United States Court of Appeals for the Fifth Circuit

UMG Recordings, Incorporated; Capitol Records, L.L.C.; Warner Bros. Records, Incorporated; Sony Music Entertainment; Arista Records, L.L.C.; Arista Music; Atlantic Recording Corporation; Capitol Christian Music Group, Incorporated; Elektra Entertainment Group, Incorporated; Fonovisa, Incorporated; Fueled by Ramen, L.L.C.; LaFace Records, L.L.C.; Nonesuch Records, Incorporated; Rhino Entertainment Company; Roadrunner Records, Incorporated; Roc-A-Fella Records, L.L.C.; Tooth & Nail, L.L.C.; Zomba Recording, L.L.C.,

Plaintiffs—Appellees/Cross-Appellants,

versus

GRANDE COMMUNICATIONS NETWORKS, LLC,

Defendant—Appellant/Cross-Appellee.

On Appeal from the United States District Court for the Western District of Texas USDC No. 1:17-cv-000365-DAE

PETITION FOR REHEARING EN BANC

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Defendant—Appellant/Cross-Appellee.

CERTIFICATE OF INTERESTED PERSONS

The undersigned counsel of record certifies that the following listed persons and entities as described in the fourth sentence of Rule 28.2.1 have an interest in the outcome of this case. These representations are made in order that the judges of this court may exercise possible disqualification or recusal.

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FRAP 35(B)(1) STATEMENT

Because the Panel's decision conflicts with binding precedents of the Supreme Court and this Court, and because it presents a question of exceptional importance regarding whether online communication providers must police their customers' conduct to avoid secondary liability, *en banc* review is warranted. *See* FED. R. APP. P. 35(b)(1)(A)-(B).

In *Twitter, Inc. v. Taamneh*, Justice Thomas, writing for a unanimous Supreme Court, recognized that it "would run roughshod over the typical limits on tort liability" to "effectively hold any sort of communication provider liable for any sort of wrongdoing merely for knowing that the wrongdoers were using its services and failing to stop them." 598 U.S. 471, 503 (2023). The Supreme Court has also directly held that "mere knowledge of infringing potential or of actual infringing uses would not be enough" to impose contributory liability on a provider of goods or services used for copyright infringement. *Metro-Goldwyn-Mayer Studios Inc. v. Grokster, Ltd.*, 545 U.S 913, 937 (2005).

These cases create a protected category of content-neutral commercial activity that cannot supply the basis for secondary liability. Protecting the "equivocal conduct" of providing a product or service "with substantial lawful as well as unlawful uses . . . leaves breathing room for innovation and a vigorous

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commerce." *See id.* at 932-33. The law therefore demands culpability before it imposes secondary liability for another's tortious conduct.

The Panel upset this careful balance in holding Defendant-Appellant Grande, an internet service provider ("ISP"), contributorily liable for its customers' music piracy. In a matter of first impression in this Circuit, the Panel embraced the Ninth Circuit's expansive approach to secondary liability. According to the Panel, an ISP is contributory liability for its customers' conduct unless it takes "basic measures" to stop infringement—i.e., unless the ISP proactively terminates the internet access of copyright infringers. That is not the law. *See Twitter*, 598 U.S. at 501 ("[P]laintiffs identify no duty that would require defendants or other communication-providing services to terminate customers after discovering that the customers were using the service for illicit ends."); *Grokster*, 545 U.S. at 930 ("One infringes contributorily by intentionally inducing or encouraging direct infringement").

Separately, the Panel disregarded this Court's precedents in finding that Plaintiffs-Appellees could prove copyright infringement without entering into evidence the copyrighted songs that Grande's customers allegedly infringed. "[T]he law of this circuit prohibits finding copyright infringement without a side-byside comparison of the two works." *Bridgmon v. Array Sys. Corp.*, 325 F.3d 572, 577 (5th Cir. 2003); *see also King v. Ames*, 179 F.3d 370, 376 (5th Cir. 1999). *En banc* review is needed to bring Circuit precedent in line with the Supreme Court's decisions in *Twitter* and *Grokster*, and to resolve the conflict between the Panel's decision and this Circuit's decisions in *Bridgmon* and *King*.

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STATEMENT OF THE ISSUES FOR EN BANC REHEARING

1. Is an ISP's provision of internet service to customers in exchange for monthly fees, knowing that some customers will engage in music piracy, a legally sufficient basis for imposing contributory liability for copyright infringement?

2. Can a plaintiff prove copyright infringement without evidence permitting the jury to compare the copyrighted work and the alleged copy?

STATEMENT OF THE COURSE OF PROCEEDINGS, DISPOSITION, AND RELEVANT FACTUAL BACKGROUND

Defendant-Appellant Grande is a Texas internet service provider ("ISP"). Grande provides access to the internet, but it does not host websites or control any online content. ROA.12853-56, 12862-64. Plaintiffs-Appellees ("Labels") are the three major U.S. record labels: UMG Recordings, Inc., Sony Music Entertainment, and Warner Brothers Records, Inc., along with affiliated entities.

In 2017, the Labels sued Grande for contributory and vicarious copyright infringement. ROA.98. The Labels contended that Grande is secondarily liable for copyright infringement because it did not terminate the internet access of customers Grande knew had committed music piracy, based on automated emails Grande received from a third party, Rightscorp.¹ ROA.108, 112-14. At the pleading stage,

¹ Rightscorp contracted with rightsholders to use its software system to identify unauthorized file sharing over BitTorrent and similar peer-to-peer networks. Rightscorp's software would then send automated email complaints to the user's ISP. ROA.11736-38, 11752, 349190. Rightscorp's

the district court dismissed the vicarious infringement claim, leaving only the contributory infringement claim. ROA.984.

At trial, it was undisputed that Grande did not terminate the internet service of accused copyright infringers over the relevant time period. It was also undisputed that Grande's knowledge of any infringement was second-hand. Grande received copyright infringement complaints from Rightscorp and other third parties, but Grande did not monitor its customers' internet usage or have any other means for verifying whether those complaints were accurate. ROA.12858-74. And in fact, Grande's customers frequently disputed the complaints. ROA.13088-89.

At trial, the district court instructed the jury that Grande is contributory liable if the Labels proved ownership of the works in suit, direct infringement by a Grande customer, Grande's knowledge of that infringement, and that:

Grande induced, caused, or materially contributed to the infringing activity. This standard is met when a defendant can take basic measures to prevent further damages to copyrighted works, yet intentionally continues to provide access to infringing sound recordings.

ROA.9924-25. Based on this instruction, the jury found Grande contributorily liable for the infringement of all 1,403 songs in suit and awarded \$46,766,200 in statutory damages. ROA.10005-06.

complaints asked Grande to forward the complaint to the accused customer, so that the customer could settle the complaint. ROA.11853, 349190. Rightscorp's complaints did not ask Grande to terminate the customer's internet access or take any other action. ROA.11853, 349190.

The district court denied Grande's renewed motion for JMOL. ROA.11015. The district court reasoned that the evidence was sufficient to support contributory liability because "Grande had at least one simple measure at its disposal terminating the internet services of repeat infringers—to prevent further damages to copyrighted works." ROA.11034 (cleaned up).

The Panel affirmed the liability finding but vacated the damages award, finding that the district court erred in instructing the jury on the number of copyrighted works eligible for statutory damages. Op.42.

ARGUMENT

I. In a matter of first impression in this Circuit, the Panel disregarded controlling precedent and found that an ISP incurs contributory liability if it provides internet service to copyright infringers.

An ISP's provision of content-neutral internet access to a broad base of customers, knowing that some customers will use it for music piracy (among many other things), is protected commercial activity that does not provide a legally sufficient basis for secondary liability.² The Court should review this case *en banc* to make clear that ISPs and other online service providers do not have a duty to police

² In this appeal, Grande contends that the district court erred in concluding otherwise in three different respects: by applying the wrong legal standard for contributory liability, by incorrectly instructing the jury on that legal standard, and by rejecting Grande's challenge to the sufficiency of the evidence. *See* Opening Br. 16-56.

their customers' conduct and decide—without due process—who is and is not entitled to use the internet.

The direct route to this conclusion is to apply controlling precedent. The Supreme Court has recognized only two bases for contributory liability for copyright infringement. The first is where a defendant distributes a product or service that has no "commercially significant noninfringing uses." *Grokster*, 545 U.S. at 932-33 (citing *Sony Corp. v. Univ. City Studios*, 464 U.S. 417, 442 (1984)) (cleaned up). The second requires proof that the defendant "intentionally induc[ed] or encourag[ed] direct infringement." *Grokster*, 545 U.S. at 930.

Here, the parties and the Panel all agree that Grande's conduct did not satisfy either of these standards. *See, e.g.*, Op.22-23. Instead, following the Ninth Circuit's lead, the Panel and the district court found that "material contribution" to infringement is a separate basis for contributory liability. Under this standard, we are told, contributory liability attaches unless an ISP takes "basic measures"³ to prevent infringement—i.e., unless the ISP proactively terminates the internet service of accused copyright infringers. Op.34-35. This was error.

³ Ninth Circuit cases uniformly use the phrase "simple measures," which the district court changed to "basic measures." ROA.13383.

A. Providing internet service is not actionable conduct.

The Panel's decision erroneously permits contributory liability to be based on passive, equivocal commercial activity: the provision of internet access. The touchstone of the Supreme Court's contributory liability jurisprudence is the requirement of affirmative, culpable conduct. *Grokster*, 545 U.S. at 932-33. "[W]here an article is 'good for nothing else' but infringement, . . . there is no injustice in presuming or imputing an intent to infringe." *Id.* at at 932 (cleaned up). Likewise, "[t]he inducement rule . . . premises liability on purposeful, culpable expression and conduct," "such as advertising an infringing use or instructing how to engage in an infringing use." *Id.* at 936-37.

Nothing in *Grokster* permits inferring culpability from a defendant's failure to stop infringement. And *Twitter* makes clear that providing online platforms or services for the exchange of information, even if the provider knows of misuse, is not sufficiently culpable to support secondary liability.⁴ 598 U.S. at 498-99. This is because supplying the "infrastructure" for communication in a way that is "agnostic

⁴ Twitter concerned aiding-and-abetting liability, which has the same common law foundation as contributory liability for copyright infringement. See, e.g., Flava Works, Inc. v. Gunter, 689 F.3d 754, 755 (7th Cir. 2012); Venegas-Hernandez v. Asociación de Compositores, 424 F.3d 50, 58 (1st Cir. 2005). The Labels agree that "Twitter . . . by its own terms roots itself in the same common-law principles that underlay Grokster and Sony." See Mem. of Law Opp'n to Frontier's Mot. J. on Pleadings 15, In re Frontier Commc'ns Corp., No. 7:20-bk-22476 (Bankr. S.D.N.Y. Jan. 5, 2024), ECF No. 2249.

as to the nature of the content" is not "active, substantial assistance" for any unlawful use. *Id.* at 499. *Twitter* therefore reaffirms *Grokster*'s holding that secondary liability may not be based on the "equivocal conduct of selling an item with substantial lawful as well as unlawful uses." 545 U.S. at 932-33.

Grokster and Twitter establish a protected category of content-neutral commercial activity that cannot supply the basis for secondary liability. This serves to "limit[] liability to instances of more acute fault than the mere understanding that some of one's products will be misused." See id. Because Grande's liability here is based on such "equivocal" conduct—providing internet service with the understanding that some customers will use it for music piracy, but without encouraging or causing the infringement in any way—the Panel's holding directly conflicts with Grokster and Twitter.

