 18 U.S.C. § 2256(8), including, but not limited to, photographs and videos of Serena  
13 Fleites and Jane Doe Nos. 1-13, who were all minors at the time the photographs and  
14 videos were taken, via their websites which affected interstate or foreign commerce  
15 in violation of 18 U.S.C. § 2252A(a)(3)(A).

16           530. MindGeek knowingly advertised, promoted, presented, distributed, or  
17 solicited visual depictions of actual minors engaging in sexually explicit conduct, as  
18 defined under 18 U.S.C. § 2256(2)(A), including, but not limited to, photographs and  
19 videos of Serena Fleites and Jane Doe Nos. 1-13, who were all minors at the time the  
20 photographs and videos were taken, via their websites which affected interstate or  
21 foreign commerce in violation of 18 U.S.C. § 2252A(a)(3)(B).

22           531. MindGeek knowingly sold or possessed with intent to sell child  
23 pornography, as defined under 18 U.S.C. § 2256(8), including, but not limited to,  
24 photographs and videos of Serena Fleites and Jane Doe Nos. 1-13, who were all  
25 minors at the time the photographs and videos were taken, via their websites which  
26 affected interstate or foreign commerce in violation of 18 U.S.C. § 2252A(a)(4).

27           532. MindGeek knowingly possessed child pornography, as defined under 18  
28



1 U.S.C. § 2256(8), including, but not limited to, photographs and videos of Serena  
 2 Fleites and Jane Doe Nos. 1-13, who were all minors at the time the photographs and  
 3 videos were taken, via their websites which affected interstate or foreign commerce  
 4 in violation of 18 U.S.C. § 2252A(a)(5). Moreover, even when MindGeek was  
 5 forced to take down illegal content in response to a legal requests rather than delete  
 6 the materials it was not legally allowed to possess or redistribute, it claimed to have  
 7 stored all the data on its servers and periodically would reupload that content or push  
 8 it to affiliate sites so that it could continue to generate traffic and corresponding  
 9 revenue.

10 533. Serena Fleites and Jane Doe Nos. 1-13 have suffered substantial  
 11 physical, psychological, financial, and reputational harm as well as other damages as  
 12 a result of MindGeek's violations of 18 U.S.C. §§ 2252A.

13 534. MindGeek's conduct was malicious, oppressive, or in reckless disregard  
 14 of Serena Fleites and Jane Doe Nos. 1-13's rights and Serena Fleites and Jane Doe  
 15 Nos. 1-13 are entitled to injunctive relief, compensatory and punitive damages, and  
 16 the costs of maintaining this action. 18 U.S.C. § 2252A(f).

## 17 **COUNT VII**

### 18 **(Violation of 18 U.S.C. § 1962(c))**

#### 19 **(Against All Defendants)**

20 535. Plaintiffs incorporate by reference and reallege each and every  
 21 allegation set forth above, as though fully set forth herein.

22 536. At all relevant times, each Defendant is a person within the meaning of  
 23 18 U.S.C. § 1961(3).

24 **6.** Since at least 2007 through the present (the "Scheme Period"),  
 25 Defendants and enterprise members were associated in fact and comprised an  
 26 "enterprise" within the meaning of 18 U.S.C. §§ 1961(4) and 1962(c) willfully and  
 27 with actual knowledge of the illegality of their actions and those of the Enterprise.  
 28

1 The Enterprise is engaged in, and its activities affect, interstate and foreign  
2 commerce.

3 537. The Enterprise was comprised of a network of sham shell entities  
4 throughout the world, the vast majority of which existed solely as vehicles through  
5 which to execute the Enterprise's rackets and scams and evade taxes. These sham  
6 entities were directed and controlled by MindGeek executives, including defendants  
7 Bernd Bergmair, Feras Antoon, and Corey Urman, who were in turn controlled by  
8 and directed by MindGeek's financiers, including defendant Bergmair. Defendant  
9 Visa participated in the scheme, by inter alia, engineering and facilitating credit card  
10 and financial transactions to siphon off illicit profits and avoid credit card red flags.

11 538. The Enterprise has an existence beyond that which is merely necessary  
12 to commit predicate acts and, among other things, oversaw and coordinated the  
13 commission of numerous predicate acts on an on-going basis in furtherance of the  
14 scheme to enrich itself, which resulted in direct harm to Plaintiffs.

15 539. During the Scheme Period, each Defendant agreed to and did conduct  
16 and participate in the affairs of the Enterprise through a pattern of racketeering  
17 activity within the meaning of 18 U.S.C. §§ 1961(1) and (5), and 1962(c). To  
18 maximize MindGeek's SEO and profits, the Enterprise (a) recruited, enticed,  
19 harbored, transported, provided, obtained, advertised, maintained, patronized, and/or  
20 solicited persons, including plaintiffs, that it knew or should have known had not  
21 attained the age of majority at the time of the commercial sex act and / or were  
22 caused to engage in commercial sex acts through force, threats of force, fraud or  
23 coercion, or any combination thereof; (b) paid for, populated the website with, and  
24 separately profited from content produced through human trafficking and slavery and  
25 pirated copyright materials; (c) knowingly possessed and distributed child  
26 pornography; (d) used the mails and wires in furtherance of a scheme to deceive that  
27 MindGeek was a technology company and engaged in legitimate business; and  
28

1 (e) engaged in money laundering, criminal copyright piracy, internet hacking, bank  
 2 and creditor fraud, and tax evasion, (f) permitted known criminal organizations to  
 3 steal customer credit card and personal identifying information, commit credit card  
 4 fraud, and blackmail customers; (g) defrauded MindGeek advertisers, marketers, and  
 5 other third-parties; (h) evaded taxes and laundered monies by “bleeding” value out of  
 6 the organization to the Bro-Club and other Enterprise members via sham investments  
 7 and expenses; and (i) paid for and executed blackmail, extortion, harassment,  
 8 defamation, and hacking against those the Enterprise viewed as a threats. This  
 9 scheme was intended to, and did in fact, result in substantial profits for the members  
 10 of the Enterprise and caused direct harm to Plaintiffs.