The Panel's decision unwittingly reinforces this conclusion. The Panel recognized that *Grokster* had to "expand[] the doctrine of contributory infringement" to permit inducement liability, since "[b]efore *Grokster*, the distributor of a product could not be liable for future infringements so long as the product was capable of 'substantial non-infringing uses.'" Op.22 (citing *Sony*, 464 U.S. at 442). That is certainly correct, but the Panel's reasoning applies *a fortiori* to the instant issue: If the Supreme Court had to authorize inducement liability in

Grokster, it necessarily follows that the Supreme Court would have to expand the reach of contributory liability *again* to encompass the "material contribution" liability standard the Panel champions. Under current controlling law—*Grokster*— there is no basis for holding Grande contributorily liable.

B. There is no "material contribution" exception to Grokster.

The Panel agreed with Grande that its opinion effectively mothballs *Grokster*. Op.23-24. No plaintiff will ever need to prove inducement as in *Grokster* if they can elect a lower "material contribution" standard instead. *See id.* at 24 ("agree[ing] with Grande that material contribution claims would appear to be more broadly attractive to plaintiffs than inducement claims"). But according to the Panel, Grande's argument "runs into" *Alcatel USA, Inc. v. DGI Technologies, Inc.*, 166 F.3d 772, 790 (5th Cir. 1999), which the Panel described as "recogniz[ing] the validity of material-contribution claims for contributory copyright infringement." Op.19, 24.

To the extent that *Alcatel* posits a different standard for contributory liability than *Grokster*, *Alcatel* cannot survive *Grokster*. But in fact, nothing in *Alcatel* supports the Panel's conclusion that contributory liability may be imposed when a defendant fails to take "basic measures to prevent" infringement.⁵ In *Alcatel*, the defendant

⁵ To be sure, *Alcatel* does use the phrase "induces, causes or materially contributes" when reciting the applicable standard (166 F.3d at 790), but for "material contribution" to be a viable basis for liability in view of *Grokster* and *Twitter*, it must require culpable, active malfeasance.

"knowingly induce[d] and caused" infringement because it sold microprocessor cards that, when installed, automatically downloaded an infringing copy of the plaintiff's software. 166 F.3d at 778-79, 791. Thus, *Alcatel* is completely consistent with *Grokster*'s holding that "one infringes contributorily by intentionally inducing or encouraging direct infringement." 545 U.S. at 930.

The Panel also erred in concluding that *Grokster* is inapplicable because there is "an 'ongoing relationship' between Grande and its infringing subscribers that extends beyond a single moment of sale."⁶ Op.22. In fact, *Grokster* was an "ongoing relationship" case as well.⁷ The *Grokster* defendants made money by streaming advertising to users of their software, and they stayed in contact with users through newsletters and emails, including emails advising of infringement allegations from rightsholders and providing guidance about how to use the defendants' software for piracy. 545 U.S. at 923, 926.

Twitter rejects the Panel's "ongoing relationship" distinction even more clearly. The Twitter defendants—Twitter, Meta, and Google—had "ongoing

⁶ This is also just a different way of saying that *Grokster* does not apply to the provision of services, a notion which the case law—including *Grokster* itself—uniformly rejects. 545 U.S. at 929-30 (referring to accused secondary infringers who distribute "a widely shared service or product . . . used to commit infringement"); *see also, e.g., Cobbler Nev., LLC v. Gonzales,* 901 F.3d 1142, 1149 (9th Cir. 2018); *Columbia Pictures Indus. v. Fung,* 710 F.3d 1020, 1033 (9th Cir. 2013); *In re Aimster Copyright Litig.,* 334 F.3d 643, 652 (7th Cir. 2003).

⁷ Grande noted this in briefing (ECF No. 87 at 19) but the Panel did not address the issue.

relationships" with their online users, and unlike Grande they had direct control over what their users could do on their platforms. 598 U.S. at 480-82. Nevertheless, the Court emphasized that the plaintiffs "identif[ied] no duty that would require defendants or other communication-providing services to terminate customers after discovering that the customers were using the service for illicit ends." *Id.* at 501. Here, however, the Panel imposed *precisely* such a duty on Grande to "to prevent further damages to copyrighted works" by "terminating repeat infringing subscribers." Op.34. These holdings are irreconcilable.

C. The Panel's decision erroneously permits secondary liability in the absence of culpable conduct.

Twitter rebukes the Ninth Circuit for ignoring the "conceptual core" of aiding-and-abetting liability⁸: "participation in another's wrongdoing that is both significant and culpable enough to justify attributing the principal wrongdoing to the aider and abettor." 598 U.S. at 504. The Panel here made the same error.

As in *Twitter*, there is no evidence that Grande "treated [the infringing customers] any differently from anyone else"; "[r]ather, [Grande's] relationship with [the infringing customers was] the same as their relationship with their ... other users: arm's length, passive, and largely indifferent." *Id.* at 500. The evidence

⁸ As discussed *supra*, contributory copyright liability shares the same common law foundation.

provided no "good reason to think that [Grande was] consciously trying to help or otherwise 'participate in'" its customers' infringements. *Id.* The evidence was therefore insufficient to show that Grande culpably assisted or participated in any act of music piracy. *See id.* at 500-01.

The Panel misread *Twitter* by focusing instead on whether there is a "direct nexus" between Grande's internet service and its customers' acts of music piracy. Op.24. The Panel reasoned that Grande's conduct was not passive nonfeasance because Grande provided "the tools necessary to conduct [the] infringements (i.e., high-speed internet access) and continued doing so after learning that those [customers] were repeatedly using those tools to infringe." Op.25-26. But this is just another way of characterizing the content-neutral commercial activity— providing internet access—that both *Grokster* and *Twitter* shield from liability. *Grokster*, 545 U.S. at 932-33; *Twitter*, 598 U.S. at 499.

The Panel was also simply wrong when it held that Grande provided "the tools" for infringement. Op.25. Grande no more provides "the tools" for music piracy than does Microsoft, Apple, or the power company. Grande is not responsible for the BitTorrent technology, the BitTorrent software widely distributed online, or the websites and servers that enable that software to function. ROA.12037, 12039-41, 12045, 12051, 13226-27, 11754.

There is also no evidence that Grande encouraged or aided any customer in infringing the Labels' works, treated any infringing customer differently from any other customer, or gave preferential treatment to infringing internet traffic. And if Grande were to shut off broadband internet service to a particular account, the infringer could simply switch to their cell phone data provider or access a public internet connection. Under *Twitter*'s analysis, Grande's relationship to any infringing act was "highly attenuated." *Twitter*, 598 U.S. at 500.

Twitter "emphasize[s] the error in 'focusing primarily on the value of defendants' platforms to'" the bad actors, "'rather than whether defendants culpably associated themselves with'" the wrongdoing. Amazon Servs. LLC v. U.S. Dep't of Agric., 109 F.4th 573, 583 (D.C. Cir. 2024) (quoting Twitter, 598 U.S. at 504). Thus, in Amazon, the D.C. Circuit vacated an order fining Amazon for "aiding, abetting, causing, or inducing" the unlawful importation of certain products, because "Amazon did not purport to involve itself more closely with the commercial activity of those sellers than with that of 'other users' of its fulfillment service." See id. at 574-75, 583. This reasoning is directly applicable here: just as Amazon did not do anything to culpably associate itself with violations of the import laws, neither did Grande do anything to culpably associate itself with any act of music piracy. See id.

Concluding that Grande's liability may be based solely on the provision of internet service to copyright infringers creates an intolerable anomaly. Under the Panel's decision, contributory copyright infringement can be based on equivocal commercial activity. In virtually every other context, though, the law protects such conduct and instead demands a showing of conduct "both significant and culpable enough to justify attributing the principal wrongdoing" to the secondary actor. *Twitter*, 598 U.S. at 504. It "would run roughshod over the typical limits on tort liability" to "effectively hold any sort of communication provider liable for any sort of wrongdoing merely for knowing the wrongdoers were using its services and failing to stop them." *Id.* at 503. Yet that is precisely what the Panel's decision does.⁹

Grokster makes clear that the liability standards enunciated there are intended to "leave[] breathing room for innovation and a vigorous commerce." 545 U.S. at 932-33. The Panel's decision upsets this careful balance—transforming desirable commercial activity into tortious conduct. The Court should grant *en banc* review to reaffirm *Grokster*'s primacy and enter judgment as a matter of law in Grande's favor.

⁹ The Panel relied heavily on the Fourth Circuit's decisions in *BMG Rights Management (US) LLC* v. Cox Communications, Inc., 881 F.3d 293 (4th Cir. 2018), and Sony Music Entertainment v. Cox Communications, Inc., 93 F.4th 222 (4th Cir. 2024), which involved contributory infringement claims against the same ISP arising out of essentially the same facts. See, e.g., Op.29-31. But neither case addresses Twitter: BMG predates it, and Sony doesn't mention it. Even then, given that neither BMG nor Sony applied the Ninth Circuit's "simple measures" standard, this case presents materially different appellate issues. At the time of this filing, cert petitions from the Sony decision are pending before the Supreme Court. See https://bit.ly/24-171 and https://bit.ly/24-181.

II. The Panel's decision directly conflicts with this Court's precedents on the proof necessary to show direct copyright infringement.

"[T]he law of this circuit prohibits finding copyright infringement without a side-by-side comparison of the two works." *Bridgmon*, 325 F.3d at 577. Here, however, the Labels did not introduce into evidence (or produce in discovery) the 1,403 copyrighted songs that Grande's customers were accused of infringing. Instead, the Labels relied solely on the outputs of a software system called Audible Magic, which witnesses testified had analyzed digital music files downloaded from some accused infringers and identified at least one copy of each song at issue.¹⁰ ROA.11671-72, 11675-81, 11690.

As a result, the jury's assessment of copying was reduced to considering whether the Audible Magic evidence appeared reliable and whether the witnesses who testified about it seemed credible. *See* Op.14-16. But "copying is an issue to be determined by comparison of works, not credibility." *King*, 179 F.3d at 376. In both *Bridgmon* and *King*, the plaintiff's "failure to adduce evidence" permitting such a comparison "vitiate[ed]" the plaintiff's claim. 325 F.3d at 577; 179 F.3d at 376. Here, because no evidence allowed for such a comparison, the Labels' failure of proof should have likewise "vitiated" their claims.

¹⁰ No testimony or evidence established that Audible Magic used copies of the copyrighted songs in suit—i.e., the songs submitted to the Copyright Office for registration—for its comparison.

There is no injustice in that result. Grande raised this issue years before trial. ROA.2845. Nevertheless, the Panel concluded that it could disregard *Bridgmon* and *King* because "in those cases, the parties meaningfully disputed whether the defendants' alleged copies were substantially similar to the plaintiffs' alleged works, and the only evidence about the contents of the plaintiffs' works was the oral testimony of the plaintiffs themselves." Op.17.

Under the Panel's decision, "the law of this circuit [no longer] prohibits finding copyright infringement without a side-by-side comparison of the two works." *Bridgmon*, 325 F.3d at 577. In effect, then, the Panel partially overruled both *Bridgmon* and *King*, violating the rule of orderliness. That alone is reason enough to review *en banc* the Panel's decision.

The Panel's reasoning is also circular. Here, there was no "meaningful dispute" about substantial similarity at trial *because the copyrighted songs were not in evidence*. The Audible Magic evidence may be admissible, but it cannot usurp the jury's role and act as a substitute for evidence permitting a "side-by-side comparison of the two works."¹¹ *Bridgmon*, 325 F.3d at 577. Grande is aware of no other case in

¹¹ The Opinion refers to other cases in which plaintiffs relied on Audible Magic evidence (Op.15 n.7), but nothing in any of those cases indicates that it was offered in lieu of evidence of the infringed copyrighted work.

which a court concluded the plaintiff could prove copyright infringement without introducing evidence of the copyrighted work that was infringed.

Because the Panel's decision directly conflicts with *Bridgmon* and *King*, the Court should grant *en banc* review.

CONCLUSION

For the reasons set forth above, the Court should grant rehearing *en banc*, reverse the district court's judgment, and render judgment that the Labels take nothing. In the alternative, the Court should reverse the district court's judgment and remand for a new trial framed by a proper jury charge.

Respectfully submitted,

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CERTIFICATE OF SERVICE

I certify that on November 6, 2024, a copy of the foregoing document was filed and served electronically through the Court's Electronic Case Filing System on lead counsel of record for Plaintiffs—Appellees/Cross-Appellants:

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1. This document complies with the type-volume limit of FED. R. APP. P. 32(a)(7)(B) because, excluding the parts of the document exempted by FED. R. APP. P. 32(f), this document contains <u>3,838</u> words.

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<u>/s/ Dana Livingston</u> Dana Livingston

United States Court of Appeals for the Fifth Circuit

No. 23-50162

United States Court of Appeals Fifth Circuit

October 9, 2024

Lyle W. Cayce Clerk

UMG Recordings, Incorporated; Capitol Records, L.L.C.; Warner Bros. Records, Incorporated; Sony Music Entertainment; Arista Records, L.L.C.; Arista Music; Atlantic Recording Corporation; Capitol Christian Music Group, Incorporated; Elektra Entertainment Group, Incorporated; Fonovisa, Incorporated; Fueled by Ramen, L.L.C.; LaFace Records, L.L.C.; Nonesuch Records, Incorporated; Rhino Entertainment Company; Roadrunner Records, Incorporated; Roc-A-Fella Records, L.L.C.; Tooth & Nail, L.L.C.; Zomba Recording, L.L.C.,

Plaintiffs—Appellees/Cross-Appellants,

versus

GRANDE COMMUNICATIONS NETWORKS, L.L.C.,

Defendant—Appellant/Cross-Appellee.

Appeal from the United States District Court for the Western District of Texas USDC No. 1:17-CV-365

Before HIGGINBOTHAM, STEWART, and HIGGINSON, Circuit Judges. STEPHEN A. HIGGINSON, Circuit Judge:

This appeal arises from an action filed by Plaintiffs-Appellees/Cross-Appellants, a group of major record labels (collectively "Plaintiffs"), against Defendant-Appellant/Cross-Appellee Grande Communications Networks, LLC ("Grande"), a large internet service provider ("ISP") in Texas, for contributory copyright infringement. Judgment was entered below in Plaintiffs' favor following a three-week jury trial, in which ten jurors unanimously found Grande liable for willful contributory copyright infringement. The jury awarded Plaintiffs \$46,766,200 in statutory damages pursuant to the Copyright Act of 1976, 17 U.S.C. § 101 *et seq.* ("the Copyright Act"). During trial, Grande moved orally for judgment as a matter of law ("JMOL") on the issue of its liability, which the district court denied. Grande renewed its motion for JMOL and, alternatively, a new trial on the issue of statutory damages, which the court again denied.

On appeal, Grande challenges the district court's rulings reflected in (1) the order denying Grande's renewed motion for JMOL or a new trial, including its reference back to legal questions previously resolved at summary judgment; (2) the jury instructions; and (3) the final judgment. Plaintiffs' conditional cross-appeal challenges one ruling made by the district court in its jury instructions.

We hold that the district court did not err in concluding the jury's verdict finding Grande liable for contributory copyright infringement was supported both as a matter of law and by sufficient evidence, so we do not reach Plaintiffs' conditional cross-appeal. However, the district court erred in granting JMOL that each of the 1,403 songs in suit was eligible for a separate award of statutory damages. Accordingly, we AFFIRM the jury's verdict finding Grande liable for contributory copyright infringement; VACATE the jury's damages award and REMAND for a new trial on damages; and DISMISS Plaintiffs' conditional cross-appeal as moot.

I.

A.

This appeal follows a judgment entered in Plaintiffs' favor following a three-week jury trial. After hearing all the evidence, ten jurors unanimously found Grande liable for willful contributory copyright infringement. The jury awarded Plaintiffs \$46,766,200 in statutory damages pursuant to the Copyright Act. That award was based on Plaintiffs' presentation of the facts below, which we must "credit" just as the jury did. *Abraham v. Alpha Chi Omega*, 708 F.3d 614, 620 (5th Cir. 2013) (citation omitted).

1.

Peer-to-peer ("P2P") file-sharing networks have existed for decades and enable internet users to copy and distribute digital files directly to each other. Notable examples over the years include Napster, Grokster, KaZaA, and LimeWire. P2P networks have been used to facilitate the unauthorized distribution of copies of copyrighted works. Each of the P2P networks mentioned above was sued by copyright owners for secondary copyright infringement, adjudicated to be liable, and shut down as a result.

P2P networks have evolved over time, making them increasingly difficult for copyright owners to police. Plaintiffs argued at trial that the P2P network BitTorrent substantially limits the ability of copyright owners to protect their rights in two important ways. First, BitTorrent is decentralized, meaning that no single company or entity manages the distribution of its software. Thus, there is no "BitTorrent" entity that can be sued like Napster or Grokster were. Second, BitTorrent is "anonymous," meaning that its users cannot be identified by their names or physical addresses. Rather, BitTorrent identifies users only by their "IP addresses," which are unique strings of characters identifying particular devices connected to networks run

by various ISPs. Only the ISPs operating those networks possess the records necessary to match specific IP addresses to specific internet users.

To crack down on copyright infringement, third-party companies have developed technologies to infiltrate BitTorrent and identify infringing users by their IP addresses. One such company is Rightscorp, Inc. ("Rightscorp"). Rightscorp's proprietary technology:

- Interacts with BitTorrent users and obtains their agreement to distribute unauthorized copies of copyrighted works
- Records the relevant available details of that agreement, such as the user's IP address and what the infringed content is
- Cross-references the user's IP address against publicly available databases to identify which ISP is affiliated with that IP address
- Generates and sends infringement notices to the relevant ISPs so that they can identify their infringing subscribers and take appropriate action; and
- Frequently reconnects with the identified infringing IP addresses and downloads copies of the copyrighted works at issue directly from those users

In other words, Rightscorp identifies infringing conduct on BitTorrent by engaging with BitTorrent users, documents that conduct, and uses the information available to it to notify ISPs of its findings so that the ISP can take appropriate action.¹

¹Grande disputes Plaintiffs' characterization of Rightscorp as innocuously seeking to help ISPs reduce infringement by their subscribers, pointing to Rightscorp's profit motive as driving the high volume of notices it sent to Grande.

2.

The efficacy of Rightscorp's technology is dependent on the participation of the ISP. Only the ISPs possess the records necessary to match specific IP addresses to specific individual subscribers. Thus, when Rightscorp sends its notices to ISPs informing them of the IP addresses of their subscribers engaging in specific infringing conduct, the ISPs are the only parties capable of identifying the infringing subscribers and addressing their misconduct.

Because ISP involvement is critical to stemming the tide of copyright infringement, copyright law incentivizes ISPs to participate in addressing the conduct of their infringing subscribers. Specifically, 17 U.S.C. § 512, enacted as part of the Digital Millennium Copyright Act ("DMCA"), gives ISPs a complete defense (a "safe harbor") to claims seeking damages for copyright infringement based on the activities of their users. That safe-harbor defense is available to ISPs only if they meet certain threshold requirements, including that they have "adopted and reasonably implemented ... a policy that provides for the termination in appropriate circumstances of subscribers... who are repeat infringers." 17 U.S.C. § 512(i)(1)(A). However, § 512 also provides that an ISP's failure to qualify for the safe harbor "shall not bear adversely upon the consideration of a defense by the [ISP] that [its] conduct is not infringing under this title or any other defense." Id. § 512(1); see BWP Media USA, Inc. v. T&S Software Assocs., Inc., 852 F.3d 436, 443-44 (5th Cir. 2017) (explaining that "the DMCA's safe harbor for ISPs is a floor, not a ceiling, of protection" (cleaned up)). Section 512 thus balances the interests of copyright owners (who need the help of ISPs to stop mass infringements by subscribers of their networks) and ISPs (who are immunized from infringement claims seeking damages if they take steps to address their infringing subscribers).

3.

In the early 2000s, Grande began addressing copyright infringement by its subscribers through an "abuse process," which the company employed to address illicit activity conducted on its network. At that time, when Grande received an infringement notice about one of its subscribers, Grande disconnected that subscriber's service. Grande then informed the subscriber and applied "punitive measures" if the conduct continued. One of Grande's trial witnesses agreed that subsequent infringements by the same subscriber "led to account termination."²

However, in 2009, the private equity firm ABRY Partners purchased Grande and installed a different company to manage Grande's operations. In October 2010, that company changed Grande's policy. Under Grande's new policy, Grande no longer terminated subscribers for copyright infringement, no matter how many infringement notices Grande received. As Grande's corporate representative at trial admitted, Grande "could have received a thousand notices about a customer, and it would not have terminated that customer for copyright infringement." Further, under Grande's new policy, Grande did not take other remedial action to address infringing subscribers, such as suspending their accounts or requiring them to contact Grande to maintain their services. Instead, Grande would notify subscribers of copyright infringement complaints through letters that described the nature

² At trial, Grande disputed whether account terminations occurred during this time period, and it maintains on appeal that the trial evidence showed that before 2010, it only "occasionally suspended" subscribers' service "on an ad hoc basis" in response to infringement notices. But Grande's corporate representative testified at his deposition that Grande "did terminate subscribers for copyright infringement" during this period. At trial, that witness testified that Grande did not "permanently terminate" subscribers' accounts during that period, but as Plaintiffs note, the jury was entitled to rely on his prior statement, as well as the similar trial testimony of a colleague.

of the complaint and possible causes and advised that any infringing conduct is unlawful and should cease. Grande maintained that policy for nearly seven years, until May 2017.

In 2011, Rightscorp began sending notices via email to Grande (and other ISPs), pursuant to an agreement it had with certain music publishing companies. Between 2011 and when Plaintiffs filed this lawsuit in April 2017, Rightscorp sent more than 1.3 million infringement notices to Grande, approximately 317,000 of which concerned works in this suit. Each notice documented a specific instance of a Grande subscriber agreeing to distribute a copy of a copyrighted work without authorization. These emails asked the ISP to forward the notice to the relevant subscriber and included a link for the subscriber to contact Rightscorp and settle the claim for a small sum (e.g., \$30). Rightscorp also sent periodic "roll-up reports" to Grande, each of which summarized the infringement notices that Rightscorp had previously sent to Grande. The jury learned that in one year alone, Grande had been advised that more than forty of its subscribers had infringed over 1,000 times and that one subscriber had infringed nearly 14,000 times.

During the period when Grande was receiving Rightscorp's notices but had a policy not to terminate subscribers' accounts for copyright infringement, one of Grande's employees wrote an email to his colleagues explaining that Grande's policy had "no limits" and that some of Grande's subscribers were "up to their 54th notice" with "no process for remedy in place." That employee testified at trial that, in April 2013, he "was concerned" that Grande was not in compliance with the law. But Grande did not change its policy.

Nor did Grande change its policy after learning in December 2015 that a different ISP, Cox Communications ("Cox"), had been found liable for secondary copyright infringement based on its continued provision of

internet services to subscribers it knew were infringing based upon its receipt of Rightscorp's notices. *See BMG Rts. Mgmt. (US) LLC v. Cox Commc'ns, Inc.*, 149 F. Supp. 3d 634 (E.D. Va. 2015), *aff'd in part, rev'd in part*, 881 F.3d 293 (4th Cir. 2018).