11 540. The Enterprise’s racketeering conduct and acts in furtherance of the  
 12 scheme included, but were not limited to the predicate RICO acts of: (a) sex  
 13 trafficking in violation of 18 U.S.C. § 1591; (b) sexual exploitation of children in  
 14 violation of 18 U.S.C. § 2252; (c) money laundering of illicit proceeds in violation of  
 15 18 U.S.C. § 1957; (d) use of mails and wires in a scheme to defraud the public in  
 16 violation of 18 U.S.C. §§ 1341 and 1343, as set forth in 18 U.S.C. § 1961(1)(B); and  
 17 (e) criminal infringement of a copyright in violation of 18 U.S.C. § 2319.

18 (i) **Sex Trafficking, including of Plaintiffs, in violation of the**  
 19 **Trafficking Victims Protection Act**

20 541. As set forth herein, the Enterprise recruited, funded, solicited, produced,  
 21 advertised, edited, distributed, and monetized sex trafficking and other illegal  
 22 materials. Moreover, these materials were then formatted by enterprise member shell  
 23 companies that MindGeek had financial interests in, promoted on Pornhub and  
 24 pushed to MindGeek’s affiliated sites.

25 542. Defendants knew and intended the violations of Section 1591(a). By  
 26 way of example only, MindGeek executives travelled to a warehouse where they  
 27 witnessed many young women crammed into adjoining studio halls “like livestock”  
 28

1 to perform on camera. MindGeek paid sex traffickers because it was cheaper than  
2 producing consensual pornography. One Enterprise member rationalized, “we don’t  
3 need to pay studios in the US, low paid pimps come to us.” The full scope of the  
4 Enterprise’s violations of Sections 1591 are set forth in Count I which is fully  
5 incorporated here.

6 543. Moreover, as set forth herein, in furtherance of this scheme, the  
7 Enterprise intentionally disregarded adequate age and consent verification controls.  
8 To the contrary, the Enterprise intentionally solicited CSAM and sex trafficked  
9 materials and other illegal content, directed sex traffickers on how to post their  
10 content to maximize the traffic and avoid removal of their videos from MindGeek’s  
11 tubesites, monitored and modified effective content, and reuploaded content both to  
12 Pornhub and to MindGeek’s affiliate sites. While MindGeek publicly claims to  
13 moderate and review every video before it was posted, in fact, it employs only a  
14 handful of untrained contractors which serve as formatters, not moderators, and  
15 whose true roles are to optimize search engines, traffic, and clicks so that the  
16 Enterprise can maximize revenues.

17 544. In furtherance of this objective, the Enterprise intentionally developed a  
18 system of permissible code words for video and photograph titles to create a lucrative  
19 marketplace for videos of sexual assaults of both minors and adults. The Enterprise  
20 intentionally used an upload process that would not filter illegal content. The  
21 Enterprise permitted and promoted videos and photographs depicting the sex abuse  
22 and sex trafficking of children on its tubesites by, among other things, directing the  
23 Enterprise’s global network of sex traffickers to title their videos using codewords in  
24 the video titles, such as “young teen,” “abused teen,” “super-young teen,” “barely  
25 legal,” and “exploited teen.”

26 545. The Enterprise also promoted and advertised from videos depicting  
27 sexual assault by, among other things, suggesting that the Enterprise’s global  
28

1 network of sex traffickers use titles such as “Screaming teen gets pounded,” “barely  
2 legal getting choked,” or “F\*\*\*ed Sleeping Schoolgirl after a Drunk Party.”  
3 (Asterisks added). While MindGeek alleges to filter videos with titles containing  
4 “rape” or “underage,” videos with “r\*\*\*e” or “unde\*\*\*e” in the title were permitted.

5 546. The foregoing activities constitute violations of 18 U.S.C. § 1591 and §  
6 1595 which makes it illegal to recruit, entice, harbor, transport, provide, obtain,  
7 advertise, maintain, patronize and/or solicit persons, including Plaintiffs, that it knew  
8 or should have known had not attained the age of majority at the time of the  
9 commercial sex act and / or were caused to engage in commercial sex acts through  
10 force, threats of force, fraud or coercion, or any combination thereof and violated 18  
11 U.S.C. § 1591 and § 1595 or benefit from a venture engaged in any of the foregoing  
12 activities.

13 547. MindGeek and its global network of sex traffickers and financial  
14 partners profited from the vast criminal sex trafficking enterprise and its violations of  
15 Sections 1591 and 1595 through, among other means, advertising revenue and  
16 premium subscription fees, and credit card processing fees.

17 (ii) **Sexual Exploitation of Children, including Plaintiffs, in**  
18 **violation of 18 U.S.C. § 2252**

19 548. In furtherance of the Enterprise’s sex trafficking scheme, MindGeek and  
20 its global network of sex traffickers knowingly committed innumerable violations of  
21 18 U.S.C. § 2252 by knowingly possessing and distributing visual depictions  
22 involving the use of a minor engaging in sexually explicit conduct. The Enterprise’s  
23 use of coded language and its inadequate age and consent verification policy  
24 facilitated the solicitation of sexually explicit conduct of minors.

25 549. MindGeek has publicly stated that it never permanently deleted child  
26 pornography videos that were removed from its tubesites. Instead, MindGeek  
27 unlawfully retained these videos on its servers so that it could later reupload the  
28

1 videos onto its tubesites to drive search term optimization, traffic, and increase  
2 revenues. Moreover, even when MindGeek was made aware of illegal content on  
3 its sites, it merely disabled the content and did not remove or delete it so that it could  
4 continue to generate traffic and revenue from that illegal material. Thus, it  
5 continued to remain in possession of the illegal content. It also was regularly  
6 reuploaded these illegal materials to Pornhub and other MindGeek affiliated sites.

7 550. Enterprise members, including MindGeek, knowingly transported,  
8 received, distributed, sold, and possessed with the intention to sell visual depictions  
9 of minors engaging in sexually explicit conduct, as defined under 18 U.S.C. §§  
10 2256(2)(A), including but not limited to, photographs and videos of Serena Fleites  
11 and Jane Doe Nos. 1-13, who were all minors at the time the photographs and videos  
12 were taken, via its websites which affected interstate or foreign commerce in  
13 violation of 18 U.S.C. § 2252(a). MindGeek solicited such content from the  
14 Enterprise's network of sex traffickers and distributed the content for profit on its  
15 tubesites.

16 (iii) **Use of mails and wires in furtherance of a scheme to defraud**  
17 **MindGeek's customers.**

18 551. It was the purpose of the Enterprise to deceive the public, government,  
19 and its users that MindGeek was the world's leading technology companies  
20 providing cutting edge SEO and online and marketing data services. The Enterprise  
21 expended substantial resources and effort ensuring that its tubesites had all the  
22 indicia of legitimate internet media websites, including a polished appearance,  
23 comprehensive terms of service, policies, and customer service functions, and  
24 multiple layers of interaction. But these public images were a fraudulent front for a  
25 platform through which the Enterprise ran its rackets and schemes.

26 552. In furtherance of its fraudulent scheme, MindGeek used the mails and  
27 wires to, by way of example only, (a) pay and communicate with its network of sex  
28

1 traffickers in Eastern Europe and Asia, (b) upload and reupload videos that it knew  
2 contained CSAM, sex trafficking materials, sexual assault and exploitation materials  
3 and other illegal content, and (c) push this content to all of its partner sites.

4 553. As set forth herein, the Enterprise members knew solicited, recruited,  
5 produced, funded, distributed, monetized, and reuploaded images of minors, rape,  
6 sexual assault, trafficking, and other illegal content, including of Plaintiffs. In an  
7 unknown number of wire transactions and communications, each of which consists  
8 of an independent predicate act of wire fraud.

9 554. MindGeek paid sex traffickers in Eastern Europe and Asia to produce  
10 illegal content as part of the Enterprise's fraudulent scheme.

11 555. Further, when a sex trafficking victim, despite MindGeek's best efforts,  
12 was actually successful in removing a video from MindGeek's tubesites, the  
13 Enterprise chose to keep the video in its archives, so that the Enterprise could  
14 reupload the video at some later point. An eyewitness explained that previously  
15 removed content "would be provided to employees on disk and they would be  
16 instructed to reupload those videos from non-MindGeek computers using specific  
17 email addresses that would allow the uploads to bypass MindGeek's purported  
18 'fingerprinting' of removed videos." Each and every time that an Enterprise  
19 member reuploaded a video that it knew contained CSAM or images of sex  
20 trafficking constitutes an independent predicate act of wire fraud, as the Enterprise  
21 reuploaded these videos to further its fraudulent scheme.

22 556. Additionally, MindGeek made an unknown number of  
23 misrepresentations in email communications to Plaintiffs and other victims of sex  
24 trafficking who sought to remove videos from MindGeek's tubesites. MindGeek  
25 purposely stalled these victims to make it extremely difficult to remove these videos  
26 and keep them online as long as possible. The total number of such  
27 communications, which each constitute an independent act of wire fraud, is not yet  
28



known, members of the Enterprise engaged in the following email communications with Plaintiffs as set forth in Table A.

**TABLE A**

<b>ADDITIONAL MAIL AND WIRE COMMUNICATIONS</b>				
<b>Author</b>	<b>Recipient</b>	<b>Date</b>	<b>Content</b>	<b>Method</b>
Pornhub Support	Jane Doe No. 16	1/3/2016	[PORNHUBHELP #GNO-800-11164]: I need my video removed immediately I am being harassed badly	Email
Pornhub Support	Jane Doe No. 16	1/3/2016	[PORNHUBHELP #MWJ-438-37151]: CONTENT REMOVAL	Email
Pornhub Support	Jane Doe No. 21	1/5/2016	[PORNHUBHELP #EXP-485-90140]: Removing a amateur video	Email
Pornhub Support (“Tanya”)	Jane Doe No. 31	3/2/2018 – 3/6/2018	Re: [Pornhub] Re: CONTENT REMOVAL  [Reference # 288136]	Emails and Chats with Pornhub Support
Pornhub Support (“Brett Hall”)	Jane Doe No. 31	3/5/2018 – 3/8/2018	Re: [Pornhub] Re: CONTENT REMOVAL  [Reference # 290639]	Emails and Chats with Pornhub Support
Copyright @pornhub.com	Jane Doe No. 17	8/20/2018	DMCA Remove this video immediately please	Email
Pornhub Support (“Tanya”)	Jane Doe No. 2	12/14/2018 – 7/4/2019	Re: [Pornhub] Re: FEEDBACK: Message from [Jane Doe No. 2]	Email and Chats with Pornhub Support