Shortly thereafter, Grande undertook an internal investigation to determine how many Rightscorp notices it had received over the years and had internal discussions about a letter Rightscorp sent to Grande a year earlier seeking a meeting to discuss how they could work collaboratively to address infringements by Grande's subscribers. Yet Grande chose not to change its policy or meet with Rightscorp. It was not until after Plaintiffs initiated this lawsuit that Grande resumed terminating subscribers for copyright infringement.

Grande's policy during the nearly seven years at issue in this case not to terminate subscribers for copyright infringement contrasted with its policy during the same time period regarding subscribers who did not pay Grande's monthly fees. The trial record established that Grande consistently terminated the accounts of all subscribers who stopped paying Grande's fees during that period. One of Grande's witnesses admitted that Grande terminated non-paying subscribers 100% of the time and that, during the time period relevant to this case, Grande terminated "thousands" of subscribers for nonpayment.

В.

1.

In April 2017, Plaintiffs filed suit against Grande, alleging claims for both contributory and vicarious copyright infringement under the Copyright Act. The district court dismissed the vicarious-infringement claim at the pleading stage and Plaintiffs do not dispute its dismissal on appeal.

After discovery, the parties cross-moved for summary judgment. Grande asserted that it qualified for the DMCA safe-harbor defense, but the district court held that Grande was not entitled to that defense as a matter of law. Grande does not dispute that ruling on appeal.

The district court otherwise denied the parties' cross-motions on liability, concluding that fact issues precluded the resolution of Plaintiffs' contributory-infringement claim as a matter of law. Accordingly, that claim went to trial.

2.

A jury of ten jurors was impaneled in Austin, Texas in October 2022. Trial was held from October 12, 2022, through November 1, 2022.

During trial, Grande moved orally for JMOL on the issue of its liability, which the district court denied. After deliberating for a day and a half, the jury returned a verdict, finding that Grande was liable for contributory copyright infringement of 1,403 of Plaintiffs' sound recordings. The jury also found that Grande's infringement was willful.³ The jury awarded \$46,766,200 total in statutory damages, or \$33,333 per song. *See* 17 U.S.C. § 504(c)(1-2) (setting statutory damages at up to \$30,000 per work, or up to \$150,000 per work if the infringement was willful).

The district court entered a final judgment in January 2023. In February 2023, Grande renewed its motion for JMOL and, alternatively, a new trial. Grande filed a notice of appeal a few days later, and Plaintiffs filed their notice of conditional cross-appeal shortly thereafter. After the district

³ Grande has abandoned any challenge to the jury's finding that its infringement was willful by failing to brief it. *See Rollins v. Home Depot USA*, 8 F.4th 393, 397 (5th Cir. 2021).

court denied Grande's post-judgment motion in May 2023, Grande amended its notice of appeal in June 2023 to add that ruling.

3.

Grande's appeal challenges the district court's rulings reflected in (1) the order denying Grande's renewed motion for JMOL or a new trial, including its reference back to legal questions previously resolved at summary judgment; (2) the jury instructions; and (3) the final judgment. Plaintiffs' cross-appeal, which is conditional on a determination that this case must be remanded to the district court for a new trial, challenges one ruling made by the district court in its jury instructions.

II.

We have jurisdiction over Grande's appeal from a final judgment under 28 U.S.C. § 1291. We also have jurisdiction over Plaintiffs' conditional cross-appeal, which is timely.⁴ See Art Midwest Inc. v. Atl. Ltd. *P'ship XII*, 742 F.3d 206, 211 (5th Cir. 2014) (holding that "a party who prevails in the district court is permitted to conditionally raise issues in a cross-appeal" in furtherance of "the important value of procedural efficiency" (internal quotation marks and citations omitted)); FED. R. APP. P. 4(a)(3) (providing that "[i]f one party timely files a notice of appeal, any other party may file a notice of appeal within 14 days after the date when the first notice was filed").

⁴ Although we have jurisdiction over Plaintiffs' cross-appeal, we do not reach it for the reasons explained *infra* n.15.

The district court's legal rulings are reviewed de novo.⁵ Janvey v. Dillon Gage, Inc. of Dallas, 856 F.3d 377, 384 (5th Cir. 2017).

"We review a district court's denial of a motion for judgment as a matter of law de novo, applying the same standards as the district court." *Id.* "Under Rule 50, a court should render judgment as a matter of law when 'a party has been fully heard on an issue and there is no legally sufficient evidentiary basis for a reasonable jury to find for that party on that issue." *Reeves v. Sanderson Plumbing Prods., Inc.*, 530 U.S. 133, 149 (2000) (quoting FED. R. CIV. P. 50(a)). When a party challenges the denial of a motion for JMOL following a jury trial, our review is "especially deferential" to the jury's verdict. *Olibas v. Barclay*, 838 F.3d 442, 448 (5th Cir. 2016) (citation omitted). We must "credit the non-moving party's evidence and disregard all evidence favorable to the moving party that the jury is not required to believe." *Abraham*, 708 F.3d at 620 (cleaned up). That is because "[c]redibility determinations, the weighing of the evidence, and the drawing of legitimate inferences from the facts are jury functions, not those of a judge." *Reeves*, 530 U.S. at 150 (citation omitted).

Our court has not decided the standard for reviewing what constitutes a "work" for statutory damages purposes, but other circuits treat it as a mixed question of fact and law subject to de novo review. *See, e.g., VHT, Inc. v. Zillow Grp., Inc.*, 918 F.3d 723, 739 (9th Cir. 2019); *Yellow Pages Photos, Inc. v. Ziplocal, LP*, 795 F.3d 1255, 1277 (11th Cir. 2015); *Bryant v. Media Right Prods., Inc.*, 603 F.3d 135, 140 (2d Cir. 2010). Where, as here, legal questions (such as statutory interpretation) predominate, we review mixed questions

⁵ As the district court correctly observed, Grande preserved its challenges to the district court's legal conclusions.

of fact and law de novo. See Beech v. Hercules Drilling Co., 691 F.3d 566, 569 (5th Cir. 2012).

"Jury instructions are reviewed for abuse of discretion." Janvey, 856 F.3d at 388. While the scope of review requires us to consider the charge as a whole, *Mid-Continent Cas. Co. v. Petroleum Sols., Inc.*, 917 F.3d 352, 357 (5th Cir. 2019), "[t]he abuse-of-discretion standard includes review to determine that the discretion was not guided by erroneous legal conclusions," *Koon v. United States*, 518 U.S. 81, 100 (1996). "A district court by definition abuses its discretion when it makes an error of law." *Id.* Thus, when a challenged jury instruction hinges on a question of law, review is de novo. *GE Cap. Com., Inc. v. Worthington Nat'l Bank*, 754 F.3d 297, 302 (5th Cir. 2014). However, an erroneous jury instruction is reversible only if it "affected the outcome of the case." *Mid-Continent*, 917 F.3d at 357 (citation omitted).

III.

Pursuant to longstanding principles of secondary copyright liability, Plaintiffs' claim against Grande for contributory copyright infringement had four elements. In order to prove direct infringement by Grande's subscribers, Plaintiffs had to show (1) that Plaintiffs own or have exclusive control over valid copyrights and (2) that those copyrights were directly infringed by Grande's subscribers. *See BWP Media USA*, 852 F.3d at 439. To further prove that Grande was secondarily liable for its subscribers' conduct, Plaintiffs had to demonstrate (3) that Grande had knowledge of its subscribers' infringing activity and (4) that Grande induced, caused, or materially contributed to that activity. *See Alcatel USA, Inc. v. DGI Techs., Inc.*, 166 F.3d 772, 790 (5th Cir. 1999). The district court did not err in upholding the jury's unanimous liability verdict because Plaintiffs satisfied each element legally and factually. The court correctly interpreted the law and instructed the jury on the relevant legal standards in light of the factual

issues disputed by the parties, and Plaintiffs introduced ample evidence from which a reasonable jury could find in Plaintiffs' favor. We discuss each of those four elements in turn.

A.

To establish ownership, a "plaintiff must prove that the material is original, that it can be copyrighted, and that he has complied with statutory formalities." *Lakedreams v. Taylor*, 932 F.2d 1103, 1108 (5th Cir. 1991). The requisite statutory formalities are receipt of the application for registration, fee, and deposit by the copyright office. *Id*.

At summary judgment, Plaintiffs submitted declarations establishing the chains of title by which they came to own or exclusively control the copyrights in each work in suit. Grande did not dispute the validity of this evidence on the merits. Accordingly, the district court reasoned that Plaintiffs' unrebutted evidence was "sufficient to prove ownership" as a matter of law and did not include ownership as an issue of fact remaining to be resolved in the case.

The district court reaffirmed this ruling multiple times. In its ruling on the parties' motions *in limine* before trial, the district court confirmed that it had "already ruled on ownership" and held that "[o]wnership is not a remaining issue for trial." In its jury instructions, the district court instructed that the "issue [of ownership] has already been resolved, and you do not need to decide it." The district court also indicated at the jury-charge conference that there was "no question" that Plaintiffs own or control the works in suit. And when addressing Grande's oral motion for JMOL, the district court reaffirmed these prior rulings, determining that "there's not been one shred of evidence anywhere that . . . plaintiffs in this case don't own those copyrights."

Grande did not challenge any of these rulings on the merits below, nor does it challenge them on appeal. Rather, Grande complains about the process by which the district court ruled on this issue in its procedural-history section. Grande has therefore forfeited any argument that Plaintiffs failed to establish ownership over the works in suit, *see Smith v. Sch. Bd. of Concordia Par.*, 88 F.4th 588, 594-96 (5th Cir. 2023), and the district court properly concluded that Plaintiffs satisfied the first element.

B.

To prove the second element—that the defendant copied constituent elements of the plaintiff's work that are original—a plaintiff must establish "(1) factual copying and (2) substantial similarity." *Baisden v. I'm Ready Prods., Inc.*, 693 F.3d 491, 499 (5th Cir. 2012) (citation omitted). Factual copying can be proven by either direct or circumstantial evidence. *Armour v. Knowles*, 512 F.3d 147, 152 (5th Cir. 2007) (per curiam). Substantial similarity requires proof that "the copyrighted expressions in the two works are sufficiently alike that the copyright to the original work has been infringed." *Id.*

The district court instructed the jury that, to prove direct infringement, Plaintiffs needed to establish that each work in suit was "infringed by distributing any part of the copyrighted work without Plaintiffs' authorization." To find an unauthorized distribution, the jury could consider "direct or circumstantial evidence," including "evidence that copyrighted content was offered or distributed to a third party who is investigating or monitoring infringing activity."

Plaintiffs provided substantial evidence that Grande's subscribers committed direct infringement. For each work in suit, Plaintiffs introduced testimony and documentary evidence that (1) Rightscorp reached an agreement with a Grande subscriber to distribute the work; (2) Rightscorp

sent Grande a notice of infringement documenting that agreement; (3) Rightscorp re-approached Grande users who had previously agreed to distribute the work and obtained at least one (and usually more than one) complete copy of the work from those Grande subscribers;⁶ (4) Plaintiffs' trade association, the Recording Industry Association of America, Inc. ("RIAA"), used an industry-standard software program called Audible Magic—which forensically analyzes the contents of digital audio files to determine if those files match the contents of files in a database that contains authorized authentic copies of Plaintiffs' sound recordings—to verify that Rightscorp in fact downloaded each work at issue;⁷ and (5) each Plaintiff had an employee personally familiar with Plaintiffs' sound recordings listen to a

⁶ The jury also heard testimony that data contained within the files Rightscorp downloaded from Grande's subscribers verified the accuracy of Rightscorp's notices. The processes by which Rightscorp generated notices and obtained downloads were both based on searching for the same underlying "hash value" by which the works in suit could be identified on BitTorrent. As one of Plaintiffs' experts, Barbara Frederiksen-Cross, explained: A "hash value" is a unique "long string of letters and numbers" that is "generated mathematically based on the contents" of a particular digital file. Frederiksen-Cross testified that the chances that two files with the same hash value are in fact two different files is so "infinitesimally small" that it is "one followed by 26 to 50 different zeros."