1	Pornhub Support (Brett Hull)	Jane Doe No. 2	1/9/2019 – 9/8/2019	Re: [Pornhub] Re: CONTENT REMOVAL	Email and Chats with Pornhub Support
2					
3					
4					
5	Pornhub Content Partner Team (“Jonny”)	Jane Doe No. 28	4/4/2019	Pornhub] Re: CONTENT REMOVAL [Reference # 691760]	Email
6					
7					
8	Pornhub Support (“Tanya”)	Jane Doe No. 33	4/29/2019-4/30/2019	[Pornhub] Pending request: CONTENT REMOVAL	Emails
9					
10	Copyright @pornhub.com	Jane Doe No. 17	7/15/2019	DMCA	Email
11					
12	Copyright @pornhub.com	Jane Doe No. 17	7/15/2019	[PORNHUBDMCA #ECU-455-43163]: DMCA	Email
13					
14	Pornhub Copyright (“Jenn”)	Jane Doe No. 28	8/9/2019	[Pornhub] Re: Revenge Porn [Reference # 918779]	Emails
15					
16					
17	Pornhub Support (“Frankie”)	Jane Doe No. 29	4/16/2020 – 4/14/2020	“[Pornhub] Re: CONTENT REMOVAL” [Reference #1472369]	Emails and Chats with Pornhub Support
18					
19					
20					
21	Copyright @pornhub.com	Jane Doe No. 17	4/23/2020	[PORNHUBDMCA #ECU-455-43163]: DMCA	Email
22					
23	Pornhub Support	Jane Doe No. 3	5/29/2020	Thank you for contacting Pornhub Support [Reference #1644158]	Email
24					
25	Pornhub Support (“Tanya”)	Jane Doe No. 3	5/27/2020	[Pornhub] Re: CONTENT REMOVAL	Email
26					
27	Pornhub Support (“Joan”)	Jane Doe No. 3	6/3/2020	[Pornhub] Re: Questions pertaining to my exploitation.	Email
28					

Pornhub Support (“Marie-Frederique” and “Janie”)	Jane Doe No. 29	12/5/2020 – 12/6/2020	Takedown Request [Reference # 2076777]	Chats with Pornhub Support
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557. Further, MindGeek worked hard to conceal and suppress the truth about its business model was an Enterprise based on racketeering and a criminal scheme to shame, discredit, intimidate, and silence victims.

(iv) **Money Laundering**

558. In furtherance of the Enterprise’s sex trafficking scheme and campaign to defraud, the Enterprise knowingly engaged in monetary transactions involving illicit proceeds derived from its sex trafficking of Plaintiffs.

559. As detailed herein, the Enterprise created a labyrinth of shell companies with no purpose, existence, or operations on a daily and monthly basis, not only to mask the Enterprise’s criminal conduct, but to launder money to other Enterprise members. As set forth herein, the Enterprise deposited, withdrew, transferred, or exchanged funds in or affecting interstate or foreign commerce to a financial institution. MindGeek used its byzantine, multi-national financial and corporate structure to evade taxes and execute scams. Despite generating hundreds of millions of dollars of revenue annually, MindGeek effectively pays no taxes anywhere. MindGeek used its network of sham entities to launder money and pay other Enterprise members, resulting in net operating losses for MindGeek but substantial compensation for other Enterprise members.

560. In thousands of transactions, MindGeek shared and distributed the Enterprise’s profits among its global network of sex traffickers. By way of example only, to simulate “user” uploaded content, MindGeek paid third parties, including Enterprise affiliates, MindGeek partner channels, and a network of other entities, to receive, format, and upload sex trafficking content to MindGeek’s tubesites.

561. MindGeek and its network of sex traffickers knew that these funds were

1 derived from the Enterprise's racketeering activity, including sex trafficking,  
2 sexually exploitation of children, and mail and wire fraud.

3 \* \* \*

4 562. Each of the predicate acts referred to in the preceding paragraphs was  
5 carried out for the purpose of executing the Enterprise's fraudulent scheme, and as  
6 set forth herein, defendants and enterprise members engaged in such acts with the  
7 specific intent of furthering that scheme willfully and with knowledge of its falsity.  
8 Each Defendant performed or participated in the performance of at least two of the  
9 predicate acts.

10 563. The conduct and actions set forth herein were related to each other by  
11 virtue of: (a) common participants; (b) a common victim or victims; (c) the common  
12 purpose and common result.

13 564. Defendants' activities were interrelated, not isolated, and involved a  
14 calculated series of repeated violations of the law in order to conceal and promote  
15 fraudulent activity. The Enterprise has existed with the current members and others  
16 as yet unknown since at least 2007, and the conduct and activities have continued as  
17 of the date of this Complaint.

18 565. Defendants' direct and indirect participation in the Enterprise's affairs  
19 through the pattern of racketeering and activity described herein constitutes a  
20 violation of 18 U.S.C. § 1962(c).

21 566. As a direct and proximate cause of defendants' violations of 18 U.S.C. §  
22 1962(c), Plaintiffs have sustained damage to their business and property, including  
23 injury by reason of the predicate acts constituting the pattern of racketeering activity  
24 set forth above that was not only foreseeable but intended and an objective of the  
25 predicate activity.

26 567. Plaintiffs' damages include, but are not limited, to costs incurred to  
27 remove non-consensual, sexually explicit videos and photographs of themselves  
28

1 from MindGeek's websites, including attorney's fees, consulting fees, and copyright  
 2 fees; termination of employment and other lost income; deprivation of employment  
 3 opportunities; and loss of their image. The Enterprise's misappropriation and  
 4 misuse of Plaintiffs' images damaged the commercial value of Plaintiffs' image.  
 5 Further, the Enterprise received an improper financial benefit in the form of  
 6 advertising revenue sold based on views of pornographic videos containing  
 7 Plaintiffs' image, which were hosted on MindGeek's tubesites without Plaintiffs'  
 8 consent.

9 568. As a result of the violations of 18 U.S.C. § 1962(c), Plaintiffs have  
 10 suffered damages in an amount to be proven at trial. Plaintiffs are entitled to  
 11 recover from Defendants the amount in which they have been damages, to be trebled  
 12 in accordance with 18 U.S.C. § 1964(c), together with interest, costs, and attorneys'  
 13 fees incurred by reason of the Enterprise's violations of 18 U.S.C. § 1962(c), and  
 14 disgorgement of Defendants' illicit proceeds. Plaintiffs are also entitled to an  
 15 injunction against future misuse of their image.

## 16 **COUNT VIII**

### 17 **(Violation of 18 U.S.C. § 1962(a))**

#### 18 **(Against All Defendants)**

19 569. Plaintiffs incorporate by reference and reallege each and every  
 20 allegation contained above, as though fully set forth herein.

21 570. The Enterprise is an "enterprise" within the meaning of 18 U.S.C. §§  
 22 1961(4) and 1962(a), which was engaged in, or the activities of which affected,  
 23 interstate and/or foreign commerce.

24  
 25 571. As set forth herein, the Enterprise is comprised of a network of sham  
 26 shell entities throughout the world, the vast majority of which existed solely as  
 27 vehicles through which to execute the Enterprise's rackets and scams and evade  
 28

1 taxes These sham entities were directed and controlled by MindGeek executives,  
2 including defendants Bernd Bergmair, Feras Antoon, and Corey Urman, who were in  
3 turn controlled by and directed by MindGeek's financiers, including defendant  
4 Bergmair. Defendant Visa participated in the scheme, by inter alia, engineering and  
5 facilitating credit card and financial transactions to siphon off illicit profits and avoid  
6 credit card red flags.

7 572. The Enterprise has an existence beyond that which is merely necessary  
8 to commit predicate acts and, among other things, oversaw and coordinated the  
9 commission of numerous predicate acts on an on-going basis in furtherance of the  
10 scheme to enrich itself, which resulted in direct harm to Plaintiffs.

11 573. It was the purpose of the Enterprise to (a) solicit, entice, and recruit  
12 users to upload to MindGeek's tubesites videos and photographs of sexually explicit  
13 conduct, including of children and adults engaging in non-consensual sex acts and  
14 non-consensual posting of sex acts, (b) knowingly benefit from thousands of such  
15 videos and photographs posted to MindGeek's tubesites, (c) knowingly possess and  
16 distribute child pornography, and (d) misrepresent and fraudulently deceive its  
17 customers that MindGeek sold videos of consensual sex when the Enterprise  
18 members knew that videos of rape, child pornography, and sex trafficking were  
19 prevalent on its tubesites.

20 574. The Enterprise's conduct and acts in furtherance of its illegal sex-  
21 trafficking scheme, include but are not limited to the predicate RICO acts of: (a) sex  
22 trafficking in violation of 18 U.S.C. § 1591; (b) sexual exploitation of children in  
23 violation of 18 U.S.C. § 2252; (c) money laundering of illicit proceeds in violation of  
24 18 U.S.C. § 1957; and (d) use of mail and wires in a scheme to defraud its customers  
25 by falsely representing that MindGeek's tubesites displayed only consensual  
26 pornography, in violation of 18 U.S.C. §§ 1341 and 1343, as set forth in 18 U.S.C. §  
27 1961(1)(B).

1           575. In conducting the affairs of the Enterprise, Defendants used and  
2 invested income that was derived from the pattern of racketeering activity, directly or  
3 indirectly, in the operations of the MindGeek Defendants and the Enterprise, which  
4 are entities and an enterprise engaged in, and the activities of which affect, interstate  
5 and foreign commerce, in violation of 18 U.S.C. § 1962(a). Specifically,  
6 Defendants used funds they fraudulently procured through the alleged pattern of  
7 predicate acts to: (a) fund the Enterprise through transfers from MindGeek to its  
8 network of sex traffickers in Eastern Europe and Asia; (b) fund the dissemination of  
9 materially false and fraudulent information used to deceive customers that the  
10 content on its websites was legal, consensual, and verified; and (c) fund the expanded  
11 attack on Plaintiffs as alleged in this complaint, including but not limited to the use  
12 of illicit funds from subscription payments to view child pornography, child sexual  
13 abuse material, and other non-consenting content and ad generations related to such  
14 material.

15           576. MindGeek used its needlessly complex multi-national financial and  
16 corporate structure to evade taxes and execute scams. Though the company  
17 generated hundreds of millions of dollars of revenue annually, MindGeek effectively  
18 paid no taxes. MindGeek used its network of sham entities to launder money and  
19 pay other Enterprise members, resulting in net operating losses for MindGeek but  
20 substantial compensation for other Enterprise members.

21           577. Accordingly, the racketeering activity consisted of multiple, related acts  
22 perpetuated during the Scheme Period that are indictable under 18 U.S.C. § 1591  
23 (relating to sex trafficking), 18 U.S.C. § 2552 (relating to child sexual abuse material  
24 and child pornography), as well as the other predicate acts alleged herein that are  
25 within the scope of 18 U.S.C. §§ 1961(1)(B) and (5).

26           578. As a direct and proximate cause of Defendants violations of 18 U.S.C. §  
27 1962(a), Plaintiffs have sustained damage to their business or property, including by  
28



1 reason of the predicate acts constituting the pattern of racketeering activity set forth  
2 above.

3 579. Plaintiffs' damages include, but are not limited, to costs incurred to  
4 remove non-consensual, sexually explicit videos and photographs of themselves  
5 from MindGeek's websites, including attorney's fees, consulting fees, and copyright  
6 fees; termination of employment, and other lost income; deprivation of employment  
7 opportunities; and loss of their image. The Enterprise's misappropriation and  
8 misuse of Plaintiffs' images damaged the commercial value of Plaintiffs' image.  
9 Further, the Enterprise received an improper financial benefit in the form of  
10 advertising revenue sold based on views of pornographic videos containing  
11 Plaintiffs' image, which were hosted on MindGeek's tubesites without Plaintiffs'  
12 consent.