⁷ An RIAA employee testified that over the course of his career, he has used Audible Magic "millions of times" to determine whether digital files downloaded from many different sources online are actual copies of Plaintiffs' sound recordings in Audible Magic's database. In all that use, Audible Magic never made a mistake in identifying the contents of a digital file. Indeed, one of Plaintiffs' experts offered unrebutted testimony that Audible Magic's error rate in identifying the contents of digital audio files is approximately one in three billion. And as the district court recognized, Plaintiffs' use of Audible Magic to confirm that the digital files at issue were copies of their copyrighted works is a well-established practice in large-scale copyright infringement cases such as this one. *See, e.g., UMG Recordings, Inc. v. Shelter Cap. Partners LLC*, 718 F.3d 1006, 1012 (9th Cir. 2013); *Capitol Recs., LLC v. Escape Media Grp., Inc.*, No. 12-CV-6646, 2015 WL 1402049, at *23 (S.D.N.Y. Mar. 25, 2015) (collecting cases); *UMG Recording, Inc. v. Escape Media Grp., Inc.*, No. 11 Civ. 8407, 2014 WL 5089743, at *17 (S.D.N.Y. Sept. 29, 2014) (collecting cases).

random sample of fifty Rightscorp downloads, and those employees testified that the files they listened to were in fact copies of the sound recordings that Audible Magic identified and were owned by their respective companies.

Grande's key defense at trial was that Plaintiffs' evidence of direct infringement was unreliable. On appeal, Grande does not challenge any of the evidence of direct infringement that Plaintiffs offered. Grande instead asserts that because Plaintiffs did not introduce the copyrighted songs at issue into evidence, the jury could not conduct a side-by-side comparison of the works, and thus could not find that the allegedly infringing works were substantially similar to the works owned by Plaintiffs.

To support its argument, Grande relies principally on this court's decisions in *Bridgmon v. Array Systems Corp.*, 325 F.3d 572 (5th Cir. 2003) and *King v. Ames*, 179 F.3d 370 (5th Cir. 1999).

King involved a copyright-infringement claim in which the plaintiff "failed to produce the copies of the sound recordings she deposited with the United States Copyright Office." *King ex rel. King v. Ames*, No. 3:95-CV-3180, 1997 WL 327019, at *5 (N.D. Tex. June 4, 1997). On appeal, this court explained that "[t]o determine whether an instance of copying is legally actionable, a side-by-side comparison must be made between the original and the copy to assess whether the two works are substantially similar." *King*, 179 F.3d at 376. Because "copying is an issue to be determined by comparison of works, not credibility," and the plaintiff failed "to adduce evidence for such a comparison," her claim was "vitiate[d]." *Id*.

This court applied *King* in *Bridgmon*. There, the plaintiff brought a copyright-infringement claim against a corporation for its use and sale of a computer program known as ICUS, which he alleged infringed his copyright in another computer program called ADS, of which he was the author. *Bridgmon*, 325 F.3d at 575. However, the plaintiff was "unable to produce a

copy of the ADS software; the only evidence of its content consisted of his oral testimony." *Id.* at 576. This court rejected the plaintiff's contention "that he need not produce evidence of substantial similarity between the copyrighted [ADS] software and the [ICUS] software... because there is evidence of direct copying." *Id.* at 577. That's because "the law of this circuit prohibits finding copyright infringement without a side-by-side comparison of the two works." *Id.* Therefore, the plaintiff's "failure to adduce evidence to allow a comparison between the ADS and the allegedly infringing program vitiate[d] his claim." *Id.*

It's true that King and Bridgmon contemplate "side-by-side comparison" of the works at issue. 179 F.3d. at 376; 325 F.3d at 577. But in those cases, the parties meaningfully disputed whether the defendants' alleged copies were substantially similar to the plaintiffs' alleged works, and the only evidence about the contents of the plaintiffs' works was the oral testimony of the plaintiffs themselves. See King ex rel. King, 1997 WL 327019, at *5-6; Bridgmon, 325 F.3d at 576. As a result, the plaintiffs could not satisfy their burdens to prove that the defendants' alleged copies were substantially similar to the plaintiffs' alleged works merely by asking the jury to credit the plaintiffs' oral testimony. See King, 179 F.3d at 375-76; Bridgmon, 325 F.3d at 576. Those circumstances differ markedly from the record here, where Plaintiffs introduced extensive, forensically reliable evidence proving that the files Rightscorp downloaded were exact copies of Plaintiffs' sound recordings. The jury was entitled to rely on the records generated by Audible Magic, which themselves evinced a "side-by-side comparison" between Plaintiffs' copyrighted sound recordings and Rightscorp's BitTorrent downloads, see King, 179 F.3d. at 376; Bridgmon, 325 F.3d at 577, as well as the unrebutted testimony offered by Plaintiffs that Audible Magic's error rate is approximately one in three billion. Particularly in light of evolving technology-and the side-by-side comparison now permitted by software

programs like Audible Magic in cases involving BitTorrent downloads identified by hash values—Grande's rigid reading of *King* and *Bridgmon* is inapposite. Accordingly, a new trial is not warranted on this ground.

С.

As to the third element, the district court applied the correct legal standard and Plaintiffs presented sufficient evidence to show that Grande had knowledge of, or was willfully blind to, its subscribers' infringing activity.

Pursuant to the district court's jury instruction, Plaintiffs were required to demonstrate that Grande "knew of specific instances of infringement or was willfully blind to such instances of infringement," where willful blindness meant that Grande "believe[d] there [was] a high probability of a fact but deliberately [took] steps to avoid learning it."⁸

The district court also correctly concluded that the jury had a legally sufficient basis to find knowledge or willful blindness. Grande does not challenge the sufficiency of evidence supporting the jury's finding that Grande had knowledge of, or was willfully blind to, its subscribers' infringing activity. Grande has therefore abandoned any argument concerning the insufficiency of its knowledge or willful blindness. *See Rollins*, 8 F.4th at 397.

D.

Grande's challenge to the district court's application of materialcontribution liability—the fourth element—is the crux of its appellate challenge to the judgment below. Although Grande makes several strong arguments, they are ultimately unavailing for the reasons we explain.

⁸ Grande does not challenge the district court's instruction concerning "willful blindness" on appeal and has therefore abandoned any argument against that instruction. *See Rollins*, 8 F.4th at 397.

1.

First, we conclude that the district court applied the correct legal standard by determining that Grande could be secondarily liable if it induced, caused, or materially contributed to its subscribers' infringing activity.

The district court explained at summary judgment and again postjudgment that "the purveyor of a technology capable of both infringing and non-infringing uses cannot hide behind the technology's non-infringing uses to shield itself from liability when the purveyor has induced, caused, or materially contributed to the infringer's activity."

Grande contends the district court's reasoning was erroneous because "[t]he Supreme Court has recognized two—and only two—types of contributory copyright infringement": (1) where "the defendant distribute[s] a product or service without any commercially significant, noninfringing use," and (2) where there is "clear expression or other affirmative steps taken to foster infringement" by the defendant. Plaintiffs respond that this court "has expressly embraced [the material-contribution] theory of liability" and the three Supreme Court opinions cited by Grande "did not write material contribution out of the law."

In 1999, our court recognized the validity of material-contribution claims for contributory copyright infringement. See Alcatel, 166 F.3d at 790. In doing so, we adopted the elements of the contributory-copyright claim from the Second Circuit's seminal decision in Gershwin Publishing Corp. v. Columbia Artists Management, Inc., 443 F.2d 1159 (2d Cir. 1971). See id. at 790 n.71. Gershwin recognized that contributory-infringement claims stem from "the common law doctrine that one who knowingly participates [in] or furthers a tortious act is jointly and severally liable with the prime tortfeasor." 443 F.2d at 1162 (citation omitted). The court in Gershwin synthesized that common-law principle into a rule that "one who, with

knowledge of the infringing activity, induces, causes or materially contributes to the infringing conduct of another, may be held liable as a 'contributory' infringer." *Id.*; *see Alcatel*, 166 F.3d at 790 & n.71.

Grande contends that material contribution is not a valid basis for contributory copyright liability, based on its reading of three United States Supreme Court opinions: *Sony Corp. of America v. Universal City Studios, Inc.*, 464 U.S. 417 (1984), *Metro-Goldwyn-Mayer Studios Inc. v. Grokster, Ltd.*, 545 U.S. 913 (2005), and *Twitter, Inc. v. Taamneh*, 598 U.S. 471 (2023). However, none of those decisions holds that knowingly providing material contribution to infringement is an inadequate basis for a finding of contributory copyright liability. *See United States v. Lipscomb*, 299 F.3d 303, 313 n.34 (5th Cir. 2002). We consider each case in turn.

a.

As an initial matter, in both *Sony* and *Grokster*, the Court expressly embraced the common-law standards for contributory infringement and acknowledged more generally that cases based on different factual circumstances would require different applications of those standards.

In *Sony*, the Court addressed the issue of when the manufacturer and distributor of a product (there, the Betamax video tape recorder) could be held secondarily liable for subsequent copyright infringements committed by users of that product. *See* 464 U.S. at 420. The question presented to the Court was whether selling a product that facilitated infringement, standing alone, was sufficient to impose contributory copyright liability. The Court held it was not, so long as the product was "capable of substantial noninfringing uses." *Id.* at 442. This mirrors the standard for contributory liability under patent law, which "is confined to the knowing sale of a component especially made for use in connection with a particular patent." *Id.* at 440.

The Court's analysis in Sony focused on the fact that the case involved the sale of a product, because in such a case, the defendant's contact with its customers ended at the "moment of sale" and the defendant did not know what its customers did with the product thereafter. *Id.* at 437-38. Accordingly, any liability had to be premised solely on the defendant's "constructive knowledge" of how its customers might use the product in the future. Id. at 439. Sony did not limit-or even address-the scope of contributory liability generally or criticize or limit the controlling principles derived from common law. To the contrary, the Court expressly contrasted the type of case before it (i.e., one involving the sale of a product) with one in which the defendant might have an "ongoing relationship" with its infringing customers beyond the moment of sale. Id. at 437; see id. at 437 n.18 (citing Gershwin as one such case involving an ongoing relationship). Sony therefore stands only for the narrow proposition that a defendant's mere sale of a product capable of infringement is not sufficient to establish the defendant's knowledge of its customers' future infringing activity when the product is also capable of non-infringing uses.

b.

Like *Sony*, *Grokster* dealt with a defendant that distributed a product which facilitated infringement—specifically, software that enabled users to share digital files through a P2P network.⁹ *See* 545 U.S. at 919-20. Purporting to apply *Sony*, the Ninth Circuit had held that the defendant was entitled to summary judgment because the software was capable of non-infringing uses. *See id.* at 932-34.

⁹ BitTorrent lacks a centralized corporate entity that could be sued as Grokster was. Even so, Grande has identified at least six actors that "play[] a direct role in the sharing of copyrighted music files over BitTorrent."

The Supreme Court reversed, holding that while *Sony* prohibited "imputing culpable intent" from the distribution of the product alone, it "did not displace other theories of secondary liability" or require courts to ignore other evidence of the defendant's intent. *Id.* at 934. Because the record in *Grokster* contained evidence that the defendant distributed the software "with the object of promoting its use to infringe copyright" (i.e., to "induce" its customers' infringements), summary judgment in the defendant's favor was not warranted. *Id.* at 936-37.