13 580. As a result of the violation of 18 U.S.C. § 1962(a), Plaintiffs have  
14 suffered substantial damages in an amount to be proven at trial. Plaintiffs are  
15 entitled to recover from Defendants the amount in which they have been damages, to  
16 be trebled in accordance with 18 U.S.C. § 1964(c), together with interest, costs,  
17 attorneys' fees incurred by reason of the Enterprise's violations of 18 U.S.C. §  
18 1962(a), and disgorgement of Defendants' illicit proceeds.

19 **COUNT IX**

20 **(Violation of 18 U.S.C. § 1962(d))**

21 **(Against All Defendants)**

22 581. Plaintiffs incorporate by reference and reallege each and every  
23 allegation contained above, as though fully set forth herein.

24 582. As set forth herein, during the Scheme Period, each Defendant willfully,  
25 knowingly, and unlawfully conspired to, and did further the efforts of the Enterprise  
26 to, perpetrate the scheme against Plaintiffs through a pattern of racketeering activity  
27 in violation of 18 U.S.C. §§ 1962(c) and 1962(a).  
28

1           583. In furtherance of the conspiracy, and to effectuate its objectives, each  
2 Defendant and Enterprise member agreed that the following predicate acts, among  
3 others, would be committed by one or more of the members to the conspiracy: (a)  
4 sex trafficking in violation of 18 U.S.C. § 1591; (b) sexual exploitation of children in  
5 violation of 18 U.S.C. § 2252; (c) money laundering of illicit proceeds in violation of  
6 18 U.S.C. §1957; and (d) use of mail and wires in connection with a scheme to  
7 defraud users that MindGeek is a legitimate business and that it distributes and  
8 monetizes only legal, consensual, and verified content, when in fact MindGeek  
9 recruits, solicits, produces, maintains, distributes, and monetizes sex trafficking in  
10 violation of 18 U.S.C. §§ 1341 and 1343, as set forth in 18 U.S.C. § 1961(1)(B).

11           584. Specifically, the following predicate acts were performed at the  
12 direction of, and/or were foreseeable to, Defendants for the purpose of executing the  
13 scheme to (a) solicit, entice, and recruit users to upload to MindGeek's tubesites  
14 videos and photographs of sexually explicit conduct, including of children and adults  
15 engaging in non-consensual sex acts and non-consensual posting of sex acts, (b)  
16 knowingly benefit from thousands of such videos and photographs posted to  
17 MindGeek's tubesites, (c) knowingly possess and distribute child pornography, and  
18 (d) deceive users that MindGeek is a legitimate business.

19           585. It was specifically intended and foreseen by Defendants that the  
20 Enterprise would engage in and conduct activities which affected interstate  
21 commerce. Each Defendant was aware of the various racketeering schemes,  
22 assented to the efforts of the Enterprise to carry out these acts, and acted in  
23 furtherance of the conspiracy.

24           586. The pattern of racketeering consisted of multiple acts of racketeering by  
25 each Defendant. The activities of Defendants were interrelated, not isolated, and  
26 were perpetrated for the same or similar purposes by the same persons. These  
27 activities extended for several years up to the commencement of this action.  
28

1 Defendants' conduct constitutes a conspiracy to violate 18 U.S.C. §§ 1962(a) and  
2 1962(a), in violation of 18 U.S.C. § 1962(d).

3 587. Plaintiffs have been injured in their business and property as a direct and  
4 proximate cause of Defendants' conspiracy to violate 18 U.S.C. § 1962(c) and  
5 1962(a), and the overt acts taken in furtherance of that conspiracy.

6 588. Plaintiffs have been injured in their business and property as a direct and  
7 proximate cause of Defendants violations of 18 U.S.C. § 1692(d), including injury by  
8 reason of the predicate acts constituting the pattern of racketeering activity set forth  
9 above.

10 589. Plaintiffs' damages include, but are not limited, to costs incurred to  
11 remove non-consensual, sexually explicit videos and photographs of themselves  
12 from MindGeek's websites, including attorney's fees, consulting fees, and copyright  
13 fees; termination of employment and other lost income; deprivation of employment  
14 opportunities; and loss of their image. The Enterprise's misappropriation and  
15 misuse of Plaintiffs' images damaged the commercial value of Plaintiffs' image.  
16 Further, the Enterprise received an improper financial benefit in the form of  
17 advertising revenue sold based on views of pornographic videos containing  
18 Plaintiffs' image, which were hosted on MindGeek's tubesites without Plaintiffs'  
19 consent.

20 590. As a result of violations of 18 U.S.C. § 1962(d), Plaintiffs have suffered  
21 substantial damages in an amount to be proven at trial. Plaintiffs are entitled to  
22 recover from Defendants the amount in which they have been damaged, to be trebled  
23 in accordance with 18 U.S.C. § 1964(c), together with interest, costs, and attorneys'  
24 fees incurred by reason of the Enterprise's violations of 18 U.S.C. § 1962(d), and  
25 disgorgement of Defendants' illicit proceeds.

**COUNT X**

**(Public Disclosure of Private Facts)**

**(Against The MindGeek Defendants)**

591. Plaintiffs incorporate by reference and reallege each and every allegation contained above, as though fully set forth herein.

592. By maintaining, streaming, distributing, reuploading, and monetizing videos and images of sexually explicit conduct, including non-consensual sexual acts and child pornography, of plaintiffs on its websites, including but not limited to Pornhub, MindGeek publicly disclosed private facts about plaintiffs.

593. Before this disclosure, the videos and images of non-consensual sexual acts and child pornography of plaintiffs were private and not known to the public.