By holding that the distributor of a product that facilitates infringement can be liable when it induces future infringements after the moment of sale, *Grokster* expanded the doctrine of contributory infringement. Before *Grokster*, the distributor of a product could not be liable for future infringements so long as the product was capable of "substantial non-infringing uses." *Sony*, 464 U.S. at 442. But after *Grokster*, an inducement claim could succeed against the distributor of a product if the distributor affirmatively induced future infringements, even if the product was capable of substantial non-infringing uses. *See Grokster*, 545 U.S. at 936-37; *see also BMG Rts. Mgmt. (US) LLC v. Cox Commc 'ns, Inc.*, 881 F.3d 293, 306 (4th Cir. 2018) ("In fact, providing a product with 'substantial non-infringing uses' *can* constitute a material contribution to copyright infringement.").

Here, Grande provides its subscribers with internet services on a continuous basis in exchange for regular monthly subscription fees. Those actions create an "ongoing relationship" between Grande and its infringing subscribers that extends beyond a single moment of sale. *Sony*, 464 U.S. at 437. Accordingly, Plaintiffs' theory of liability in this case is not based on Grande's knowledge about its subscribers' likely future activities after the moment of sale, but rather on Grande's knowledge of its subscribers' actual infringements based on its ongoing relationship with those subscribers.

Because *Sony* and *Grokster* expressly addressed records where such a continuing relationship did not exist, their holdings do not foreclose the theory of liability on which Plaintiffs here based their claim. *See, e.g., Sony Music Ent. v. Cox Commc 'ns, Inc.*, 93 F.4th 222, 235-36 (4th Cir. 2024); *BMG*, 881 F.3d at 305-07.

It's true, as Grande points out, that *Grokster* omitted any mention of material contribution when it cited *Gershwin*, instead referring solely to liability based on "intentionally inducing or encouraging direct infringement." 545 U.S. at 930. However, nothing required the Court to list every possible basis for relief, rather than the grounds directly relevant to the dispute at hand. *See* 6 PATRY ON COPYRIGHT § 21:48 ("The issue of material contribution was not reached by the Supreme Court in vacating and remanding this decision since the Court found liability based on inducement."). Moreover, *Grokster* endorsed the broader common-law theories of contributory liability articulated in *Gershwin* and other authorities; it didn't constrict them. *See* 545 U.S. at 934-35 (explaining that "nothing in *Sony* requires courts to ignore evidence of intent if there is such evidence, and the case was never meant to foreclose rules of fault-based liability derived from the common law").

Grande further argues that if a party can be contributorily liable for copyright infringement simply by "materially contributing" to the conduct—without any purposeful, culpable conduct of its own—then *Grokster* and *Sony* are "meaningless." Grande contends that no copyright plaintiff would ever need to prove inducement of infringement as in *Grokster*—requiring "clear expression or other affirmative steps taken to foster infringement," 545 U.S. at 936-67—if they could simply show material contribution instead. Plaintiffs respond that the distinction between the material-contribution and inducement standards of liability is evident in *David v. CBS Interactive Inc.*, where a district court considered a claim against

a website that merely distributed P2P software and let the plaintiffs' inducement claim proceed to discovery while dismissing the plaintiffs' material-contribution claim. *See* No. 11-cv-9437, 2012 WL 12884914, at *3-5 (C.D. Cal. July 13, 2012). While we agree with Grande that material-contribution claims would appear to be more broadly attractive to plaintiffs than inducement claims, that's a policy argument that runs into *Alcatel*.

c.

As to *Twitter*, we note at the outset that it was litigated pursuant to the Justice Against Sponsors of Terrorism Act and does not mention copyright law. *See* 598 U.S. at 482-84. Thus, because material contribution remained a viable theory of secondary copyright infringement after *Grokster*, *Twitter* cannot furnish clear, contrary Supreme Court authority displacing *Alcatel* and its incorporation of *Gershwin*. To conclude otherwise would require us to decide that the Supreme Court changed fundamental principles of copyright liability without saying so in a case that was not about copyrights. *See Burge v. Parish of St. Tammany*, 187 F.3d 452, 466 (5th Cir. 1999) ("It is a firm rule of this circuit that in the absence of an intervening contrary or superseding decision by this court sitting en banc or by the United States Supreme Court, a panel cannot overrule a prior panel's decision.").

Twitter underscores the general importance, in all cases of secondary liability, of demonstrating a direct nexus between the defendant's conduct and the underlying tort at issue. While that nexus was absent in *Twitter*, it is present here as Grande's conduct directly enabled and facilitated continued copyright infringement by its subscribers.

In *Twitter*, family members of a victim of an ISIS terrorist attack in Istanbul, Turkey sued three U.S. social media companies, alleging that the companies aided and abetted ISIS by permitting its members to use the platforms for "recruiting, fundraising, and spreading their propaganda." 598

U.S. at 479, 481. The Court held that aiding-and-abetting liability (which also derives from common-law principles of secondary liability) requires courts to focus on the defendant's "assistance to the tort for which plaintiffs seek to impose liability." *Id.* at 506. In *Twitter*, the relevant underlying tort was the Istanbul terrorist attack. Because the defendants did not knowingly provide ISIS any assistance relating to the commission of that attack, they could not be liable on an aiding-and-abetting theory. *Id.* at 506-07.

The Court concluded that aiding-and-abetting claims are strongest when there is a "direct nexus" between the defendant's conduct and the underlying tort. Id. at 506. When such a "direct nexus" exists, courts and juries alike can "more easily infer" that the defendant's conduct-especially if done with knowledge of the tort-was "culpable." Id. By contrast, when no direct nexus exists, plaintiffs alleging aiding-and-abetting claims must instead show "participation through intentional aid" in order to generate the same inference of culpability. Id. The Court rejected the notion that "defendants' 'recommendation' algorithms go beyond passive aid and constitute active, substantial assistance." *Id.* at 499. Instead, the defendant's public social-media platforms are simply "infrastructure," and "[o]nce the platform and sorting-tool algorithms were up and running, defendants at most allegedly stood back and watched." Id. Because the plaintiffs in *Twitter* could not allege a direct nexus between the social media companies' services and the particular terrorist attack for which they sought relief, their claim could not survive absent evidence the companies intentionally supported ISIS, which they did not.

In contrast to *Twitter*, the nexus between Grande's conduct and the tort for which Plaintiffs seek redress is direct. The underlying tort at issue here is copyright infringement—specifically, the unauthorized distribution of Plaintiffs' copyrighted sound recordings by Grande's subscribers. Grande provided those subscribers with the tools necessary to conduct those

infringements (i.e., high-speed internet access) and continued doing so after learning that those subscribers were repeatedly using those tools to infringe, in furtherance of a policy never to terminate subscribers for copyright infringement (i.e., not "mere passive nonfeasance").¹⁰ *Id.* at 500. Unlike in *Twitter*—where ISIS did not use the social media companies' services to carry out its terrorist attack—this case involves tortfeasors that directly relied on and used Grande's services to carry out their torts. Thus, the liability verdict here is consistent with the Court's holding in *Twitter*; the direct nexus between Grande's conduct and the tort at issue permits an inference that Grande's knowing provision of internet services to infringing subscribers was actionable.

2.

Next, we consider the district court's jury instruction on material contribution. The district court instructed the jury that Grande is contributorily liable if it "induced, caused, or materially contributed to the infringing activity," and that "[t]his standard is met" if Grande could have "take[n] basic measures to prevent further damages to copyrighted works, yet intentionally continue[d] to provide access to infringing sound recordings." Grande challenges that instruction on two principal grounds.

¹⁰ These facts distinguish this case from *Twitter*'s reference to "the internet generally" because, as the Court in *Twitter* explained, "we generally do not think that internet or cell service providers incur culpability merely for providing their services to the public writ large." 598 U.S. at 499 (emphasis added). Although aiding-and-abetting liability also derives from common-law principles, it does not map one-to-one onto contributory copyright infringement, meaning that *Twitter*'s broader language— concluding that it would "run roughshod over the typical limits on tort liability" to "effectively hold any sort of communication provider liable for any sort of wrongdoing merely for knowing that the wrongdoers were using its services and failing to stop them," 598 U.S. at 503—cannot in itself be read to uproot material-contribution liability.

a.

First, Grande takes issue with the court's instruction based on its adoption of the "simple measures" standard.¹¹ In several cases involving online infringements with new technologies, the Ninth Circuit has imposed an additional step before allowing a finding of contributory copyright liability. In these cases, even when the defendant provides the tools necessary for infringement, the court also inquires whether the defendant "can take simple measures to prevent further damage to copyrighted works." *Perfect 10, Inc. v. Amazon.com, Inc.*, 508 F.3d 1146, 1172 (9th Cir. 2007) (internal quotation marks and citation omitted). If such measures are available and the defendant does not take them, liability is appropriate. *See id.* at 1172-73; *A&M Records, Inc. v. Napster, Inc.*, 239 F.3d 1004, 1021-22 (9th Cir. 2001). Conversely, if such measures are unavailable to the defendant, liability is inappropriate. *See VHT*, 918 F.3d at 745; *Perfect 10, Inc. v. Giganews, Inc.*, 847 F.3d 657, 671-72 (9th Cir. 2017).

Grande contends that the line of "simple measures" cases is inapposite because it applies only to defendants "who directly control content online" because only such defendants "can readily remove or disable access to specific infringing content." However, the Ninth Circuit in *Amazon.com* clarified that it designed this test broadly for "the context of cyberspace" and for any defendant that provides "Internet access or services." 508 F.3d at 1171. That breadth was reflected in the test itself, which does not ask narrowly whether the defendant can remove access to the infringing content online, but more generally whether the defendant possesses "reasonable and feasible means" to "prevent further damage to

¹¹ Ninth Circuit cases uniformly use the term "simple measures." See, e.g., Perfect 10, Inc. v. Amazon.com, Inc., 508 F.3d 1146, 1172 (9th Cir. 2007). The district court used "basic measures" instead.

copyrighted works." *Id.* at 1172 (internal quotation marks and citation omitted). Thus, Grande urges an unduly limited reading of these authorities that is belied by the plain language of the cases themselves.

More importantly, as Plaintiffs correctly note, this standard favors *defendants* over copyright plaintiffs by offering defendants a way out if they have no "simple" (or "basic") means of avoiding secondary liability.¹² That's why in *Giganews*, the court ruled for the defendant—not because it failed to provide the tools necessary to infringe or lacked knowledge of infringing conduct—but because it found that plaintiff's proposed method by which the defendant could have prevented further damage to copyrighted works was "onerous and unreasonably complicated." 847 F.3d at 671. Similarly, the defendant in *VHT* prevailed not because it failed to provide tools for or lacked knowledge of direct infringement, but because while the plaintiff made three different proposals as to how the defendant could have prevented further damage to copyrighted works, the court found them all insufficiently practical. *See* 918 F.3d at 745-46.

The district court's "basic measures" instruction thus did not "lower[] the bar" of liability, as Grande contends; the instruction made clear that Grande was liable if it "intentionally continue[d] to provide access to infringing sound recordings," *unless* Grande was incapable of "taking basic measures to prevent further damages to copyrighted works." *See Amazon.com*, 508 F.3d at 1172. And here, Grande had available to it at least one basic measure: it could have terminated high-speed internet services to known, repeat infringers, as it did when subscribers failed to pay Grande's

¹² Indeed, Cox favorably "addressed the simple-measures test as an alternative to *Grokster*'s affirmative-conduct standard before the Fourth Circuit." Petition for Writ of Certiorari at 21, *Cox Commc'ns, Inc. v. Sony Music Ent.*, No. 24-171 (U.S. Aug. 15, 2024).

monthly fees. In short, the "basic measures" instruction stood to benefit, not harm, Grande. *See Mid-Continent*, 917 F.3d at 357.

b.