594. The videos and images of sexually explicit conduct, including non-consensual sexual acts and child pornography, of Plaintiffs made known to the public are highly offensive and objectionable to a reasonable person.

595. MindGeek disclosed the videos and images of sexually explicit conduct, including non-consensual sexual acts and child pornography, of Plaintiffs with knowledge that they are highly offensive or with reckless disregard of whether they are highly offensive.

596. The videos and images of sexually explicit conduct, including non-consensual sexual acts and child pornography, of Plaintiffs are not of legitimate public concern.

597. Plaintiffs have suffered substantial physical, psychological, financial, and reputational harm, as well as other damages, as the result of MindGeek's public disclosure of the videos and images of sexually explicit conduct, including non-consensual sexual acts and child pornography, of Plaintiffs.

598. MindGeek's conduct was malicious and/or the MindGeek acted with the intent to vex, injure, or annoy, or with a conscious disregard of the Plaintiffs' rights

1 and Plaintiffs are entitled to injunctive relief, and compensatory and punitive  
2 damages.

3 **COUNT XI**

4 **(Intrusion Into Private Affairs)**

5 **(Against The MindGeek Defendants)**

6 599. Plaintiffs incorporate by reference and reallege each and  
7 every allegation contained above, as though fully set forth herein.

8 600. By maintaining, streaming, distributing, reuploading, and monetizing  
9 videos and images of non-consensual sexual acts and child pornography of plaintiffs  
10 on its websites, including but not limited to Pornhub, MindGeek intentionally  
11 intruded upon the solitude or seclusion, private affairs or concerns of plaintiffs.

12 601. The intrusion was substantial, and of a kind that would be highly  
13 offensive to an ordinarily reasonable person.

14 602. Plaintiffs have suffered substantial physical, psychological, financial,  
15 and reputational harm, as well as other damages, as the result of MindGeek's  
16 intrusion into Plaintiffs' private affairs.

17 603. Because MindGeek has engaged in conduct of an oppressive,  
18 fraudulent, and malicious nature, Plaintiffs are entitled to punitive damages.

19 **COUNT XII**

20 **(Placing Plaintiff In False Light)**

21 **(Against The MindGeek Defendants)**

22 604. Plaintiffs incorporate by reference and reallege each and  
23 every allegation contained above, as though fully set forth herein.

24 605. By maintaining, streaming, distributing, reuploading, and monetizing  
25 videos and images of non-consensual sexual acts and child pornography of plaintiffs  
26 on its websites, including Pornhub, MindGeek made a public disclosure of a fact  
27 about plaintiffs.



615. Plaintiffs have suffered substantial physical, psychological, financial, and reputational harm, as well as other damages, as the result of MindGeek's appropriation of Plaintiffs' identities and pictures.

**COUNT XIV**  
**(Misappropriation Of Name And Likeness In Violation of Cal. Civil Code 3344)**  
**(Against The MindGeek Defendants)**

8            616. Plaintiffs incorporate by reference and reallege each and  
9 every allegation contained above, as though fully set forth herein.

617. By maintaining, streaming, distributing, reuploading, and monetizing  
videos and images of non-consensual sexual acts and child pornography of Plaintiffs  
on its websites, including by not limited to Pornhub, MindGeek knowingly  
appropriated Plaintiffs' identities and pictures.

14           618. The appropriation of Plaintiffs' identities and pictures was  
15 for MindGeek's own purposes or benefit, commercially or otherwise. MindGeek  
16 financially benefitted from these videos.

17 619. Plaintiffs did not consent to this appropriation.

18           620. Plaintiffs have suffered substantial physical, psychological, financial,  
19 and reputational harm, as well as other damages, as the result of  
20 MindGeek's appropriation of the Plaintiffs' identities and pictures.

21 **COUNT XV**  
22 **(Distribution Of Private Sexually Explicit Materials in Violation of California**  
23 **Civil Code § 1708.85)**  
24 **(Against The MindGeek Defendants)**

621. Plaintiffs incorporate by reference and reallege each and every allegation contained above, as though fully set forth herein.

27 | 622. By maintaining, streaming, distributing, reuploading, and monetizing



1 videos and images of sexually explicit conduct, including non-consensual sexual acts  
2 and child pornography, of Plaintiffs on its websites, including but not limited to  
3 Pornhub, MindGeek intentionally distributed videos and images of the Plaintiffs.

4 623. The distributed material exposed an intimate body part of Plaintiffs  
5 and/or shows Plaintiffs engaged in sexually explicit conduct, including exposure of  
6 an intimate body part, or an act of intercourse or oral copulation.

7 624. Plaintiffs did not consent to MindGeek's online and widespread  
8 distribution of the videos and images depicting them.

9 625. Plaintiffs had a reasonable expectation that the material would remain  
10 private.

11 626. MindGeek knew that the Plaintiffs had a reasonable expectation that the  
12 material would remain private.

13 627. Plaintiffs have suffered substantial physical, psychological, financial,  
14 and reputational harm, as well as other damages, as a result of MindGeek's  
15 intentional distribution of the Plaintiffs' videos and images.

16 **COUNT XVI**

17 **(Negligence)**

18 **( Against The MindGeek Defendants)**

19 628. Plaintiffs incorporate by reference and reallege each and  
20 every allegation contained above, as though fully set forth herein.

21 629. MindGeek had a duty to use ordinary care and to prevent injury to  
22 Plaintiffs.

23 630. By maintaining, streaming, distributing, reuploading, and monetizing  
24 videos and images of non-consensual sexual acts and child pornography of Plaintiffs  
25 on its websites, failing to take down videos and images upon request but merely  
26 disabling the link, and by reuploading illegal content, among other wrongdoing  
27 detailed herein, MindGeek breached the duty of care to Plaintiffs.