Second, Grande disputes whether the district court's instruction that "intentionally continu[ing] to provide access to infringing sound recordings" constitutes material contribution—was correct as a matter of law. Grande contends that this instruction flouts *Grokster* and *Twitter* and was therefore erroneous because "[u]nder the district court's view, reflected in its jury instruction, a jury could permissibly find liability even in the absence of affirmative, culpable conduct." Plaintiffs respond by citing what they call "the established principle that ISPs provide a material contribution to infringements by their subscribers when they knowingly provide infringing customers with the necessary tools to infringe—in particular, a high-speed connection to the internet." We acknowledge this is a closer question, but we nonetheless conclude the instruction was not erroneous.

The closest on-point authorities considering the application of a material-contribution theory to ISPs are the Fourth Circuit's decisions in BMG (2018) and Cox (2024). In BMG,¹³ the court considered a contributory-infringement claim essentially on all fours with this one, arising out of Cox's continued provision of internet services to known infringing subscribers. *See* 881 F.3d at 298-300. The Fourth Circuit held that in a case involving "subscription services" like those provided by an ISP, liability could be imposed if the service provider learns that its customers are using its services to infringe and "nonetheless renews the lease to those infringing customers." *Id.* at 308. Under such circumstances, the continued provision of services

¹³ *BMG* is the appeal that followed from the 2015 trial against Cox premised on its receipt of Rightscorp's notices, of which Grande was contemporaneously aware.

"is substantially certain to result in infringement, and so an intent to cause infringement may be presumed." *Id.*; *see also Grokster*, 545 U.S. at 932 (noting that a person "will be presumed to intend the natural consequences of his acts" (citation omitted)); RESTATEMENT (SECOND) OF TORTS § 8A cmt. b (1965) (acknowledging that if a person "knows that the consequences are certain, or substantially certain, to result from his act, and still goes ahead, he is treated by the law as if he had in fact desired to produce the result").

In *Cox*, as here, the Fourth Circuit affirmed a jury's finding that Cox was willfully liable for contributory copyright infringement because it intentionally continued to provide its internet services to infringing subscribers. In so doing, the Fourth Circuit squarely rejected the primary liability arguments made by Grande in this appeal. Specifically, the court applied the principle established in BMG that material contribution is an appropriate basis for a finding of contributory copyright liability. See Cox, 93 F.4th at 235-37. The court concluded that where, as here, an ISP knew of specific instances of repeated infringement by specific users and "chose to continue" providing services to them, a jury is entitled to find material contribution because the ISP's conduct exceeds "mere failure to prevent infringement." Id. at 236. That reasoning is incompatible with Grande's primary arguments that material contribution is insufficient to prove contributory infringement and that Grande did not materially contribute as a matter of law. Moreover, the court had the benefit of letter briefing on Twitter before it reached its decision. See Cox's 28(j) Letter, Sony, No. 21-1168 (4th Cir. May 23, 2023), ECF No. 87; Plaintiffs' Response to Cox's 28(j) Letter, Sony, No. 21-1168 (4th Cir. May 30, 2023), ECF No. 88. Although the court ultimately didn't cite *Twitter* in its decision, it held that imposing contributory liability on ISPs on the facts at issue there (which closely resemble those in this case) comports with the traditional principles

of aiding-and-abetting liability that *Twitter* addressed. *See Cox*, 93 F.4th at 236.

Grande maintains that those decisions—like the jury instruction here—stray from the principles set forth in *Grokster* and *Twitter*. Specifically, Grande points to language in *Grokster* providing that "in the absence of other evidence of intent, a court would be unable to find contributory infringement liability merely based on a failure to take affirmative steps to prevent infringement, if the device otherwise was capable of substantial noninfringing uses." 545 U.S. at 939 n.12. *Grokster* held that "mere knowledge of infringing potential or of actual infringing uses" is not enough for liability. *Id.* at 937. And *Twitter* explained that a "communication provider" cannot be liable under an aiding-and-abetting theory "merely for knowing that [] wrongdoers were using its services and failing to stop them." 598 U.S. at 503.

These are not weak arguments. But the Fourth Circuit heard these same arguments about *Grokster* in *BMG* and about *Twitter* in *Sony*. Applying the "rules of fault-based liability derived from the common law" explicitly endorsed by *Grokster*, 545 U.S. at 934-35, the court in *BMG* found the requisite intent in the ISP's continued provision of services that were "substantially certain to result in infringement," 881 F.3d at 308. *Cox*, too, recognized *Grokster*'s rule that "mere[]... failure to take affirmative steps to prevent infringement" does not establish contributory liability "in the absence of other evidence of intent," 545 U.S. at 939 n.12, but nonetheless concluded that "supplying a product with knowledge that the recipient will use it to infringe copyrights is exactly the sort of culpable conduct sufficient for contributory infringement," *Cox*, 93 F.4th at 236. That's because such conduct "accords with principles of aiding and abetting liability in the criminal law." *Id.*; *see id.* ("Lending a friend a hammer is innocent conduct;

doing so with knowledge that the friend will use it to break into a credit union ATM supports a conviction for aiding and abetting bank larceny.").

Moreover, for the reasons explained above, *Twitter* does not control because it was litigated pursuant to the Justice Against Sponsors of Terrorism Act, not the Copyright Act. And Grokster must be read in light of the fact that it dealt with inducement liability, with no occasion to reach the issue of material contribution. See 6 PATRY ON COPYRIGHT § 21:48. Further, the component parts of the district court's jury instruction cannot be read in isolation: The instruction permitted a finding of liability only if the jury found Grande "intentionally continue[d] to provide access to infringing sound recordings" while refusing to "take basic measures to prevent further damages to copyrighted works." And Plaintiffs established at trial that, unlike Cox-which implemented a "graduated response system," Sony Music Ent. v. Cox Commc'ns, Inc., 464 F. Supp. 3d 795, 816 (E.D. Va. 2020), aff'd in part, vacated in part, rev'd in part, 93 F.4th 222 (4th Cir. 2024)-Grande took no action in response to its subscribers' repeated infringements. So, Grande necessarily did not avail itself of any "basic measures" to prevent infringement.

Applying the same material-contribution standard, the court's instruction was proper in light of the factual disputes in this case. See Louis Vuitton Malletier, S.A. v. Akanoc Sols., Inc., 658 F.3d 936, 944 (9th Cir. 2011) (holding the district court did not err "by narrowing the instruction on material contribution to the only genuine question as to that element"). At summary judgment, the district court determined that Grande's material contribution—its provision of the tools necessary for its subscribers to infringe—was "clear" and that the real "question" was whether Grande provided its services knowing that its customers were using them to infringe. There was therefore no factual dispute on that issue for the jury to resolve. The only issue left was whether Grande could have taken simple measures to

prevent further damages to copyrighted works, but failed to take them. That's precisely what the district court instructed the jury to determine. We see no error in the district court's decision to model its jury instruction after those upheld by the Fourth Circuit.

3.

The evidence at trial demonstrated that Grande provided its subscribers with the tools necessary to infringe (i.e., high-speed internet access) and that Grande's subscribers used those tools to infringe Plaintiffs' copyrights.¹⁴ *See BMG*, 881 F.3d at 306-08. Based on the consistency of the trial evidence, the district court determined that there was "no question that [Grande] intentionally continued to provide Internet service" to its infringing subscribers.

Grande's affirmative choice to continue providing its services to known infringing subscribers—rather than taking simple measures to prevent infringement—distinguishes this case from *Cobbler Nevada*, *LLC v*. *Gonzales*, 901 F.3d 1142 (9th Cir. 2018), on which Grande relies. There, the Ninth Circuit considered a claim alleging that a subscriber of internet services who received infringement notices failed to "secure, police and

¹⁴ We note that, at times, Plaintiffs' briefing appears to "direct[ly] leap from safe harbor to liability," implying that "an ISP has two options: qualify for the safe harbor or be found liable for copyright infringement." As the district court's jury instructions properly recognized, § 512(*l*) forecloses that argument by providing that an ISP's failure to qualify for the safe harbor "shall not bear adversely upon the consideration of a defense by the [ISP] that [its] conduct is not infringing under this title or any other defense." 17 U.S.C. § 512(*l*). However, Grande does not contend on appeal that the district court erred in admitting any evidence pertaining to the safe harbor. And the district court did not prevent Grande from contesting its liability on grounds other than the safe harbor: namely, by attempting to refute Plaintiffs' evidence supporting any of the four elements that Plaintiffs were required to prove (e.g., by demonstrating that Rightscorp's notices did not trigger any duty by Grande because they were unreliable). That's precisely what Grande attempted to do at trial—the jury just didn't find Grande's defense persuasive.

protect" his account from third parties who used his internet access to infringe. Cobbler, 901 F.3d at 1145-46. The direct infringers were never identified. See id. at 1145 n.1. Because the pleading premised liability exclusively on the subscriber's failure to take action against unknown thirdparty infringers, it was insufficient to state a claim. See id. at 1147-49. Here, Plaintiffs proved at trial that Grande knew (or was willfully blind to) the identities of its infringing subscribers based on Rightscorp's notices, which informed Grande of specific IP addresses of subscribers engaging in infringing conduct. But Grande made the choice to continue providing services to them anyway, rather than taking simple measures to prevent infringement. Additionally, Cobbler addressed only inducement liability under Grokster; it did not opine on the evidence required for establishing material contribution. See id. The court in Cobbler rejected the plaintiff's invitation to create "an affirmative duty for private internet subscribers to actively monitor their internet service for infringement," id. at 1149; it did not absolve ISPs like Grande that continue providing services to known infringing subscribers.

The evidence at trial demonstrated that Grande had a simple measure available to it to prevent further damages to copyrighted works (i.e., terminating repeat infringing subscribers), but that Grande never took it. On appeal, Grande and its amici make a policy argument—that terminating internet services is not a simple measure, but instead a "draconian overreaction" that is a "drastic and overbroad remedy"—but a reasonable jury could, and did, find that Grande had basic measures, including termination, available to it. *See Amazon.com*, 508 F.3d at 1172. And because Grande does not dispute any of the evidence on which Plaintiffs relied to prove material contribution, there is no basis to conclude a reasonable jury lacked sufficient evidence to reach that conclusion.

* * *

In sum, because (1) intentionally providing material contribution to infringement is a valid basis for contributory liability; (2) an ISP's continued provision of internet services to known infringing subscribers, without taking simple measures to prevent infringement, constitutes material contribution; and (3) the evidence at trial was sufficient to show that Grande engaged in precisely that conduct, there is no basis to reverse the jury's verdict that Grande is liable for contributory infringement.¹⁵

IV.

Next, we consider Grande's damages argument, which presents a question of first impression in this circuit.¹⁶ The district court determined that each of Plaintiffs' 1,403 sound recordings that was infringed entitled Plaintiffs to an individual statutory damages award. Grande contends that the text of the Copyright Act requires a different result: Whenever more than one of those recordings appeared on the same album, Plaintiffs are entitled to only one statutory damages award for that album, regardless of how many individual recordings from the album were infringed. Grande has the better reading of the text of the statute.

Under § 504 of the Copyright Act, a copyright owner may elect to recover

¹⁵ Because we affirm the jury's liability verdict, we do not reach Plaintiffs' crossappeal challenging the district court's jury instruction concerning proof of actual distribution.

¹⁶ The only Fifth Circuit case to have addressed this question did so in an unpublished opinion, in which the court similarly concluded "that the district court did not abuse its discretion in treating the photographs"—which the plaintiff had registered "under a single copyright registration number" and which he "himself refer[red] to . . . in the record on appeal as a 'collection'"—"as a compilation instead of individual works for purposes of calculating damages." *Cullum v. Diamond A Hunting, Inc.*, 484 F. App'x 1000, 1002 (5th Cir. 2012) (per curiam).

an award of statutory damages for all infringements involved in the action, with respect to *any one work*, . . . in a sum of not less than \$750 or more than \$30,000 as the court considers just. For the purposes of this subsection, *all the parts of a compilation or derivative work constitute one work*.

17 U.S.C. § 504(c)(1) (emphases added). The Copyright Act defines a "compilation" as "a work formed by the collection and assembling of preexisting materials or of data that are selected, coordinated, or arranged in such a way that the resulting work as a whole constitutes an original work of authorship." Id. § 101. The term "compilation" includes "collective works," which are defined as works "in which a number of contributions, constituting separate and independent works in themselves, are assembled into a collective whole." Id. To be eligible for statutory damages for infringement of "any one work" under § 504, the copyright owner must have registered "the work" within the time required by § 412, which is titled "Registration as prerequisite to certain remedies for infringement." See 17 U.S.C. §§ 412, 504(c); see also S. Credentialing Support Servs., L.L.C. v. Hammond Surgical Hosp., L.L.C., 946 F.3d 780, 785 (5th Cir. 2020) (emphasizing "the need for the limit on statutory damages to be read consistently with the provision [§ 412] authorizing those damages in the first place").

The Supreme Court has "ma[d]e clear that the starting point for our analysis is the statutory text." *Desert Palace, Inc. v. Costa*, 539 U.S. 90, 98 (2003). "And where, as here, the words of the statute are unambiguous, the 'judicial inquiry is complete.'" *Id.* (quoting *Conn. Nat'l Bank v. Germain*, 503 U.S. 249, 254 (1992)). The plain language of the Copyright Act mandates the conclusion that each registered compilation is eligible for only one award of statutory damages. As the Supreme Court has "stated time and again," "courts must presume that a legislature says in a statute what it

means and means in a statute what it says there." *Conn. Nat'l Bank*, 503 U.S. at 253-54.

In concluding otherwise, the district court "found that the majority of case law holds that when individual sound recordings are available as individual works, a plaintiff can recover one statutory damages award per recording." The district court's assessment of existing circuit case law was accurate: As Plaintiffs contend, the majority of the seven circuits to have considered this question apply a "functional" test that looks to "where the market assigns value," deciding whether the parts of a compilation are individually eligible for statutory damages by determining whether the parts have "independent economic value." *Sullivan v. Flora, Inc.*, 936 F.3d 562, 572 (7th Cir. 2019). In addition to the Seventh Circuit, the D.C., First, Ninth, and Eleventh¹⁷ Circuits also take this approach. *See, e.g., Walt Disney Co. v. Powell*, 897 F.2d 565, 570 (D.C. Cir. 1990); *Gamma Audio & Video, Inc. v. Ean-Chea*, 11 F.3d 1106, 1117-18 (1st Cir. 1993); *VHT*, 69 F.4th at 990; *MCA Television Ltd. v. Feltner*, 89 F.3d 766, 769 (11th Cir. 1996).

Contrary to Plaintiffs' assertion, the Second Circuit has not adopted this functional test, although it has awarded statutory damages for individual songs on albums. In *EMI Christian Music Group, Inc. v. MP3tunes, LLC*, the Second Circuit acknowledged that "[m]aterials that are sold as part of a compilation, such as songs on an album, ordinarily are not deemed separate works for the purpose of determining statutory damages." 844 F.3d 79, 101

¹⁷ Notably, since its decision in *Feltner* adopting the independent-economic-value test, the Eleventh Circuit appears to have narrowed its application of that test. *See Yellow Pages Photos, Inc. v. Ziplocal, LP*, 795 F.3d 1255, 1279 (11th Cir. 2015) ("Although this Court held that the particular television episodes in *Feltner* were separate works because they could each 'live their own copyright life,' we certainly do not read the *Feltner* decision as foreclosing the application of 17 U.S.C. § 504(c)(1)'s directive that 'all parts of a compilation . . . constitute one work' for all cases." (internal citation omitted)).

(2d Cir. 2016) (citing *Bryant*, 603 F.3d at 141). Notwithstanding its decision in Bryant, in which the Second Circuit held that "[a]n album falls within the [Copyright] Act's expansive definition of [a] compilation," Bryant, 603 F.3d at 140, the court in MP3tunes concluded that "when a copyright holder or publisher issues material on an independent basis, the law permits a statutory damages award for each individual work," MP3tunes, 844 F.3d at 101. That was so, the court in MP3tunes reasoned, even though Bryant had held that "[b]ased on a plain reading of the statute, ... infringement of an album should result in only one statutory damage award," and "[t]he fact that each song may have received a separate copyright"—and that the infringer "sold the songs individually"—"is irrelevant to this analysis." Bryant, 603 F.3d at 140-41. The court in MP3tunes reached that conclusion because the "focus is on whether the plaintiff-the copyright holder-issued its works separately, or together as a unit," not on how the infringer distributed the works. 844 F.3d at 101. So, the district court "properly allowed separate statutory damages awards for songs that the plaintiffs issued as singles, even if those songs were also made available on albums." Id.

The Fourth Circuit's approach also has uncertainty. Its answer to the question presented in *Xoom, Inc. v. Imageline, Inc.* followed the Second Circuit's approach in *Bryant* but suggested that different facts might require a different construction of § 504(c)(1). 323 F.3d 279, 285 (4th Cir. 2003), *abrogated on other grounds by Reed Elsevier, Inc. v. Muchnick*, 559 U.S. 154 (2010). In *Xoom*, the court determined that two collections of several thousand digital images, protected under two copyright registrations, were compilations and thus only eligible for two statutory damages awards under § 504(c)(1). *See id.* at 285 n.8 (explaining that "Imageline is entitled to one award of statutory damages per work infringed because SuperBundle and Master Gallery are *compilations or derivative works* in which Imageline holds copyrights"). At another point in its opinion, however, the Fourth Circuit

appeared to agree that "the Copyright Act does not bar multiple awards for statutory damages when one registration includes multiple works." *Id.* at 285. As the Seventh Circuit in *Sullivan* recognized, "[t]his qualification is substantial and seems to suggest the Fourth Circuit may chart a different course—perhaps the one followed by most other circuits—on different facts." 936 F.3d at 571; *cf. Cox*, 93 F.4th at 240 (assuming arguendo Cox's contention "that Plaintiffs were not entitled to separate statutory damages awards for songs that were contained on the same album," but "not decid[ing] whether Cox's legal premise [was] sound" because "Cox [did] not identify evidence from which the jury could have determined which songs were released on albums together").

Plaintiffs urge this court to adopt the majority approach and affirm the district court's ruling that because each song "has its own independent economic value in the marketplace at the time it is infringed, it constitutes a separate work for the purpose of determining eligibility for statutory damages." But their position—which, admittedly, is a position shared by five other circuit courts—cannot be squared with the statutory text.

Nothing in the statute permits Plaintiffs to recover damages for each individual song because the song was "exploited . . . individually," or began to live its "own copyright life." *Gamma Audio & Video*, 11 F.3d at 1116 (citation omitted). Instead, because—as Plaintiffs concede—each album constitutes a compilation, the statutory text constrains Plaintiffs' eligible award to statutory damages for each *album*, rather than each *song* in suit.

Record evidence supports this conclusion. The works' certificates of registration—which are "prima facie evidence... of the facts stated" therein, 17 U.S.C. § 410(c)—bear numerous hallmarks of compilations. Many of the certificates feature express notations like "Basis for registration: collective work," "Compilation of sound recordings," and "Sound

recordings registered as a collective work." Those same certificates and many others identify the album title as the "Title of Work." Additionally, many of the certificates identify preexisting material to be excluded from the registration, as required "in the case of a compilation or derivative work." 17 U.S.C. § 409(9). And nearly all the registrations are designated as "works made for hire." "Work made for hire" status is available only for certain types of works. 17 U.S.C. § 101. Here, because the artists were not Plaintiffs' employees, the only two possible bases for "work made for hire" registration are that the work is a "compilation" or a "collective work," which is a species of compilation. *See id*.

The amicus supporting plaintiffs, the Copyright Alliance, separately contends that "[w]hile Section 504(c)(1) of the Act provides that all parts of a compilation constitute one work, it does not say that individual works in a compilation cannot also exist as separate, independent works." See VHT, 69 F.4th at 990. But with all due respect, that is not what the statute says. True, parts of a compilation can constitute separate works for other purposes,¹⁸ but "[f]or the purposes of [§ 504(c)], all the parts of a compilation or derivative work constitute one work." 17 U.S.C. § 504(c)(1). "One work" means one work: If parts of a compilation are counted independently of the compilation to the compilation, they-mathematically and as additive and axiomatically-no longer constitute "one work." So, in fact, § 504 does "say that individual works in a compilation cannot also exist as separate,

¹⁸ Relevant legislative history confirms that

[[]w]here the suit involves infringement of more than one separate and independent work, minimum statutory damages *for each work* must be awarded.... Subsection (c)(1) makes clear, however, that, *although they are regarded as independent works for other purposes*, "all the parts of a compilation or derivative work constitute one work" for this purpose.

H.R. REP. NO. 94-1476, at 162 (1976) (emphases added).

independent works"—at least when determining eligibility for "an award of statutory damages for all infringements involved in the action." *Id.*

The Copyright Alliance also marshals policy arguments against this interpretation of the statutory text. The Copyright Alliance complains that the result of Grande's reading is harsh and will "threaten the livelihood of some copyright owners." Paraphrasing the Ninth Circuit, the Copyright Alliance argues that if a copyright holder could receive only one statutory damage award for infringements of multiple works that have independent value, then the attempt to save the copyright owner expenses and foster efficiency via registration of a compilation, collective work, or group registration¹⁹ would be "at best an empty gesture and at worst a cruel joke." VHT, 69 F.4th at 992. But "to award statutory damages on a per-song basis would make a total mockery of Congress'[s] express mandate that all parts of a compilation must be treated as a single 'work' for purposes of computing statutory damages." Bryant, 603 F.3d at 142 (internal quotation marks and citation omitted). And between policy arguments and the statutory text—no matter how sympathetic the plight of the copyright owners—the text must prevail. See Desert Palace, 539 U.S. at 98. So, the strong policy arguments made by Plaintiffs and their amicus are best directed at Congress.

In sum, the record evidence indicates that many of the works in suit are compilations (albums) comprising individual works (songs). The statute unambiguously instructs that a compilation is eligible for only one statutory damage award, whether or not its constituent works are separately

¹⁹ Importantly, "[n]one of the works at issue here were registered using group registration," which—along with individual registration of each work—Grande acknowledges would "provide[] the public notice Congress intended." *See* 37 C.F.R. § 202.4.

copyrightable. Thus, the district court erred in holding that each individual song in a compilation was eligible for a statutory damage award.

* * *

All that remains is the appropriate remedy. For the first time on appeal, Grande asks this court to "reverse the district court's denial of JMOL and modify the statutory damages award to \$22,066,446 based on 662 copyrighted works." In its renewed motion for JMOL or a new trial, Grande requested only that the district court "order a new trial on the issue of statutory damages." Nowhere in its briefing at summary judgment or postjudgment did Grande assert that only 662 copyrighted works in evidence were eligible for statutory damages. In Grande's own words below, "[n]o factfinder has considered these issues and determined from the record evidence which of the 1,403 sound recordings at issue are entitled to and eligible for a separate award of statutory damages under sections 504(c) and 412." Accordingly, we vacate the statutory-damages award and remand for a new trial on damages with the proper jury instruction. See Sullivan, 936 F.3d at 572 (vacating where "[t]he district court did not ask (or put to the jury) the questions...necessary for resolving the statutory damages question").

V.

For the foregoing reasons, we AFFIRM the jury's verdict finding Grande liable for contributory copyright infringement; VACATE the jury's damages award and REMAND for a new trial on damages; and DISMISS Plaintiffs' conditional cross-appeal as moot.