1           631. MindGeek's breach of its duty of care caused harm to Plaintiffs.

2           632. Plaintiffs have suffered substantial physical, psychological, financial,  
3 and reputational harm, as well as other damages, as the result of MindGeek's breach  
4 of the duty of ordinary care.

5  
6                                   **COUNT XVII**

7                                   **(Unjust Enrichment)**

8                                   **(Against All Defendants)**

9           633. Plaintiffs incorporate by reference and reallege each and  
10 every allegation contained above, as though fully set forth herein.

11           634. MindGeek benefitted financially and profited from videos and images  
12 depicting Plaintiffs on MindGeek's websites, including, but not limited to, Pornhub,  
13 by marketing, selling, and exploiting these videos and images and by permitting  
14 users to upload these videos and images without the Plaintiffs' knowledge and  
15 consent.

16           635. Visa benefitted financially and profited from videos and images  
17 depicting Plaintiffs on MindGeek's websites, including, but not limited  
18 to, Pornhub, by receiving transaction fees paid by MindGeek when users used Visa  
19 credit cards to pay to view this content without the Plaintiffs' knowledge and  
20 consent.

21           636. By profiting from these videos and images, Defendants have become  
22 unjustly enriched at the expense of the Plaintiffs in an amount to be determined at  
23 trial.

24                                   **COUNT XVIII**

25                                   **(Violation Of Cal. Bus. & Prof. Code §§ 17200 and 17500)**

26                                   **(Against All Defendants)**

27           7. Plaintiffs incorporate each and every allegation set forth above as if  
28 fully set forth herein.



- 1 (a) recruiting, commissioning, paying for, soliciting content produced
- 2 through human trafficking and slavery;
- 3 (b) producing CSAM and nonconsensual sexual content through
- 4 MindGeek owned production companies;
- 5 (c) partnering with known traffickers;
- 6 (d) advertising MindGeek tubesites prior to playing videos containing
- 7 CSAM or otherwise illegal and trafficked content;
- 8 (e) generating substantial advertisement revenue based on CSAM and
- 9 otherwise illegal and trafficked content;
- 10 (f) pushing all content posted on any of its tubesites regardless of its
- 11 initial sourcing to its other tubesites which it falsely portrayed as
- 12 posted by a user other than MindGeek;
- 13 (g) modifying effective content and duplicating to optimize search
- 14 engine optimization (“SEO”), including to make content appear as
- 15 if it was user made;
- 16 (h) creating playlists that target viewers interested in child
- 17 pornography and other illegal content;
- 18 (t) featuring categories on their websites that target users interested in
- 19 child pornography and other sexual abuse, trafficking and
- 20 nonconsensual materials;
- 21 (u) directing users to describe their videos using categories like “teen”
- 22 to drive traffic;
- 23 (v) maintaining the webpage and thumbnails for disabled videos so that
- 24 the MindGeek Defendants can continue to generate traffic and
- 25 revenue from that illegal content;
- 26 (w) maintaining a search and tagging system—which include tags such
- 27 as “passed out teen,” and “sleeping pills”—to make it easier for
- 28

- 1 users to find and view videos of child and adult sex abuse, sex  
 2 trafficking, and other non-consensual content;
- 3 (x) providing guidance to its global network of sex traffickers on how  
 4 to upload videos of sex trafficking and evade criminal  
 5 liability while complying with MindGeek's purposefully  
 6 loose restrictions, including by maintaining public list of "banned  
 7 words"—*i.e.*, words to avoid in the title of videos;
- 8 (y) providing its global network of sex traffickers VPN services  
 9 to allow them to cover up their unlawful conduct by obscuring the  
 10 sex traffickers' locations and identities;
- 11 (z) pushing all content posted on any of its tubesites regardless of its  
 12 initial sourcing to its other tubesites which it falsely portrayed as  
 13 posted by a user other than MindGeek;
- 14 (aa) modifying effective content and duplicating to optimize SEO  
 15 including to make content appear as if it was user made;
- 16 (bb) allowing anyone to anonymously upload and download videos on  
 17 its tubesites, so that it would be extremely difficult for victims to  
 18 have their videos permanently removed, thus  
 19 increasing MindGeek's advertising revenue and profits;
- 20 (cc) allowing removed videos to reuploaded to its site; and
- 21 (dd) allowing all videos to be downloaded which facilitated the reupload  
 22 by different users with different titles.

23 643. At all relevant times, Defendants' conduct was willful and done with  
 24 legal malice and knowledge that it was wrongful.

25 644. As a direct, proximate result of the operation and execution of the  
 26 conspiracy, Plaintiffs have been injured and suffered damages in an amount to be  
 27 proven at trial.

**PRAYER FOR RELIEF**

WHEREFORE, plaintiffs demand judgment in their favor and against the Defendants, jointly and severally:

A. Awarding plaintiffs compensatory damages in an amount to be determined at trial;

B. Awarding plaintiffs restitution for all monies defendants earned marketing, selling, and exploiting plaintiffs' videos, pictures, and images;

C. Awarding plaintiffs punitive damages;

D. Awarding plaintiff their attorney fees and costs and expenses for litigating this case;

E. Awarding plaintiffs treble damages;

F. Awarding plaintiffs pre-judgment and post-judgment interest;

G. Awarding plaintiffs injunctive relief;

H. Granting such other and further relief as this Court deems just and equitable.

**DEMAND FOR JURY TRIAL**

Plaintiffs demand a jury trial for all triable issues of fact.

DATED: June 17, 2021

Respectfully submitted,

BROWN RUDNICK LLP

By: /s/ Michael J. Bowe

Michael J. Bowe

(pro hac vice application forthcoming)

Attorneys for Plaintiffs